

Kingman Area Regional Transit

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Kingman, AZ 86401
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June 6, 2011

Dear Curb-to-Curb Customer:

As many of you are aware, the Mayor & Council increased fares as listed below effective July 1, 2011:

| KART FARES: | | Effective July 1, 2011 | |
|--|------------------|-------------------------------|-----------------------------------|
| Per Person Per Boarding | Cash Fare | Coupon Value | Number of Coupons Required |
| One-Way Boarding | \$1.50 | \$1.50 | One |
| Curb-to-Curb Service (Elderly/Disabled) | \$3.00 | \$3.00 | Two |
| Child Under 10 with Adult or PCA | FREE | FREE | None |
| | | | |
| COUPON BOOK (30 Coupons) | \$45.00 | \$45.00 | |

Along with the fare increases, the Mayor & Council also eliminated the 30-minute routes allowing KART to schedule between 6 to 7 trips per hour. With this change, KART will no longer be able to provide same-day transportation service. If you need a ride, you must call 24 hours in advance of your scheduled ride for the next day. So, if you need a ride at 2:00 p.m. you must call KART 24 hours in advance, which would be by 2:00 p.m. the day before your required travel.

KART must also limit any changes to your travels to the route you are traveling on to your destination. As an example, if you are on the Blue Route and want to change your drop off to Safeway instead of Wal*Mart, KART can assist you. But if you want to change on the Blue Route to be dropped off at BASHAS, KART will not be able to assist you. This would be a transfer to another bus and the transit system will not be able to accommodate these requests due to time constraints.

KART is a shared ride service and the trip reservations are reserved on a 'first come, first serve' basis. Please strive to plan for your transportation needs. Up until these budget cuts, KART has been able to adjust our schedules and be flexible in providing excellent customer service to our passengers. KART must now request your assistance in planning your travel needs with this information in mind.

KART sincerely appreciates your riding with us and for your continue support of us.

Sincerely,

Laura L. Henry
Public Transit Superintendent