



# City Manager Report

September 2019

# CITY MANAGER REPORT CITY OF KINGMAN - September 2019

The information included in this issue reflects August 2019 submissions. Finance and Municipal Court data reported is for the time period detailed on their individual reports.



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CITY MANAGER REPORT  
CITY OF KINGMAN AUGUST 2019  
PLANNING & ECONOMIC DEVELOPMENT DEPARTMENT

ECONOMIC DEVELOPMENT

American Woodmart is constructing a 3,200 square foot storage building on property they own next to their current facility at the Industrial Park

**Economic Development and City staff attended the groundbreaking for the “Hive” Pegasus renewable energy data center.** The organization will occupy 717 acres to the south of Kingman on Interstate 40, which is north of the Griffith Energy Facility.

Mr. Kellogg is participating with the Kingman Chamber of Commerce and partnering in various events.

ED and Planning staff have been meeting with Lisa Wise Consulting weekly in regard to the update of the Zoning Ordinance. A community workshop is scheduled for September 18.

Opportunity Zone Prospectus has been completed and uploaded to website

Partnered with Mohave County to create an Economic Impact Report for the Airport and Industrial Park

Staff facilitated with GGI Video shoot at Industrial Park and other areas of Kingman

Additional Activities and Meetings by Economic Development Staff in August:

- ◆ Mr. Kellogg and Mr. Bratley attended the Rural Policy Forum in Springerville, AZ August 7-9, where Mr. Bratley was a featured speaker on the Business Retention and Growth Panel
- ◆ Local contractor Axiom Construction is nearing completion on the Terminal remodel and upgrades at the Airport. The Terminal will replicate the theme of a World War II Officers Club.
- ◆ Received approval from the Arizona Department of Housing (ADOH) to utilize grant funds from the Community Development Block Grant (CDBG) program, Contract #108-19 Phase 2 for the ADA improvements along Andy Devine Avenue, which include curb cuts, driveways and sidewalks. Preparation of bid process to solicit bids for project expected to begin in September
- ◆ Comprehensive Infrastructure Modernization program meeting with City staff and professionals
- ◆ Façade, Parklets and Pedlets research and presentation to City Council
- ◆ A Lottery machine was installed at the Powerhouse
- ◆ The City has began requested estimates for removal of all dead trees at Industrial Park, and landscaping at the Terminal Building

### Tasks completed by Planning & Zoning Staff in August

28	Residential Building Permits reviewed and approved
4	Commercial Building Permits reviewed
1	Permit for a Multiple Family Residence reviewed and approved
8	Special Event Permits reviewed & approved
3	Sign Permits reviewed & approved
20	Business Licenses reviewed & approved
45	Calls redirected to Mohave County
13	Submissions from the City website responded to
11	Active Zoning Violation cases
	TRAK-IT PROJECTS:
PP19-0003	Parcel Plat for minor lot split for 3975 N. Bank Street
PP19-0004	Parcel Plat for minor lot split for 3340 E. Andy Devine Avenue
PP19-0005	Parcel Plat for minor lot split for southwest corner of Sage and Louise Avenue
RZ19-0001	Rezone request from C-3 to R-1-6 for lots on N. Adams and N. Kenneth Street
RZ19-0002	Rezone request from R-2 to R-R for 3958 N. Rainbow Drive
SB19-0002	Preliminary Plat for Kinross Subdivision
SB19-0003	Final Plat for Southern Vista V, Tract 6048-D
SB19-0005	Final Plat for Sycamore Village, Tract 1995-A
SB19-0006	Final Plat for Sycamore Village, Tract 1995-B
SB19-0007	Subdivision Ordinance text amendment to consider allowing property escrow assurances
VA19-0001	Variance request for front-side setback for 3251 Southern Vista Drive
Z019-0003	Zoning Ordinance amendment to consider changes to front-side yard setbacks

### Additional Meetings & Activities Completed by Planning & Zoning Staff in August

Zoning Ordinance update / staff meeting weekly with Lisa Wise Consulting / Workshop 9/18

Census 2020- complete count committee and LUCA feedback

ICSC follow-up with retailers

Façade Grant Research

Planning and Engineering Development Review Committee regarding abandon subdivisions

PLANNING & ECONOMIC DEVELOPMENT AUGUST MEETINGS

AIRPORT ADVISORY COMMISSION AUGUST 13

PLANNING & ZONING COMMISSION AUGUST 13

BOARD OF ADJUSTMENT AUGUST 29

**CITY OF KINGMAN  
ENGINEERING DEPARTMENT  
MONTHLY REPORT FOR  
AUGUST 2019**

The Engineering staff responded to **144** requests for Information on the availability of water and/or sewer to specific properties and the existence of paybacks and assessments relative to those properties.

**ENG15-0080** An Approval of Construction was issued for approximately 635 l.f. of 8-inch PVC waterline extension, 85 l.f. of 8-inch DIP waterline extension and 130 l.f. of 6-inch PVC waterline extension with (2) fire hydrants and (12) double water services in Yavapai Street between Rimel Road and Rhoades Avenue.

**ENG15-0080** A Discharge Authorization was issued for approximately 600 l.f. 8-inch PVC SDR 35 and 101 l.f. of 8-inch DEP sewer line extension with (3) sewer manholes and (24) sewer services in Yavapai Street between Rimel Road and Rhoades Avenue.

**ENG19-0042** An Approval to Construct was issued for approximately 21 l.f. of 12-inch DIP water line, 57 l.f. of 8-inch DIP water line and 480 l.f. of 8-inch PVC water line extension with (4) fire hydrants and (1) water service connection serving 2400 Airway Avenue, APN: 320-10-069.

**ENG19-0048** An Approval of Construction was issued for Approximately 144 l.f. of

<b>CAPITAL EXPENDITURES</b>		
<b>CONTRACTOR</b>	<b>PROJECT</b>	<b>AMOUNT</b>
Dibble Engineering	ENG18-0080	\$12,713.00
Freiday Construction	ENG14-0085	\$64,576.00
Freiday Construction	ENG17-027	\$67,071.96
Haydon Building Corp.	ENG18-0039	\$200,906.09
Haydon Building Corp.	ENG14-108	\$310,776.99
Sunrise Engineering	ENG18-0054	\$17,730.00
<b>Capital Expenditures processed during the month of August</b>		<b>\$673,774.04</b>

## CITY MANAGER'S REPORT

Engineering Continued

**RIGHT OF WAY ACTIVITIES**

130	Information Requests responded same day received
5	Information Request responded in 1 days
0	Information Request responded in 2 days
3	Information Request responded in 3 days
6	Sewer Availability Letters
64	Permits to work in Public Right-of-way
35	Sewer Connection Permits Inside City Limits (1 due to Failed septic)
10	Sewer Connection Permits Outside City Limits (0 due to 0-Failed septic)
0	Sewer Taps
14	Utility Permits for water meters in the County
40	Utility Permits for water meters in the City

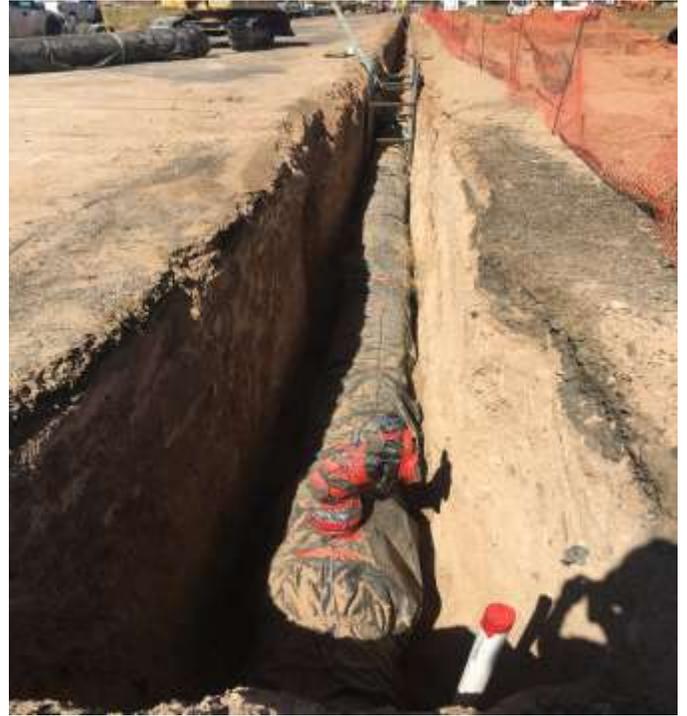
**MEETINGS**

Aug. 1	Staff Team Meeting
Aug. 6	<b>ENG17-0027</b> Kino Tank Main Transmission weekly meeting
Aug. 6	Drainage Project discussion with HELM Engineering
Aug. 8	<b>ENG15-0080</b> Yavapai Street Improvement meeting with Big Red Construction
Aug. 13	<b>ENG17-0027</b> Kino Tank Main Transmission weekly meeting
Aug. 13	Mag Addendum meeting
Aug. 14	Development Review Committee Meeting
Aug. 19	Review Inspection forms with inspection line
Aug. 20	<b>ENG17-0027</b> Kino Tank Main Transmission weekly meeting
Aug. 20	Ninyo & Moore Asphalt
Aug. 27	<b>ENG17-0027</b> Kino Tank Main Transmission weekly meeting
Aug. 28	Development Review Committee Meeting
Aug. 29	<b>ENG19-0042</b> Pre-construction meeting (DES Building )

<b>DESIGN ACTIVITIES</b>			
PROJECT	PURPOSE	CONSULTANT	STATUS
<b>ENG16-0025</b>	This project includes the design of Kingman Crossing Boulevard between Southern Avenue and Interstate 40.	AECOM Technical Services for the preparation of project plans and specifications	Project is expected to be complete by Fall 2019
<b>ENG17-0035</b>	This project is for Program manager services for the I-11 East Kingman Connection project.	Matrix Design Group	The project has been placed on hold until details for a development agreement can be worked out.
<b>ENG17-0027</b>	This project includes the design of water transmission mains to the main tank site.	Sunrise Engineering	The project is 100% designed and ready to go to construction.

<b>CONSTRUCTION ACTIVITIES UPDATE</b>		
PROJECT	PURPOSE	STATUS
<b>ENG14-084</b>	This contract includes several water and sewer projects at various locations throughout the City.	Work on the design of water lines in the area is ongoing. Installation of water projects in the downtown area is ongoing.
<b>ENG15-0048</b> & <b>ENG16-0031</b>	This project will widen and improve Eastern Street between Pasadena Avenue and Airway Avenue.	The design plans are complete. The budget includes money for acquisition of right of way. Staff is proceeding with acquisition.

**CONSTRUCTION PHOTOS**



**ENG17-0027 Kino Water line replacement**

## City Attorney—Carl Cooper

The City Attorney's office oversees victim notification and advocacy for victims rights in criminal cases. Also they provide legal advice and contract review for City departments, drafting and review of City ordinances and codes and prosecution of misdemeanor crimes within the City of Kingman including domestic violence and drunk driving offenses.

To your right is a side-by-side collective comparison of



	August, 2018	August, 2019
Domestic Violence	53	27
DUI	20	29
Theft/Shoplifting	41	35
Criminal Traffic (non DUI)	5	12
Code Enforcement	9	12
Miscellaneous Misdemeanors	61	46
<b>Total Charges</b>	<b>189</b>	<b>161</b>
Number of Files Opened	124	93
Pretrial Conferences	152	110
Change of Pleas	98	78
Status Hearings	17	9
Trials	12	6
Other Court Events	169	296

## City Clerk—Sydney Muhle

During the month of June the Clerk's Office assembled City Council agendas and packets for two regular meetings. Minutes were taken and transcribed for meetings held.

All City Council meeting agendas, agenda packets and minutes as well as agendas and minutes for all City of Kingman boards, commissions and subcommittees are available on the City website [www.cityofkingman.gov](http://www.cityofkingman.gov).

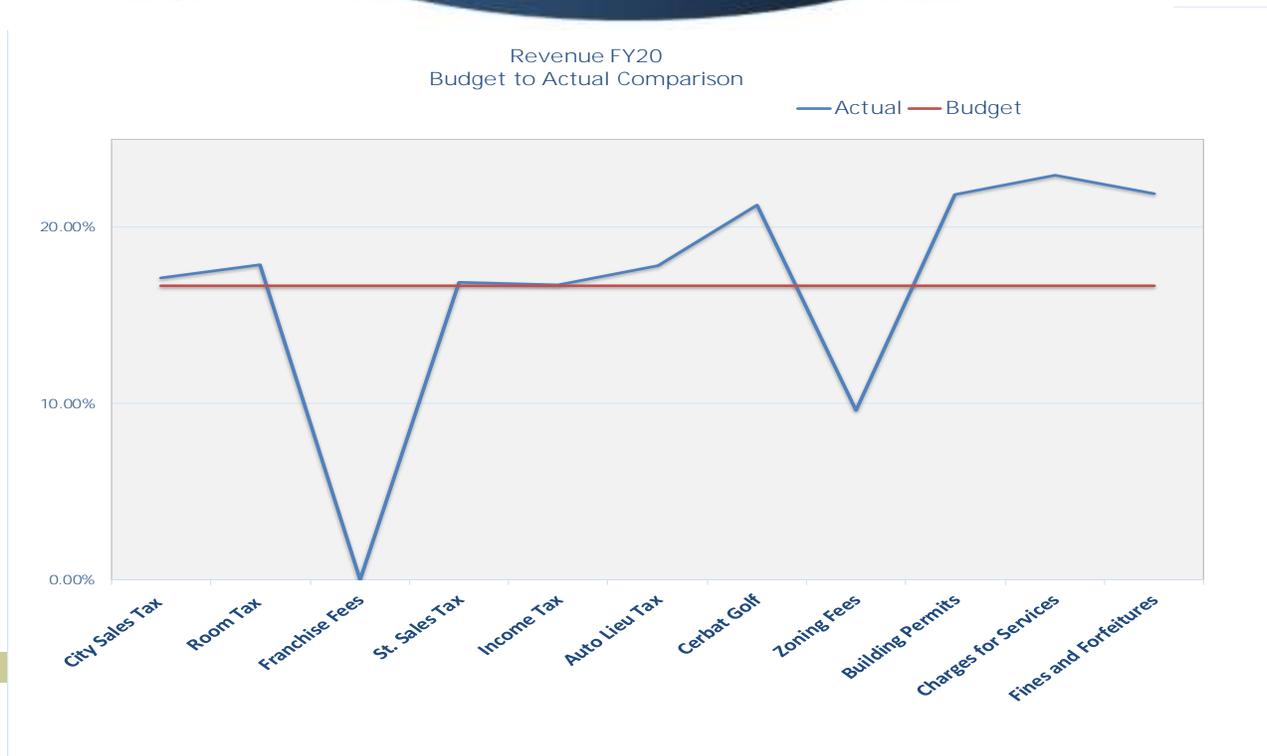
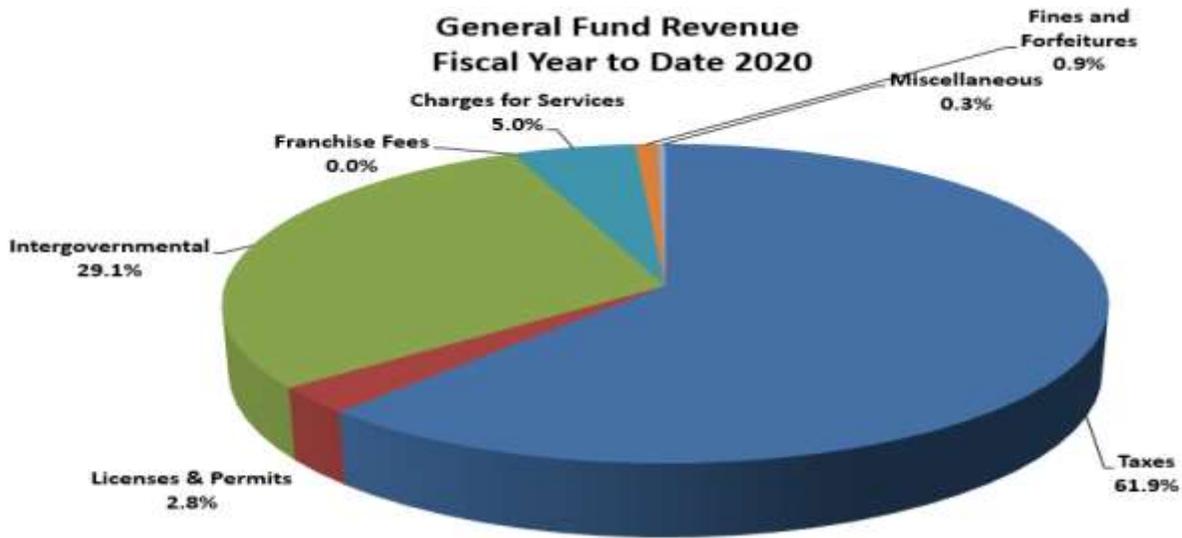
Clerk Activity — August 2019		
	VOLUME	REVENUE
Special Event Permits Issued	6	\$400.00
Public Notary Requests	14	\$28.00
Special Event Vendor Permits	0	\$0.00
Special Event Liquor License	4	\$200.00
<b>TOTAL REVENUE - December 2018</b>		<b>\$628.00</b>



Finance—Tina Moline

REVENUE BY SOURCE — AUGUST 2019  
GENERAL FUND

Description	Original Budget	Revenues This Period	Revenues Year-to-Date	Percentage Collected
Taxes	18,615,683	1,633,250	3,194,695	17.16%
Licenses & Permits	711,996	73,740	144,864	20.35%
Intergovernmental	8,817,703	744,313	1,501,586	17.03%
Franchise Fees	713,978	0	0	0.00%
Charges for Services	1,187,432	126,033	258,679	21.78%
Fines and Forfeitures	221,255	23,500	48,513	21.93%
Miscellaneous	53,995	3,262	15,417	28.55%
<b>Total Revenues General Fund</b>	<b>30,322,042</b>	<b>3,304,511</b>	<b>5,163,755</b>	<b>17.72%</b>

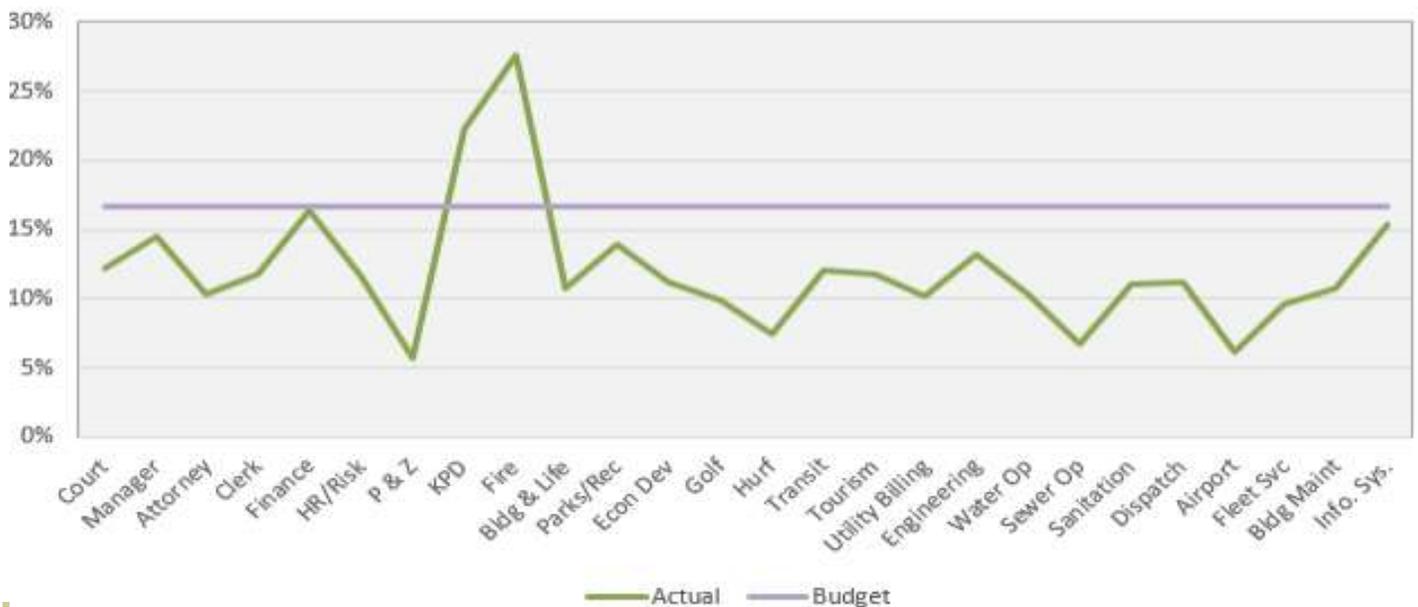


## EXPENDITURES BY DEPARTMENT — AUGUST 2019

## GENERAL FUND

Description	Revised Budget	Expenditures This Period	Expenditures Year-to-Date	Budget Availability	Available Percentage
Court	1,470,608	90,002	179,117	1,291,491	87.82%
City Council	224,150	28,223	69,464	154,686	69.01%
Manager	435,054	30,511	63,000	372,054	85.52%
Attorney	1,048,677	62,662	109,037	939,640	89.60%
City Clerk	360,115	28,114	42,401	317,714	88.23%
Finance	1,162,600	60,588	189,809	972,791	83.67%
Human Resource/Risk Mgmt	952,853	68,919	111,332	841,521	88.32%
Planning & Zoning	419,247	12,089	24,066	395,181	94.26%
Police Department*	12,958,883	708,744	2,881,471	10,077,412	77.76%
Fire Department*	8,808,336	488,214	2,438,445	6,369,891	72.32%
Building & Life Safety	1,189,732	64,139	127,263	1,062,469	89.30%
Parks & Recreation	4,766,358	342,995	604,308	4,162,050	87.32%
Economic Development	740,471	41,748	75,221	665,250	89.84%
<b>Total Exp General Fund</b>	<b>34,537,084</b>	<b>2,026,947</b>	<b>6,914,934</b>	<b>27,622,150</b>	<b>79.98%</b>

Kingman, Arizona  
Budget to Actual Expenditures  
Fiscal Year 2020



\*Police & Fire Department expenditures include one-time PSPRS unfunded liability payments issued in July.

## REVENUE BY SOURCE — AUGUST 2019

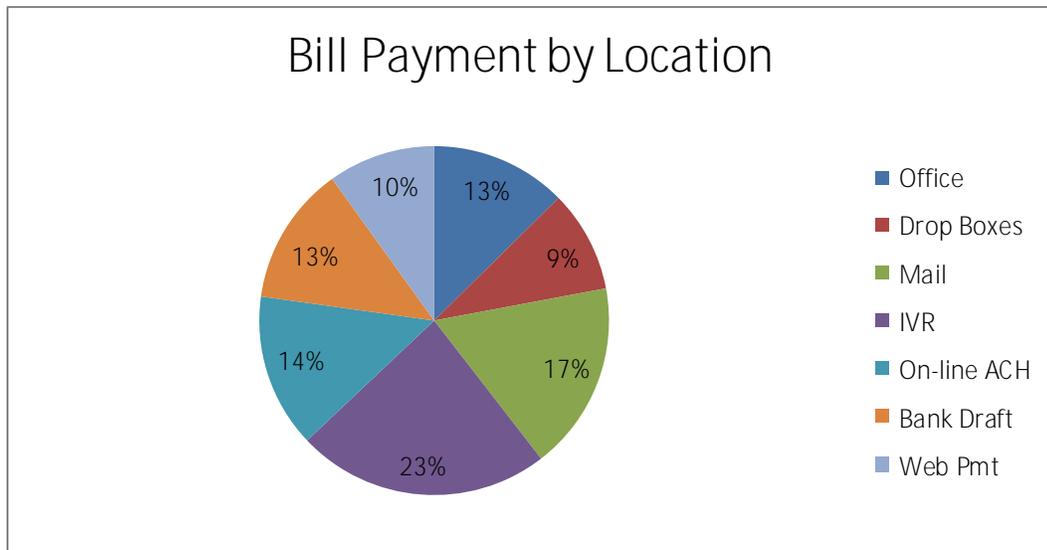
REVENUE SOURCE		7/1/15 Thru 8/31/15	7/1/16 Thru 8/31/16	7/1/17 Thru 8/31/17	7/1/18 Thru 8/31/18	7/1/19 Thru 8/31/19	Percent Change FY19-FY20	Fiscal 2020 BUDGET	FY20 Percent of BUDGET
<b>GENERAL FUND (101)</b>									
Local	*Sales Tax	2,147,119	2,701,430	2,947,659	3,133,343	3,080,815	-1.68%	17,977,917	17.14%
	Room Tax	81,566	88,633	98,687	112,462	113,881	1.26%	637,766	17.86%
State	Sales Tax	434,786	429,170	453,623	468,942	500,676	6.77%	2,966,856	16.88%
	Income Tax	563,231	589,906	599,253	594,823	653,340	9.84%	3,900,847	16.75%
	Auto Lieu Tax	253,758	281,720	295,877	340,910	347,571	1.95%	1,950,000	17.82%
Golf	Green Fees (9 holes)	23,021	19,358	16,624	17,514	20,944	19.59%	93,477	22.41%
	Green Fees (18 holes)	29,178	26,725	29,199	27,346	31,467	15.07%	175,715	17.91%
	Annual Golf Fees	23,867	18,588	18,754	20,489	26,484	29.26%	102,152	25.93%
	Cart Rentals	51,832	48,187	47,279	48,841	43,307	-11.33%	264,473	16.37%
	Driving Range Fees	6,754	5,105	3,915	4,656	13,751	195.35%	23,706	58.01%
	Merchandise Sales	-	-	-	-	6,728	100%	2,550	263.84%
	Restaurant and Bar	39,513	33,149	31,492	30,951	34,006	9.87%	168,018	20.24%
	Subtotal Golf Course	174,164	151,112	147,263	149,796	176,686	17.95%	830,091	21.29%
Other	Zoning Fees	6,100	3,720	1,000	1,740	1,440	-17.24%	15,000	9.60%
	Building Permits	97,709	99,313	144,322	99,444	124,345	25.04%	568,995	21.85%
HURF FUND (201)	Rest/Bar Tax	130,311	147,777	139,028	143,327	155,514	8.50%	858,589	18.11%
	Highway User Fuel Tax	435,135	454,767	461,350	492,516	718,912	45.97%	2,928,027	24.55%
POWERHOUSE TOURISM FUND (215)	-	24,548	28,921	48,601	52,744	8.52%	246,952	21.36%	
PAVEMENT PRESERVATION FUND (316)	-	-	-	552,713	2,735	-99.51%	0	0.00%	
I-11 E KGMN CONN FUND (317)	-	-	-	552,713	2,735	-99.51%	0	0.00%	
WATER FUND (501)	1,409,560	1,478,759	1,526,064	1,586,880	1,691,699	6.61%	7,026,692	24.08%	
WATER CAPITAL RENEWAL FUND (510)	142,257	144,140	147,154	150,774	153,893	2.07%	901,115	17.08%	
WASTEWATER FUND (521)	1,491,444	1,532,229	1,520,838	1,596,182	1,607,767	0.73%	9,128,824	17.61%	
WASTEWATER CAPITAL RENEWAL FUND (530)	-	19,147	20,206	20,987	21,612	2.98%	125,037	17.28%	
SANITATION FUND (541)	572,518	582,774	588,845	605,801	620,208	2.38%	3,665,993	16.92%	
AIRPORT (591)	-	-	-	217,380	288,535	32.73%	1,267,117	22.77%	

\*General Fund 2.5% local sales tax amount reported includes construction TPT tax that will be transferred to the Capital Projects Fund 304 at fiscal year end.

## Finance—Tina Moline

## City of Kingman – Utility Billing Enhancements

The Utility Billing and Licensing division launched a utility billing online payment portal in November 2018. This portal accepts one-time and recurring credit card and electronic checks as payment methods. It also allows customers to view their utility bills online. In addition to launching an online payment portal, customers now have the option to receive their bills electronically through email. This service can be activated through the online payment portal, <https://selfservice.cityofkingman.gov>, or by contacting a customer service representative. Customers will notice a redesigned utility bill which provides more details about their charges.



## CUSTOMER SERVICE STATISTICAL SUMMARY— August 2019

	Mar- 19	Apr- 19	May- 19	Jun- 19	Jul- 19	Aug-19
Phone Calls Answered	1,243	1,345	1,565	1,210	1,857	N/A
IVR - Payments	5,167	4,832	4,778	4,359	5,661	4,796
E-Mail Bill Delivery	356	378	440	494	513	726
Web Payments	1,454	1,607	1,651	1,689	1,885	2,030
Water Service Orders	1,145	1,053	1,360	1,108	1,380	N/A
Sanitation Service Orders	459	771	460	463	630	N/A
Sewer Service Orders	1	0	0	1	0	N/A
Number of Total Payments Processed	21,101	20,627	19,169	19,267	21,848	20,483
Number of Sanitation Customers	12,182	12,269	12,304	12,240	12,305	12,327
Number of Sewer Customers	10,764	10,867	10,923	10,888	10,988	10,875
Number of Water Customers	20,177	20,346	20,400	20,737	20,420	20,457

LICENSING STATISTICAL SUMMARY— August 2019	
New Business Licenses Issued	28
License Renewals Completed (Business & Animal Licenses)	219
License Renewals Generated (Business & Animal Licenses) for October 2019	207

**Payment Options Available:**

**Mail or Drop Box**—Please write account number on Check or Money Orders and include the payment coupon from the top of the bill. Make payable to City of Kingman.

Courtesy Drop Box locations are:

City of Kingman - 310 N 4th Street

Unisource - 2498 Airway Avenue

**Credit Cards**—The City of Kingman accepts Visa, Master Card, Discover and American Express. Payment by credit card can be made by IVR phone or in the office.

**Bank Drafting—Automatic Bank Drafting**

Once you have established bank drafting you will continue to receive your bill in the mail, but it will be paid automatically on the date listed on your statement from your bank account. Please contact our office to setup automatic bank drafting. Forms can also be found on our website at: [http://www.cityofkingman.gov/pages/depts/finance/ub\\_forms.asp](http://www.cityofkingman.gov/pages/depts/finance/ub_forms.asp)

**Online payments with Citizen Self Serve**

Fire Chief—Jake Rhoades

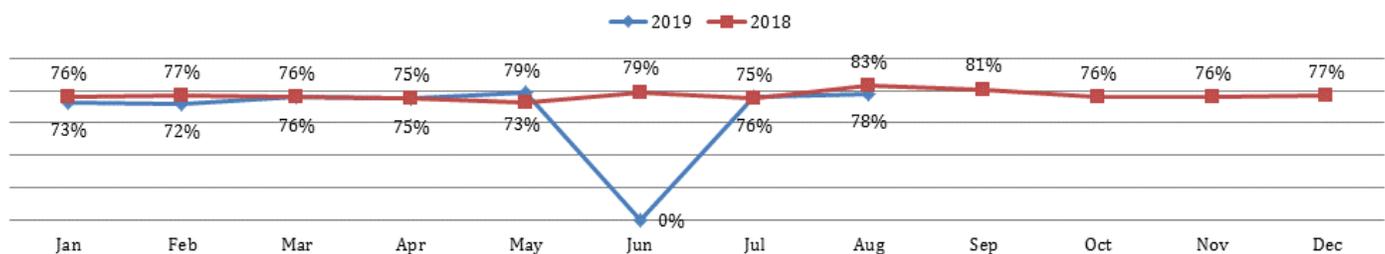
This report is designed to be comprehensive of performance and provide a realistic snapshot of service delivery as well as the ability to provide information that is more readily analyzed in comparison to timeframes, locations, and other pertinent comparisons. This report identifies distinguishable data in each division of the department allowing for a comprehensive look at the organization regardless of area of interest as obviously one division reflects the others as well as the organization as a whole.

The department responded to 628 incidents, which brings the annual total for 2019 to 5195 which is a one percent decrease from 2018 as the department will likely fall short of the 8000 call mark in 2019. This does not account for responses for Alpha level calls or non-emergent in our community which AMR handles Squad 2 is mandated by staffing levels and the use of part time personnel and only accounted for minimal calls in fiscal year to date.

<b>Total Calls for the Month: 628 / YTD: 5195</b>	<b>AMR Calls: 115 / YTD: 937 / July 1, 2019 to Date: 26</b>	<b>Squad 2 Calls: 13</b>
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INCIDENT BREAKDOWN						
Incident Type	Aug 2019	Aug 2018	% of Change	2019 YTD	2018 YTD	% of Change
<b>Total Fire Incidents</b>	81	95	↓15%	733	775	↓6%
EMS Response	527	610	↓14%	4384	4446	↓1%
Residential Structure Fire	2	-	-	41	34	↑17%
Commercial Structure Fire	2	1	↑50%	15	12	↑20%
Vehicle Fire	2	4	↓50%	28	31	↓11%
Brush Fire	6	3	↑50%	65	68	↓5%
Dumpster Fire	1	4	↓75%	33	13	↑61%
Other Fire Incidents	68	83	↓18%	551	617	↓12%
False Alarm Response	-	-	-	-	-	-
Hazardous Condition Re-	19	6	↑68%	72	46	↑36%
Other Response/Admin	1	2	↓50%	6	4	↑33%
<b>Total</b>	<b>628</b>	<b>713</b>	<b>↓14%</b>	<b>5195</b>	<b>5271</b>	<b>↓1%</b>

**Total Response Time Compliance % - ALL CALLS**

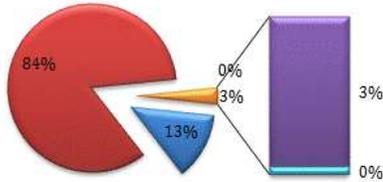


**THE MISSION OF THE KINGMAN FIRE DEPARTMENT**

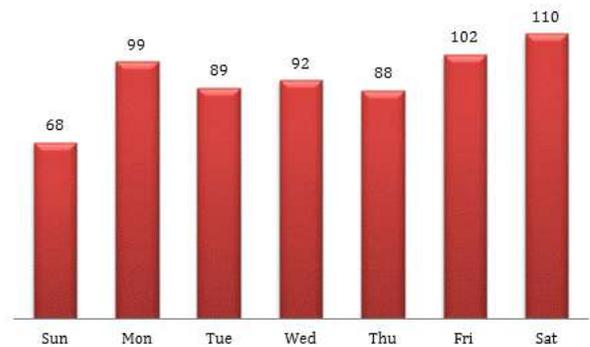
**To provide the highest level of emergency response and effective prevention to preserve the life, property, and well-being of our community.**

**Incident Breakdown by %**  
Total Incidents: 628

■ Fire Incident Total ■ EMS Response ■ False Alarm Response  
■ Hazardous Condition ■ Other Resp/Admin



**Total Incidents by Day of the Week**



TOTAL INCIDENTS BY DISTRICT						
District	Aug 2019	Aug 2018	% Change	2019 YTD	2018 YTD	% Change
21	94	88	↑6%	642	718	↓11%
21A	-	-	-	2	157	↓99%
<b>Total</b>	<b>94</b>	<b>88</b>	<b>↑6%</b>	<b>644</b>	<b>875</b>	<b>↓26%</b>
22	78	286	↓73%	564	1922	↓71%
22A	117	n/a	-	880	803	↑10%
22B	27	n/a	-	173	74	↑57%
22C	3	n/a	-	12	8	↑33%
22D	4	n/a	-	49	43	↑14%
<b>Total</b>	<b>229</b>	<b>286</b>	<b>↓25%</b>	<b>1678</b>	<b>2850</b>	<b>↓70%</b>
23	172	226	↓31%	1098	1681	↓53%
23A	46	n/a	-	440	382	↑13%
23B	-	n/a	-	2	6	↓67%
<b>Total</b>	<b>218</b>	<b>226</b>	<b>↓4%</b>	<b>1540</b>	<b>2072</b>	<b>↓35%</b>
24	69	80	↓16%	560	658	↓15%
25	14	22	↓36%	108	187	↓42%
Out of Dist.	16	11	↑31%	93	105	↓47%
<b>TOTAL</b>	<b>640</b>	<b>713</b>	<b>↓11%</b>	<b>4623</b>	<b>6747</b>	<b>↓11%</b>

TOTAL RESPONSES BY APPARATUS			
<i>(does not include canceled calls)</i>			
Unit	Aug 2019	YTD	% Per Unit
E211	83	641	13%
E221	69	1274	26%
E231	165	1274	25%
E241	71	657	11%
Squad 2	13	277	2%
L234	-	9	-
R215	-	13	-
B216	-	2	-
BC2	6	21	1%
AMR	115	937	18%
Other/Admin	26	177	4%

Fire Type	\$ Saved	\$ Loss	% Saved	% Lost
High Risk Fires	\$349,400	\$600	99.8%	0.2%
Mod Risk Fires	\$0	\$0	0%	0%
Low Risk Fires	\$0	\$325	0%	100%
<b>TOTAL</b>	<b>\$349,400</b>	<b>\$925</b>	<b>99.8%</b>	<b>100.2%</b>

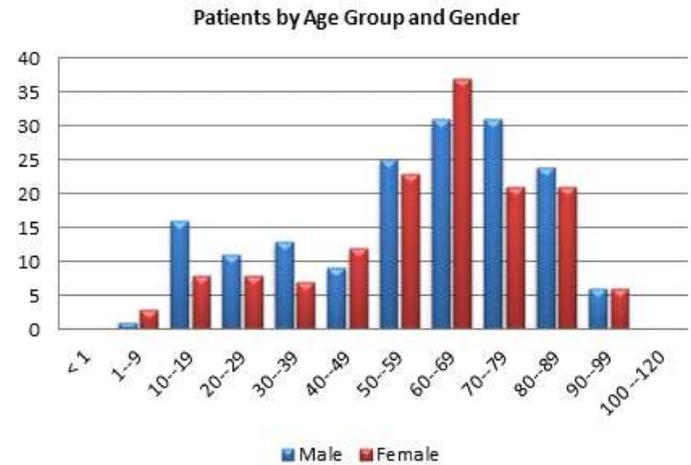
WORKING SMOKE DETECTORS DURING RESIDENTIAL STRUCTURE FIRES	
Benchmark	Aug 2019
90%	100%

TOTAL # OF FIRE INCIDENTS INVESTIGATED		
Aug 2019	Aug 2018	% Change
1	-	-

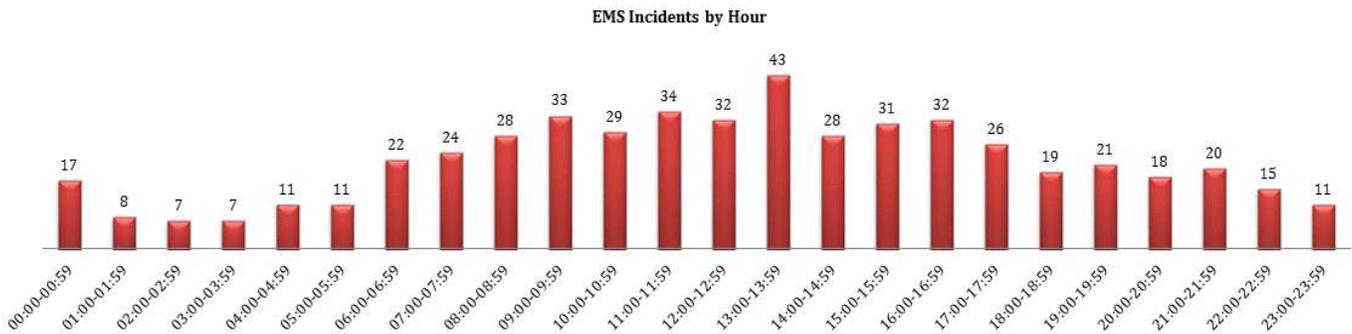
INCIDENTS BY CATEGORY	Aug 2019	% of All Incidents	YTD 2019	YTD 2018	YTD Change by %
EMS	527	84%	4384	4446	↓1%
Fire	81	13%	733	775	↓6%
HazMat	19	3%	72	46	↑36%
Tech Rescue	-	-	-	-	-
Other	1	0%	6	4	↑33%
<b>TOTAL</b>	<b>628</b>	<b>100%</b>	<b>5195</b>	<b>5271</b>	<b>↑99%</b>

EMS RESPONSE			
Agency	Calls	% for Aug-19	YTD
KFD	527	13%	4143
AMR	115	12%	937
<b>KFD &amp; AMR Total Responses: 642      KFD Responded to 82% of all EMS Response Calls</b>			

EMS TOP 10 DETERMINANTS				
Call Type	Aug 19	Aug 18	Change %	YTD
Breathing Problem—Delta	36	-	-	361
Chest Pain—Delta	30	-	-	212
Psychiatric—Bravo	18	50	↓64%	175
Sick Person—Charlie	23	27	↓17%	203
Falls—Bravo	31	25	↑19%	244
Sick Person—Alpha	32	30	↑6%	302
Unconscious/Fainting—Delta	21	26	↓19%	148
Breathing Problem—Charlie	36	38	↓6%	136
Falls—Alpha	24	29	↓21%	193
Unknown Problem—Bravo	21	-	-	136



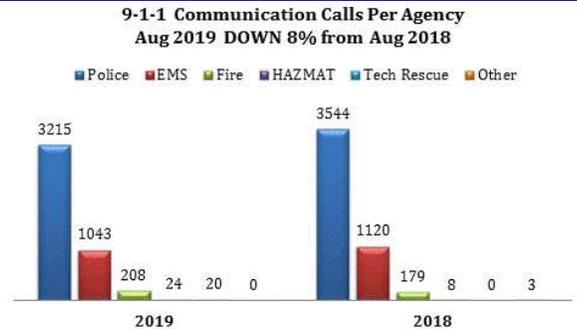
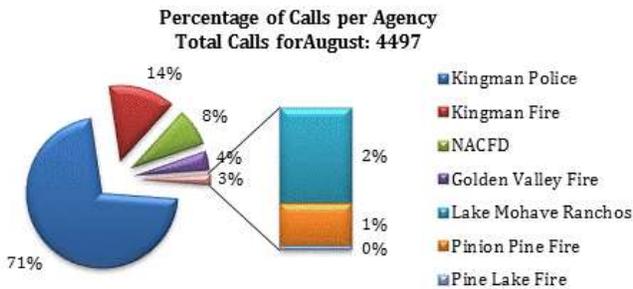
**CARDIAC SURVIVABILITY FOR AUGUST 2019: 17%**



COMMUNICATION CENTER	INCIDENTS	BENCHMARK	RELIABILITY	BASELINE	COMPLIANCE %				
9-1-1 Call Answering	2541	0:10	95%	0:10	93%				
ALARM HANDLING BY AGENCY	INCIDENTS	HANDLING TIME	DISPATCH TIME	ALARM HANDLING	COMPLIANCE %				
Kingman Police	196	-	-	4:28	49%				
Kingman Fire	648	-	-	1:24	92%				
ALL 90TH PERCENTILE TIMES BY MONTH	ALL INCI-DENTS	DISPATCH		TURNOUT		TRAVEL		TOTAL RESPONSE	
		90th%	Comp%	90th%	Comp%	90th%	Comp%	90th%	Comp%
BENCHMARKS		1:30	90%	1:00	90%	4:00	90%	8:00	90%
July 2019	648	1:24	92%	1:07	86%	7:32	41%	9:43	78%

# Kingman Fire Department

911 Center Calls for Service by Agency	YTD		Police	EMS	Fire	HAZMAT	Other	Aug 19 Total	Aug 18 Total
Kingman Police	24104	69.7%	3215	-	-	-	-	3215	3544
Kingman Fire	5287	15.3%	-	527	81	19	1	628	713
No. AZ Consolidated Fire	2865	8.3%	-	284	73	5	2	364	319
Golden Valley Fire	1495	4.3%	-	156	29	-	1	186	183
Lake Mohave Ranchos	594	1.7%	-	59	9	-	2	70	66
Pinion Pine Fire	215	0.6%	-	15	15	-	1	31	27
Pine Lake Fire	21	0.1%	-	2	1	-	-	3	2
<b>Total Calls Dispatched</b>	<b>24581</b>	<b>100%</b>	<b>215</b>	<b>1043</b>	<b>208</b>	<b>24</b>	<b>7</b>	<b>4497</b>	<b>4854</b>

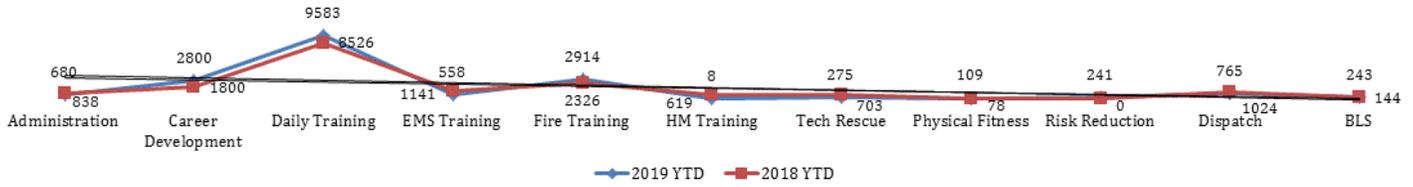


TRAINING HOURS					
Training Type	Hours	% for Month	YTD 2019	YTD 2018	Variance %
Administration	114	3.6%	794	925	↓14%
Career Development	970	30.4%	3770	2035	↑46%
Daily Training	1423	44.5%	11005	9855	↑10%
EMS Training	97	3.0%	655	1215	↓46%
Fire Training	145	4.5%	3059	2468	↑19%
HazMat Training	4	0.1%	12	621	↓98%
Tech Rescue	2	0.1%	277	764	↓64%
Physical Fitness	8	0.3%	117	78	↑33%
Risk Reduction	93	2.9%	334	-	-
9-1-1 Communications	340	10.6%	1104	160	↑86%
Building & Life Safety	-	-	243	-	-
<b>TOTAL</b>	<b>3195</b>	<b>100%</b>	<b>21370</b>	<b>18121</b>	<b>↑15%</b>

TRAINING PERFORMANCE COMPLIANCE							
Benchmark	Officer Development	Administration	EMS	Fire	HazMat	Tech Rescue	Total
<b>90%</b>	0%	100%	75%	60%	0%	0%	<b>39%</b>

The Training and Safety division completed Fire Instructor 1 training and utilized multiple members of the department to instruct twenty-three (23) total personnel in Mohave County. Fifteen (15) members were Kingman Fire personnel. One member attended the National Fire Academy and completed the 2 year "Managing Officer" program. One member attended (FRI) Fire Rescue International conference in Atlanta, Ga. The Training Division conducted a four (4) day extensive "Paid on Call" fire academy for (7) new POC firefighters that joined the Kingman Fire Department. The department completed 3195 training hours for the month of August 2019. The YTD training hours was 21,370 training hours. This is a 15% increase of from August 2018 training hours.

### July 2019 vs. 2018 Total Training Hours Fire Only



COMPLETED MONTHLY FIRE CODE INSPECTIONS			MONTHLY CODE VIOLATIONS		
Category	Completed	YTD	Category	Violations	YTD
Fire Prevention			Fire Prevention		
Re-Inspection	57	211	Weeds	52	52
Annual Schedule Inspection	66	697	Fire	24	24
Remaining Inspections	-	13	Building	-	-
TOTAL Inspections	123	921	TOTAL Violations	76	76

TARGET HAZARD COMMERCIAL OCCUPANCIES			CODE VIOLATIONS			
Inspection Type	Aug 2019	YTD	Type	Aug 2019	Aug 2018	Variance %
Fire Inspections	123	178	Fire		n/a	-
Building Inspections	475	1001	Building		n/a	-

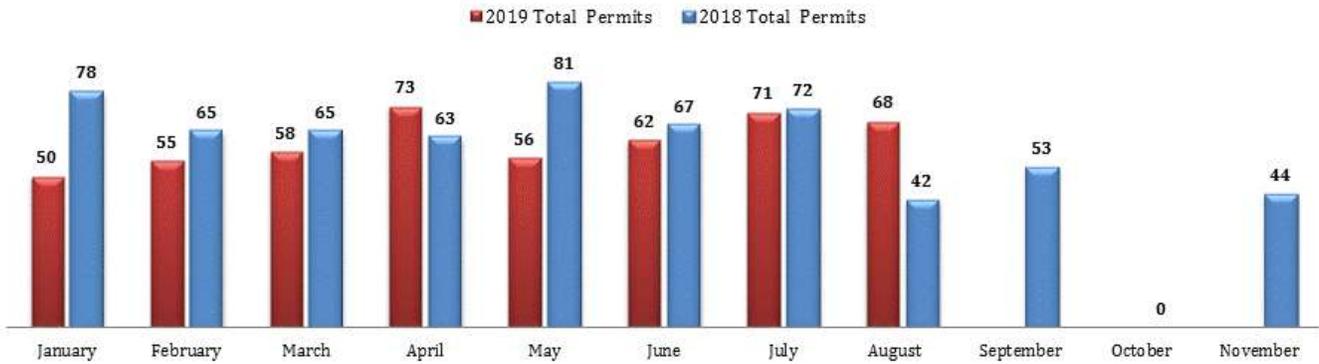
Community Risk Reduction tended to 5 smoke alarm calls. We managed to install 22 new smoke alarms. CRR had 3 car seat visits where all 3 cases a new car seat was issued and installed. With the start of school CRR visited area elementary schools teaching the importance of fire drills and knowing at least 2 ways out of every room in the house. CRR held a combined 17 Public Education classes on various topic from CPR to knowing 2 ways out. CRR's Explorer program has been launched. We have 17 recruits that will come to our class 4 days a week for 2 hours each day. They will be learning Firefighters skills in order to be eligible for state testing when they are of age. We rounded out with 2 Knox Box installs.

COMMUNITY RISK REDUCTION ACTIVITIES					BUILDING REVIEW ACTIVITIES		
Activity	Aug 19	# of Attendees	YTD 2019	YTD 2018	Activity	Aug 19	YTD
Smoke Alarm Maintenance/Calls	5	6	36	12	Commercial Plans	-	5
Smoke Alarm New Install (each alarm)	22	-	47	7	Other Commercial Reviews	10	76
Child Safety Seat Checks	3	6	57	1	Residential Plans	22	229
Child Safety Seats - Issued NEW	3	-	42	-	Other Residential Plan Reviews	23	156
Public Education Classes	17	473	112	24	Sign Review	3	19
Public Education Outreach	3	145	61	55	Special Event Permit Review	8	50
Explorer Program Training	6	102	7	2	Other Reviews	-	12
Knox Box	2	2	25	7	Building Safety Inspections	475	3834
Citizens Fire Academy Training	-	-	-	-	Business License Bldg. Inspections	25	338
CERT Training	-	-	-	-	<b>TOTAL</b>	<b>566</b>	<b>4719</b>
Station Tours	-	-	12	7			
<b>TOTAL</b>	<b>61</b>	<b>734</b>	<b>399</b>	<b>115</b>			

BUILDING & LIFE SAFETY INSPECTION PERFORMANCE COMPLIANCE		
Benchmark	FIRE: Scheduled Inspections Completed Same Day	BLDG: Scheduled Inspections Completed Same Day
90%	100%	100%

COMMERCIAL & RESIDENTIAL PLAN REVIEW PERFORMANCE COMPLIANCE		
Benchmark	Residential Review Complete within 5 Working Days	Commercial Review Complete within 14 Working Days
90%	30%	100%

**Commercial & Residential Permits Issued YTD**



PERMITS			
Permit Fees Collected	Permit Fees Waived	Permits Finaled	Permits Final Valuation
\$260,319	\$3,249	54	\$3,990,700

Commercial—New/Under Review Permit

- ◆ Rilibertos 3123 Stockton Hill Road
- Route 66 Stuff Your Stuff 3645 E Andy Devine Avenue

Commercial Permits Issued—Under Construction

- ◆ Mohave County Courthouse 401 Sprint Street
- ◆ Canada Mart 210 W. Andy Devine Avenue
- ◆ Tuff Shed, Inc. 4325 Stockton Hill Road
- ◆ Black Bear Diner 946 Beale Street
- ◆ Innovative Warehouse 1301 Andy Devine Avenue
- ◆ DES 2400 Airway Avenue
- ◆ Dairy Queen 3152 Stockton Hill Road

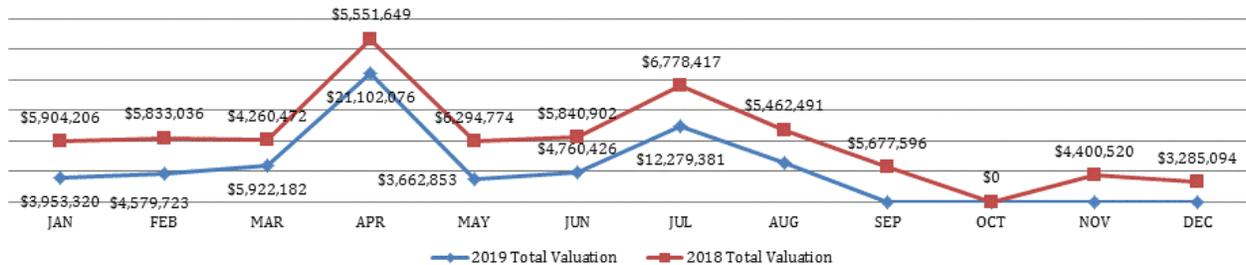
Commercial Permits Ready to Issue

- ◆ Perkins 3123 Stockton Hill Road

Commercial Permits Closed Out

- ◆ NONE

**Total Value of Commercial & Residential Permits Issued**



IT—JOE CLOS

August 2019

www.cityofkingman.gov

Visits

**24,058**

% of Total: 100.00% (24,058)



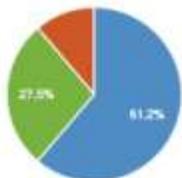
Daily Visits

● Sessions



Traffic Source

■ organic ■ direct ■ referral



Type of Visitors

■ New Visitor ■ Returning Visitor



Unique Visitors

**16,710**

% of Total: 100.00% (16,710)



Popular Pages

Destination Page	Pageviews	Unique Pageviews
/	10,376	8,635
/government/departments/finance/utility-billing/utility-payment-options	2,802	2,341
/government/departments/police-department	2,505	1,791
/government/departments/parks-and-recreation	1,516	1,187
/government/advanced-components/list-detail-pages/rfp-posts-list	1,391	1,308
/business/airport-authority	1,357	1,152
/government/departments/finance/utility-billing	1,210	902
/government/agendas-minutes	810	594
/residents/ez-recycling	801	705
/Home/Components/RFP/RFP/1052/279	780	779

Visits by Device

Device Category	Sessions	Bounce Rate
mobile	11,437	65.80%
desktop	11,266	45.47%
tablet	1,355	54.32%

Pageviews

**55,604**

% of Total: 100.00% (55,604)



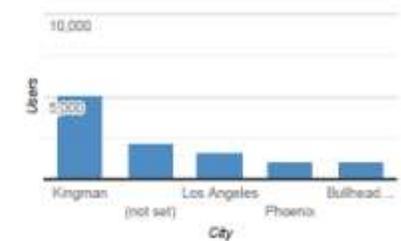
Average Pages per Visit

**2.31**

Avg for View: 2.31 (0.00%)



Your biggest traffic comes from



Country/Territory

Country	Sessions
United States	22,686
Germany	724
India	103
Canada	65
South Korea	44
United Kingdom	43
Philippines	36
Pakistan	31
France	28
China	27





# Kingman Police Department-*Chief Robert J. DeVries*



## DATES TO REMEMBER

- October 16th @ 5:30 pm—
- 13th Annual Walk Away from Drugs

**Calls for service and Officer initiated activity numbered 3,215 in the month of August marking a 10.05% decrease in comparison to 2018. Written reports are up 12.80% since August 2018.**

## August Activity



The department underwent our accreditation on-site inspection over August 5<sup>th</sup> and 6<sup>th</sup>. Our assessors, Deputy Chief Ruben Nunez of the Marana Police Department and Deputy Chief Bruce Walls of the Maricopa County Attorney's Office, spent the two days inspecting the department and meeting with our team members and community leaders. They will provide a report and recommendation to the ALEAP Commission for their review on September 11<sup>th</sup>.



The department assisted with recording a video PSA focusing on distracted driving on August

14<sup>th</sup>. The PSA is a concerted county-wide effort to curb the dangerous driving behavior.



Chief DeVries, Sheriff Doug Schuster and Jail Commander Don Bischoff were featured speakers at the Mohave Republican Forum on August 14<sup>th</sup>. A wide variety of criminal justice issues were covered during the evening event.



The smoke shop downtown on Beale Street has been forfeited due to a drug investigation by MAGNET and DEA. On August 29<sup>th</sup> members from the City of Kingman Leadership Team and the Chamber of Commerce Board of Directors gathered to paint over the building in a joint endeavor to support downtown Kingman.



## Staff Update

Three individuals remain in the background investigation phase for police officer positions

## August Highlights

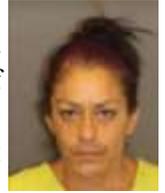


August 5<sup>th</sup>, at about 7:30am, Kingman Police arrested **Erick Whitten Platt II**, 28 of Kingman, on

felony charges of Burglary, Attempted Burglary, Possession of Burglary Tools, Possession of Dangerous Drugs and misdemeanor Trespassing. Platt had been wanted in connection to a residential burglary on July 31<sup>st</sup>. Platt had been observed breaking into a home in the 200blk of Walnut St. Investigators learned that Platt had attempted to burglarize the same home on another occasion. On Monday the investigating officer observed Platt riding his bicycle in the downtown area of Kingman. Platt was taken into custody after a brief attempt to flee on his bicycle. Platt was found to be in possession of methamphetamine. Platt, who admitted involvement in the offenses, was booked into the Mohave County Adult Detention Facility. Platt is facing additional charges in other incidents.

**\*Dangerous Drugs and Shoplifting**

On Monday, August 5th, at about 4:35pm, Kingman Police arrested **Elizabeth E. Davis**, 40 of Kingman, and Kayla Christine Austin, 20 of Kingman. Davis on felony charges of Possession of Narcotic Drugs, Possession of Dangerous Drugs and misdemeanor Shoplifting. Austin on felony charges of Organized Retail Theft and Possession of Drug Paraphernalia. Officers responded to a store in the 3300blk of N. Stockton Hill Rd. regarding two female shoplifters. As officers arrived the female suspects fled on foot. Both were captured nearby and taken into custody. In addition to the stolen merchandise, Davis was found to also be in possession of heroin and methamphetamine and Austin was found to be in possession of drug paraphernalia. Both Davis and Austin, who admitted involvement in the offenses, were booked into the Mohave County Adult Detention Facility.

**\*\* Unlawful Flight and Dangerous Drugs \*\***

On Monday, August 5th, at about 7:45am, Kingman Police arrested **Spencer Douglas Freeman**, 41 of Golden Valley, on felony charges of Flight from Law Enforcement, Possession of Dangerous Drugs and Possession of Drug Paraphernalia. On July 29th an officer attempted to stop Freeman in the downtown Kingman area for a traffic violation. Freeman, who was operating an unregistered ATV, fled from the officer. Freeman was not located. On Monday the same officer observed the ATV to be at a residence in the 200blk of Maple St. Freeman was observed exiting the residence at which time he was taken into custody. Freeman was found to be in possession of methamphetamine. Freeman, who admitted involvement in the offense, was booked into the Mohave County Adult Detention Facility.

**\*\* Wanted Felony Suspect Arrested \*\***

On Wednesday, August 7th, at about 10:50am, Kingman Police arrested Brad Allen Morphew, 38 of Kingman, on felony charges of Burglary 2nd Degree (x2), Trafficking in Stolen Property (x2) and Probation Violation. KPD Detectives located Morphew near his residence in the 2800blk of Airway Ave. Detectives knew that Morphew had a felony warrant for Probation Violation. Morphew was also wanted in connection to several burglary investigations. Morphew was arrested and booked into the Mohave County Adult Detention Facility.

**\*\* CA Fugitive Arrested \*\***

On Wednesday, August 7th, at about 2:30pm, Kingman Police arrested **Jason Lamar Phyfiher**, 40 of CA, on a felony warrant out of the CA Department of Corrections for Parole Violation. KPD obtained information that Phyfiher was at a residence in the 2000blk of Airfield Ave. Officers located Phyfiher at this residence where he was taken into custody without incident. Phyfiher was booked into the Mohave County Adult Detention Facility on a Fugitive from Justice hold, awaiting extradition to CA.

**\*\* Fight, Drugs and Warrants \*\***

On Wednesday, August 7th, at about 12:20pm, Kingman Police arrested **Johnathan Edgar Daves**, 25 of Kingman on felony charges of Possession of Dangerous Drugs, Possession of Drug Paraphernalia and Failure to Pay (warrant); and Elizabeth E. Davis, 40 of Kingman, on felony charges of Possession of Drug Paraphernalia. Theft (warrant) and two misdemeanor warrants for Contempt of Court. Officers responded to the 4000blk of Monte Silvano Ave. regarding the report that several subjects were fighting. Officers arrived and found five adults subjects fighting in the street. It was determined that there had been some dispute about possession of a vehicle. During this time it was discovered that Daves had a felony warrant for Failure to Pay Fines and Davis had three warrants for her arrest. Johnathan Daves was also found to be in possession of heroin and the associated drug paraphernalia. Davis was observed attempting to conceal drug paraphernalia. Both were booked into the Mohave County Adult Detention Facility.



**\*\*Felony Arrest for Sexual Conduct w/ a Minor\*\***



On Monday, August 12th at approximately 10 a.m., Kingman Police Officers arrested **Brent Michael Miracle**, 29 of Kingman, on three felony counts of Sexual Conduct with a Minor and one misdemeanor count of Contributing to the Delinquency of a Minor. This arrest stems from an investigation which began on August 7th after police obtained information of a Kingman Unified School District teacher having possible sexual contact with a minor. The investigation revealed that Miracle met a juvenile victim on a dating app and engaged in sexual conduct with the victim in December 2018. Miracle admitted his involvement and was booked into the Mohave County Adult Detention Facility. The juvenile victim was not a student of Miracle's, and the juvenile victim did not attend the same school. The investigation is on-going and further charges may be pending.

**\*\*KPD Responds to Bomb Threat at KRMC\*\***

This morning, August 16th at approximately 9 a.m., the Kingman Police Department responded to an anonymous report of a bomb threat at Kingman Regional Medical Center (KRMC) Administration Building located at 1739 Beverly Ave. KRMC security evacuated the building. Officers and hospital staff found no suspicious objects.



Anyone with information is urged to contact the Kingman Police Department by calling (928) 753-2191, or report anonymously to Mohave Silent Witness by calling (928) 753-1234, or report tips online by going to [www.kingmanpolice.com](http://www.kingmanpolice.com) and clicking on "Give a Tip".

If anyone sees a suspicious device, do not touch it or do anything with it. Please leave the immediate vicinity and notify authorities as soon as possible.

**\*\*KPD Bomb Squad Actively Working to Safely Remove Explosives\*\***



This morning, August 16th at approximately 9:20 a.m., Kingman Police obtained information of explosives stored in a building in the 3500 block of Essco St. Police responded to the building and completed a partial evacuation to ensure the safety of area businesses. Kingman Police Officers and the Bomb Squad blocked off Essco St. between Airway Ave. and Stephens. Officers from the Bullhead City Police Explosive Ordnance Disposal (EOD) responded to assist the Kingman Bomb Squad to safely remove the explosives. Kingman Fire Department, American Medical Response, and the City of Kingman Streets Department are on scene to assist. This incident is not connected to the bomb threat at Kingman Regional Medical Center.

**\*\* KPD Honor Guard Honored \*\***

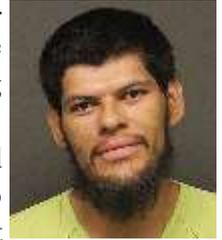
On Wednesday, August 28th, members of the KPD Honor Guard were recognized for their contributions to the Kingman Veterans Treatment Court (VTC). The Kingman Veterans Treatment Court has held 16 graduation ceremonies over the past 4 years, celebrating the graduation of 32 veterans. The KPD honor guard, with assistance of the Mohave County Sheriff's Office honor guard, has opened each ceremony with presentation of our nation's colors. VTC is a problem-solving court that is intended to serve Veterans struggling with addiction, serious mental illness, PTSD and/or re-occurring disorders as well as any other issues the Veteran may have, including housing, employment, and education. The Court promotes sobriety, recovery, and stability through a coordinated response that involves cooperation and collaboration with the City Attorney, Defense Counsel, the Veterans Administration and other local agencies to give each participant the opportunity to be a productive, healthy Veteran and citizen.



Photo: Kingman Municipal Magistrate the Honorable Jeffery Singer, KPD Officer Dennis Miller and KPD Sgt. Danny Reed.

**\*\* Aggravated Assault Domestic Dispute \*\***

On Wednesday, August 28th, at 6:00pm, Kingman Police arrested **Aaron Alfonso Cota**, 28 of Kingman, on felony charges of Aggravated Assault with a Deadly Weapon, Aggravated Assault Forcible Entry, Burglary 1st Degree, Endangerment x3, Disorderly Conduct with a Weapon x3 and Threatening & Intimidating. Earlier in the day officers responded to a residence in the 1700blk of Airfield Ave. regarding a disturbance between Cota and other family members. During the disturbance it is alleged that Cota forced entry into the home, brandished a handgun and made ongoing threats to do harm to family members. Cota fled before officers arrived. Officers attempted to locate Cota. At about 5:30pm it was learned that Cota had returned to his home in the 2400blk of Louise Ave. Officers arrived and learned that Cota was making suicidal statements. During this time officers heard a shot from inside the home. Officers evacuated neighboring homes for safety. At about 6:00pm, Cota exited the home and was taken into custody without further incident. It was determined that Cota had fired off several rounds inside the home. Cota was arrested and booked into the Mohave County Adult Detention Facility. Alcohol is believed to be involved. During the police action the 2400blk of Louise Ave was blocked for about an hour.



**\*\* Forgery \*\***



On Wednesday, August 29th, Kingman Police arrested **Jackie Marie Dougherty**, 30 of Kingman, on a felony charge of Forgery. Dougherty, who was already in the Mohave County Jail on a probation violation charge, was wanted in regards to an ongoing KPD investigation where she is alleged to have falsified the birth certificate of her newborn. The investigation revealed that Dougherty, instead of writing her name on the birth certificate of her new born daughter, wrote the name of a friend. Investigators believe that this was done to avoid discovery of a warrant and any ramification of her baby being born with complications due to drug use. Dougherty, who admitted involvement in the offense, was additionally charged while in the Mohave County Adult Detention Facility. AZ Department of Child Safety is involved in the investigation and has custody of the infant.



STATISTICAL SUMMARY—August		
	MONTH	Year-to-Date
Adult Arrests	162	1,223
Juvenile Arrests	16	177
911 Calls	2,541	19,176
Calls For Service	3,215	24,288
Written Reports	688	4,318

*Honor  
Integrity  
Courage*

Note: Due to ongoing issues with the new reporting system, statistical data is estimated.

## Municipal Court

MONTHLY FINANCIAL REPORT			
KINGMAN MUNICIPAL COURT #0841		AUG 2019	
<b>CITY REVENUE</b>		Criminal Justice Enhancement Fund—47%	6042.06
Abatement Fund	36.04	Child Passenger Restraint	0.00
Address Confidentiality Fund	7.15	DNA Surcharge—3%	776.66
<b>Attorney's Fees</b>	2572.80	Drug Enhancement Acct (Fine)	581.48
Bond Forfeiture	0.00	DUI Abatement Fund—\$250	395.14
Copy Fees	0.00	Extra DUI Assessment	0.00
Court Costs	0.00	Domestic Violence Services Fund—\$50	210.02
Defensive Driving Diversion Fee-Local	3190.00	Fill the Gap—7%	950.16
Fines	10430.48	AZ Highways Fund	0.00
Jail Costs	3157.91	JCEF Surcharge—15%	58.68
Jury Fees	0.00	Medical Services Enhancement Fund	1770.34
Miscellaneous Fees	221.94	2011 Additional Assessment—\$8	860.89
Overpayment Forfeiture	0.77	Probation Surcharge—\$5	5.81
Suspension Fee	848.85	Prison Construction and Operations Fund	2582.75
Warrant Fee	3256.74	Public Safety Equipment Fund	2837.03
<b>Total City Revenue</b>	<b>23721.68</b>	Peace Off Train	191.86
Local JCEF TPF Acct	497.18	ZVRF Victim	425.20
Court Enhancement Fund	1206.59	Victim Comp Fund	255.81
<b>STATE REVENUE</b>		Technical Registration Fund	0.00
Probation Surcharge—\$10	2.93	<b>State's JCEF TPF Acct</b>	876.20
Probation Surcharge—\$20	2189.06	<b>Victim's Rights Enforce Assess Fund</b>	215.51
Address Confidentiality Fund	135.91	FARE Special Collection Fund	2931.07
Arson Detection Reward Fund	.00	FARE Delinquent Fee	1117.11
Clean Election Fund—10%	1420.48	<b>Total State Revenue</b>	<b>26832.16</b>

SUMMARY OVERVIEW – AUG 2019					
BOND SUMMARY		RESTITUTION SUMMARY		ADULT PROBATION FEE SUMMARY	
Prior Balance	13250.00	Prior Balance	1130.00	Prior Balance	2291.05
Bonds Posted	14817.59	Payments made	2014.40	Payments made	1940.25
Bonds Forfeited	7856.70	Checks written	2483.40	Checks written	2291.05
Bonds Refunded	3015.89	Balance in Restitution	661.00	Balance in Adult Prob Fees	1940.25
Balance in Bonds	17195.00				
REIMBURSEMENT			Cases Terminated	New Cases	Juveniles
Prior Balance	274.30	Civil Traffic	103	89	7
Payments made	37.52	Criminal Traffic	21	34	0
Checks written	11.00	Criminal Misdemeanor	110	127	0
Balance in Reimbursement	300.82	<b>Total</b>	<b>234</b>	<b>250</b>	<b>7</b>
Total Revenue	50669.45	Domestic Violence Cases	7		

Municipal Court Continued

MUNICIPAL COURT MONTHLY STATISTICAL REPORT AUG 19				
CRIMINAL TRAFFIC				
	D.U.I.	SERIOUS VIOLATIONS	ALL OTHER VIOLATIONS	TOTAL
Pending First of Month	74	12	211	297
Filed	23	3	8	34
Transferred In	0	0	0	0
SUBTOTAL	97	15	219	331
Transferred Out	0	0	0	0
Other Terminations	11	1	9	21
TOTAL TERMINATIONS	11	1	9	21
Pending End of Month	86	14	210	310
TRAFFIC FAILURE TO APPEAR				
Pending First of Month	Filed	Sub Total	Terminations	Pending EOM
103	0	103	2	101
Criminal Traffic/FTA Trials	0	Criminal Traffic/FTA Jury Trials		1
CIVIL TRAFFIC				
Pending First of Month	Filed	Sub Total	Default Judgement	Other Term
320	89	409	25	78
Total Terminations	103	Pending End of Month		306
Civil Traffic Hearings Held in MONTH				6

MISDEMEANOR				
	Misd Non Traffic	Failure to Appear Non-Traffic	TOTAL	
Pending First of	1406	205	1611	
Filed	121	6	127	
Transferred In	0	0	1	
SUBTOTAL	1528	211	1739	
Transferred Out	0	0	0	
Other Terminations	105	5	110	
TOTAL TERMINATIONS	105	5	110	
Pending End of Month	1423	206	1629	
Misdemeanor FTA Court Trials				2
Misdemeanor FTA Jury Trials Held				0
Misdemeanor/Criminal Traffic Initial Appearances				29
DOMESTIC VIOLENCE/HARASSMENT PETITIONS				
	Filed	Issued	Denied	TOTAL TERM
Domestic Violence	3	2	0	2
Harassment	5	1	1	2
HEARINGS HELD TO REVOKE/MODIFY ORDER OF				
Order of Protection	1	Injunction Against Harassment	0	
SPECIAL PROCEEDINGS/ACTIVITIES				
Juvenile Hearings Held	6	Search Warrants	1	
WARRANTS OUTSTANDING				
Traffic Warrants Outstanding		Criminal Warrants 1085		
D.U.I	119	MISDEMEANOR TOTAL		
Serious Violations	21			
All Other Violations	172			
TRAFFIC TOTAL	312			

## Parks and Recreation Department—Mike Meersman

Our Fall Activity Guide is now available online and in the Parks & Recreation Office. It was also distributed in the Kingman Daily Miner on September 1st and to all local elementary schools and Day Care centers the week of September 3rd.

**Fitness & Dance:** The Fall Dance Season started classes the week of August 5th and we obtained 206 registrations this season. We've exceeded our enrollment goal this season by 6 students and over our goal of 200, and we had over a 37% increase over the last year. We are pretty much maxed out in our dance program with very little to grow due to facility space and hours. We also have our continued private dance lessons that are being taught between our two instructors. We've acquired a new Zumba Instructor, Patricia Matthews and she will begin September 21st with Zumba being held on Saturday mornings at 10:15 am at the Community Center. Anyone interested should contact our office or go online to register before the first class. Body Shaping is back in operation after taking the month of August off for our teacher to travel to visit family. Aerobics continues to meet regularly on Saturdays mornings from 9-10am with the minimum attendance numbers. Classes will be evaluated for the Spring season.



**Child Supervision Programs:** Currently none available. It was decided that the summer season is the only time of year that child supervision programs will be offered due to lack of participation throughout the schools' intersession breaks.

**Trip & Tours:** There are currently no trips planned for this season. The REC team will evaluate trip options later in the Fall with possibly looking at what Spring will hold, if any become available.

**Sports:** Adult Kickball and Adult Volleyball team registrations have now closed and began games the beginning of September. We currently have 18 volleyball teams with 9 teams in each of the two divisions and 8 kickball teams in one division. Youth Volleyball registrations have been extended to September 11th due to not enough of interest. We currently have 28 enrolled and need a minimum of 32 to offer 4 teams. Our goal is to acquire 80 participants. We continue to work with the Kingman Softball Association, Rebels Football, Kingman Youth Football, Raptors Travel Baseball, Heatwave Travel Softball, Youth Soccer, Adult Soccer, AFA Softball, and each individual that seeks field time. For any additional sports

information or to volunteer in our youth leagues, please contact Sports Coordinator, Ryan Fruhwirth at 692-3113.

**Special Events:** The August 9th Float-In Movie had 100 patrons and we showed "How to Train Your Dragon 3." This was one of our final summer events to close out the season. Our Family Campout is set to take place overnight in Centennial Park on Saturday, September 7th and conclude Sunday morning at 9am. The campout will include, games, dinner, an outdoor movie, campfires & s'mores, breakfast, and more. The original September 13th Drive-In Movie Night was cancelled due to the Fair. We've found that it is in the best interest not to compete with Fairgoers. We will be holding a Drive-In Movie on October 4th and showing "The Addams Family." We encourage all families to join in. We are looking forward to the Andy Devine Days Weekend including the Parade and the Festival. We currently have 40 entries submitted for the parade with more to be expected by parade day. November 16th is our end of the season Dance Recital and it takes place at Kingman High School. The event requires a lot of extra help in staging of routines and helping dancers on & off stage. If anyone is interested in helping, we have two recitals in one day and can use all the help we can get. The month of December, we will be seeking Volunteers to place Santa Calls. If anyone is interested in helping at our events, please contact Yvonne at 692-3111 for more information.

**Aquatics:** Both City pools are now close to the public. Centennial Pool is the hosting facility for the KUSD High Schools and Middle Schools' swim teams through November. The first Swim Meet of the season is set for Thursday, September 5th. The department is in the process of training two additional lifeguards to supervise the swim practices and meets. These employees will also assist with the annual Polar Dip in January.

**Miscellaneous:** This season, we have two new classes being offered: one on photography and another in crocheting. The department is currently seeking new Recreation Instructors to offer classes each season. Anyone that has a specific trait and/or talent and is willing to share their interest with others, please have them apply for the Recreation Instructor position or have them contact Yvonne at 692-3111. We attended the annual Parks & Recreation Conference in Tucson the week of August 19-22. It included educational workshops and trainings to benefit those in attendance.

EVENTS HEADED YOUR WAY	
Family Campout	September 7-8
Andy Devine Days Parade & Festival	September 28
Drive-In Movie	October 4
Dance Recital	November 16
Santa's Calling & Letters	December 2-23
Breakfast with Santa & Mrs. Clause	December 7

Park Maintenance Division August 2019

PARKS MAKE LIFE BETTER

Park Maintenance Division

For any maintenance related issues or problems, please contact Parks Superintendent Jerry Sipe at (928) 716-1764.

We have completed 128 maintenance repair orders for August. The Parks Department utilized 287 hours of ADC Inmate labor this month.



Phase #2 of the Centennial soccer field lighting project is finished on the Centennial North soccer fields with a ribbon cutting ceremony taking place September 4th.



Walleck Ranch Park suffered various vandalism through the whole month of August.



(Left) Parks Department made trophies in house for the upcoming Andy Devine Days car show.



(Right) Drain culvert at Locomotive Park brush removed.

PARKS MAKE LIFE BETTER



Donation pecan tree planted at Walleck Ranch Dog Park project.



Sign installed for the Kathryn Heidenreich Adult Center that is supported in part by the City of Kingman.



Slide at Walleck Ranch Park suffered a crack, a new one has been ordered.



(Before)



(After)

Pawnee Park had new safety surface installed.



(After)



Reinforcement built for back flow on Rte. 66 that has been hit multiple times.



Parking area at Walleck Ranch Dog Park project had parking lot done with old millings by City of Kingman streets department.



Goal post at Southside Park put up for Football season.

## CERBAT CLIFFS GOLF COURSE DIVISION

Since the last report, the golf course has utilized 504 hours of inmate labor.

The golf course has been utilizing its two newest pieces of equipment on a weekly/bi-weekly basis for a couple of months now. Our new greens roller/spiker has been an outstanding addition to our fleet of equipment and the greens are in excellent shape in part from using this roller/spiker twice weekly. The addition of a fairway spiker has proven to be very beneficial as well. Using both pieces of equipment has allowed us to do light aerification to these surfaces with little to no noticeable effects on the turf or ball roll. In fact, being able to roll and spike our greens at the same time has improved our ball roll and greens consistency. The benefit of being able to allow CO2 gasses to escape and allow water to penetrate the thatch layers has been of great benefit to keeping our course in shape this summer.

One of greens mowers suffered some reel damage and the decision was made to upgrade the cutting units all at once. This too has given us better control on our greens in keeping them healthy, with sharp cutting of the turf.

We had a couple of sections of netting come loose from our Driving Range poles during a wind-storm/thunderstorm, but we were able to put it back together in house utilizing our mechanics. This saved us from having to contract it out and having a huge expense associated with it.

CERBAT CLIFFS GOLF COURSE	
MONTH—ACTIVITY August 2019	
Number Nine-Hole Rounds	1,116
Number 18-Hole Rounds	1,761
Number Golf Lessons	5
Greens Fee Revenue Total	46,657
Annual Passes	17,924
Daily Green Fees	28,733
Motor Cart Revenue Total	32,153
Private Cart Trail Fees	6,375
Daily Cart Rental	24,274
Driving Range Revenue	3,117
Total Hours Ranger Activities	124
Total Hours Beverage Cart on Course	5
Number of Tournaments	2
Total Tournament Participation	145
Gift Certificates	5
Appreciation Specials	25

There were no real large issues to report on irrigation breaks or damage for the month. The new computer programming is working out very nicely so far. We've also added in a separate program that pulled our Driving Range irrigation out of the nightly watering window and added it to its own watering time early in the morning. This change has been huge for the course and our Range is looking better and better each day.

The golf course ran a trial run of Disc Golf this past month with great success. Six Disc Golfers ascended on our temporary routing and played 18 holes of Disc Golf. There were a few small changes to the routing of the setup, but all in all was a great success and will be a viable option for gaining additional revenue in the very near future.

We are seeing great results in ridding the golf course greens of the evasive brass buttons weed. Several applications of concentrated spot spraying along with low dose applications when we apply liquid fertilizer to the greens has just about knocked out the weed completely.

The golf course welcomed Zach Rockhold to the maintenance crew this month. Zach was a part-time groundskeeper and recently accepted the full-time groundskeeper position. Please join us in welcoming him!

For any information about Cerbat Cliffs Golf Course or to make a Tee time, call 928-753-6593 or visit the website at <http://cerbatcliffsgc.com/>. Thank you.

## Pro Shop & Grill

- August rounds finished up 405 and \$11.6k in total revenue versus August of 2018.
- The Elks Tournament on August 27th went off with the same number of participants that they had last year at 112. Initial indications was it was very successful in raising funds for the Elks Club.
- In mid-August, we went live with GolfNow and their online tee time reservation system. This adds Cerbat Cliffs to their collection of golf courses, accessible to their massive database of golfers. We will be added to their marketing efforts for the Southwest.
- Revisions to the roles within golf operations have changed classifying our Part-Time B positions to what is now referred to as "Clubhouse Attendant," allowing those individuals to work either the Pro Shop, Golf Grill, Cart Attendant or Beverage Cart. Three candidates are currently in background checks and hope to have those filled by September 10th.
- The Disc Golf Trial on August 10th went well. Only minor revisions to the proposed course layout. Six participants from the Kingman Disc Golf Club were very excited and feel this will be a great addition to the community as well as a revenue generating activity for the golf course.
- Participation in the City Golf League dropped considerably after the 2nd week of August; we have ended the league for the season.
- County League remains strong with approximately 24 players each week. Their last league night for the season is September 5th. They do wish to have team match against the City League in October and we are working to make that happen.
- The Journey Church League, which was added the end of July, had approximately 12 players each week on Monday with the goal of playing through August 26th. They have since decided to continue playing for a few more weeks even though it may only be seven holes based on daylight.
- The High School Teams for Kingman and Lee Williams (both boys and girls) began practice at the beginning of the month. The first match was for the boys on August 27th as Kingman HS hosted Lee Williams and Parker.
- We are now online with the majority of our vendors for F&B allowing us to use their B-to-B systems for orders, tracking and history.
- The promotion we ran through August of \$36/person for 18 holes of golf and cart after 11:00 a.m. has been extended through the end of September.
- The connection to the City System is yet to be completed. A single phone has been updated in the Pro Shop, but nothing further to this point.

## Public Works—Rob Owen

BUILDING MAINTENANCE-AUGUST/2019	
Square feet of buildings maintained	144,705
Square feet of buildings cleaned	85,547 by City, 6,000 cleaned by agreement with
Building Maintenance repairs made 58	Building Maintenance staff completed 58 work orders in August. The Building Maintenance Technicians finished the HR Remodel, including a few additional items needed in the lobby area, in August. In addition, they added doors to the Finance area, which was an extension of the Finance remodel that was completed several months ago. Several more air conditioning units and swamp coolers malfunctioned.
Graffiti removed—4	There were 4 graffiti abatement clean-ups completed.

FLEET MAINTENANCE-AUGUST/2019	
13,861.9 gallons of unleaded gas	Cost of \$35,648.65
10,679.0 gallons of diesel fuel	Cost of \$25,627.31
Vehicle preventive maintenance	Vehicles 34
Mechanic and welder vehicle repairs	Repairs 590/94 vehicles

SANITATION-AUGUST/2019	
345 trips to the landfill—Delivery of 3,806,500 pounds of trash	Cost of \$68,326.68
New 90-gallon residential containers	26
Old, damaged, missing or found containers repaired or replaced	76
Steel containers delivered for customer clean-up	3
1) Extra steel containers emptied and 2) Containers retrieved	1) 41 and 2) 1
1) Regular extra trash hauls 2) Abatement orders 3) \$3 Special Trash Haul	1) 179 2)13 3)88
Recycling—tons / Annual total— tons	25.36/599

STREETS—AUGUST/2019	
Square yards of asphalt	4.3 Million
Miles of unpaved roads	19.5
Street lights	900
Traffic signals	24

#### Available Manpower:

- Superintendent
- (1) Crew Leader
- (1) Operator A (Signing and Striping Technician)
- (5) Operator A (General Maintenance Crew)
- (4) Operator B (General Maintenance Crew)
- (1) City Electrician II (Signals Technician)

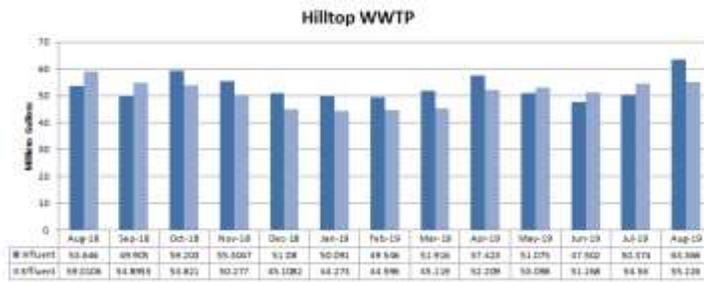
#### Street Department Activities:

- The month of August consisted of grading, sweeping, and asphalt patching ,traffic Signal/Lighting maintenance and repairs
- Work on drainage complaints and preparation for the upcoming monsoon season have been ongoing
- Crews have worked on chemical and manual weed abatement throughout the month. 2 temp crews and city staff have worked throughout town, including the traffic interchanges, for mowing and chemical applications.
- Streets received the first phase of LED street lights and has started installation at signalized intersections. The installation of these lights is expected to be ongoing for the next couple months. An additional phase is planned/budgeted for in the upcoming fiscal year. The median sections of Stockton Hill, Detroit to Airway, as well as signalized intersections. The fixtures on Stockton Hill from Airway to the north are will be replaced next.
- Streets crews completed closures for the First Friday.
- Streets completed multiple closures for emergency waterline repairs both during regular hours and after.
- Work to prepare for the upcoming monsoon season has been ongoing. Drainage areas have been cleaned and conditioned in anticipation of heavy monsoonal runoff.

#### Training

- Crews attended asphalt preservation training hosted by the City of Bullhead and LTAP.

HILLTOP WWTP



DOWNTOWN WWTP



WASTEWATER – AUGUST 2019

Wastewater Treatment—Personnel 10/ Vacant 2

Staff at Hilltop Facility

- Treated approximately 63.366 million gallons of influent on intake and discharged approximately 55.226 million gallons of “B+” effluent
- Composted approximately 450 cubic yards of bio-solids in preparation for land application
- Completed all oil changes and general monthly maintenance on associated equipment .
- Completed all monthly NPDES and APP sample collection and submitted all monthly sample collection & regulatory reporting to ADEQ.
- Treatment staff is continuing to work towards a resolution in regards to structural integrity of the aeration velocity enhancer with Ovivo.
- Staff responded to a number of emergency call-outs.

Staff at Downtown Facility

- Treated approximately 8.124 million gallons of influent on intake and discharged approximately 8.428 million gallons of “A+” effluent
- Completed all annual, semi-annual, quarterly, & monthly NPDES and APP sample collection & ADEQ reporting.
- Dewatered approximately 44 cubic yards of bio solids & transported to Hilltop for composting.
- Completed cleaning, general maintenance and troubleshooting -various pumps
- Completed all daily, weekly and monthly maintenance work orders

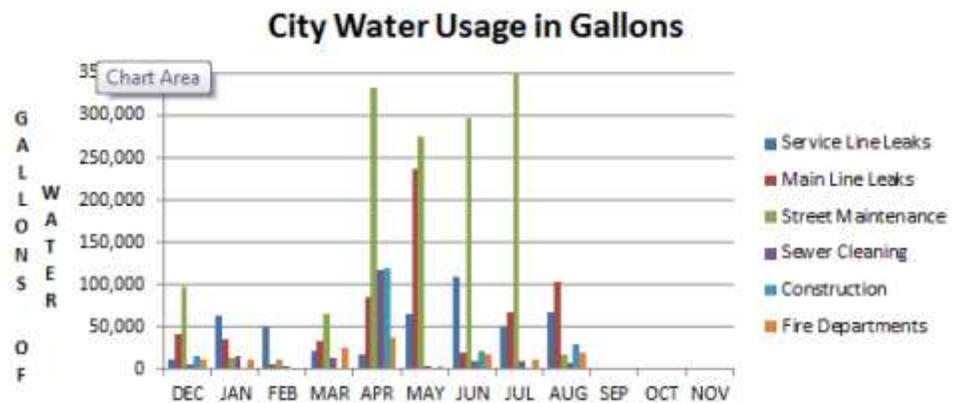
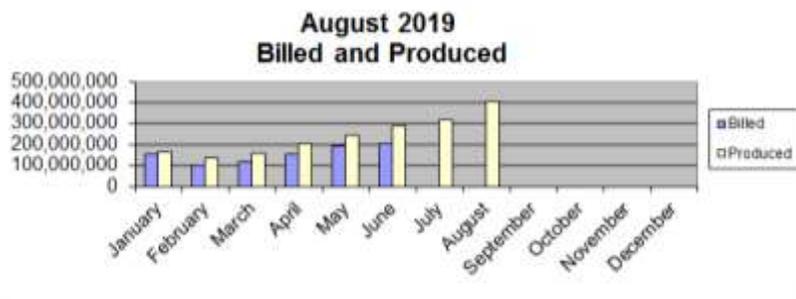
Wastewater Collections—Personnel 3, (1 )unfilled

Wastewater Collection crews:

- Completed 1,300 CCTV inspections of 6 & 8-inch wastewater conveyance lines—identifying areas requiring hydro jet cleaning, mechanical root removal, potential repair, areas of inflow and infiltration or any other general maintenance associated with corresponding infrastructure
- City Collections Team completed hydro-jet cleaning of approximately 15,300 linear feet of conveyance mains using approximately 8,200 gallons of water.
- Responded to and assisted with multiple calls for service—none of which were caused by deficiencies to City infrastructure
- Wastewater Collections Staff assignments have been predominately assisting water operations staff to assist in leak mitigation.
- Wastewater Staff assisted with a number of after hours water leak call-out repairs
- Responded to & assisted multiple customers with lateral locates, etc.
- Assisted Wastewater Treatment Staff at both facilities due to employee shortages.

Wastewater Pre-Treatment - Personnel 1.5.

- Maintain pre-treatment compliance by evaluating potential SIU/CIU’s.
- Staff inspected and sampled discharge permitted SIU facilities.
- Follow-up on complaints & potential discharge violations, update SIU analytical spread sheet.
- Completed the quarterly sampling for the pretreatment portion of the NPDES permits.
- Preparing, (ongoing), Annual Pre-Treatment Report.
- Reviewing SIU Data with Patti Trahern.



## WATER – AUGUST 2019

### Certified Water Operators:

- \* Produced 404,300,200 gallons of water from the various groundwater wells throughout the City.
- \* Completed all Arizona Department of Environmental Quality regulatory sampling and reporting as per The Clean Water Act.
- \* Performed Operations and Maintenance on the wells, booster stations, and Chlorination Systems.

### Distribution Operators:

- \* Staff repaired 1054 square feet of asphalt and concrete from water leaks.
- \* Blue Stake performed 287 locates.

### Water Service Operators:

- \* Staff read 21,679 Residential and Commercial meters and respond to over a 1000 customer assisted calls every month.

### Gallons of Water used by Public Works Operators :

- \* Service Line leaks used 67,770 gallons
- \* Main Line leaks used 103,000 gallons
- \* Streets Maintenance Department used 17,150 gallons
- \* Sewer Cleaning used 8,200 gallons
- \* Contractors used 30,000 gallons
- \* Combined Fire Departments used 20,010 gallons



KART—AUGUST 2019	
MONTH REVENUE	<ul style="list-style-type: none"> <li>Fare Box Revenue—\$5,435</li> <li>Coupon/Pass Revenue—\$11,085</li> </ul>
MONTH RIDERSHIP	<ul style="list-style-type: none"> <li>Service hours—1284</li> <li>Service miles—16,783</li> <li>Total passenger trips—11,293</li> <li>Curb-to-Curb trips—301 (3% of total)</li> </ul>



## PROJECTS-AUGUST/2019

<p><b>Sign Inventory system project</b>—A new more detailed scope of work was added to the solicitation and was re-advertised. A consensus meeting to evaluate the proposal was scheduled for Aug 13 in Phoenix with ADOT. There was one submittal by Greenlight Traffic Engineering. They were deemed qualified and their proposal was accepted. A post award meeting is scheduled for September 11 to kick off the project. ADOT is</p>	<p><b>Stockton Hill Rd. Safety Corridor</b>—Wood PLC is the design firm selected by ADOT for this project. An official kick-off meeting is scheduled for September 19th.</p> <p>The local, match for design has been paid (\$15,877.00). ADOT will administer this entire project. The estimated cost is \$602,151 in HSIP funds and a total local match of \$36,397 for a total of \$638,548.</p>
<p><b>Injection Well Design</b>— Drilling of the Surface casing was completed by KP Ventures on July 23rd. The well has been drilled and casing installed. Swabbing and well testing will be completed soon. Well pump and final design will be completed after these activities are</p>	<p><b>Maintank 1 Rehabilitation project</b>—City team has decided to postpone this project until next year due to time constraints as to when the tank can be off-line. Demand dictates that it can only be off-line in the winter months and there is not enough time for design and construction remaining this year.</p>
<p><b>City Well 10</b>—Final plans are complete. Construction procurement will start after July 1.</p>	<p><b>Waterline Replacement projects</b>—Public Works has asked a JOC firm for a cost proposal to complete a portion of these projects that have been prioritized by urgency and budget.</p>
<p><b>Andy Devine Avenue Improvements from Ellas Place to 2<sup>nd</sup> Street</b> -An application was submitted to ADOT for Intersection improvements at the Andy Devine and First Street. The proposed request is for multiple safety improvements on Andy Devine Avenue from Ella's Place to 2nd Street, including: Relocate pavement width with channelization, raised medians and curb bulbouts to calm traffic, restripe for narrower lanes; improve intersection alignment at 1st Street by removing skew angle and aligning offset driveway at Visitor's Center. This project does not include any non-infrastructure funding request. These improvements will address the fatal crash related to speeding at this intersection. A professional engineering consultant and licensed contractor will perform the work. There will be ground disturbing activities; no utility relocations are anticipated. If awarded, this project will be programmed for fiscal years 2023 for design and 2024 for construction. The City has estimated the total project cost of this project to be \$1,165,500. Of that amount request ADOT determine if \$1,099,067 is HSIP eligible with \$66,433 being local match. 94.3% federal, 5.7% match.</p>	<p><b>Future HSIP Projects</b></p> <p>The initiation documents for this project were submitted. This is the preliminary step to start the actual project. The project is programmed for fiscal years 21 -22 for some safety improvement projects on the following streets.</p> <p>On Beale Street, for traffic calming/curb bulbouts, at 3 intersections (3rd, 4th, 5th Streets)</p> <p>Adding speed feedback signs on these streets that either have a fatal crash or several serious injury crashes</p> <p>Stockton Hill Rd, Airway to Jagerson</p> <p>Beale St, Grandview to 10th St</p> <p>Hualapai Mountain Road, Virginia Ave to east of Seneca</p> <p>Airway Ave, Western to Rt. 66</p> <p>Gordon Dr, Shadow to Bank</p> <p>Beverly Ave, Fairfax to Western</p> <p>Project cost estimate is \$444,000 with a \$15,574 local match.</p>

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## Planning & Economic Development Department, Tourism Division – Josh Noble

### August 2019 Advertising & Marketing

#### Arizona Office of Tourism Marketing Cooperative

- **Aug 29:** Crowdriff (AOT Marketing Cooperative) training began

#### Other Marketing / Promotions

- Kingman featured in National Park Trips Facebook post
- Full Page Kingman in 2019/2020 Chamber Welcome Guide
- **Full Page in Kingman Daily Miner 2019 My Kingman New Comer's Guide**
- Renewing Certified Folder Grand Canyon Route 66 Guide advert in coop with Mohave Museum
- Secured a shoot gate sponsorship for rodeo
- Certified Folder Display 2020 Grand Canyon Route 66 Traveler Info Guide split panel advert with the Mohave Museum of History & Arts.
- 

### August 2019 Media Assistance & Updates

- **Aug 6:** Attended and conducted photography at the groundbreaking for “The Hive” solar data center

### August 2019 Projects & Activities

- **Andy Devine Days Festival:** secured sponsorships, solicited vendors, continued meetings
  - Interviewed candidates for three open part-time Customer Service Representative positions, filled two
  - **August 13:** Arizona Lottery Machine installed at Powerhouse
  - **August 15:** Meeting held with Brian Devincenzi to discuss Street Drags promotions
  - Andy Devine Days Marketing and Vendor Recruitment continues
  - **Aug 30:** AOT Chinese WeChat Surveys Concluded
-

## Planning &amp; Economic Development Department, Tourism Division – Josh Noble

## August Monthly Counts

Tourism Div Statistics	Aug-19	Aug-18	FYΔ	Aug-17	2FYΔ	FYTD	FY/FYΔ	FY/2FYΔ
Visitor Center Walk-ins:	18,498	12,864	43.8%	12,083	53.1%	36,551	43.6%	50.5%
Bus & Group Visits:	125	63	98.4%	48	160.4%	151	24.8%	49.5%
Gift Shop Sales:	\$26,801	\$24,106	11.2%	\$12,248	118.8%	54,001	16.8%	110.8%
Visitor Packets Mailed:†	1311	1,280	2.4%	744	76.2%	2,453	-5.5%	30.3%
Website Visitor Sessions:	13,435	12,704	5.8%	11,697	14.9%	28,994	3.3%	147.9%
Guest Book US:	765	888	-13.9%	557	37.3%	Top States:	Top Countries:	
US Party Size:	2.5	2.4	4.2%	2.6	-3.8%	1. CA	1. Italy	
GB International:	1,488	1,695	-12.2%	884	68.3%	2. AZ	2. France	
International Party Size:	3.1	3.0	3.3%	3.7	-16.2%	3. TX	3. Spain	

† Visitor Packet totals are for the calendar year. Due to unprecedented demand, mailings and reportings have been delayed.

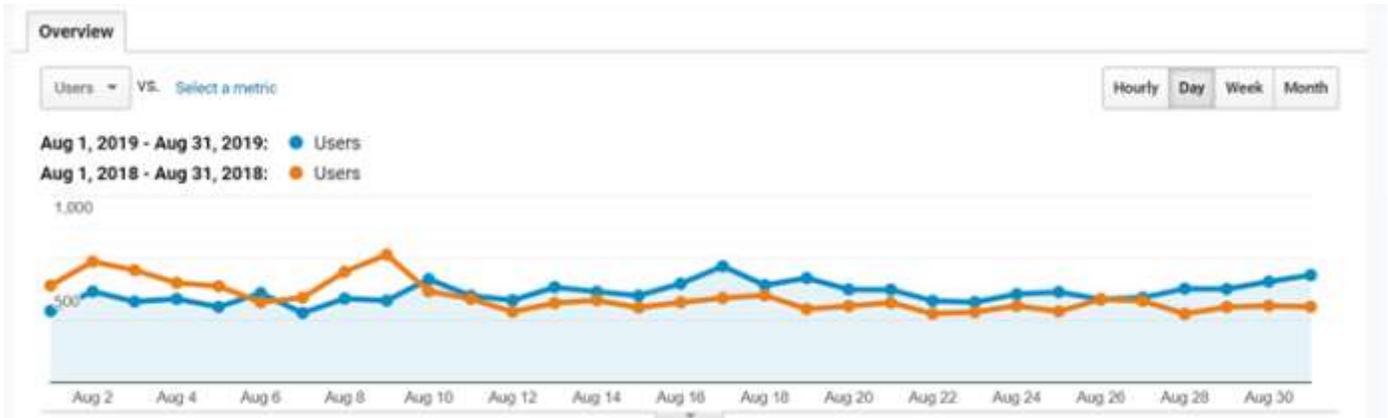
## August 2019 Leads

## Leads Fulfilled by lead sources

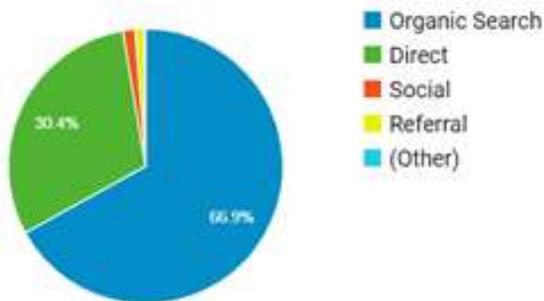
- GoKingman.com information requests: 0 (these were pulled in September)
- GoArizona.com leads: 557
- Grand Circle Association leads: 64
- MyGrandCanyonPark.com leads: 687
- Arizona Office of Tourism: 570
- Call-Ins and Mail: 3

\*10 pcs returned as undelivered in July (includes returns from previous months that were received)  
 “return to sender” in June)

Planning & Economic Development Department, Tourism Division — Josh Noble

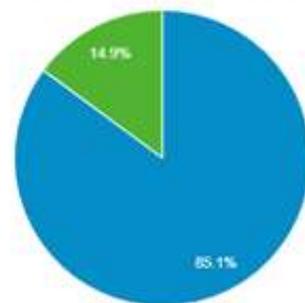


Aug 1, 2019 - Aug 31, 2019

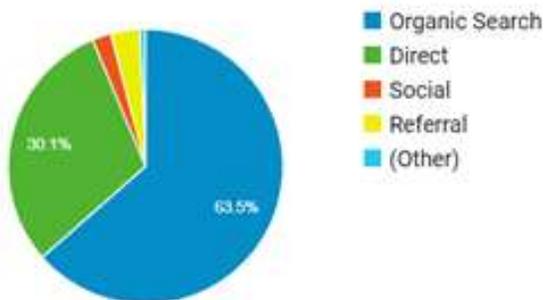


■ New Visitor ■ Returning Visitor

Aug 1, 2019 - Aug 31, 2019



Aug 1, 2018 - Aug 31, 2018



Aug 1, 2018 - Aug 31, 2018

