

John Dougherty  
City Manager  
City of Kingman  
310 N. 4th Street  
Kingman, AZ 86401  
(928) 753-8102  
www.cityofkingman.gov

## CITY MANAGER REPORT CITY OF KINGMAN—MAY 2017

The information included in this issue reflects April 2017 submissions. Finance and Municipal Court data reported is for the time period detailed on their individual reports.



### Engineering/ Planning & Zoning—Greg Henry

#### WATER AND SEWER ACTIVITIES

The Engineering staff responded to 132 requests for Information on the availability of water and/or sewer to specific properties and the existence of paybacks and assessments relative to those properties.

**ENG16-0034** An Approval of Construction was issued for Approximately 910 linear feet of 8-inch PVC C-900 waterline extension and 5,716 linear feet of 6-inch PVC C-900 waterline extension in Comanche Drive, Cheyenne Avenue, Cherokee Circle and Cherokee Street in the Hualapai Foothills Estates, Tract 3003-G

#### MEETINGS-APRIL 2017

April 4	<b>ENG15-046</b> Water Master Plan Update
April 6	Staff Meeting
April 6	<b>ENG16-0025</b> Kingman Crossing Progress Meeting
April 7	<b>ENG16-0014</b> Sycamore Storm Drain Project
April 19	Mag Addendum Meeting
April 20	Traffic Safety Committee Meeting
April 21	Ford Dealership Detention and Channel Discussion
April 27	Municipal Utility Commission Meeting

#### RIGHT OF WAY ACTIVITIES-APRIL 2017

40	Permits to work in Public Right-of-Way
24	Sewer Connection Permits
5	Sewer Taps (2-inside, 3-outside)
6	Utility Permits for water meters in the County
29	Utility Permits for water meters in the City
14	Sewer Availability Letters

#### TRAINING-APRIL 2017

4/14/17	Public Works Inspection attended ADEQ Distribution/Collection Certification Testing in Kingman
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#### CONSTRUCTION ACTIVITIES UPDATE-APRIL 2017

PROJECT	PURPOSE	STATUS
<b>ENG14-084</b>	This contract includes several water and sewer projects at various locations throughout the City.	Work on the water and sewer lines in the downtown area is ongoing. Installation of various water and sewer projects is ongoing.

### DESIGN ACTIVITIES UPDATE-APRIL 2017

PROJECT	PURPOSE	CONSULTANT	STATUS
<b>ENG15-048</b>	This project includes the design of Eastern Street between Pasadena Avenue and Airway Avenue.	Ritoch-Powell and Associates for the preparation of project plans and reports	Design expected to be complete in May 2017
<b>ENG15-046</b>	This project will update the City's Water Master Plan.	Sunrise Engineering for the preparation of the report and water system modeling	Project is expected to be complete by May 2017
<b>ENG15-050</b>	This project will update the City's traffic signal controller at Fourth Street and Andy Devine.	Lee Consulting for the preparation of the plans and specifications	This design was completed in March 2017
<b>ENG15-0075</b>	This project involves a grant from FEMA for a new city wide contour mapping.	Mohave County Flood Control Flood District with a \$60,000 match from the City.	Project is expected to be complete by June 2017

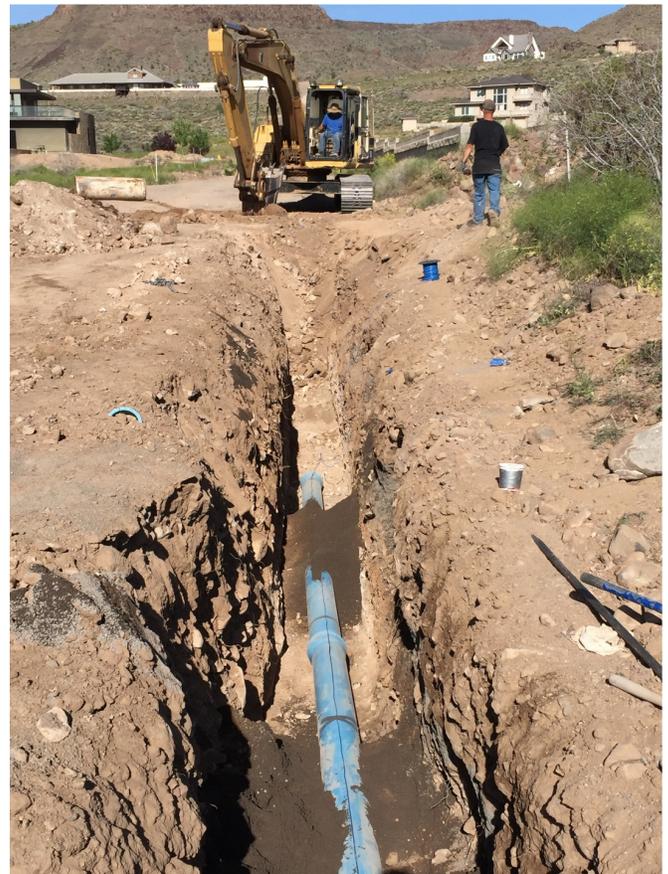
### CAPITAL EXPENDITURES-APRIL 2017

CONTRACTOR	PROJECT	AMOUNT
Freiday Construction	ENG14-095	\$26,731.12
Ritoch-Powell	ENG15-048	\$14,581.69
Sunrise Engineering	ENG15-046	\$7,505.00
Sunrise Engineering	ENG16-0030	\$15,911.25
<b>Capital Expenditures processed during the month of April</b>		<b>\$64,729.06</b>

### CONSTRUCTION PHOTOS-APRIL 2017



Paving on Southern Loop



ENG16-0032 Hafley Water Line

## PLANNING & ZONING DEPARTMENT—APRIL 2017

### PLANNING & ZONING COMMISSION MEETING APRIL 11

**Zoning Ordinance Text Amendment case Z016-0001:** A City-initiated request for a text amendment to consider allowing Cargo/Overseas containers within the C-2 zoning districts. **Commissioners voted (4-2) to deny request.**

**Subdivision Case SB16-0005:** Request from Mohave Land Holdings for approval of a preliminary subdivision plat for Pasadena Estates, Tract 6049. Proposed are 30 one-acre lots to be completed in one phase. **Commissioners voted (6-0) to recommend approval of request with the conditions proposed by staff.**

**Discussion of Open Space requirement in association with new development:** The Commission received a staff report and information as to what other cities require of new development regarding open space. **Staff was directed to provide additional information and possible discussion with City Parks and Recreation staff at the P&Z meeting in May.**

### CLEAN CITY COMMISSION MEETING APRIL 20

**Chuck Gibson Community Challenge Awards:** The Community Challenge Awards are presented to youth-oriented clubs and organizations that complete projects that benefit the Kingman community. The Commission presented the Boys and Girls Club and the Leo Club each with a \$100 award for their efforts and completing the challenge.

**Adopt-a-Highway Clean-Up:** Commission members and volunteers met on April 8th, 8:00 AM, at 3360 E. Andy Devine Avenue, and beginning at the vacant lot north of Bashas Market collected over ten large trash bags full of junk and debris in about three hours.

**Arbor Day:** The Cerbat Garden Club and Clean City Commission members planted six 15-gallon trees at Metcalfe Park on April 29th with the help of our City Parks and Recreation Department. The Commission also awarded winners of the Arbor Day Poster Contest "Trees are Terrific...Inside and Out" with prizes and recognized top teachers.

**Proposed Curbside Recycling Program:** The Commission is working with members of the community and collecting information from residents and staff for possible implementation of a pilot Curbside Recycling Program

**Recycling Mascot:** A "Name the Recycling Mascot" contest is being initiated to name the Clean City Commission's new mascot. The contest is open to all City residents, and ends May 31, 2017. Please submit your name ideas to Sylvia Shaffer, (928) 753-8130 either by mail, telephone or drop off at the Planning and Zoning Dept., 310 N. 4th Street. The contest winner will be awarded a \$50 prize at the June 15th Clean City meeting.

### OTHER MEETINGS ATTENDED IN APRIL

- April 3 GIS Planning Webinar  
Webinar with Buxton and work session with Economic Development members
- April 5 Work session with Economic Development & Marketing Commission (EDMC)  
Subcommittee
- April 6 Staff meeting in Engineering  
Work session with EDMC Subcommittee  
Conference call regarding the progress of Kingman Crossing  
Drive P & Z Commission members to view sites relative to upcoming agenda items
- April 11 International Council of Shopping Centers (ICSC) Recon webinar  
Planning and Zoning Commission meeting
- April 12 Economic Development and Marketing meeting  
EDMC Subcommittee work session
- April 18 Open Enrollment / Mandatory Insurance meeting
- April 19 EDMC Subcommittee work session
- April 20 Traffic Safety Committee  
Clean City Commission meeting
- April 24 Meeting on Walleck Ranch development  
Historical Preservation Commission meeting in Council Chambers
- April 26 Arizona Town Hall on Revitalization and Vision for Downtown Kingman at Central Kingman

### PLANNING AND ZONING STAFF :

- ◆ Continues to work with Buxton regarding retail recruitment for the area and preparing for the International Council of Shopping Centers (ICSC) being held May 21-24 in Las Vegas, Nevada
- ◆ (SB16-0002) 2nd Submittal for a Final Plat for Southern Vista V, Tract 6048-A under review
- ◆ (PP17-0001) Completed Parcel Plat Review for a Minor Lot Split/Lot 10 Block M Kingman Park Estates #2 Tract 1079
- ◆ (RZ17-0002) A Request to Rezone from R-1-6 to R-2 was submitted for 2122 Pasadena Avenue to allow a duplex
- ◆ (SB17-0002) A Final Subdivision Plat was submitted for Shangri-La Estates 2nd Amended Tract 6046
- ◆ (SD17-0001) A Street Improvement Deferral Request for Swing Street adjacent to 2727 Beverly Avenue
- ◆ Final inspection for landscaping and parking requirements for Tri-Plex at 912 Astor Avenue A-F
- ◆ Final Inspection on Mohave Mental Health Group Home Remodel at 3745 Diamond Drive
- ◆ Made conference and hotel arrangements for Commission and Council members to attend the Historical Preservation Conference at Oro Valley in June.
- ◆ Arranged for hotel accommodation's and membership for Planning and Zoning Commission members and staff to attend the APA Conference in October.

PLANNING AND ZONING STAFF RESPONDED TO:

3	Mohave County Assessor Parcel combine/uncombined requests from the public
61	Requests for Zoning information, Code Enforcement, permits and ordinances
60	Residential Building Permit Reviews
17	Grading and Commercial Building Permit Reviews
4	Special Event Permits reviewed
3	On Premise, attached to building sign permits reviewed
4	Provided grabbers, safety vests and trash bags for groups participating in Community Clean-Ups

## City Attorney—Carl Cooper

The City Attorney's office oversees victim notification and advocacy for victims rights in criminal cases. Also they provide legal advice and contract review for City departments, drafting and review of City ordinances and codes and prosecution of misdemeanor crimes within the City of Kingman including domestic violence and drunk driving offenses.

To your right is a side-by-side collective comparison of criminal activity between 2016 and 2017.



	April, 2016	April, 2017
<b>Domestic Violence</b>	39	41
<b>DUI</b>	8	25
<b>Theft/Shoplifting</b>	37	20
<b>Criminal Traffic (non DUI)</b>	12	23
<b>Code Enforcement</b>	5	12
<b>Miscellaneous Misdemeanors</b>	64	70
<b>Total Charges</b>	165	191
<b>Number of Files Opened</b>	120	123
<b>Pretrial Conferences</b>	84	130
<b>Change of Pleas</b>	69	68
<b>Status Hearings</b>	24	16
<b>Trials</b>	14	5
<b>Other Court Events</b>	136	167

## City Clerk—Sydney Muhle

As of April 30, 2017 there were 1841 active City of Kingman business license accounts. During the month of April the Clerk's Office assembled City Council agendas and packets for two regular meetings. Minutes were taken and transcribed for meetings held. The City Clerk's Office also facilitated TDC, EDMC and HPC meetings during the month of April.

All City Council meeting agendas, agenda packets and minutes as well as agendas and minutes for all City of Kingman boards, commissions and subcommittees are available on the City website [www.cityofkingman.gov](http://www.cityofkingman.gov).

The City Clerk's Office also assembled the City Manager Report and the e-newsletter for the month of April.

CLERK ACTIVITY—APRIL 2017		
	VOLUME	REVENUE
New Business Licenses Issued	29	
Special Event Permits Issued	5	
Public Notary Requests	5	<b>\$12.00</b>
Special Event Vendor Permits	4	<b>\$934.00</b>
Special Event Liquor License	5	<b>\$125.00</b>
<b>TOTAL REVENUE - DECEMBER 2016</b>		<b>\$8,905.00</b>

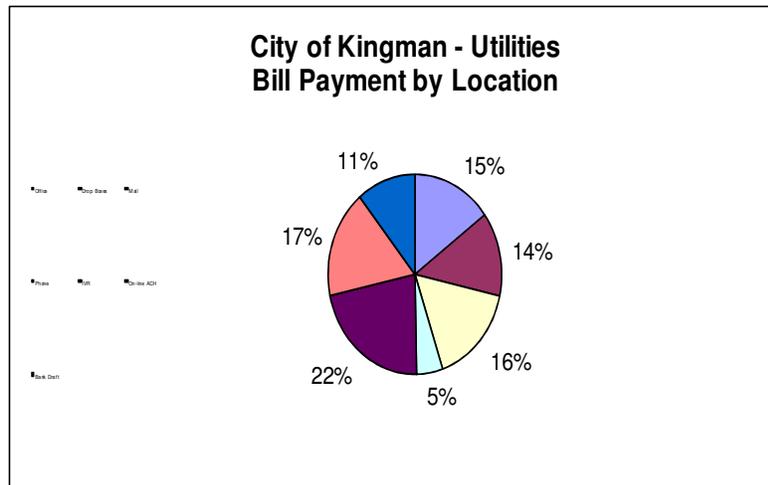


UPCOMING COMMUNITY EVENTS	
EVENT	DATE
Kingman Mother's Day Farmers Market, 102 E. Beale St., Kingman	5/13—8 a.m. to 12 p.m.
Relay for Life—Kingman High School—4182 Bank St., Kingman	5/13—Noon to 11:59 p.m.
Rods and Rails Car Show—Locomotive Park, Kingman	5/27—9 a.m. to 3 p.m.
Cerbat Motosports/Moto X Madness, 2600 Fairgrounds, Kingman	6/3—9:30 a.m.
Sounds of Kingman, Concert in the Park, Metcalfe Park, Kingman	6/11—5 to 7 p.m.

## Finance—Tina Moline

### City of Kingman – Utility Payment Statistics

The primary source of payment for utility customers continues to be checks; almost 36% of customers use this method. Debit and credit card payments come in 2<sup>nd</sup> at 29%. Of the 29%, over 70% of the payments received are through the IVR telephone payment system. This system continues to attract interest from utility customers, and electronic payments overall (such as bank draft, online bill payments through customer banks, and the IVR system) account for more than 58% of customer payments.



#### CUSTOMER SERVICE STATISTICAL SUMMARY—JANUARY 2017

	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17
Phone Calls Answered	4,504	4,286	3,746	3,891	4,295	3,861
IVR—Payments	3,527	3,505	3,663	3,597	3,744	3,333
Water Service Orders	1,318	1,088	1,195	1,249	1,593	1,251
Sanitation Service Orders	372	237	250	210	315	281
Sewer Service Orders	0	0	1	0	0	0
Number of Total Payments Processed	12,617	12,796	12,291	13,322	12,959	10,653
Number of Sanitation Customers	11,634	11,659	11,617	11,696	11,746	11,724
Number of Sewer Customers	9,996	9,989	9,946	10,018	10,120	10,092
Number of Water Customers	19,439	19,426	19,352	19,475	19,629	19,564

#### Payment Options Available:

**Mail or Drop Box**—Please write account number on Check or Money Orders and include the payment coupon from the top of the bill. Make payable to City of Kingman.

Courtesy Drop Box locations are:

City of Kingman - 310 N 4th Street  
Unisource - 2498 Airway Avenue

**Credit Cards**—The City of Kingman accepts Visa, Master Card, Discover and American Express. Payment by credit card can be made by IVR phone or in the office.

#### Bank Drafting—Automatic Bank Drafting

Once you have established bank drafting you will continue to receive your bill in the mail but you won't have to remember to pay it. It will be paid automatically on the date listed on your statement from your bank account.

Please contact our office to setup automatic bank drafting. Forms can also be found on our website at: [http://www.cityofkingman.gov/pages/depts/finance/ub\\_forms.asp](http://www.cityofkingman.gov/pages/depts/finance/ub_forms.asp)

**REVENUE BY SOURCE – APRIL 2017  
GENERAL FUND**

Description	Original Budget	Revenues This Period	Revenues Year-to-Date	Percentage Collected
Taxes	16,096,000	1,353,715	14,655,286	91.05%
Licenses & Permits	1,326,500	213,547	1,351,077	101.85%
Intergovernmental	5,690,000	507,413	5,110,073	89.81%
Charges for Services	1,277,000	101,321	910,858	71.33%
Fines and Forfeitures	260,000	32,999	262,104	100.81%
Miscellaneous	613,000	1,159	56,318	9.19%
<b>Total Revenues General Fund</b>	<b>25,262,500</b>	<b>2,210,153</b>	<b>22,345,717</b>	<b>88.45%</b>

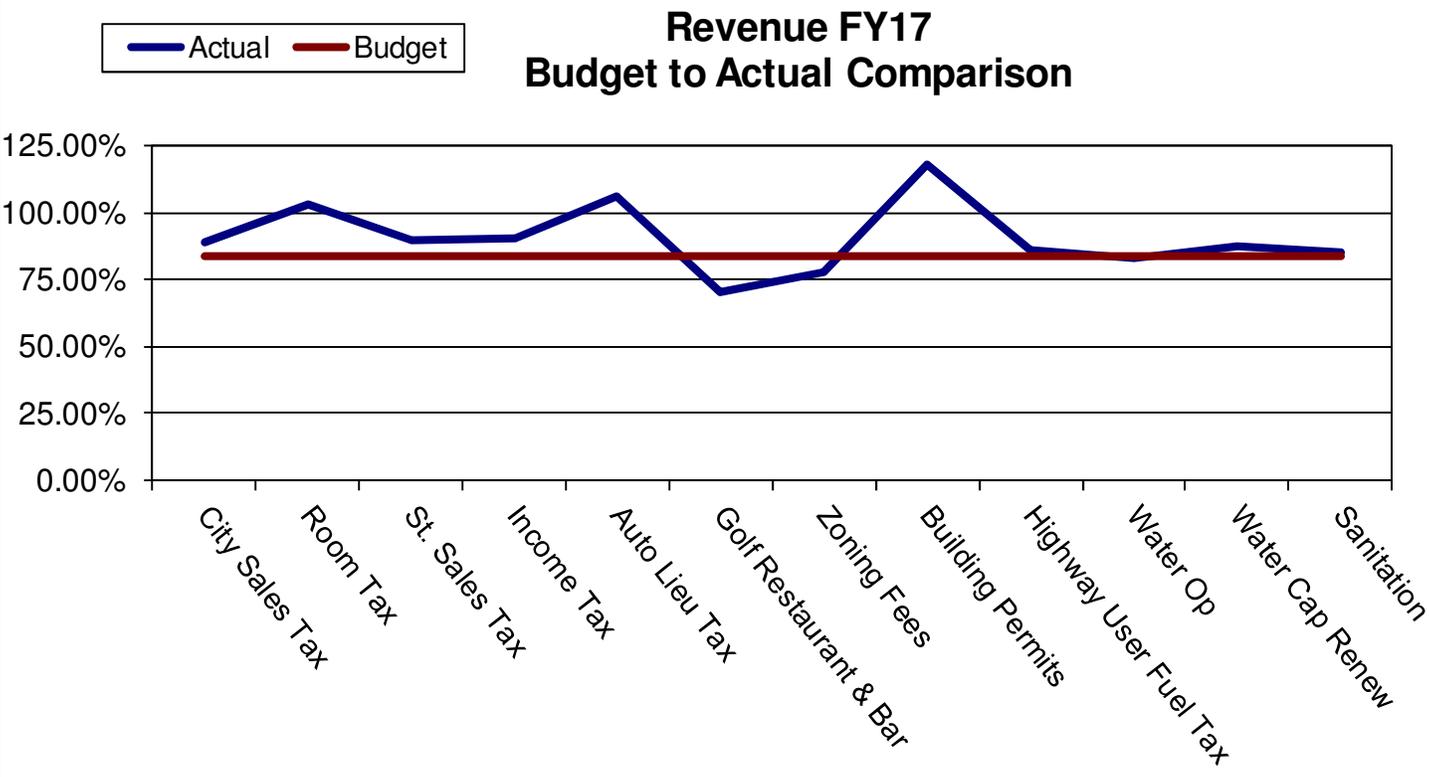
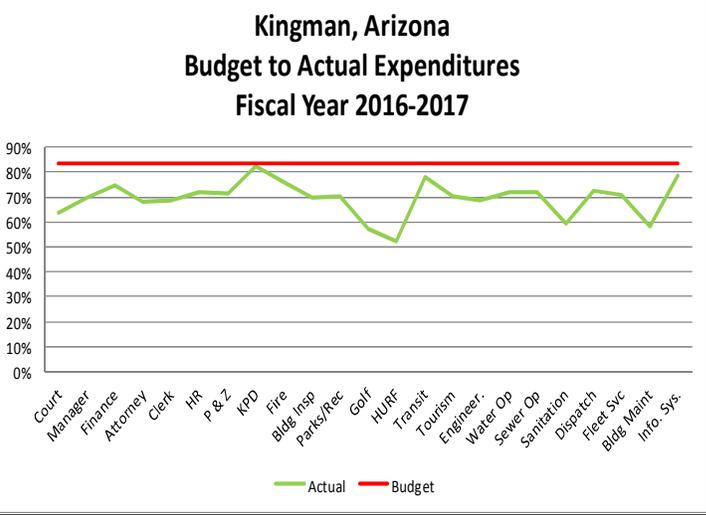
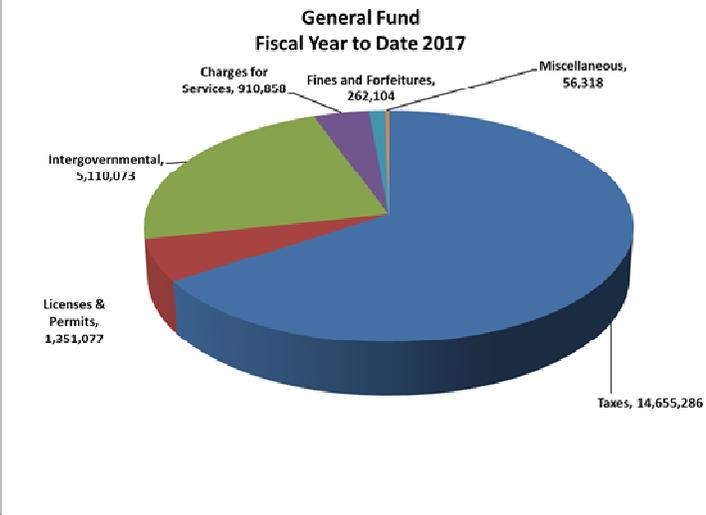
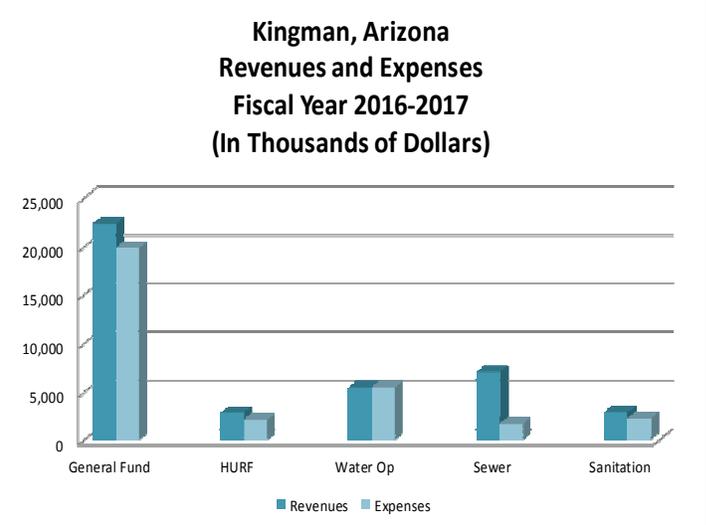
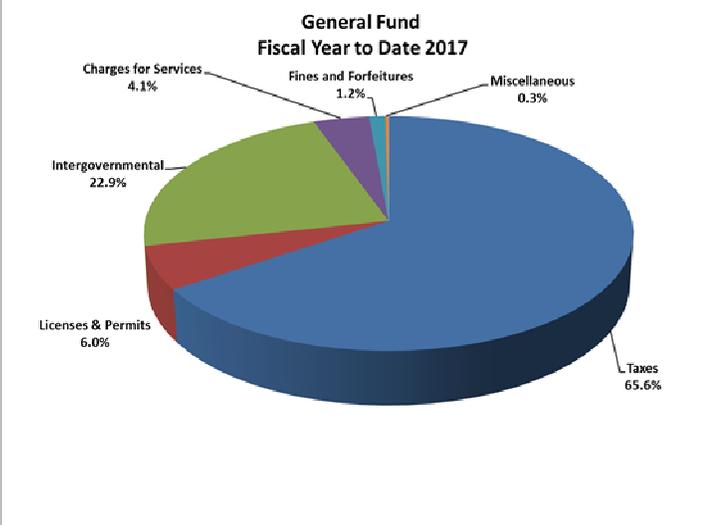
**EXPENDITURES BY DEPARTMENT – APRIL 2017  
GENERAL FUND**

Description	Budget	Expenditures This Period	Expenditures Year-to-Date	Budget Availability	Available Percentage
Court	1,624,098	134,641	1,037,902	586,196	36.09%
City Council	172,438	4,413	128,895	43,544	25.25%
Manager	251,869	14,178	176,124	75,745	30.07%
Finance	874,780	46,402	689,388	185,392	21.19%
Attorney	740,952	42,092	505,596	235,356	31.76%
City Clerk	398,416	22,013	273,615	124,801	31.32%
Human Rsc/Risk Mgmt	735,020	55,570	527,265	207,755	28.27%
Planning & Zoning	654,628	30,367	466,983	187,645	28.66%
Police Department	9,295,882	628,307	7,651,551	1,644,331	17.69%
Fire Department	6,836,126	410,307	5,200,830	1,635,296	23.92%
Building Inspection	709,370	34,110	493,299	216,071	30.46%
Parks & Recreation	4,142,128	220,613	2,744,770	1,397,358	33.74%
<b>Total Expenses</b>	<b>26,435,707</b>	<b>1,643,013</b>	<b>19,896,217</b>	<b>6,539,490</b>	<b>24.74%</b>



Finance Continued

<b>REVENUE BY SOURCE — APRIL 2017</b>									
<b>GENERAL FUND</b>									
<b>REVENUE SOURCE</b>	<b>7/1/12 thru 4/30/13</b>	<b>7/1/13 Thru 4/30/14</b>	<b>7/1/14 Thru 4/30/15</b>	<b>7/1/15 Thru 4/30/16</b>	<b>7/1/16 Thru 4/30/17</b>	<b>Percent Change FY16-FY17</b>	<b>Fiscal 2017 BUDGET</b>	<b>FY17 Percent of BUDGET</b>	
<b>GENERAL FUND (101)</b>									
Local	Sales Tax (2.5%)	8,700,138	11,493,139	12,125,945	12,120,228	12,826,180	5.82%	14,400,000	89.07%
	Room Tax (2%)	288,749	312,294	351,073	368,030	409,180	11.18%	396,000	103.33%
	Rest/Bar Tax (1%)	469,916	104,966	0	0	0		---	
State	Sales Tax	1,875,719	2,005,937	2,091,549	2,191,271	2,162,428	-1.32%	2,415,000	89.54%
	Income Tax	2,389,238	2,606,813	2,831,504	2,816,153	2,947,646	4.67%	3,275,000	90.00%
	Auto Lieu Tax	1,062,994	1,035,447	1,103,804	1,256,055	1,380,226	9.89%	1,300,000	106.17%
Golf	Green Fees (9 holes)	82,855	92,007	87,298	83,094	73,068	-12.07%	115,000	63.54%
	Green Fees (18 holes)	147,083	153,384	162,171	139,227	136,946	-1.64%	185,000	74.02%
	Annual Golf Fees	120,391	90,765	100,998	100,198	84,458	-15.71%	115,000	73.44%
	Cart Rentals	206,847	228,638	235,964	220,659	206,713	-6.32%	270,000	76.56%
	Driving Range Fees	31,864	29,261	25,920	24,479	18,896	-22.81%	30,000	62.99%
	Restaurant and Bar	154,345	169,796	169,004	149,090	132,814	-10.92%	210,000	63.24%
	Subtotal Golf Course	743,385	763,852	781,356	716,748	652,894	-8.91%	925,000	70.58%
Other	Zoning Fees	3,640	16,501	18,769	18,760	15,530	-17.22%	20,000	77.65%
	Building Permits	346,167	385,697	481,302	466,925	588,663	26.07%	500,000	117.73%
<b>HIGHWAY USERS REVENUE FUND (201)</b>									
	Rest/Bar Tax (1%)	469,916	582,229	588,783	640,288	672,315	5.00%	750,000	89.64%
	Highway User Fuel Tax	1,729,385	1,810,045	1,948,002	2,047,617	2,199,887	7.44%	2,565,141	85.76%
<b>POWERHOUSE TOURISM (215)</b>									
		0	0	0	0	125,315	-	115,600	119.69%
<b>WATER FUND (501)</b>									
		5,826,159	5,500,817	5,350,028	5,552,901	5,483,954	-1.24%	6,608,000	82.99%
<b>WATER CAPITAL RENEWAL (510)</b>									
		688,333	694,321	704,444	716,205	723,949	1.08%	825,000	87.75%
<b>WASTEWATER (502)</b>									
		6,024,856	6,925,607	6,960,723	6,985,250	7,073,569	1.26%	7,980,200	88.64%
<b>WASTEWATER CAPITAL RENEWAL (513)</b>									
		0	0	0	96,426	98,907	2.57%	120,000	82.42%
<b>SANITATION (503)</b>									
		2,756,008	2,781,457	2,824,970	2,873,757	2,925,954	1.82%	3,440,000	85.06%



# Kingman Fire Department

## Fire Chief—Jake Rhoades

The Kingman Fire Department responded to 462 calls for the month. This response number represents a decrease from one year ago which can be directly correlated to the implementation of Priority Dispatch. The response system consists of Kingman Regional Medical Center, American Medical Response (AMR), and Kingman Fire Department all of which have seen an increase in response capability as the right resource is sent to the right location at the right time. The system has become stronger through this system and continues to build operational relationships for long lasting success.

The department continued its training centric mentality by completing the first quarter minimum company standards which establishes the foundation for any fire ground operation. In addition, the department specifically focused on training for special operations; namely hazardous materials and technical rescue. Each of these disciplines may be low frequency but the risks associated are very high. As such the training requirements are very specialized and very demanding due to the critical nature of each discipline. However, the risks associated with the types of responses and their probability within the city demand that all personnel are prepared for any such an emergency.

The department also responded to two structure fires during the month, each of which were contained to the room of origin in thanks to a rapid response and by quick actions on scene to ensure extinguishment. The importance of response times is more important than ever as modern building construction and especially furnishings can lead to a flashover event in as little as 3:30. Decisive action meant that property conservation objectives were met and the majority of property was saved as the fires were contained to its point of origin. The total value of structures and property was \$90,500 with a total dollar loss of \$3,050 with a total of 97% saved.

The department continues to prepare for its site visit from the Commission on Fire Accreditation International. With a scheduled date of May 22, the department is preparing to welcome a team with members from Colorado, Alabama, Ohio, and the United States Navy. Preparation is constant to prepare for this process in an effort to become just one of 12 departments in the state of Arizona to obtain this distinction and only one of 240 internationally to do the same.

### DISTRICT RESPONSES—APRIL

DISTRICT	MONTH	% FOR MONTH	YEAR-TO-DATE
District 21	59	12.77%	273
District 22	179	38.74%	761
District 23	131	28.35%	545
Districts 24	61	13.20%	227
Districts 25	15	3.25%	56
Out of District	32	2.16%	53

### TRAINING TYPE—APRIL

TYPE	MONTH	YEAR-TO-DATE
Administration	53	311.5
Career Development	187	618
Daily Training	437	1,753.50
EMS Training	58	170.30
Fire Training	28	314.50
Hazardous Materials Training	-	61.50
Rescue Training	1	14.50
Other	3	11.00
<b>Total</b>	<b>766</b>	<b>3,254.80</b>

### INCIDENT BREAKDOWN

TYPE	Month	YEAR-TO-DATE
Residential Structure Fire	2	6
Commercial Structure Fire	-	1
Other Structure Fire	-	-
Vehicle Fire	3	6
Brush Fire	4	6
Dumpster Fire	2	5
Other Fires	1	4
<b>Total Fires</b>	<b>12</b>	<b>28</b>
Rescue/EMS Response	335	932
False Alarm Response	20	44
Mutual Aid Given	2	4
Hazardous Condition Response	7	18

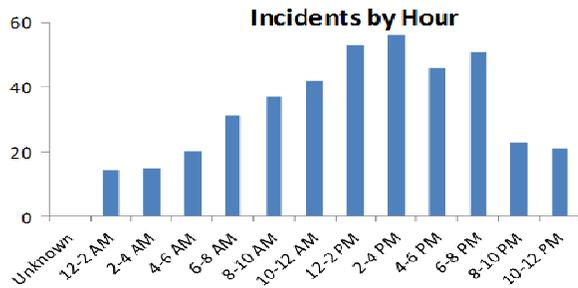
### INCIDENTS BY FIRE STATION

Incidents by Fire Station	EMS Incidents	Total Incidents	% for Month	2017 YTD
Station 21	62	78	17.14%	304
Station 22	147	161	35.38%	632
Station 23	109	129	27.16%	506
Station 24	76	97	21.32%	365

District Responses Month	EMS Incidents	% For Month	EMS Year to Date
District 21	50	12.66%	—
District 22	160	40.51%	—
District 23	110	27.85%	—
District 24	55	13.92%	—
District 25	11	2.78%	—
Out of District	9	2.28%	—

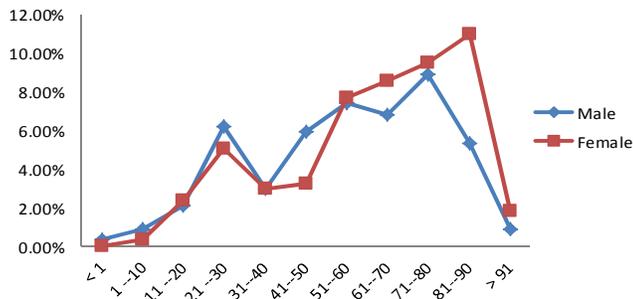
Fire Department Continued

Performance by Shift Current Month	Incidents	Dispatch Time
Shift 1 - Days	374	4:40
Shift 2 - Nights	246	3:42
Shift 3 - Days	307	3:47
Shift 4 - Nights	227	3:37
TOTAL	1154	3:50



Dispatch Performance Current Month	Benchmark	Baseline	Compliance %
9-1-1 Call Answering	0:10	94%	95%
Dispatch Time	1:30	3:40	18%

Patients by Age Group and Gender



Dispatch Calls for Service Current Month	2017	2016	Variance YoY	% of Total
Police	3334	3304	30	74.12%
Fire	184	299	-115	4.09%
EMS	783	854	-71	17.41%
AMR Only	197	0	197	4.38%
TOTAL	4498	4457	41	100%

Total Value	Total Saved	Total Losses	% Saved	% Lost
Structure Fires	\$ 68,100.00	\$ 2,400.00	96.48%	3.52%
Vehicle Fires	\$ 19,350.00	\$ 650.00	96.64%	3.36%
Other	\$ -	\$ -	0%	0%

Performance by Shift	Incidents	Turnout	Travel	Total Response
A-Shift	144	1:18	7:18	7:30
B-Shift	158	1:27	6:45	7:33
C-Shift	153	0:56	6:37	7:04

EMS by Risk	Type	Incidents	Turnout	Travel	Total Response
High	Charlie, Delta, & Echo	252	1:07	5:56	6:16
Moderate	Bravo	120	1:04	7:38	8:10
Low	Alpha & Public Assist	22	1:32	4:43	5:44

FIRE by Risk	Type	Incidents	Turnout	Travel	Total Response
High	Commercial & Residential Structure	3	1:55	7:55	8:24
Moderate	Commercial Vehicle	-	-	-	-
Low	Dumpster, Passenger Vehicle, & Brush	13	1:23	7:38	8:19

Agency	Total Calls 2017	% of Total	Total Calls Current Month	% of Total Calls for Month	Fire	EMS	AMR EMS
Kingman Police	13,243	74.29%	3,334	74.12%	-	-	-
Kingman Fire	2,337	13.11%	576	12.81%	77	394	105
No. AZ Consolidated Fire	1,237	6.94%	317	7.05%	61	181	75
Golden Valley Fire	635	3.56%	174	3.87%	30	144	-
Lake Mohave Ranchos	234	1.31%	52	1.16%	9	43	-
Pinion Pine Fire	135	0.76%	43	0.96%	6	20	17
Pine Lake Fire	5	0.03%	2	0.04%	1	1	-
Total Calls Dispatched	17,826	100%	4,498	100%	184	783	197

The Building & Life Safety Division continues its trend to effective customer service by delivering the highest service possible. A focus on cross training of fire prevention staff and building department staff has led to challenges but an already recognizable difference in the level of service to the community. April marked month number 3 of the transition of the City of Kingman Building Department into the Fire Department. Positive results are already being seen and the concept of a "one stop shop" for the city of Kingman citizens and developers working to grow the city. The cross training of fire prevention and building department picked up speed with each group intertwining in various on-site inspections and trainings.

Commercial Permits Ready to Issue:

- Kingman Square Façade Renovation
- Dollar General New Store - 525 W. Beale
- Home 2 Suites – Ground Plumbing is underway
- Mohave Mental Health Group Home
- Quality Inn – Room Renovations
- Flagstaff Bone & Joint
- Rickety Crickets – Brewery
- Loyal Order of Moose – Major Remodel
- Kingman Heights Apartments – Major Remodel
- Amy Neal Apartments – Major Remodel
- Amy Neal Apartments – Carports
- Tan On Plus – Remodel
- Imagine Photography - Electrical
- Cecil Davis Park Canopy
- KRMC Cancer Center Expansion/Remodel
- H&H Development Addition

Commercial Permits Ready to Issue:

- Kingman Square Façade Renovation - Safeway
- Powerhouse Renovation 2017
- UES Electric Sunrise Substation

Commercial Projects Under Plan Review:

- U-Haul - Bldg Q
- U-Haul – Bldg R
- GW Customs Paint Spray Booth
- Mohave Mental Health Clinic Remodel

Commercial Permits Closed-Out:

- Triple Duplex - Astor

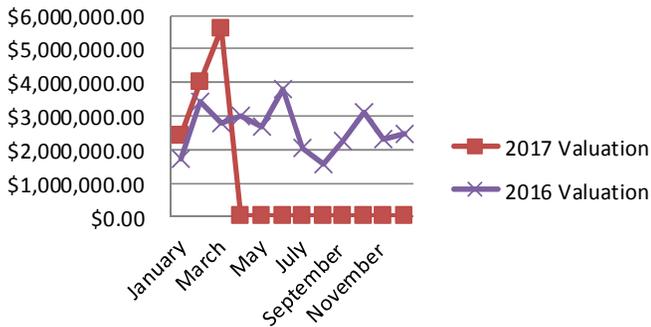
Building and Life Safety Activities	Incidents	2017 YTD
New Commercial Plan Review	4	10
Other Commercial Reviews	21	92
New Residential Plan Review	31	587
Other Residential Plan Reviews	133	114
Sign Review	6	35
Special Event	4	21
Other Reviews	20	69
Building Safety Inspections	535	1824
Business License Building Inspections	23	153
Fire Safety Inspections	112	526
Fire Safety Violations	260	1246
Child Safety Seat Checks	1	-
Public Education Classes	4	-
Public Education Contacts	332	-
Hydrant Activity (All)	390	1,171
<b>TOTAL</b>	<b>1539</b>	<b>5848</b>

Total Permits Issued by Month	2017 Total Valuation	2016 Total Valuation
January	42	\$7,844,316.88
February	88	\$13,344,955.05
March	142	\$19,243,544.38
April	193	\$26,762,803.77
May		
June		
July		
August		
September		
October		
November		
December		

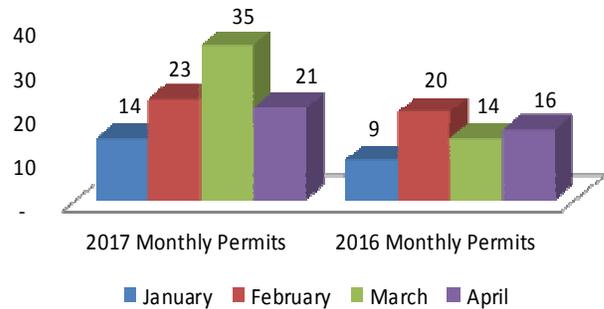
Residential Permits Issued	2017 Monthly Permits	2017 Valuation	2016 Monthly Permits	2016 Valuation
January	14	\$2,404,558.30	9	\$1,721,157.54
February	23	\$4,004,289.63	20	\$3,433,499.20
March	35	\$5,623,669.37	14	\$2,804,692.37
April	21	\$4,051,906.49	16	\$3,003,223.14
May	-	\$0.00	18	\$2,690,245.53
June	-	\$0.00	22	\$3,816,399.81
July	-	\$0.00	12	\$2,060,761.33
August	-	\$0.00	8	\$1,588,711.44
September	-	\$0.00	15	\$2,232,490.58
October	-	\$0.00	16	\$3,129,694.90
November	-	\$0.00	14	\$2,325,680.10
December	-	\$0.00	15	\$2,453,688.26

Commercial Permits Issued	2017 Monthly Permits	2017 Valuation	2016 Monthly Permits	2016 Valuation
January	1	\$4,937,913.03	-	\$0.00
February	0	\$0.00	-	\$0.00
March	0	\$0.00	-	\$0.00
April	0	\$0.00	-	\$0.00
May	0	\$0.00	-	\$0.00
June	0	\$0.00	1	\$300,000.00
July	0	\$0.00	-	\$0.00
August	0	\$0.00	-	\$0.00
September	0	\$0.00	1	\$319,791.48
October	0	\$0.00	-	\$0.00
November	0	\$0.00	-	\$0.00
December	0	\$0.00	1	\$495,075.00

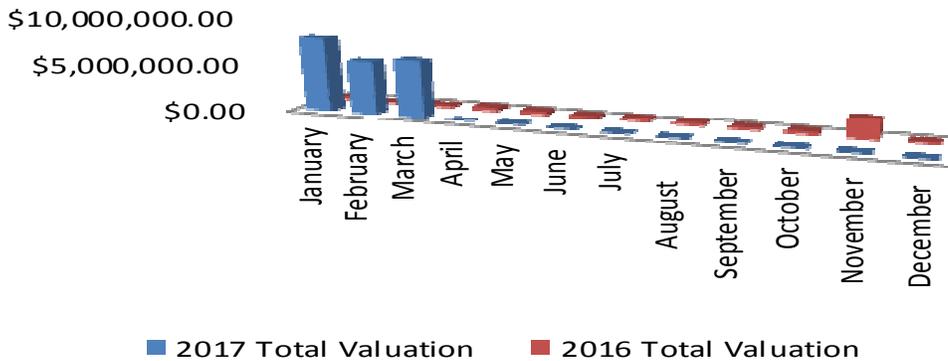
### Residential Permit Valuation



### Residential Permits by Month



### Valuation for All Permits Issued by Month



# IT—JOE CLOS

## April 2017

### www.cityofkingman.gov

#### Visits

**11,169**

% of Total: 100.00% (11,169)



#### Unique Visitors

**6,337**

% of Total: 100.00% (6,337)



#### Pageviews

**26,394**

% of Total: 100.00% (26,394)



#### Daily Visits

##### Sessions



#### Popular Pages

Destination Page	Pageviews	Unique Pageviews
/default.asp	9,469	7,372
/Departments/HumanResources/EmploymentInformation.aspx	1,273	838
/Departments/PoliceDepartment.aspx	1,039	668
/Departments/ParksandRecreation.aspx	876	578
/Government/AgendasMinutes/NEW!AgendasandMinutes.aspx	643	559
/Home.aspx	619	414
/Departments/ParksandRecreation/CityParks.aspx	478	363
/Departments/UtilityBilling/UtilityPaymentOptions.aspx	404	257
/Departments/KART/BusStops.aspx	372	231
/Departments/UtilityBilling.aspx	370	257

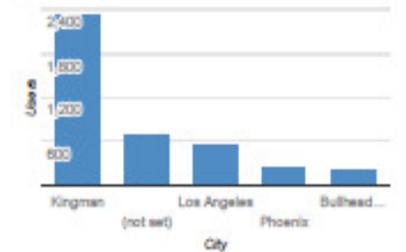
#### Average Pages per Visit

**2.36**

Avg for View: 2.36 (0.00%)

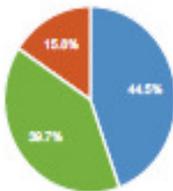


#### Your biggest traffic comes from



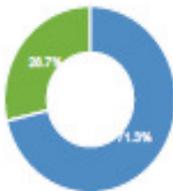
#### Traffic Source

organic direct referral



#### Type of Visitors

New Visitor Returning Visitor



#### Visits by Device

Device Category	Sessions	Bounce Rate
desktop	7,370	54.71%
mobile	3,095	52.96%
tablet		17.81%

#### Country/Territory

Country	Sessions
United States	9,800
(not set)	1,151
India	42
Canada	26
United Kingdom	20
France	14
China	13
Germany	13
Phillippines	12
South Korea	10





## Kingman Police Department-Chief Robert J. DeVries



### DATES TO REMEMBER

- **14th Annual KPD Awards Ceremony**  
**May 18th**

Calls for service and Officer initiated activity numbered 3,388 in the month of April, marking a 5.52% increase in comparison to 2016. Written reports are up 10.94% since April 2016 and Officer initiated activity is up 2.05% in comparison to the year prior.

### APRIL ACTIVITY

**Officers and Explorers** participated in the Home Depot Children's Safety and Wellness event Saturday, April 1st. The event was very well attended by children and parents alike.



April 20th marked the deadline for applications to the **2017 Junior Police Academy**. Staff utilizes a lottery process to whittle down the couple of hundred applications for the 50 available slots. The first academy is scheduled to start on May 30th.



Department staff attended a **First Responder Appreciation assembly** at KAOL High School April 20th. Students from the Primary School sang patriotic

songs, handed out cards and posters to thank public safety personnel. Special recognition was given to KAOL SRO Stacey Mayo for her hard work in the schools and Detective Dennis Gilbert who was shot in the line of Duty in September, 2016.

Officers and staff assisted with activities related to the **35th Annual River Run** over April 28th–30th. Activities were well attended with no problems over the busy weekend.



The department would like to thank **Mother Road Harley Davidson** for the addition of three new Electra

Glide Police Special motorcycles for our Traffic Division. Mother Road graciously provides the three motors through a lease program at a cost of one penny per year.



Department staff paid special tribute to our **Special Olympic** athletes in April. Staff was on hand to support the Powerlifting event on April 22nd and held a 5K run and 1K walk April 30th.



### APRIL HIGHLIGHTS

#### **\*\* Aggravated Assault w/Weapon \*\***

On Sunday, April 9<sup>th</sup>, at 11:50pm, Kingman Police arrested **Robert Christopher Canfield**, 30 of Kingman, on felony charges of Aggravated Assault with a Deadly Weapon, Disorder Conduct with a Weapon and Misconduct Involving a Weapon. The arrest stems from an incident the previous night (April 8<sup>th</sup> at 9:40pm) at a residence in the 1800blk of Club Ave., where a 911 call was received reporting that Canfield had arrived at the residence and attacked another male subject regarding Canfield's estranged girlfriend. During the fight between Canfield and the other subject, Canfield is alleged to have brandished a handgun and pointed it at the victim. Several witnesses also observed the incident. The investigation determined that Canfield was the aggressor. Canfield had left before officers arrived. He was located and arrested at a residence in the 1000blk of Gardencrest Ave. the next night. Canfield was booked into the Mohave County Adult Detention Facility.

#### **\*\*Felony Arrests for Child Abuse\*\***

On Wednesday, April 19<sup>th</sup> at approximately 12:10 p.m., the Kingman Police arrested Fabian Braulio Acuna, 18 of Kingman, on felony Misconduct Involving Weapons and Child Abuse. Shaelee Marie Matthews and Jaimie Leigh Nalley, both 25 of Kingman, were arrested on a felony charge of Child Abuse. These arrests were the result after police were contacted to complete a welfare check on two 2-year old juveniles who were outside of a residence in the 2700 block of Golf Dr. with no adult present. Officers responded to the residence and located one two year old in the front yard and one two year old walking from the back yard to the front yard.

### STAFF UPDATE

Officers Gabe Lumas, Tate Mosby and Brian Zoll completed their



Field Officer Training Program and graduated to solo duty status. Congratulations to all three on their accomplishment. After an internal testing process, Officer Denny Gaddis was selected to fill one of the two vacant GIITEM positions. His new assignment was effective April 8th. Congratulations to Officer Gaddis.



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Once the children were removed and secured to ensure their safety, officers who had located an open sliding glass door, attempted to gain the attention of anyone inside by announcing their presence at the door. An officer observed a male subject, identified as Acuna, exiting the residence through a window while holding a firearm. The officer provided commands to Acuna to drop the gun, which he complied with before he was taken into custody. Acuna was found to be a prohibited possessor, and was subsequently booked into the Mohave County adult detention facility. Two females, identified as Matthews and Nalley, exited the residence and were taken into custody without incident.



There were conflicting stories as to the reason the children were unattended, but ultimately the adults fell asleep. Matthews was identified as the mother to one of the two year olds, and was booked into the Mohave County Adult Detention Facility for Child Abuse. Nalley was identified as the mother to the other two year old and was also booked into the Mohave County Adult Detention Facility for Child Abuse. The two children, who were not injured, were released to the custody of the Department of Child Safety.

**\*\*Felony Arrests for Vehicle Burglary and Trespassing\*\***

This morning, April 20<sup>th</sup> Kingman Police arrested Heather Jane Smith, 20 of Kingman, on felony charges of Vehicle Burglary, Trespassing, and three Warrants. Dustin Jerome Harwood, 37 of Kingman, was arrested on a felony charge of Vehicle Burglary. Andrew Dee Patterson, 27 of Kingman, was arrested on felony charges of Vehicle Burglary and Trespassing.

At approximately 5:20 a.m., Kingman Police Officers responded to the 1200 block of Rawhide Dr. for a report of a male subject attempting to enter a motor vehicle. Upon arrival, officers observed a female in the roadway of the 1400 block of Mountain Trail Rd. who fled on foot as soon as she saw an officer. The officer took chase and took custody of the female, identified as Smith, in the backyard of a residence in the 1400 block of Mountain Trail Rd. at approximately 5:40 a.m. Smith was found to have two felony warrants and one misdemeanor warrant for failure to appear.

A male subject, identified as Harwood, was taken into custody at approximately 5:45 a.m. in the area of Mustang Springs Rd. and Mustang Springs Circle who was attempting to drive around officers to leave the area.

A male subject, identified as Patterson, was located hiding in a shed in the backyard of a residence in the 4000 block of Mustang Spring Circle at approximately 6:00 a.m.

The investigation revealed that two vehicle burglaries occurred in the 1100 block and the 1300 block of Mountain Trail Rd. and an attempted burglary occurred in the 1200 block of Rawhide Dr. Smith denied her involvement. Harwood admitted some involvement. Patterson admitted his involvement. All three were booked into the Mohave County Adult Detention Facility.

The investigation remains on-going and additional charges may be pending.

**\*\* Search Warrant Shuts Down Large Illegal Marijuana Grow Operation \*\***

A year's long investigation by MAGNET regarding the illegal cultivation and distribution of marijuana and Butane Honey Oil (BHO), resulted in a search warrant being served at a property in the 2200blk of S. Wencil Ln., east of Kingman. Assisting in the service of the warrant were investigators from the Mohave County Sheriff's Office, Bullhead City Police Department, Lake Havasu City Police Department, AZ Department of Public Safety and the Kingman Police Department. The property contained several buildings, to include three large green house structures that contained about 200 marijuana plants, each up to three feet tall. Also found was about a ¼lb of BHO in a kitchen area equipped with laboratory equipment for the creation of BHO. BHO is a highly concentrated cannabis extract. The process extracts the tetrahydrocannabinol (THC) from the marijuana plant, which is the substance in the plant that gets the user "high". BHO can be 65% to 90% THC potency. THC potency in a marijuana plant is currently up to 15%. In the 1970's the potency was about 2% and, due to biological engineering, has increased over the years ever since.



The extraction process involves the use of butane and other chemicals. The result is a thick waxy substance similar in appearance to honey, hence the name Butane Honey Oil. The BHO can then be sold or infused into edibles such as cookies, brownies, candy and drinks. The kitchen area at this property was also being used for the baking and creation of these edibles. BHO labs are very dangerous, equal to or more so than a methamphetamine lab.

The approximate value of the drugs is \$810,000.00. The marijuana plants and BHO were seized, along with equipment and other assets.

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The public safety concern regarding the BHO, even at an approved facility, is that the BHO infusion into edibles is not subject to FDA or Health Department requirements. In this instance the BHO was being created and infused into edibles in an environment that contained butane, insecticides, animal food and other unsanitary elements. Six people were contacted at the property to include the property owner. They have not been arrested, or formally charged, however the felony charges pending are



Manufacturing of Narcotic Drugs, Production of Marijuana Possession of Marijuana for Sale, Facilitation to Manufacture Narcotic Drugs, Conspiracy to Manufacture Narcotic Drugs and Possession of Drug Paraphernalia. This investigation is ongoing.

**\*\*MAGNET, a HIDTA initiative, ACJC and DEA executed search warrants\*\***

M.A.G.N.E.T., a HIDTA initiative and ACJC supported task force, in partnership with the Drug Enforcement Agency (DEA) executed three search warrants on April 21st which resulted in ten arrests and the disruption and dismantling of a drug trafficking organization. This ultimately dismantled a major source of heroin and methamphetamine in the Kingman area.



After a week long investigation, two search warrants were executed early in the morning which resulted in nine arrests.

The morning of April 21st at approximately 0524 hours, the Mohave County Sheriff's Office Tactical Operation Unit (T.O.U) executed a search warrant in the 3300 block of Coarra Drive. A diversionary device was utilized during the entry which resulted in loud noises that may have awoken neighbors. One male, identified as **Leonard Frank Dietz**, 36 of Kingman, was found armed with a handgun and attempting to destroy some evidence upon entry of the TOU Team. Dietz was taken into custody without incident. The Mohave Area General Narcotics Enforcement Team (M.A.G.N.E.T) with the assistance of the Kingman Gang & Immigration Intelligence Team Enforcement Mission (G.I.I.T.E.M) conducted a search of the residence. During the search a large quantity of heroin and methamphetamine was located. A usable quantity of marijuana was also located as well as associated paraphernalia. Dietz was booked into the Mohave County Adult Detention Facility on felony charges of Possession of Narcotic Drugs for Sale, Possession of Narcotic Drugs, Possession of Dangerous Drugs for Sale, Possession of Dangerous Drugs, Possession of Marijuana, Possession of Drug Paraphernalia, Misconduct with a Weapon, and Tampering with Evidence.

At approximately 0544 hours on April 21st, the Mohave County Sheriff's Office Tactical Operation Unit executed a search warrant in the 3000 block of Lass Ave. Eight adults were located upon TOU's entry and taken into custody. M.A.G.N.E.T, with the assistance of G.I.I.T.E.M conducted a search of the residence. During a search of the residence a handgun, a large amount of heroin, cocaine and the associated paraphernalia were located. During interviews John Dougherty, Sandra Dougherty, Heather Noble and John Blackwell JR admitted their involvement in selling methamphetamine and heroin in the community.

**Sandra Dougherty**, 59 of Kingman - Possession of Narcotic Drugs for Sale and Possession of Drug Paraphernalia

**John Michael Dougherty Jr.**, 35 of Kingman - Possession of Narcotic Drugs for Sale, Possession of Narcotic Drugs, Possession of Dangerous Drugs for Sale, Possession of Drug Paraphernalia

**Ryan O'Sullivan**, 30 of Utah - Felony Probation Violation Warrant, Possession of Drug paraphernalia

**Matthew Doerr**, 26 of Kingman - Possession of Dangerous Drugs for Sale, Possession of Drug Paraphernalia, Misconduct with a Weapon

**Heather Dawn Noble**, 39 of Kingman - Possession of Narcotic Drugs for Sale, Possession of Drug Paraphernalia, Probation Violation

**Kimberly Daniels**, 29 of Kingman, - Possession of Drug paraphernalia

**Jackie Marie Dougherty**, 27 of Kingman - Misdemeanor Warrant for Contempt of Court, Possession Drug Paraphernalia

**John F. Blackwell Jr.**, 55 of Kingman - Possession of Dangerous Drugs for Sale, Possession of Drug Paraphernalia

After an approximate 2 month long investigation, the third search warrant was executed at approximately 10:16 a.m. in the 3700 block of Shaeffer Ave. by M.A.G.N.E.T with the assistance of G.I.I.T.E.M and DEA. A male subject, identified as **David Andrew Murphy**, 58 of Kingman, and a female were located during the entry and were taken into custody.

A search of the residence resulted in the seizure of equipment associated with the sale of drugs. Murphy was ultimately booked into the Mohave County Adult Detention Facility on felony charges of Conspiracy to Sell Dangerous Drugs and Possession of Drug Paraphernalia. The female was released from the scene. The investigation remains on-going.

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**STATISTICAL SUMMARY—APRIL**

	APRIL	Year-to-Date
Adult Arrests	210	861
Juvenile Arrests	22	133
911 Calls	2,141	8,494
Police Incidents	3,388	13,258
Police Cases	442	2,079
Last DR# Pulled	2017-013292	

## Municipal Court—Judge Singer

FINANCIAL REPORT—KINGMAN MUNICIPAL COURT #0841—MARCH 2017			
<b>CITY REVENUE</b>		Criminal Justice Enhancement Fund—47%	8522.19
Abatement Fund	36.35	Child Passenger Restraint	50.00
Address Confidentiality Fund	17.13	DNA Surcharge—3%	1057.87
Attorney's Fees	3122.20	Drug Enhancement Acct (Fine)	1250.88
Bond Forfeiture	0.00	DUI Abatement Fund—\$250	0.00
Copy Fees	8.34	Extra DUI Assessment	75.00
Court Costs	0.00	Domestic Violence Services Fund—\$50	410.49
Defensive Driving Diversion Fee-Local	2250.00	Fill the Gap—7%	1269.51
Fines	13845.76	AZ Highways Fund	0.00
Jail Costs	5854.13	JCEF Surcharge—15%	51.12
Jury Fees	0.00	Medical Services Enhancement Fund	2357.13
Miscellaneous Fees	184.95	2011 Additional Assessment—\$8	1113.36
Overpayment Forfeiture	0.00	Probation Surcharge—\$5	16.75
Suspension Fee	1211.14	Prison Construction and Operations Fund	2641.04
Warrant Fee	5153.38	Public Safety Equipment Fund	2827.35
<b>Total City Revenue</b>	<b>31684.96</b>	School Zone Assessment	0.00
Local JCEF TPF Acct	598.48	State Highway Fund	0.00
Court Enhancement Fund	1459.45	State Highway Work Zone	0.00
<b>STATE REVENUE</b>		Technical Registration Fund	27.50
Probation Surcharge—\$10	9.52	State's JCEF TPF Acct	1163.84
Probation Surcharge—\$20	2860.04	Victim's Rights Enforce Assess Fund	245.70
Address Confidentiality Fund	325.47	FARE Special Collection Fund	3794.45
Arson Detection Reward Fund	0.00	FARE Delinquent Fee	1470.16
Clean Election Fund—10%	1813.07	<b>Total State Revenue</b>	<b>33352.44</b>

SUMMARY OVERVIEW – MARCH 2017					
BOND SUMMARY		RESTITUTION SUMMARY		ADULT PROBATION FEE SUMMARY	
Prior Balance	12398.00	Prior Balance	1011.33	Prior Balance	1255.00
Bonds Posted	6975.00	Payments made	1372.80	Payments made	1660.00
Bonds Forfeited	350.0	Checks written	1625.10	Checks written	1255.00
Bonds Refunded	8500.00	Balance in Restitution	759.03	Balance in Adult Prob Fees	1660.00
Balance in Bonds	10523.00				
REIMBURSEMENT			Cases Terminated	New Cases	Juveniles
Prior Balance	274.30	Civil Traffic	130	179	7
Payments made	0.00	Criminal Traffic	27	47	0
Checks written	0.00	Criminal Misdemeanor	141	154	3
Balance in Reimbursement	274.30	<b>Total</b>	<b>298</b>	<b>380</b>	<b>10</b>
Total Revenue	230174.92	Domestic Violence Cases	17		
Mohave County Jail Costs	18953.33				

MUNICIPAL COURT STATISTICAL REPORT—MARCH 2017				
CRIMINAL TRAFFIC				
	D.U.I	SERIOUS VIOLATIONS	ALL OTHER VIOLATIONS	TOTAL
Pending First of Month	160	5	161	326
Filed	19	1	10	30
Transferred In	0	0	0	0
SUBTOTAL	179	6	171	356
Transferred Out	0	0	0	0
Other Terminations	25	1	29	55
TOTAL TERMINATIONS	25	1	29	55
Pending End of Month	154	5	142	301
TRAFFIC FAILURE TO APPEAR				
Pending First of Month	Filed	Sub Total	Terminations	Pending EOM
127	2	129	1	128
Criminal Traffic/FTA Trials	1	Criminal Traffic/FTA Jury Trials		0
CIVIL TRAFFIC				
Pending First of Month	Filed	Sub Total	Default Judgement	Other Term
91	91	182	12	72
Total Terminations	84	Pending End of Month		98
Civil Traffic Hearings Held in MONTH				2

MISDEMEANOR				
	Misd Non Traffic	Failure to Appear Non-Traffic	TOTAL	
Pending First of	140	418	1827	
Filed	137	6	143	
Transferred In	2	0	2	
SUBTOTAL	1548	424	1972	
Transferred Out	0	0	0	
Other Terminations	187	11	198	
TOTAL TERMINATIONS	187	11	198	
Pending End of Month	136	413	1774	
Misdemeanor FTA Court Trials				2
Misdemeanor FTA Jury Trials Held				0
Misdemeanor/Criminal Traffic Initial Appearances				46
DOMESTIC VIOLENCE/HARASSMENT PETITIONS				
	Filed	Issued	Denied	TOTAL TERM
Domestic Violence	0	0	0	0
Harassment	0	0	0	0
HEARINGS HELD TO REVOKE/MODIFY ORDER OF PROTECTION/INJUNCTION AGAINST HARASSMENT				
Order of Protection	0	Injunction Against Harassment	0	
SPECIAL PROCEEDINGS/ACTIVITIES				
Juvenile Hearings Held	0	Search Warrants Issued	4	
WARRANTS OUTSTANDING				
Traffic Warrants Outstanding		Criminal Warrants		
D.U.I	115	MISDEMEANOR TOTAL		1106
Serious Violations	15			
All Other Violations	138			
TRAFFIC TOTAL	268			

## Parks and Recreation—Mike Meersman

**RECREATION** Our Spring season is coming to an end. Recreation staff in conjunction with HR has been holding interviews to fill summer positions in Aquatics and Recreation. New classes and programs were added to the summer line up. The Summer Brochure is being printed and will be released online on May 8 and on May 9 in the Kingman Daily Miner. Brochures will be available at the Parks & Recreation Office and City Hall on May 9 and distributed to all local elementary schools & medical offices on May 10. Most summer programs will begin the week of June 5th.

**Fitness & Dance:** Dance classes reached a total of 124 dance students this season! The Spring Dance Recital will take place on Saturday, May 6 at Kingman High School at 2:00 p.m. The auditorium is expected to be full to capacity with 527 patrons. The summer dance courses will consist of several 7-week workshops in specific dance techniques. Our Zumba Fitness classes are continuing to grow where Aerobics and Body Shaping are sustaining themselves to meet requirements. The department is able to offer courses for participants of all ability levels from slow to fast pace.

**Child Supervision Programs:** Department Staff is currently working on organizing the Summer Fun Daze Day Camp. Weekly themed calendars with special trips are being developed to keep the children entertained over the 7 week summer. Camp is open to all children 6-12 years old and will begin June 5th and conclude on July 21. For more information on our summer camp, please contact Yvonne at 692-3111.

**Trip & Tours:** Our day trip to visit Las Vegas for Defending the Caveman & the Atomic Testing Museum was canceled due to lack of registrations. Currently scheduled for this season are trips to Jerome May 20 for a tour of historic homes and businesses; The Musical Instrument Museum including Rawhide and the Desert Belle Boat June 24 and 25; and Knott's Berry Farm and Medieval Times in Buena Park, CA August 18–20. For more information on any trips, please contact Beth Matthews at 692-3109.

**Sports:** Adult Coed Spring Volleyball completed the season last month as did the Inaugural "Spring" Kickball League. This summer the department will host several sporting activities for youth such as, tennis lessons, floor hockey, soccer camp, and the popular Little Tykes Sports Camp that consist of basketball, baseball and soccer for children 4-6 years old. The department will also begin registrations for all Fall Sports leagues in Youth Volleyball, Adult Volleyball and Adult Kickball. The department is looking into revitalizing the Fence Buster Tournament in conjunction with Kingman Softball Association on the weekend of June 24 & 25. For more sports information, or to volunteer in our youth league as coach, contact Ryan Fruhwirth, Sports Coordinator at 692-3113.

**Special Events:** The Drive-In Movie night has been cancelled twice due to weather. The department is currently seeking another date to show "Angels in the Outfield" before baseball season ends! The Annual Egg Hunt took place on April 16<sup>th</sup> at Centennial Park along with Breakfast with the Bunny at Golden Corral. The hunt brought out close to 2000 patrons for the event and we had 120 participants in the Teen and Adult Egg Toss. This summer, look for the Annual Summer Carnival in the Park with the Outdoor Movie, Mud Mania, Free Swim Day on July 4th and the Float in Movie Night.

**Aquatics:** Recreation staff and Human Resources have been holding interviews to fill vacant summer positions in the aquatic division. There is a lack of life-guards and we are still in need of applicants. If you know of anyone interested, please have them reach out to our department. Pools open on Memorial Day.

**Miscellaneous:** The department recently hired a new Part-Time Office Attendant to help with front desk duties and assist staff in general programs and events. We welcome Mandy Wels! We have been using our REC1 online registration system for almost two years and have found it to be beneficial in so many ways! Recently, we have been able to help other departments with Citywide events. Inputting takes several hours of staff time but makes it much easier for reporting and accounting.

EVENTS HEADED YOUR WAY	
Summer Brochure Released	May 8
Jerome Historical Tour	May 20
Pools Open	May 29
Summer Carnival & Movie	June 9
Fence Buster Tournament	June 24 & 25
Rawhide & Museum Trip	June 24 & 25
FREE Swim Day at Both City Pools	July 4
Mud Mania	July 13
Float in Movie at Centennial Pool	July 14
Knott's Berry Farm & Medieval Times Trip	August 18–20

### **PARKS MAKE LIFE BETTER** PARKS DEPARTMENT

The Parks maintenance Division completed 17 maintenance repair orders in the mechanics shop, 12 in in the parks system and 8 in pools and recreation. The Parks Department has utilized 320 hours of inmate labor. We have experienced one incident of vandalism.

**Parks Maintenance:** The landscape maintenance crews have made good progress on the Rambling Rose oleander trim and clean up.

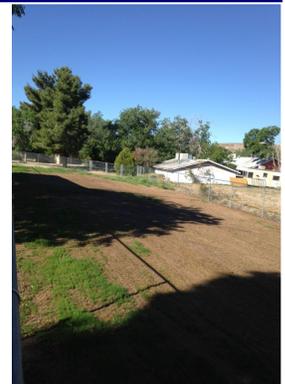


We have started the downtown clean up at the Powerhouse in preparation for the Fun Run and will continue East on Route 66.

**Weed abatement:** The weather has proven challenging for us as we cannot apply chemical on windy and rainy days. We utilize those days to add extra efforts on the gopher baiting. We have stepped up the tree fertilizer program. We have completed the Complex, Locomotive and Metcalfe Park.

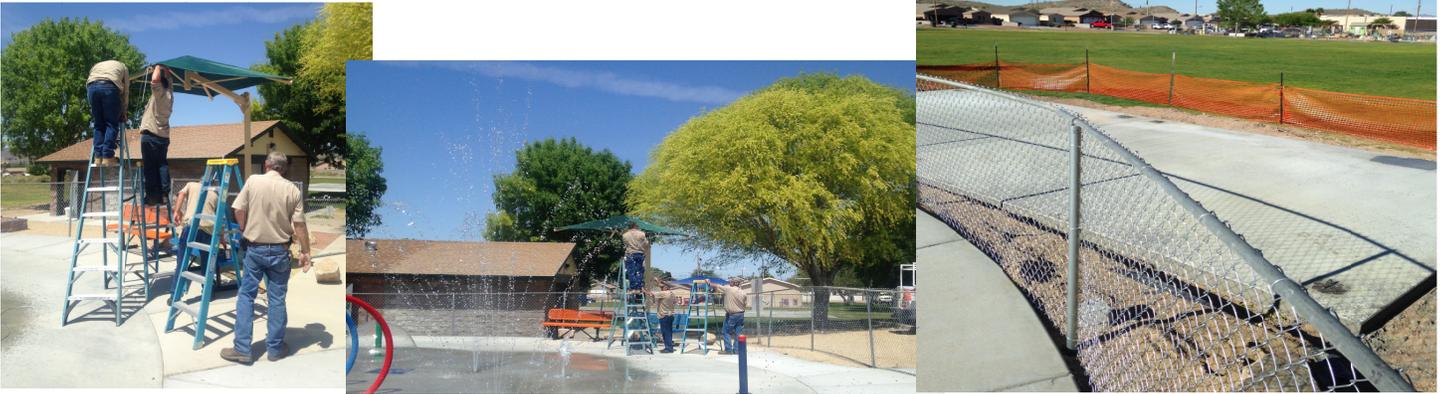
**Park improvements:** We have completed the new dog park seeding and it is coming in well. We will apply an application of compost and fertilizer to speed up the germination process.

**Route 66 Sign:** The sign has been installed and the concrete footing poured. We are very grateful to the Engineering and Building Departments for their assistance with the plane review, permitting and location placement. We could not have done it without their expertise! Thank you to Jim, Phil, and Mike for plans and permit. Jack from Streets Department was also a big help with the crane to set the sign.



Cecil Davis Park:

We have the splash pad pre-season system checks complete and are ready for the opening day of operation. The equipment is in automatic run with the normal hours of operation of 10:00 a.m. to 6:00 p.m. We have installed the shade screens and removed the gates on the entrance and posted the new signage as well. The concrete for the new solar Ramada is poured, the construction for the steel is 5/8/17.



**CERBAT CLIFFS GOLF COURSE**

Twelve Pine trees were planted last month at the golf course. They will be a great addition to the continued improvement of the character of our golf course. In the future they will provide a safety buffer between holes number 10, 11 and 15 protecting golfers and neighboring homes from errant golf shots. When these trees become mature they will help separate the golf holes making it much less distracting from groups on the other holes.

The mild, late winter weather has been very beneficial to turf growth and health. The mowing of fairways and rough began much earlier this year and is in full swing. Spring rain has made weed eradication a real challenge. The damaged areas in the fairways caused by golf cart traffic throughout the course have been aerified, over-seeded, top dressed and roped off. Golf cart traffic is very damaging to the turf; it is especially challenging through the winter when the turf is dormant and still receiving substantial traffic. Private cart usage has increased significantly and many times we find each player on a hole with their own cart. In one instance we witnessed 6 players, each with their own personal cart, playing on one hole with all of the carts parked right in front of the green. We continue adding cart path extensions in the areas of the green complexes; making it easier for the golfers to get closer to the green thereby minimizing the cart traffic damage in front of the greens.

On Sunday, April 23rd at noon, we began the aerifying, over-seeding and top dressing all of the greens. We applied Gypsum and sand to top dress the greens heavily; we then run the Vertidrain Deep Tine aerifier with 3/4" by 11" deep solid tines. We come in behind that with 5/8" by 4" solid tines. We blow the sand in to the holes filling as many holes as we can. Next, we Spike seed and broom in the remainder of the sand and seed mix in to the holes. This process helps the turf heal quickly, promotes root growth and keeps the turf healthy throughout the long hot summer. With the cooler evenings the greens have not filled in perfectly yet but they are looking great. All tees were aerified, spike seeded, top dressed and given a granular application of gypsum and 11-52-0 fertilizers. These practices will help to ensure a much healthier turf as we go into the hotter summer season.

We are continually trying to minimize the damage done by gophers. It is very challenging and an important task. We have a motorized piece of equipment that pumps the carbon monoxide exhaust in to the gopher runs, helping the Gophers go to sleep. This approach has been working very well; there has been a reduction of repeat activity in treated areas.



We have received some very positive comments from groups that have played our course; on Monday April 10<sup>th</sup> the Colorado River Ladies held an event at our golf course. We received many very positive comments about the condition. There was another group passing through Kingman from New Mexico on their way to Las Vegas. They noticed the course from the I-40 highway and were so impressed they pulled in "to play this beautiful course." After playing they said that they will be stopping to play every time they go thru Kingman. They stated, "it's the best Municipal course we have ever played." The people in the City of Kingman are fortunate to have such a great golf course. We also had a visit

from Mr. Robertson who had worked at the golf course 35 years ago for 3.5 years. He had been golfing and was so impressed with the state of the golf course and surroundings. He said he could not believe the change and wanted our staff to be commended for the improvements and making it such a wonderful golf course. I am very proud of the job that our staff does keeping it up and improving it.

Saturday 5/6 we had a 6-inch mainline blowout underneath number 10 copper Tee washing away 1/3 of the tee. The crew did a great job of getting it repaired Sunday. Since the last report the golf course has utilized 440 hours of inmate labor.

For information about Cerbat Cliffs Golf Course or to make a Tee time call 928 753-6593 or visit our website at [cerbatcliffsgolf.com](http://cerbatcliffsgolf.com). Thank you.

CERBAT CLIFFS GOLF COURSE—APRIL 2017	
Number Nine-Hole Rounds	1,138
Number 18-Hole Rounds	1,573
Number Golf Lessons	20
Greens Fee Revenue Total	47,280
Annual Passes	17,060
Daily Green Fees	30,220
Motor Cart Revenue Total	32,188
Private Cart Trail Fees	8,300
Daily Cart Rental	23,888
Driving Range Revenue	2,881
Total Hours Ranger Activities	38
TI Hours Beverage Cart on Course	8
Number of Tournaments	2
Total Tournament Participation	76

**Public Works—Rob Owen**

BUILDING MAINTENANCE—APRIL/2017	
Square feet of buildings maintained	144,705
Square feet of buildings cleaned	86,188 by City, 6,000 cleaned by agreement with occupant , and 20,000 cleaned by contractor.
City Safety Committee recommended repairs, additions and changes	0
Building Maintenance repairs made /37	Public Works (6)-including office supply deliveries, City Complex (9), Engineering (3), KFD (2), Powerhouse (4), 911 Center/City Attorney (3) , KPD (9) and one office delivery.
Graffiti removed	No Graffiti was abated in April
SPECIAL PROJECTS	Russ Kuehner and Stan Mills have completed the repairs of the roof & water damage at the Complex. Currently they are working to catch up on necessary repairs and painting the exterior of the Complex.

FLEET MAINTENANCE—APRIL/2017	
12,079.4 gallons of unleaded gas	Cost of \$24,724.12
9,937.4 gallons of diesel fuel	Cost of \$21,757.94
Vehicle preventive maintenance	Vehicles 28
Mechanic and welder vehicle repairs	Repairs 393
A new welder has started work.	

SANITATION—APRIL/2017	
307 trips to the landfill—Delivery of 3,625,444 pounds of trash	Cost of \$
New 90-gallon residential containers	19
Old, damaged, missing or found containers repaired or replaced	76
Steel containers delivered for customer clean-up	4
1) Extra steel containers emptied and 2) Containers retrieved	1) 27 and 2) 8
1) Regular extra trash hauls 2) Abatement orders 3) \$3 Special Trash Haul	1) 133 2) 18 3) 0
Recycling—tons / Annual total— tons	84.56/1041.58

STREETS—MARCH/2017	
Square yards of asphalt	4.3 Million
Miles of unpaved roads	19.5
Street lights	900
Traffic signals	24

**Available Manpower:**

- Superintendent
- (1) Crew Leader (Vacant due to retirement)
- (1) Operator A (Signing and Striping Technician)
- (5) Operator A (General Maintenance Crew)
- (1) Operator B (General Maintenance Crew)
- (1) City Electrician II (Signals Technician)

Public Works Continued

**Street Department Activities:**

- Dirt road grading, pothole patching, patching of water utility cuts, shoulder grading and accident cleanup. Shoulder maintenance, due to damage from past storms, has been ongoing throughout the month. Large repairs and complaints are expected to be completed next month. The next phase of repairs and upgrades will include placing millings on dirt roads.
- The City was granted 20,000 tons of asphalt millings from ADOT. This project has been attempted over the last couple months but, storm cleanup and staffing levels have prevented this work. Half streets/blocks have been prioritized first. The remaining balance of millings will be used on 2 roads selected due to drainage issues. This will be a long project due to staffing levels and work required. Dirt removed from selected roads will be utilized for shoulder maintenance to reduce trucking. Completion of this project is of high importance as the millings represent a \$160,000 dollar asset to the City. This does not include the reduced maintenance that will be achieved as a result of plating roads with millings. No time limit has been imposed but, multiple agencies are trying to obtain the millings. This asset could be lost if not used quickly as the materials are not guaranteed. Approximately 19,000 cubic yards are left to be moved. Placement of millings will continue but, progress is slow due to maintenance needs and current staffing levels. This project will continue until completion or the materials grant is revoked.
- Work to prepare for the upcoming chip seal project is expected to start next month and will be continuous until completed. Chip seal is expected to start in mid-May and will be continuous until completed. Chip seal is expected to be completed the first week of June.
- Pothole repairs have been ongoing throughout the month. The years of deferred maintenance and wet weather have caused excessive damage to our paved assets. The resident complaints list was nearly completed but, the recent rain generated a new list of complaints. Andy Devine still requires repairs for extensive potholes. Council approved milling of Andy Devine between 8th and Hall St. The asphalt was only milled and will not be replaced until ADA facilities have been upgraded. The ADA upgrades should be completed next fiscal year.

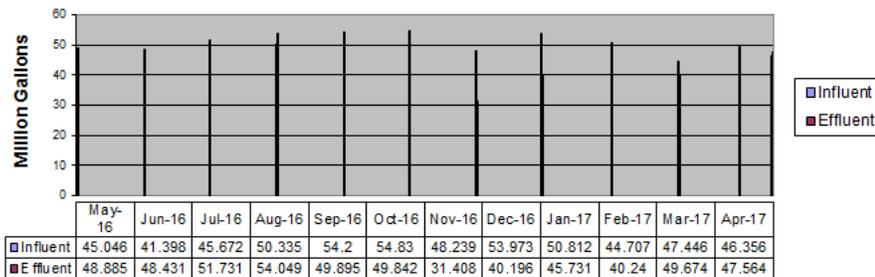
**PROJECTS:**

- ◆ **LED Signal Replacements:** All traffic signals were updated to LED lights. This was to conserve energy but, was mainly a component of installing of battery backup units (BBU). The BBU's were installed and brought on line. These units have batteries which will power the signal in the event of a power outage. This will improve safety at intersections during power outages.
- ◆ **Weed Abatement:** Spraying of herbicides was ongoing throughout the month and will be continuous until late fall. On days that winds exceed allowable limits the two man crew runs the brush hog in overgrown areas. This is only preemptive work to slow the growth of weeds which the City is responsible for. It is expected that a significant amount of time will be spent cutting weeds in areas which should be completed by the property owner/tenant. This has been a problem in the past due to the difficulty in enforcing City Ordinances related to weed abatement. A temporary crew will be hired and will work on weed abatement as long as budget allows.
- ◆ **Rutherford:** Millings were placed on Rutherford south of Airway. This will improve travel and reduce maintenance. Approximately 19,500 cubic yards are left to be moved. Placement of millings will continue until completion or the materials grant is revoked.
- ◆ **HA5 Asphalt Treatment:** - Holbrook Asphalt has started crack sealing City streets selected for HA5 treatment. This work is expected to be completed in early May with application of HA5 in May and June.

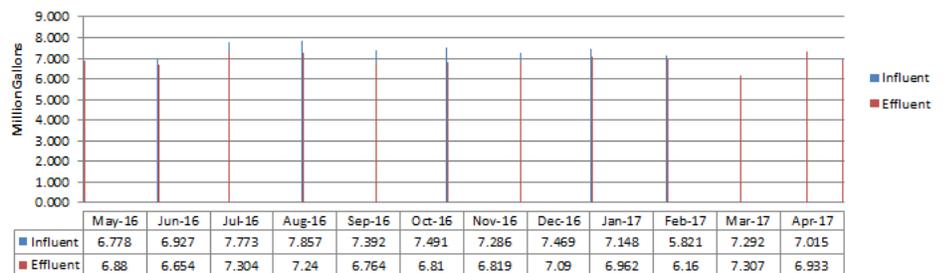
**TRAINING:**

Tug and Walter completed training as certified instructors so that training could be completed in house. This will save time and money and can be utilized by other departments and divisions.

**Hilltop WWTP**



**Downtown WWTP**



**WASTEWATER – APRIL/2017**

Public Works Continued

**Wastewater Treatment**—Personnel 7/ Vacant 4*Staff at Hilltop Facility:*

- Treated approximately 46.36 million gallons of influent on intake and discharged approximately 47.56 million gallons of “B+” effluent
- Composted approximately 200 cubic yards of bio-solids in preparation for land application
- Completed oil changes and general maintenance on associated equipment
- Completed all monthly NPDES and APP sample collection and submitted reports to ADEQ
- Wastewater Staff is continuing to sample for Hilltop Local Limits Addendum & Wastewater Classification Study
- Wastewater Staff reinstalled influent and W.A.S./R.A.S. pumps after necessary repairs were made to bring equipment back online.

*Staff at Downtown Facility:*

- Treated approximately 7.01 million gallons of influent on intake and discharged approximately 6.93 million gallons of “A+” effluent
- Completed all monthly NPDES and APP sample collection and submitted monthly reports to ADEQ
- Dewatered approximately 60 cubic yards of sludge and prepared for transport to Hilltop Facility
- Completed cleaning, general maintenance and troubleshooting to U.V. reactor #2
- Completed all daily, weekly and monthly maintenance work orders
- Wastewater Laboratory Staff has completed update and amendments to sample S.O.P.'s to reflect Standard Methods 22nd Edition to maintain ADHS compliance.

**Wastewater Collections**—Personnel 1 Vacant/3 Unfunded

## Wastewater Collection crews:

- Completed CCTV inspections of 6 & 8-inch wastewater conveyance lines—An estimated 1,200 linear feet—identifying areas requiring hydro jet cleaning, mechanical root removal, potential repair, areas of inflow and infiltration or any other general maintenance associated with corresponding infrastructure
- Completed new line inspections for public works inspection
- Responded to and assisted with multiple calls for service—none of which were caused by deficiencies to City infrastructure
- Wastewater staff completed hydro-jet cleaning of 6, 8 & 10 inch wastewater conveyance lines totaling approximately 70,885 linear feet
- Simons Sewer Cleaning completed their annual spring conveyance cleaning with footage totals to follow next month

**Wastewater Pre-Treatment**

- Maintain pre-treatment compliance by evaluating potential SIU/CIU's
- Collecting associated compliance and regulatory field samples
- Completing compliance reporting to ADEQ and EPA
- Staff continues sample collection for the Downtown Local Limits Study, Wastewater Classification Study and Hilltop Addendum which will progress through the next several months.

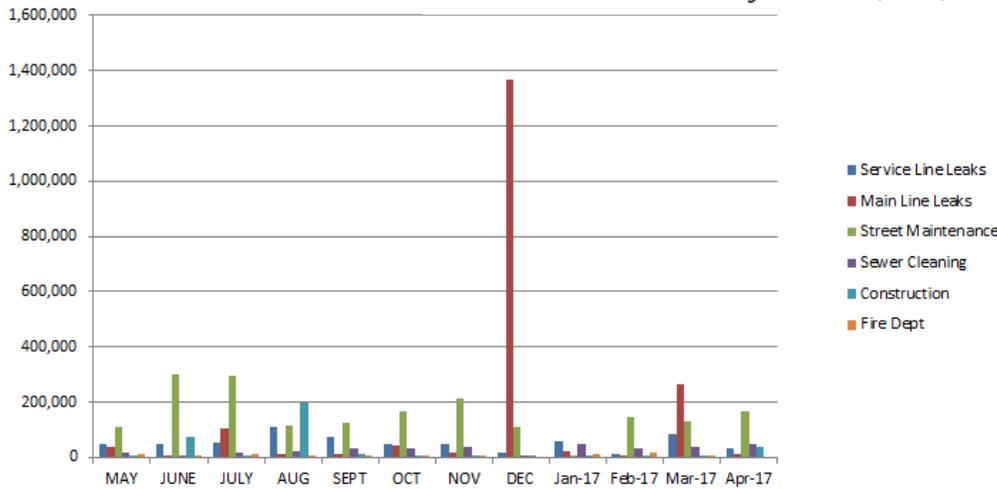
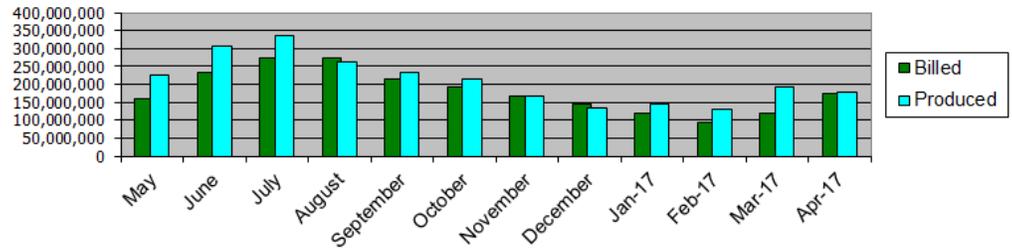
WATER—APRIL/2017			
Work Orders processed	1335	Raise Meter box	3
New customer service meters installed	33	Leaky valves	14
Customer assistance calls	27	Out of order meters repaired	45
Meters read	20,724	<b>City of Kingman Water Usage in gallons</b>	21,105,181
Meter readings rechecked	159	Service line leaks in gallons	33,800
Turned off services due to delinquent bills	146	Main line leaks in gallons	10,200
Meters locked due to non-payment	27	Asphalt replaced in square feet	0
Meters locked as being used at locations no customer signed for service	16	Blue Stake locate requests	267
Customer requests for pressure checks	3	PW, Fire, Eng. Usage	293,700
Raise Meters	0		

**Water Billed & Produced:**

Public Works Continued

- 177,712,800 gallons of water produced in April
- 173,427,030 gallons of water (97.59%) billed

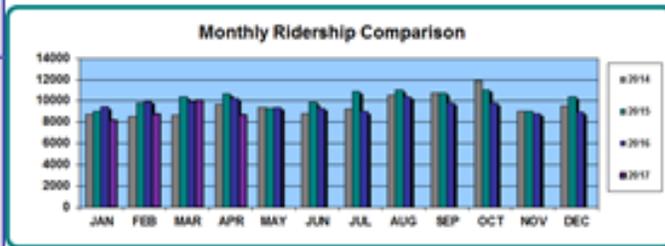
**Water Billed and Produced**



KART-APRIL 2017	
<b>MONTH REVENUE</b>	<ul style="list-style-type: none"> <li>• Fare Box Revenue—\$5,172.15</li> <li>• Coupon/Pass Revenue—\$7,840.00</li> <li>• Total Monthly Revenue—\$12,812.15</li> </ul>
<b>MONTH RIDERSHIP</b>	<ul style="list-style-type: none"> <li>• Service hours—1,204</li> <li>• Service miles—15,588</li> <li>• Total passenger trips—8,878</li> <li>• Curb-to-Curb trips—219 (4% of total)</li> </ul>



**Kingman Area Regional Transit**



**PROJECTS-APRIL/2017**

**HIGHWAY SAFETY IMPROVEMENT PROGRAM—(HSIP)**  
**SIGN INVENTORY SYSTEM PROJECT**— The 300 Stop Signs portion of the project is being advertised. The bid opening date is May 17, 2017. There will be one more round of the review process before the Data Collection portion project is advertised.

**POWERHOUSE REHAB PROJECT** — The bid opening for this project was March 31st. The apparent low bidder was T.R. Orr with \$250,000.00. This was approximately \$25,000.00 over our anticipated budget. Staff asked TDC for direction on how to proceed with this project. An additional \$30,000.00 was approved by TDC to continue the project. It will go to Council for approval on May 2, 2017.

**PROTECTED AND PERMISSIVE LEFT HAND TURNS AT THE BEVERLY & HARRISON AND THE AIRWAY & HARRISON INTERSECTIONS**— Kimbrell Electric Inc. of Glendale, Az. was awarded this project. There was a Partnering meeting held April 20 and key issues of the project were discussed. Construction is expected to start in the first week of June after the Academy schools are out for summer break. This project is being administered by ADOT.

## Tourism—Josh Noble

### APRIL 2017 ACTIVITY

#### ADVERTISING & MARKETING

##### Arizona Office of Tourism Marketing Cooperative

- Storytelling Campaign “Flavors of Route 66” (Feb, Mar, Apr 2017) 786,889 impressions in April
- Sojern display & video mix campaign (Sept, March, April): 608,228 display impressions (905 clicks), 126,777 video impressions (81,445 views).
- Arizona April 2017 eNewsletter ‘Rise And Shine In Arizona’
- Arizona Drive Guide, March to May Spring Issue, 1/2 page advert
- Sky Harbor T4 (International Terminal) backlit display (March & April)
- AZCentral.com / USA Today Network display and video Road-Trippers campaign
- True West Magazine, April Travel Issue (released in March), 1/2 page advert plus leads
- Pandora— mobile audio and web audio, 30 second spot plus banner advert

##### Other Advertising / Marketing

- Visit USA Parks Facebook Europe campaign in Germany, France, Italy and the U.K. (see report)
- 1/4 page ad in the King Daily Miner River Run Insert Section C ( April 23, 2017)
- 1 page ad highlighting trails in Kingman Daily Miner’s April 2017 Home/Garden Decorator magazine distributed at the Home & Garden Show.
- 30,000 Kingman Dinging Guides and Area Maps (distributed via Certified Folder Display)

##### Leads Fulfilled by lead sources

- GoKingman.com information requests: 116 (136 additional unique packet downloads)
- GoArizona.com leads: 98
- Grand Circle Association leads: 109
- MyGrandCanyonPark.com leads: 627
- Call-ins: 2
- 9 packets returned undeliverable

##### Media Assistance

- Interviewed with Dr. Jorge Mora who is working on as documentary project, Don Quixote in Route 66 Media Film to be submitted to Film Festivals.
- Provided UK’s daily telegraph with desert in bloom images from Cerbat Foothills Recreation Area trails

##### Projects and Activities

- Andy Devine Days Festival, website development and sponsorship package development.
- 30th Annual Historic Route 66 Fun Run Committee.
- Cerbat Foothills Recreation Area Hiking Trail Map updates

Tourism—Josh Noble

Ad Samples

April (travel issue) True West Magazine

April Arizona e-Newsletter (pg 1)

4/21/2017 AOT April eNewsletter

**ARIZONA**  
GRAND CANYON STATE

The Official Arizona Travel Newsletter — April 2017

**IN THIS ISSUE:**

**RISE AND SHINE IN ARIZONA**

**KINGMAN**  
Heart of Historic Route 66  
Ready to make new memories on an old road?

**Upcoming Event: Douglas Days**

**Visit Lost Dutchman State Park**  
Click here to discover Arizona's wildflowers

**Spectacular Sunrises**

**EVENTS**

**OFFERS**

Ritz-Carlton Dove Mountain Experiences Spa  
Plan a relaxing getaway to the serenity and balance of the Sonoran Desert in Marana at the #1 ranked spa in Arizona; overnight accommodations include daily spa resort credit and American breakfast for two.  
**READ MORE**

Best Flex with Breakfast

<http://www.visitarizona.com/newsletter/april-main-2017-seize-the-day-in-arizona>

1/2

**KINGMAN AIRPORT**  
AIR-RAIL SERVICE COAST-TO-COAST  
TRANSCONTINENTAL AIR TRANSPORT, INC.

The site of Kingman's first airport, Port Kingman, was selected by Charles Lindbergh as part of the Transcontinental Air Transport system. Both Lindbergh and Amelia Earhart were present at the dedication on June 8, 1929.

**White Cliffs Wagon Trail**, located near Historic Downtown Kingman, is one of a handful of trails where you can still see wagon tracks etched into stone. The trail was used to bring gold ore from the mines to the railroad in the late 1800's.

**Shafter Fish Bowl Spring** is located on Oatman Highway (Route 66) west of Kingman. A few stone steps lead up to a spring capture basin and it's quite a view over the valley below. Motorists used the spring to refill their radiators on hot Arizona road trips as far back as the 1920's. In a sense, it was a Radiator Spring.

**ARIZONA KINGMAN**  
Heart of Historic Route 66  
866.427.7866  
GoKINGMAN.COM

Sojern and Pandora  
Banner adverts

**66 THINGS TO SEE & DO ON HISTORIC U.S. 66**

**66 THINGS TO SEE & DO ON HISTORIC U.S. 66**

**66 THINGS TO SEE & DO ON HISTORIC U.S. 66**

[Learn more »](#)

[Learn more »](#)

[Learn more »](#)

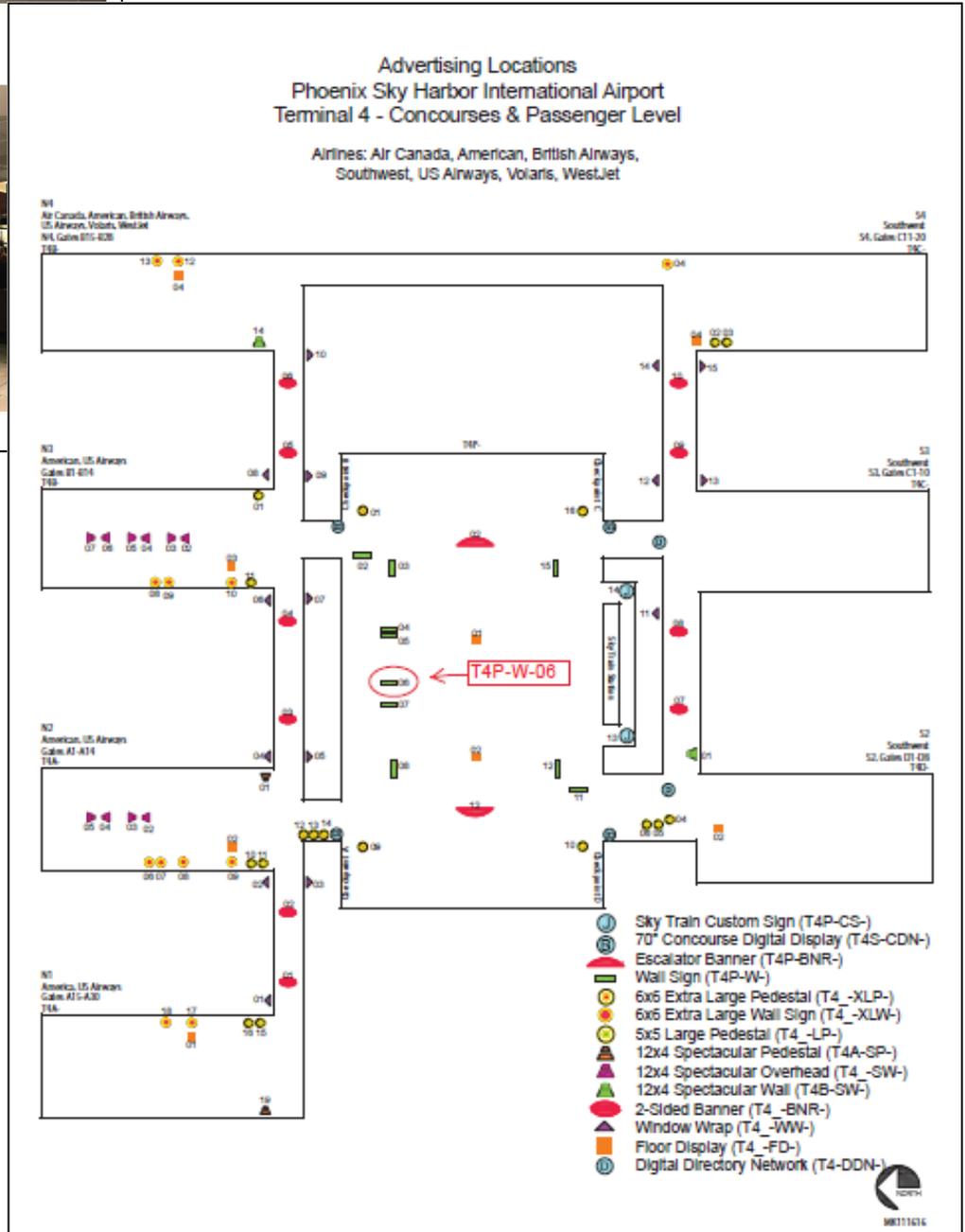
### Proof of Posting at Sky Harbor, International Terminal



T4P-W-06



T4P-W-06

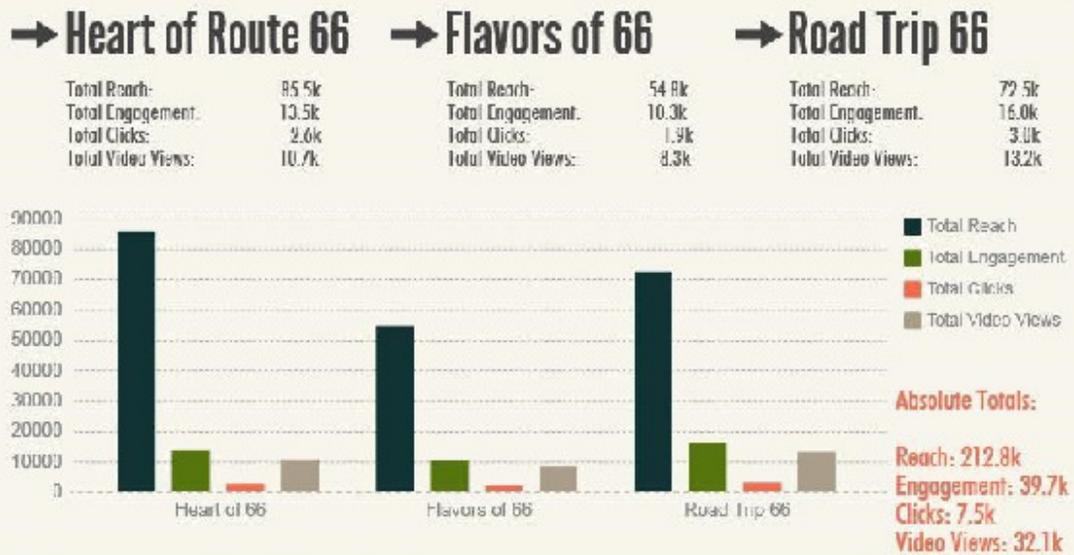


Marketing Report from Visit USA Parks Europe FB Campaign



3 ads, each in 4 languages completed

Overview: Totals for all Ads



Totals for each Language Group for all 3 Ads



### MONTHLY AND YDT COUNTS

Tourism Dept Statistics	Apr-17	Apr-16	FYΔ	Apr-15	2FYΔ	FYTD	FY/FYΔ	FY/2FYΔ
Visitor Center Walk-ins:	11,659	13,027	-10.5%	8,945	30.3%	95,647	5.7%	5.8%
Bus & Group Visits:	54	56	-3.6%	31	74.2%	467	2.4%	48.3%
Gift Shop Sales:	\$14,415	\$8,994	60.3%	\$7,089	103.4%	105,139	48.7%	61.0%
Visitor Packets Mailed:†	952	1,188	-19.9%	1,810	-47.4%	5,116	21.9%	13.2%
Website Visitor Sessions:	22,617	25,170	-10.1%	19,113	18.3%	197,550	11.2%	22.4%
Hotel Occupancy: (Mar)*	72.6%	71.8%	1.1%	67.9%	6.9%	61.6%	0.3%	0.0%
RevPAR: (Mar)*	\$52.48	\$50.08	4.8%	\$44.08	19.1%	\$43.54	4.6%	10.8%
Guest Book US:	405	433	-6.5%	330	22.7%	<b>Top States:</b>		<b>Top Countries:</b>
US Party Size:	2.4	2.4	0.0%	2.0	20.0%	1. CA (102)	1. Canada (61)	
GB International:	260	259	0.4%	213	22.1%	2. AZ (29)	2. Germany (44)	
International Party Size:	2.6	2.6	0.0%	2.5	4.0%	3. NV (26)	3. France (23)	

† Visitor Packet totals are for the calendar year

\* Occupancy & RevPAR figures are provided by STR, Inc. and are reported by calendar year

◇ delinquencies collections negatively skewing room tax collections

### Google Analytics April 2017 (April 2016 comparison in orange).

