



City Manager Report

October 2019

CITY MANAGER REPORT *CITY OF KINGMAN - October 2019*

The information included in this issue reflects September 2019 submissions. Finance and Municipal Court data reported is for the time period detailed on their individual reports.



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CITY MANAGER REPORT
CITY OF KINGMAN SEPTEMBER 2019
PLANNING & ECONOMIC DEVELOPMENT DEPARTMENT

ECONOMIC DEVELOPMENT

ED and Planning staff coordinated a community workshop held on September 18 with Lisa Wise Consulting in regard to the update of the Zoning Ordinance with the consultants and public

ED staff is assisting with preparation of the Kingman Airfest being held on October 19

Mr. Kellogg and staff met with Geo and Associates, who were in Kingman to initiate the Branding process

ED staff facilitating a proposal for a regional labor market analysis with Trevor Stokes

Request for Proposal for Airport Aviation Business Marketing ready for review and submittal to vendors

New Economic Development website has been updated with the ED Impacts Report and ED Opportunity Zone Report, as well as additional marketing documents added to the choosekingman.com website

Installing additional Way-Finding signage at the corner of Shipping and Mohave Airport Drive for Industrial Park

Mr. Bratley and Airport Manager Steve Johnston are developing a website for the Airport

Additional Activities and Meetings by Economic Development Staff in September:

- ◆ Mr. Bratley has coordinated a Rural Roundtable to take place in Kingman with Arizona Associated Economic Development, event date is December 5, at the Beale Celebrations in downtown Kingman
- ◆ Local contractor Axiom Construction is nearing completion on the Terminal remodel and upgrades at the Airport. The Terminal will replicate the theme of a World War II Officers Club.
- ◆ Received approval from the Arizona Department of Housing (ADOH) to utilize grant funds from the Community Development Block Grant (CDBG) program, Contract #108-19 Phase 2 for the ADA improvements along Andy Devine Avenue, which include curb cuts, driveways and sidewalks. Project is out to bid this month.
- ◆ Mr. Kellogg was speaker for the Kingman Rotary Club on 9/12/19
- ◆ Met with local reporter to discuss Economic Impact Analysis and Road Grant for the Industrial Park
- ◆ Working on Foreign Trade Zone information with various experts on the topic to present a workshop
- ◆ The Historic Preservation Commission has created calendars and is selling them to raise funds to help with projects related to the history of our community

Tasks completed by Planning & Zoning Staff in September

29	Residential Building Permits reviewed and approved
7	Commercial Building Permits reviewed
4	Special Event Permits reviewed & approved
1	Sign Permits reviewed & approved
21	Business Licenses reviewed & approved
63	Calls redirected to Mohave County
14	Submissions from the City website responded to
5	Active Zoning Violation cases
	TRAK-IT PROJECTS:
PP19-0003	Parcel Plat for minor lot split for 3975 N. Bank Street
PP19-0004	Parcel Plat for minor lot split for 3340 E. Andy Devine Avenue
PP19-0005	Parcel Plat for minor lot split for southwest corner of Sage and Louise Avenue
SB19-0002	Preliminary Plat for Kinross Subdivision
SB19-0003	Final Plat for Southern Vista V, Tract 6048-D
SB19-0005	Final Plat APPROVED for Sycamore Village, Tract 1995-A
SB19-0006	Final Plat for Sycamore Village, Tract 1995-B
SD19-0003	Street Deferral request for 1612 Maple Street
SD19-0004	Street Deferral request for 311 South Second Street
ZO19-0003	Zoning Ordinance amendment to consider changes to front-side yard setbacks

Additional Meetings & Activities Completed by Planning & Zoning Staff

Staff assisted throughout the Andy Devine Days Festival
Staff and two commission members attended the Planning Conference in Oro Valley
Zoning Ordinance update / staff meeting weekly with Lisa Wise Consulting / Workshop 9/18
Census 2020– complete count committee and LUCA feedback
ICSC follow-up with retailers
Façade Improvement Program / Parklet & Pedlet Research
Planning and Engineering Development Review Committee regarding abandon subdivisions

PLANNING & ECONOMIC DEVELOPMENT SEPTEMBER MEETINGS

September 9– AIRPORT ADVISORY COMMISSION

September 10—PLANNING & ZONING COMMISSION

September 24—ECONOMIC DEVELOPMENT ADVISORY COMMISSION

September 24—HISTORIC PRESERVATION COMMISSION

CITY OF KINGMAN
ENGINEERING DEPARTMENT
MONTHLY REPORT FOR
SEPTEMBER 2019

The Engineering staff responded to **152** requests for Information on the availability of water and/or sewer to specific properties and the existence of paybacks and assessments relative to those properties.

ENG19-0022 An Approval to Construction was issued for approximately 1,291 l.f. of 8-inch C-900 water line extension with (2) fire hydrants, (2) single water services and (11) double water services in Brenda Avenue between Yavapai Drive and Steamboat Drive, Southern Vista 6048-D .

ENG19-0022 A Construction Authorization was issued for approximately 1,007 l.f. of 8" PVC SDR-35 Sewer line extension with (2) 4' Diameter sewer manholes, (1) sewer cleanout and (24) 4" sewer service taps.

ENG19-0024 An Approval to Construct was issued for approximately 2,120 l.f. of 8-inch PVC C-900 water line extension with (4) fire hydrants, (15) single water services and (17) double water service taps in Mulberry Land and Fairfax Street from Sycamore Avenue to Airway Ave. Extensions will serve Sycamore Village, Tract 1955-A, lots 20-29, lots 42-67, Parcel E and the parcels fronting the east side of Fairfax Street from Sycamore Ave to Airway Avenue.

ENG19-0024 A Construction Authorization was issued for approximately 1,291 l.f. of 8-inch C-900 water line extension with (2) fire hydrants, (2) single water services and (11) double water services in Brenda Avenue between Yavapai Drive and Steamboat Drive, Southern Vista 6048-D .

ENG19-0037 A Discharge Authorization was issued for approximately 152.6 l.f. of 8-inch PVC SDR-35 sewer line extension with (1) 4" sewer service tap and (1) 8-inch sewer clean out in the boundaries of Shangri-La Estates 2nd Amendment subdivision to serve 3925 North Evans Street.

CITY MANAGER'S REPORT

Engineering Continued

CAPITAL EXPENDITURES		
CONTRACTOR	PROJECT	AMOUNT
AECOM	ENG16-0025	\$6,166.00
Dibble Engineering	ENG18-0080	\$27,573.50
Freiday Construction	ENG18-0016	\$178,117.46
Freiday Construction	ENG14-087	\$85,975.00
Matrix	ENG17-0035	\$6,995.25
Sunrise Engineering	ENG18-0054	\$17,730.00
Capital Expenditures processed during the month of September		\$322,557.20

DESIGN ACTIVITIES			
PROJECT	PURPOSE	CONSULTANT	STATUS
ENG16-0025	This project includes the design of Kingman Crossing Boulevard between Southern Avenue and Interstate 40.	AECOM Technical Services for the preparation of project plans and specifications	Project is expected to be complete by December 2019
ENG17-0035	This project is for Program manager services for the I-11 East Kingman Connection project.	Matrix Design Group	The consultant is proceeding with acquisition of right of way.
ENG18-0051	Airway Avenue Design and Construction between Sunbelt Park and Rancho Santa Fe Parkway	AECOM	Designed contract approved by City Council October 3
ENG18-0052	Rancho Santa Fe Parkway Right of Way Acquisition	AECOM	Design contract approved by City Council September 17

DESIGN ACTIVITIES CONTINUE			
PROJECT	PURPOSE	CONSULTANT	STATUS
ENG18-0080	Airway—Vista Bella Drainage	Dibble Engineering	Under design
ENG19-0057	Diagonal Wash Trunk Sewer	Sunrise Engineering	Under design
ENG19-0058	Main Tanks Transmission Main, Phase 2	Sunrise Engineering	Under design
ENG19-0066	Kingman Area Master Drainage Report	J.E. Fuller	Under design

CONSTRUCTION ACTIVITIES UPDATE		
PROJECT	PURPOSE	STATUS
ENG14-084	This contract several water and sewer projects at various locations throughout the City.	Work on the design of water lines in the area is ongoing. Installation of water projects in the downtown area is ongoing.
ENG15-0048 & ENG16-0031	This project will widen and improve Eastern Street between Pasadena Avenue and Airway Avenue.	The design plans are complete. The budget includes money for acquisition of right of way. Staff is proceeding with acquisition.
ENG17-0027	Kino—Main Tanks Transmission lines	Under construction

CONSTRUCTION ACTIVITIES UPDATE CONTINUE

PROJECT	PURPOSE	STATUS
ENG17-0038	Devlin Avenue sewer line extension between Bank Street and Powell Avenue. Adding 107 sewer service connections.	Pre-construction meeting held on 09/24/2019.
ENG18-0082	Andy Devine ADA Compliance from 4th Street to Grandview Avenue	Out for bid.

CONSTRUCTION PHOTOS



ENG14-0087 Third Street Waterline replacement

CONSTRUCTION PHOTOS



ENG17-0027 Kino Main Tank Transmission Waterline

City Attorney—Carl Cooper

The City Attorney's office oversees victim notification and advocacy for victims rights in criminal cases. Also they provide legal advice and contract review for City departments, drafting and review of City ordinances and codes and prosecution of misdemeanor crimes within the City of Kingman including domestic violence and drunk driving offenses.

To your right is a side-by-side collective comparison of



	September, 2018	September, 2019
Domestic Violence	39	31
DUI	24	11
Theft/Shoplifting	20	26
Criminal Traffic (non DUI)	11	9
Code Enforcement	12	2
Miscellaneous Misdemeanors	59	36
Total Charges	165	115
Number of Files Opened	91	81
Pretrial Conferences	102	100
Change of Pleas	94	82
Status Hearings	15	12
Trials	12	8
Other Court Events	186	272

City Clerk—Annie Meredith

During the month of June the Clerk's Office assembled City Council agendas and packets for two regular meetings. Minutes were taken and transcribed for meetings held.

All City Council meeting agendas, agenda packets and minutes as well as agendas and minutes for all City of Kingman boards, commissions and subcommittees are available on the City website www.cityofkingman.gov.

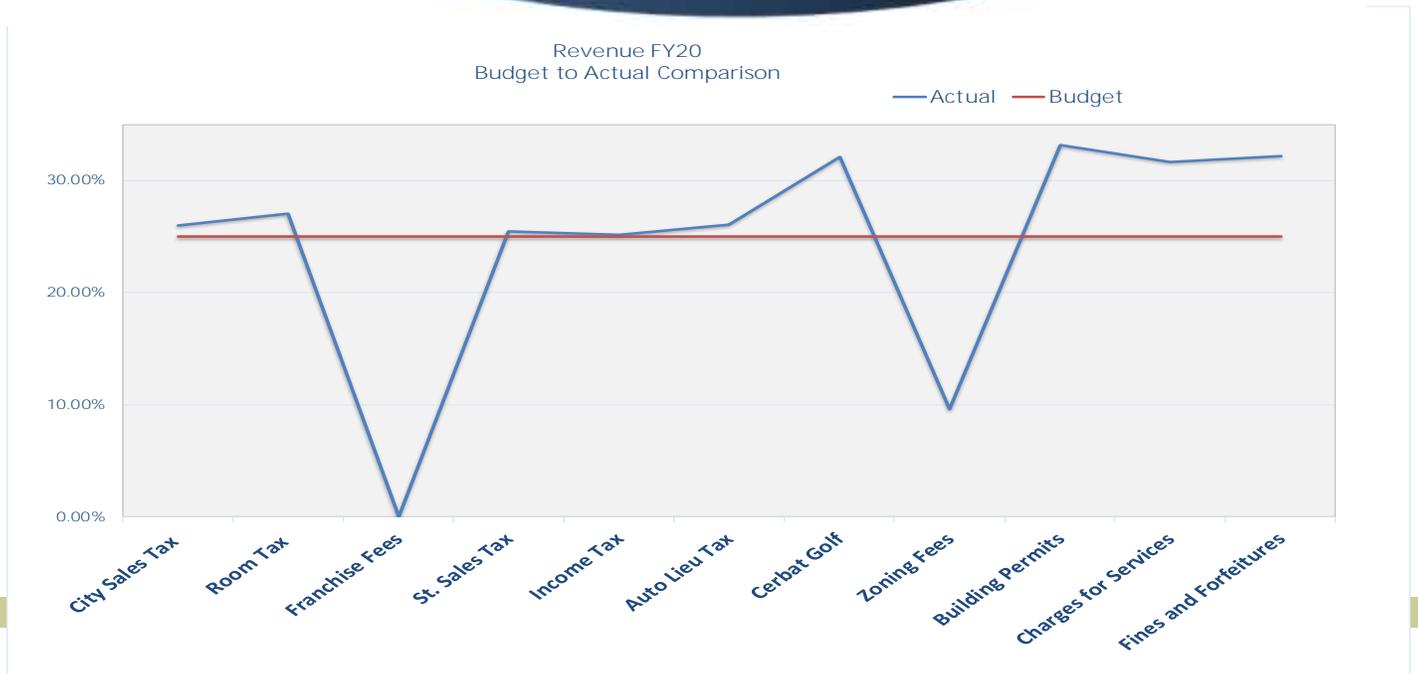
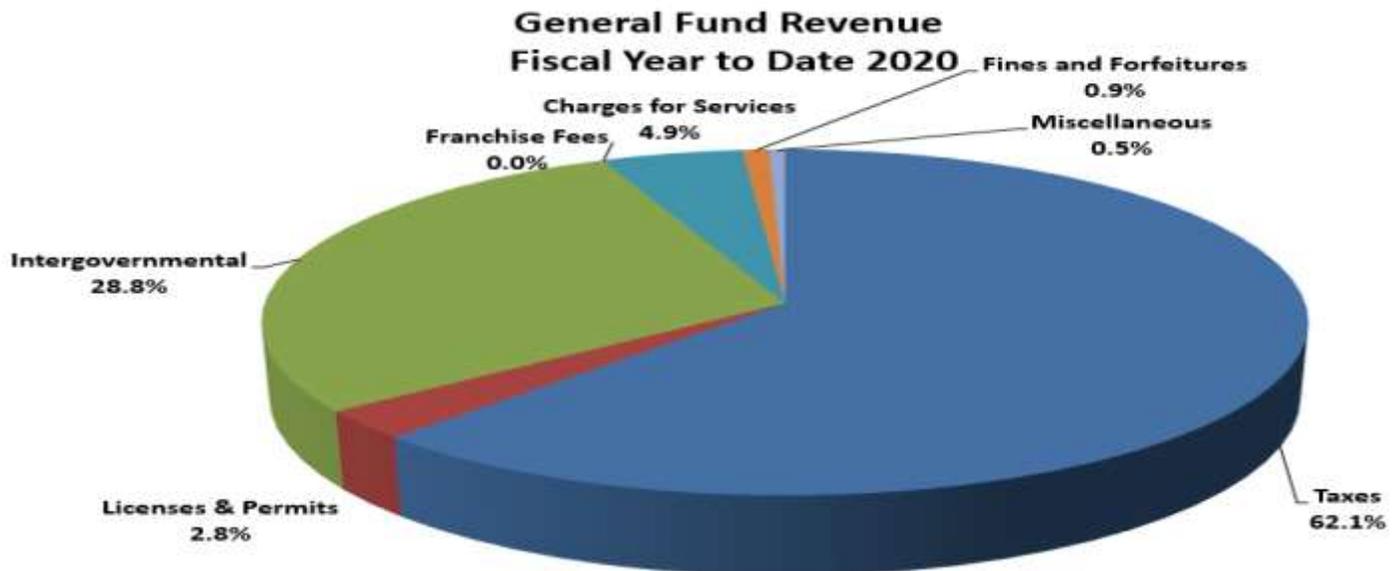
Clerk Activity — September 2019		
	VOLUME	REVENUE
Special Event Permits Issued	8	\$400.00
Public Notary Requests	12	\$24.00
Special Event Vendor Permits	2	\$385.00
Special Event Liquor License	2	\$100.00
TOTAL REVENUE - December 2018		\$909.00



Finance—Tina Moline

REVENUE BY SOURCE — SEPTEMBER 2019

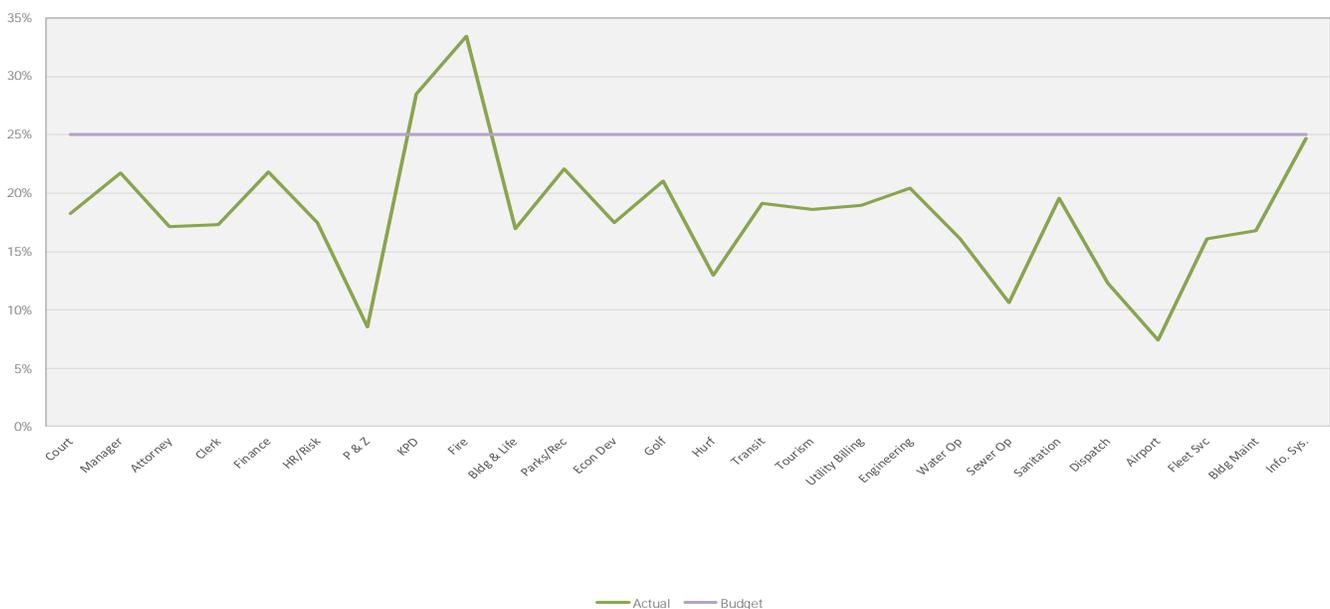
Description	Original Budget	Revenues This Period	Revenues Year-to-Date	Percentage Collected
Taxes	18,615,683	1,560,602	4,844,618	26.02%
Licenses & Permits	711,996	72,686	217,549	30.55%
Intergovernmental	8,817,703	702,994	2,242,232	25.43%
Franchise Fees	713,978	0	0	0.00%
Charges for Services	1,187,432	120,744	379,423	31.95%
Fines and Forfeitures	221,255	22,629	71,149	32.16%
Miscellaneous	53,995	20,894	42,711	79.10%
Total Revenues General Fund	30,322,042	2,500,548	7,797,682	25.72%



EXPENDITURES BY DEPARTMENT — SEPTEMBER 2019

Description	Revised Budget	Expenditures This Period	Expenditures Year-to-Date	Budget Availability	Available Percentage
Court	1,470,608	88,602	268,785	1,201,823	81.72%
City Council	224,150	10,136	81,920	142,230	63.45%
Manager	435,054	29,831	94,697	340,357	78.23%
Attorney	1,048,677	69,218	179,829	868,848	82.85%
City Clerk	360,115	19,933	62,394	297,721	82.67%
Finance	1,162,600	61,905	253,701	908,899	78.18%
Human Resource/Risk Mgmt	952,853	49,760	166,273	786,580	82.55%
Planning & Zoning	419,247	11,620	35,742	383,505	91.47%
Police Department*	12,958,883	782,864	3,692,546	9,266,337	71.51%
Fire Department*	8,808,336	494,044	2,949,299	5,859,037	66.52%
Building & Life Safety	1,189,732	69,685	201,296	988,436	83.08%
Parks & Recreation	4,766,358	422,406	1,035,513	3,730,845	78.27%
Economic Development	740,471	43,525	117,737	622,734	84.10%
Total Exp General Fund	34,537,084	2,153,530	9,139,733	25,397,351	73.54%

Kingman, Arizona
Budget to Actual Expenditures
Fiscal Year 2020



*Police & Fire Department expenditures include one-time PSPRS unfunded liability payments issued in July.

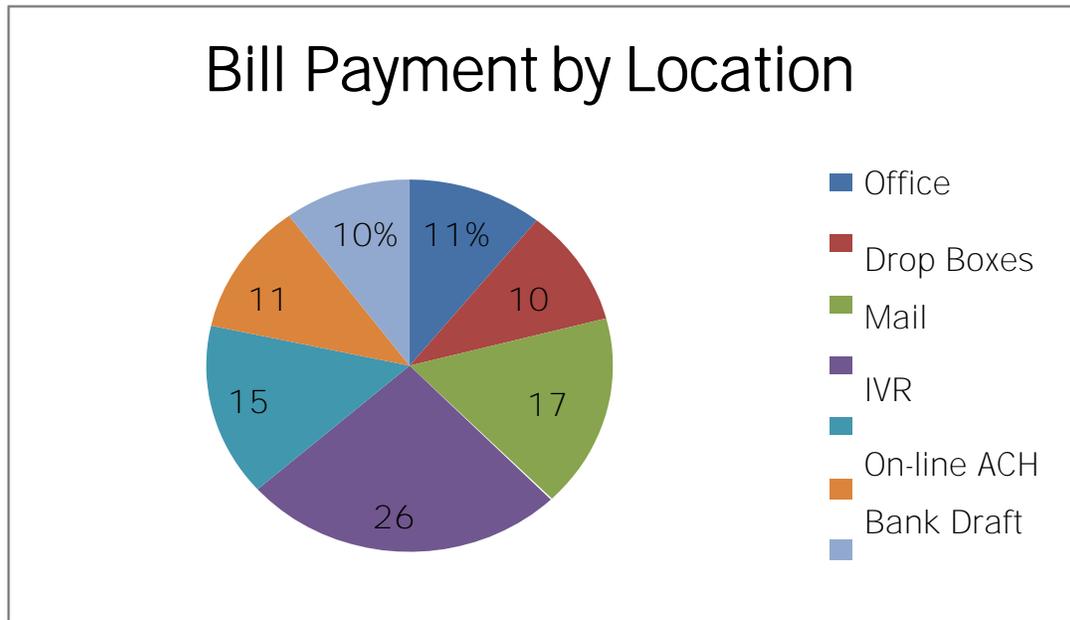
REVENUE BY SOURCE — SEPTEMBER 2019

REVENUE SOURCE		7/1/15 Thru 9/30/15	7/1/16 Thru 9/30/16	7/1/17 Thru 9/30/17	7/1/18 Thru 9/30/18	7/1/19 Thru 9/30/19	Percent Change FY19-FY20	Fiscal 2020 BUDGET	FY20 Percent of BUDGET
GENERAL FUND (101)									
Local	Sales Tax	3,632,537	3,851,930	4,270,068	4,346,078	4,672,370	7.51%	17,977,917	25.99%
	Room Tax	128,349	143,579	154,479	157,403	172,248	9.43%	637,766	27.01%
State	Sales Tax	646,428	639,890	767,947	702,627	754,564	7.39%	2,966,856	25.43%
	Income Tax	844,846	884,859	898,879	892,246	980,010	9.84%	3,900,847	25.12%
	Auto Lieu Tax	315,618	426,478	450,372	491,549	507,658	3.28%	1,950,000	26.03%
Golf	Green Fees (9 holes)	31,888	28,123	24,455	27,012	29,844	10.49%	93,477	31.93%
	Green Fees (18 holes)	49,625	44,184	45,051	44,572	52,532	17.86%	175,715	29.90%
	Annual Golf Fees	37,342	29,377	29,543	32,359	33,683	4.09%	102,152	32.97%
	Cart Rentals	82,890	76,810	74,155	77,841	79,450	2.07%	264,473	30.04%
	Driving Range Fees	9,933	7,332	5,918	7,348	9,587	30.48%	23,706	40.44%
	Merchandise Sales	-	-	-	-	8,606	-	2,550	337.49%
	Restaurant and Bar	59,564	49,075	45,697	46,336	50,675	9.36%	168,018	30.16%
	Subtotal Golf Course	271,241	234,900	224,819	235,468	264,376	12.28%	830,091	31.85%
Other	Zoning Fees	9,210	4,720	5,108	1,740	1,440	-17.24%	15,000	9.60%
	Building Permits	149,306	150,194	198,560	159,138	188,631	18.53%	568,995	33.15%
HURF FUND (201)	Rest/Bar Tax	204,092	218,937	212,052	238,000	241,019	1.27%	858,589	28.07%
	Highway User Fuel Tax	646,953	668,587	778,116	738,986	979,638	32.57%	2,928,027	33.46%
POWERHOUSE TOURISM FUND (215)		-	41,596	44,092	75,968	90,037	18.52%	246,952	36.46%
PAVEMENT PRESERVATION FUND (316)		-	-	-	840,640	3,705	-99.56%	0	0.00%
I-11 E KGMN CONN FUND (317)		-	-	-	840,640	3,705	-99.56%	0	0.00%
WATER FUND (501)		2,055,910	2,110,709	2,093,081	2,126,734	2,250,907	5.84%	7,023,209	32.05%
WATER CAPITAL RENEWAL FUND (510)		213,432	216,299	220,944	226,209	230,783	2.02%	901,115	25.61%
WASTEWATER FUND (521)		2,199,854	2,266,002	2,282,338	2,390,431	2,450,889	2.53%	9,128,824	26.85%
WASTEWATER CAPITAL RENEWAL FUND (530)		-	28,735	30,408	31,493	32,454	3.05%	125,037	25.96%
SANITATION FUND (541)		857,668	874,848	885,530	909,642	931,838	2.44%	3,665,993	25.42%
AIRPORT (591)		-	-	-	326,236	290,919	-10.83%	1,267,117	22.96%

Finance—Tina Moline

City of Kingman – Utility Billing Enhancements

The Utility Billing and Licensing division launched a utility billing online payment portal in November 2018. This portal accepts one-time and recurring credit card and electronic checks as payment methods. It also allows customers to view their utility bills online. In addition to launching an online payment portal, customers now have the option to receive their bills electronically through email. This service can be activated through the online payment portal, <https://selfservice.cityofkingman.gov>, or by contacting a customer service representative. Customers will notice a redesigned utility bill which provides more details about their charges.



CUSTOMER SERVICE STATISTICAL SUMMARY—September 2019

	Apr- 19	May- 19	Jun- 19	Jul- 19	Aug-19	Sep-19
Phone Calls Answered	1,345	1,565	1,210	1,857	N/A	1,323
IVR - Payments	4,832	4,778	4,359	5,661	4,796	5,046
E-Mail Bill Delivery	378	440	494	513	726	791
Web Payments	1,607	1,651	1,689	1,885	2,030	1,979
Water Service Orders	1,053	1,360	1,108	1,380	1,097	1,484
Sanitation Service Orders	771	460	463	630	432	345
Sewer Service Orders	0	0	1	0	0	0
Number of Total Payments Processed	20,627	19,169	19,267	21,848	20,483	19,574
Number of Sanitation Customers	12,269	12,304	12,240	12,305	12,327	12,351
Number of Sewer Customers	10,867	10,923	10,888	10,988	10,875	10,889
Number of Water Customers	20,346	20,400	20,737	20,420	20,457	20,369

LICENSING STATISTICAL SUMMARY—September 2019	
New Business Licenses Issued	33
License Renewals Generated (Business & Animal Licenses) for Nov 2019	176

Payment Options Available:

Mail or Drop Box—Please write account number on Check or Money Orders and include the payment coupon from the top of the bill. Make payable to City of Kingman.

Courtesy Drop Box locations are:

City of Kingman - 310 N 4th Street

Unisource - 2498 Airway Avenue

Credit Cards—The City of Kingman accepts Visa, Master Card, Discover and American Express. Payment by credit card can be made by IVR phone or in the office.

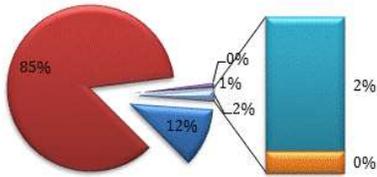
Bank Drafting—Automatic Bank Drafting

Once you have established bank drafting you will continue to receive your bill in the mail, but it will be paid automatically on the date listed on your statement from your bank account. Please contact our office to setup automatic bank drafting. Forms can also be found on our website at: http://www.cityofkingman.gov/pages/depts/finance/ub_forms.asp

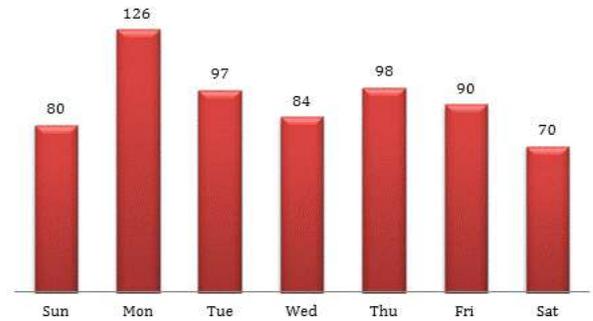
Online payments with Citizen Self Serve

Incident Breakdown by %
Total Incidents: 645

■ Fire Incident Total ■ EMS Response ■ False Alarm Response
■ Hazardous Condition ■ B&LS ■ Other Resp/Admin



Total Incidents by Day of the Week



TOTAL INCIDENTS BY DISTRICT						
District	Sep 2019	Sep 2018	% Change	2019 YTD	2018 YTD	% Change
21	102	91	↑11%	744	809	↓8%
21A	1	no data	-	3	157	↓98%
21B	6	no data	-	10	no data	-
21C	4	no data	-	8	no data	-
Total	113	91	↑19%	765	966	↓21%
22	82	227	↓64%	646	2149	↓70%
22A	125	no data	-	1005	803	↑25%
22B	23	no data	-	196	74	↑62%
22C	-	no data	-	12	8	↑33%
22D	2	no data	-	51	43	↑19%
Total	232	227	↑2%	1910	3077	↓61%
23	153	226	↓48%	1251	1907	↓52%
23A	39	no data	-	479	385	↑20%
23B	-	no data	-	2	6	↓67%
Total	192	226	↓18%	1732	2298	↓33%
24	81	79	↑2%	641	737	↓13%
25	17	16	↑6%	125	203	↓38%
Out of Dist.	10	11	↓10%	103	116	↓41%
TOTAL	645	650	↓1%	5276	7397	↓40%

TOTAL RESPONSES BY APPARATUS			
<i>(does not include canceled calls)</i>			
Unit	Sep 2019	YTD	% Per Unit
E211	79	720	12%
E221	143	1417	22%
E231	126	1400	20%
E241	94	751	15%
Squad 2	27	304	4%
L234	3	12	0%
R215	1	14	0%
B216	-	2	0%
BC2	4	25	1%
AMR	151	1088	23%
Other/Admin	17	194	3%

Fire Type	\$ Saved	\$ Loss	% Saved	% Lost
High Risk Fires	\$0	\$0	-	-
Mod Risk Fires	\$0	\$0	-	-
Low Risk Fires	\$49,100	\$1,000	98%	2%
TOTAL	\$49,100	\$1,000	98%	2%

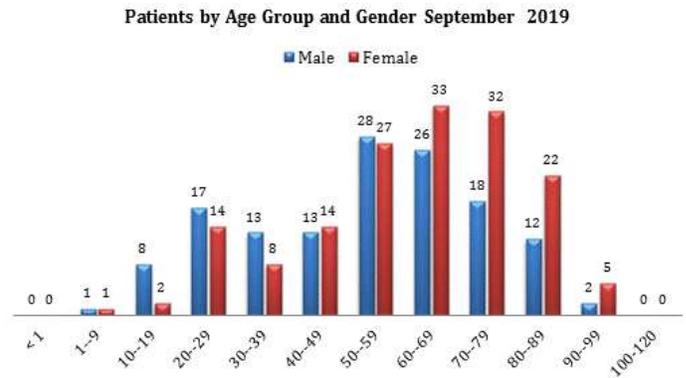
WORKING SMOKE DETECTORS DURING RESIDENTIAL STRUCTURE FIRES	
Benchmark	Sep 2019
90%	n/a

TOTAL # OF FIRE INCIDENTS INVESTIGATED		
Sep 2019	Sep 2018	% Change
n/a	no data	-

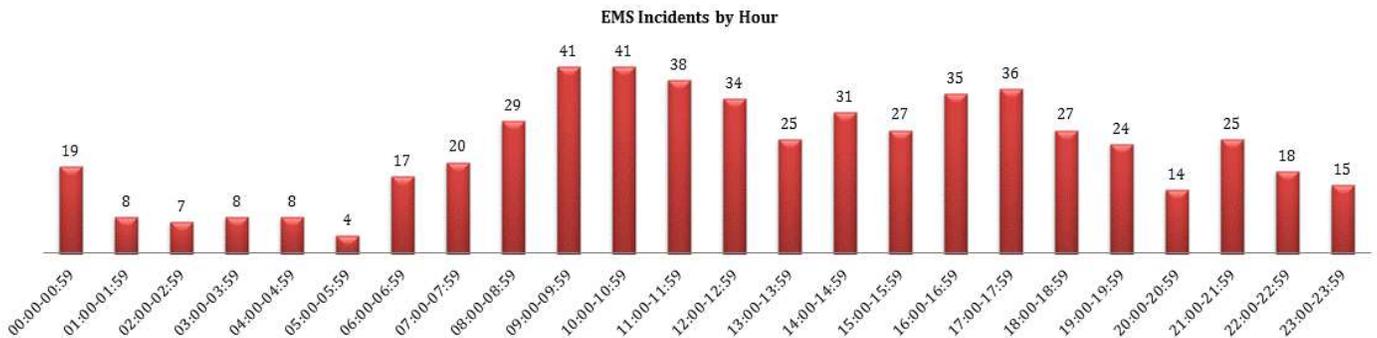
INCIDENTS BY CATEGORY	Sep 2019	% of All Incidents	YTD 2019	YTD 2018	YTD Change by %
EMS	551	96%	4935	5001	↓1%
Fire	74	11%	807	859	↓6%
HazMat	6	1%	78	56	↑28%
Tech Rescue	12	2%	104	-	-
Other	2	0%	8	5	↑38%
TOTAL	645	100%	5932	5921	0%

EMS RESPONSE			
Agency	Calls	% for Sep-19	YTD
KFD	400	9%	4543
AMR	151	14%	1088
KFD & AMR Total Responses: 685		KFD Responded to 81% of all EMS Response Calls	

EMS TOP 10 DETERMINANTS				
Call Type	Sep 19	Sep 18	Change %	YTD
Breathing Problem—Delta	28	45	↓61%	389
Chest Pain—Delta	24	27	↓13%	236
Psychiatric—Bravo	16	29	↓45%	191
Sick Person—Charlie	25	-	-	228
Falls—Bravo	27	28	↓4%	271
Sick Person—Alpha	40	21	↑48%	342
Unconscious/Fainting—Delta	22	-	-	170
Breathing Problem—Charlie	28	29	↓4%	155
Falls—Alpha	21	27	↓29%	214
Unknown Problem—Bravo	19	20	↓5%	155



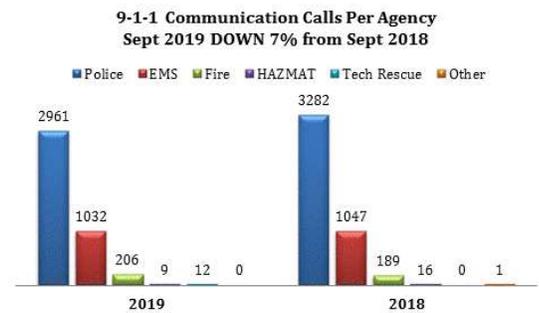
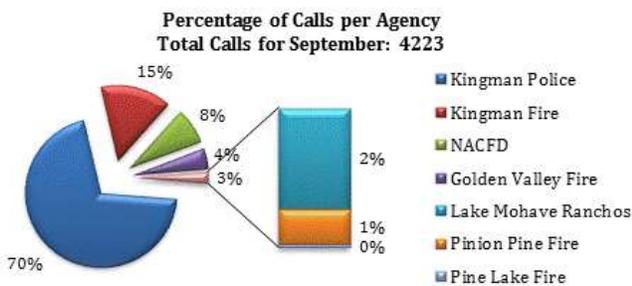
CARDIAC SURVIVABILITY FOR SEPTEMBER 2019: 0%



COMMUNICATION CENTER	INCIDENTS	BENCHMARK	RELIABILITY	BASELINE	COMPLIANCE %
9-1-1 Call Answering	2387	0:10	95%	0:10	94%
ALARM HANDLING BY AGENCY	INCIDENTS	HANDLING TIME	DISPATCH TIME	ALARM HANDLING	COMPLIANCE %
Kingman Police	2961	-	-	5:14	51%
Kingman Fire	645	-	-	1:08	94%

ALL 90TH PERCENTILE TIMES BY MONTH	ALL INCI-DENTS	DISPATCH		TURNOUT		TRAVEL		TOTAL RESPONSE	
		90th%	Comp%	90th%	Comp%	90th%	Comp%	90th%	Comp%
BENCHMARKS		1:30	90%	1:00	90%	4:00	90%	8:00	90%
September 2019	645	1:08	94%	1:12	82%	7:22	43%	9:35	76%

911 Center Calls for Service by Agency	YTD		Police	EMS	Fire	HAZMAT	Tech Rescue	Other	Sep 19 Total	Sep 18 Total
Kingman Police	27065	69.7%	2961	-	-	-	-	-	2961	3282
Kingman Fire	5932	15.3%	-	551	74	6	12	2	645	650
No. AZ Consolidated Fire	3192	8.2%	-	268	58	1	-	-	327	324
Golden Valley Fire	1681	4.3%	-	140	44	1	-	1	186	197
Lake Mohave Ranchos	670	1.7%	-	55	20	1	-	-	76	57
Pinion Pine Fire	241	0.6%	-	16	10	-	-	-	26	24
Pine Lake Fire	23	0.1%	-	2	-	-	-	-	2	1
Total Calls Dispatched	38804	100%	2961	1032	206	9	12	3	4223	4535

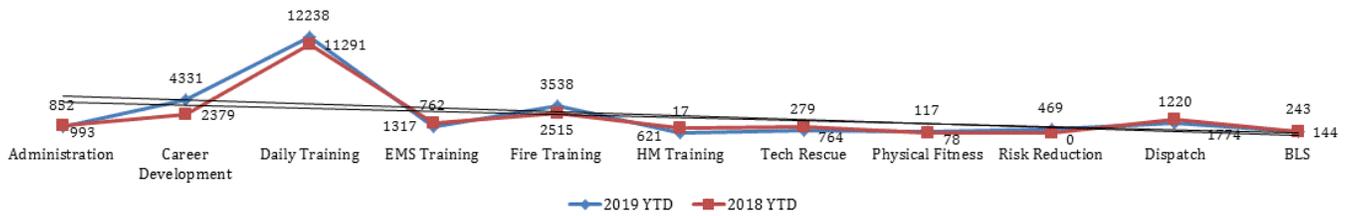


TRAINING HOURS					
Training Type	Hours	% for Month	YTD 2019	YTD 2018	Variance %
Administration	59	2.2%	852	993	↓14%
Career Development	561	20.8%	4331	2379	↑45%
Daily Training	1233	45.7%	12238	11291	↑8%
EMS Training	107	4.0%	762	1317	↓42%
Fire Training	479	17.8%	3538	2515	↑29%
HazMat Training	5	0.2%	17	621	↓97%
Tech Rescue	2	0.1%	279	764	↓63%
Physical Fitness	-	-	117	78	↑33%
Risk Reduction	135	5.0%	469	-	↑100%
9-1-1 Communications	116	4.3%	1220	1174	↓45%
Building & Life Safety	-	-	243	144	↑41%
TOTAL	2696	100%	24065	21876	↑9%

TRAINING PERFORMANCE COMPLIANCE							
Benchmark	Officer Development	Administration	EMS	Fire	HazMat	Tech Rescue	Total
90%	100%	100%	100%	100%	100%	0%	84%

The Training and Safety division had a variety of internal and external training in the month of September 2019. Annual joint Rapid Intervention Training (RIT) was conducted by Kingman Fire Department. This was a joint area training that consisted of all shifts from Kingman Fire, Northern Arizona Consolidated Fire District #1, and Golden Valley Fire District. All agencies worked together in training to rescue a missing firefighter and bringing them to safety. This is a strenuous drill that requires a lot of resources to conduct in a real life event. The Training and Safety division conducted an "Incident Safety Officer" class for fifteen captains, engineers, and firefighters internally at KFD. This class was sixteen (16) hours in a classroom setting and utilized the Fire Department Safety Officers Associations (FDSOA) curriculum. This training emphasizes the recognition of "SAFETY" issues that may occur on the fire ground and the ability to stop operations at any time when deemed unsafe. Kingman Fire Department sent nine (9) personnel to the annual "Arizona State Fire School" in Mesa, Arizona. The Arizona State Fire School offers a variety of classes for all ranks in the fire service. Kingman's personnel attended a variety of classes that included leadership skills, apparatus operations, live fire operations, and fire investigations. Kingman Fire Department had one candidate graduate the National Fire Academies "Managing Officer Program" in Emmitsburg, Maryland. This is a comprehensive two (2) year program that introduces emerging emergency services leaders to personal and professional skills in change management, risk reduction and adaptive leadership. The Kingman Fire Department completed 2,696 training hours for the month of September 2019. The YTD training hours are at 24,065 which is increased by 95 hours from September 2018 training hours.

September 2019 vs. 2018 Total Training Hours



COMPLETED MONTHLY FIRE CODE INSPECTIONS			MONTHLY CODE VIOLATIONS		
Fire Prevention	Completed	YTD	Fire Prevention	Violations	YTD
Re-Inspection	11	376	Weeds	4	56
Annual Schedule Inspection	89	1417	Fire	-	24
Remaining Inspections	10	36	Building	4	4
TOTAL Inspections	110	1829	TOTAL Violations	8	84

TARGET HAZARD COMMERCIAL OCCUPANCIES			CODE VIOLATIONS			
Inspection Type	Sep 2019	YTD	Type	Sep 2019	Sep 2018	Variance %
Fire Inspections	89	267	Fire	56	no data	-
Building Inspections	468	1469	Building	4	no data	-

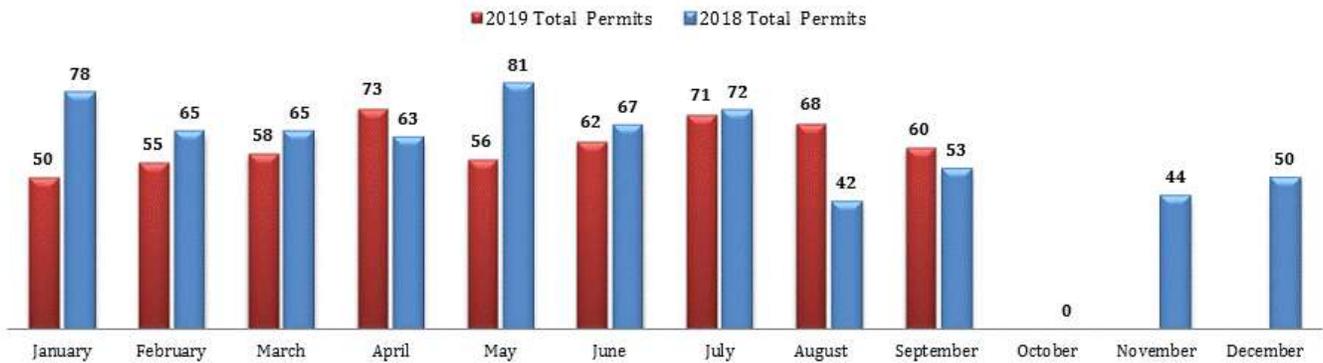
Community Risk Reduction made over 6000 in person contacts this month. These numbers are in part to the joint effort at the Mohave County Fair. This year our booth was right next to the front door. In cooperation with Mohave County Fairgrounds Management and Association we were able to park "The Frog" just inside the main entrance to the exhibit building. With the help of our Explorers we were able to bring in approximately \$1200.00 in donations for the restoration project. The Explorer Academy Program is moving along. The Explorers learned about building construction and how it relates to the fire service, Fire Behavior, Firefighter Safety and Wellness. The group ended off the month with Fire Extinguisher training learning the types of extinguishers and extinguishing agents. CRR met with elementary schools throughout the month teaching fire and kitchen safety to 1st grade classes. CRR was able to teach the Clear Your Car presentation to 2 Drivers Education Classes at Lee Williams High School. We also presented it to Kingman Academy High School's Health classes. CRR worked to become Arizona Peace Officer Standards and Training instructors in order to assist Kingman Police Department with their semiannual in-service training. KPD officers and civilian staff were taught Heartsaver CPR, AED, First Aid and Stop the Bleed.

COMMUNITY RISK REDUCTION ACTIVITIES					BUILDING REVIEW ACTIVITIES		
Activity	Sep 19	# of Attendees	YTD 2019	YTD 2018	Activity	Sep 19	YTD
Smoke Alarm Maintenance/Calls	6	9	42	15	Commercial Plans	1	6
Smoke Alarm New Install (each alarm)	-	-	47	46	Other Commercial Reviews	6	82
Child Safety Seat Checks	1	2	58	1	Residential Plans	40	269
Child Safety Seats - Issued NEW	-	-	42	-	Other Residential Plan Reviews	11	167
Public Education Classes	36	810	148	33	Sign Review	1	20
Public Education Outreach	10	5320	71	63	Special Event Permit Review	6	56
Explorer Program Training	14	-	21	3	Other Reviews	-	12
Knox Box	1	2	26	8	Building Safety Inspections	468	4302
Citizens Fire Academy Training	-	-	-	-	Business License Bldg. Inspections	46	384
CERT Training	-	-	-	-	TOTAL	579	5298
Station Tours	1	17	13	8			
TOTAL	69	6160	468	177			

BUILDING & LIFE SAFETY INSPECTION PERFORMANCE COMPLIANCE		
Benchmark	FIRE: Scheduled Inspections Completed Same Day	BLDG: Scheduled Inspections Completed Same Day
90%	100%	100%

COMMERCIAL & RESIDENTIAL PLAN REVIEW PERFORMANCE COMPLIANCE		
Benchmark	Residential Review Complete within 5 Working Days	Commercial Review Complete within 14 Working Days
90%	70%	71%

Commercial & Residential Permits Issued YTD



PERMITS			
Permit Fees Collected	Permit Fees Waived	Permits Finaled	Permits Final Valuation
\$63,368	\$3,358	39	\$2,986,116

Commercial—New/Under Review Permit

- ◆ Rilibertos 3123 Stockton Hill Road
- ◆ Route 66 Stuff Your Stuff 3645 E Andy Devine Avenue
- ◆ Mohave County Library 33269 N Burbank St

Commercial Permits Issued—Under Construction

- ◆ Mohave County Courthouse 401 Sprint Street
- ◆ Canada Mart 210 W. Andy Devine Avenue
- ◆ Black Bear Diner 946 Beale Street
- ◆ DES 2400 Airway Avenue
- ◆ Innovative Warehouse 1301 Andy Devine Avenue

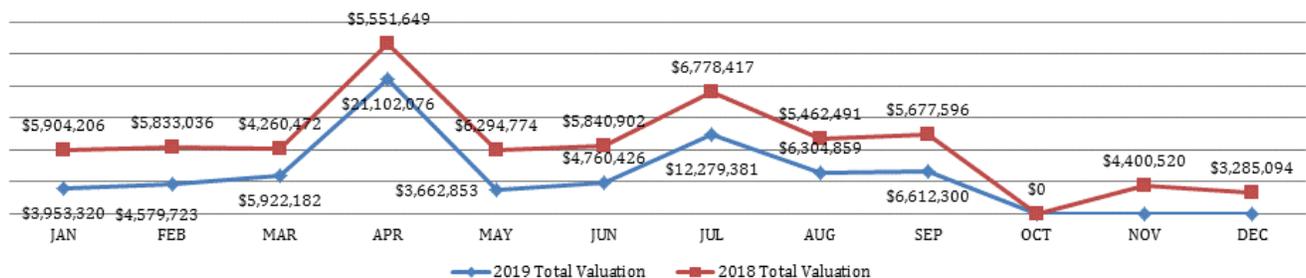
Commercial Permits Ready to Issue

- ◆ Perkins 3123 Stockton Hill Road

Commercial Permits Closed Out

- ◆ Tuff Shed, Inc. 4325 Stockton Hill Road
- ◆ Dairy Queen 3152 Stockton Hill Road

Total Value of Commercial & Residential Permits Issued



IT—JOE CLOS

September 2019

www.cityofkingman.gov

Visits

21,626

% of Total: 100.00% (21,626)



Unique Visitors

14,787

% of Total: 100.00% (14,787)



Pageviews

49,878

% of Total: 100.00% (49,878)



Daily Visits

Sessions



Popular Pages

Destination Page	Pageviews	Unique Pageviews
/	9,816	8,228
/government/departments/finance/utility-billing/utility-payment-options	2,731	2,257
/government/advanced-components/list-detail-pages/rfp-posts-list	1,416	1,336
/business/airport-authority	1,296	1,089
/government/departments/parks-and-recreation	1,249	991
/government/departments/police-department	1,247	972
/government/departments/finance/utility-billing	1,065	791
/government/agendas-minutes	839	628
/government/contact-us	745	582
/Home/Components/RFP/RFP/1054/279	727	727

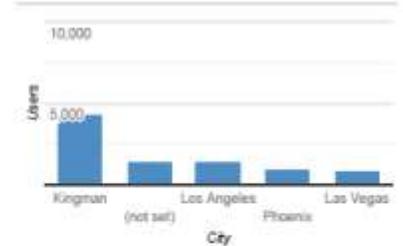
Average Pages per Visit

2.31

Avg for View: 2.31 (0.00%)

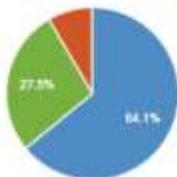


Your biggest traffic comes from



Traffic Source

organic direct referral



Type of Visitors

New Visitor Returning Visitor



Visits by Device

Device Category	Sessions	Bounce Rate
desktop	10,418	46.20%
mobile	10,116	67.64%
tablet	1,092	54.85%

Country/Territory

Country	Sessions
United States	20,323
Germany	673
India	76
Canada	65
Japan	53
United Kingdom	50
Philippines	47
China	32
South Korea	32
Netherlands	29





Kingman Police Department-Chief Robert J. DeVries



Calls for service and Officer initiated activity numbered 2,961 in the month of September marking a 10.11% decrease in comparison to 2018. Written reports are up 16.13% since September 2018.

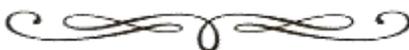
September Activity



The department participated in a photo shoot on September 3rd for

the 2nd Annual "Shoots and Ladders" calendar.

The calendar is light hearted and features public safety along with residents of the White Cliffs Senior Center.



On September 11th the Arizona Law Enforcement Accreditation Program (ALEAP) Commission heard testimony regarding our departments efforts to achieve accreditation. The commission voted unanimously to

recommend approval to the Arizona Association of Chiefs of Police Executive Board. On September 12th the board voted unanimously to award program accreditation to KPD. We joined Marana PD and the University of Arizona PD as the first agencies in the state to achieve ALEAP accreditation status.



The KPD Explorers along with their Advisors and department staff participated in the Day of Caring on September 21st. The group was assigned to the front and side lots adjacent to Bashas and Maverik on Route 66.



Members of the department assisted with the Annual



Andy Devine Days parade and Route 66 Festival in downtown over September 27th—29th. The parade, events and rodeo were all well attended with no significant law enforcement issues occurring.



The department participated in the Annual Chili's Cops vs. Firefighters fund raiser on September 30th. The restaurant challenge financially supports the St. Jude Children's Hospital.



Staff Update



Officer Gabe Brown resigned effective September 30th to take a position with KRMC

Gonzalez and Jones continue to do well at WALETA. Diego Gutierrez and Daniel Webb joined the ranks on Sept 23rd and will report to the Yuma Police Academy Oct 7th.

Officer testing was held Sept. 16th & 17th. Six individuals have started the background process.

September Highlights

**** Aggravated Assault ****

On Monday, September 2nd, at about 6:45pm, Kingman Police arrested



Thomas Guy Pifer, 63 of Kingman, on a felony charge of Aggravated Assault. Officers re-

sponded to a property in the 600blk of Market St, after receiving a 911 call of a disturbance involving a stabbing. Officers learned that Pifer and the 60 year old female victim, who live on the same property, became involved in a dispute that resulted in Pifer hitting the victim in the head with a fan and stabbing her in the arm with a screw driver. The victim was transported to Kingman Regional Medical Center with minor injuries, while Pifer was arrested and booked into the Mohave County Adult Detention Facility.

**** Drug Offenses, Weapons Offenses**



On Tuesday, September 3rd, at 9:15am, Kingman Police arrested **Andrew Jack Rivas**, 32 of Kingman, on felony charges of Possession of Dangerous Drugs, Possession of Dangerous Drugs for Sale, Possession of Narcotic Drugs, Possession of Narcotic Drug for Sale, Possession of Drug paraphernalia x2, Possession of a Weapon by Prohibited Person, Possession of a Weapon During a Drug Offense, Endangerment, Unlawful Flight from Law Enforcement, Possession of Stolen Property and misdemeanor Shoplifting. Officers obtained information that Rivas was involved in illicit drug activity in the 3400blk of Stockton Hill Rd. Officers arrived and attempted to contact Rivas, who was in a parked car. Rivas began to drive, when an officer attempted to stop him. Rivas continued, now fleeing, onto Stockton Hill Rd. Rivas got stuck in heavy traffic in the intersection of Stockton Hill Rd and Airway Ave., where he crashed into another stopped vehicle. Rivas exited his car and fled on foot, with officers in foot pursuit. With assistance of an off-duty AZ State Trooper, Rivas was captured and apprehended. Rivas was found to be in possession of heroin and methamphetamine. Inside the vehicle his vehicle officers located several handguns, one of which had been reported as stolen, and assorted drug related paraphernalia, indicating Rivas was actively involved in drug sales. Rivas was also wanted in connection to a previous shoplifting incident. Rivas was booked into the Mohave County Adult Detention Facility. Additional charges are pending further investigation, to include DUI Drugs.

**** Injury Crash on Coyote Pass ****

Kingman Police investigated a crash on Hwy 93 (Coyote Pass), MP 69 northbound, wherein an AMR ambulance crashed into a slower moving tractor trailer. The tractor trailer was towing double trailers loaded with potatoes. The impact caused the coupling connecting the double trailers to break. The driver of the ambulance was trapped due to the Collision. He had to be extricated by Fire Department personnel. Both drivers were transported to Kingman Regional Medical Center. The driver of the ambulance was later transported to Las Vegas with serious, non-life threatening injuries. The truck driver had possible back injuries. The northbound roadway was restricted for about 2 hours. Traffic north and south bound was affected as a result of the crash. The investigation is ongoing. Speed and inattention are believed to be factors in the crash. (Photos courtesy of Kingman Fire Department)



**** KPD Awarded ALEAP Accreditation through AACOP ****



The Kingman Police Department has been awarded accreditation status by the AZ Association of Chief of Police (AACOP) through its AZ Law Enforcement Accreditation Program (ALEAP). The award was made on Thursday, September 12th, during the AACOP annual conference in Laughlin, NV.

KPD had an on-site assessment on August 5th and 6th. The Assessors were Deputy Chief Reuben Nuñez from the Marana Police Department and Assistant Chief Bruce Walls from the Maricopa County Attorney’s Office. Together, the Assessment Team verified that the Kingman Police Department was in compliance with all applicable standards.

During the accreditation ceremony in Laughlin Deputy Chief Reuben Nuñez stated “The Kingman Police Department is developing a philosophy and culture that seeks excellence.”

Chief Dan Brown of the Winslow police Department and AACOP second Vice President and Vice Chair of the ALEAP committee stated “The accreditation process and standards of best practices have been engrained in every division of the agency. From Patrol to Investigations to Training to Professional Standards to Records and Administrative services, the Kingman Police Department has proven their commitment to the accreditation process. They are driven to provide friendly, professional service to their community and the assessment team left impressed with many facets of the organization.”

The University of AZ Police Department and the Marana Police Department were also awarded accreditation status. KPD, UofA PD and Marana PD are the first three agencies in AZ to be ALEAP accredited.

Being an ALEAP accredited agency ensures that KPD meets or exceeds national best practices and industry standards for quality and professional delivery of efficient and effective police services. KPD Chief Robert DeVries was instrumental in the development of the ALEAP program. KPD’s accreditation process began last summer when Deputy Chief Evan Kunert was assigned as the department’s accreditation project manager.

During the October 1st Kingman City Council meeting ALEAP Program Manager Kevin Rhea will be making a presentation to the council regarding the KPD accreditation award.

(Attached photo L to R, Thomas Kelly, Apache Junction PD Chief & AACOP President, Deputy Chief Rusty Cooper, Chief Robert DeVries, Deputy Chief Evan Kunert, Dan Brown, Winslow PD Chief & ALEAP Vic Chair)

**** Motorcycle vs Truck Crash ****

On Monday, September 16th, at 1:55pm, Kingman Police investigated an injury crash on Harrison St. near Kingman Ave. The investigation revealed that a 2016 Dodge truck, driven by a 63 year old Mohave Valley man, was northbound on Harrison St. turning left onto Kingman Ave. into the path of a southbound 1994 Harley Davidson motorcycle, driven by a 29 year old Kingman man. The driver of the motorcycle was unable to avoid the collision, crashing into the right side of the truck. The driver of the motorcycle, who was wearing a helmet, received serious injuries to his leg and was transported to Kingman Regional Medical Center with serious, non-life threatening injuries. The driver of the truck was issued a citation for Unsafe Turn. Alcohol is NOT believed to be a factor. Investigators believe that inattention contributed to the crash.

**** 2 Arrested for Burglary to Home ****



On Monday, September 16th, at about 2:30pm, Kingman Police arrested **Charles Raymond Slansky**, 38 of Kingman, and **Laschell Charmaine Eastman**, 45 of Kingman, on felony charges of 1st Degree Burglary and Theft. Officers responded to a residence in the 1900blk of Slaughterhouse Canyon Rd. regarding the report of subjects being on the roof and entering through a window of the home. Upon arrival officers contacted Slansky and Eastman as they were leaving the area on a motorcycle. The investigation determined that Slansky and Eastman had removed numerous items from the home. Slansky and Eastman, who admitted involvement in the offense and found to be in possession of stolen items, were booked into the Mohave County Adult Detention Facility.

**** SCAM Alert ****

There is a scam that is occurring in the Maricopa County area involving individuals pretending to be court officials. This type of scam has been ongoing for several years, however the complexity and creativity has increased. These scammers are contacting citizens by email pretending to be court official, advising victims that a warrant exists for their arrest and to resolve the matter by mailing a payment in the form of a prepaid debit or cash card. The scammers are using the name of legitimate court officers to lend credibility to their local targets, and attaching fake court documents and asking individuals to take a picture of the debit or cash card and send the image in a return email. The victims are directed to send the actual debit or cash card to the legitimate address of the local court. The scammers are able to obtain funds immediately using the photos they have received from the victim.



**** Mail Box Thefts ****

On Thursday, September 19th, the Kingman Police Department took numerous reports of mail stolen from mail boxes in the following downtown neighborhoods: Parkview Ave, Stowell Ave, Copper St. Silver St. and Spring St.

Anyone with information is urged to contact KPD by calling (928) 753-2191, or report anonymously to Mohave Silent Witness by calling (928) 753-1234 or report tips online by going to www.kingmanpolice.com and clicking on "Give A Tip".

**** Child Abuse & Drug Offense ****

On Tuesday, September 24th, Kingman Police arrested **Michael Anthony Gurney**, 39, and **Donna Ann Gurney**, 43 of Kingman, on felony charges of Child Abuse, Possession of Dangerous Drugs for Sale and Possession of Drug Paraphernalia. Both also had assorted misdemeanor warrants for their arrest on other unrelated charges. Officers responded to a residence in the 700blk of Ridgcrest Dr. to assist Department of Child Safety (DCS) investigators. Investigators found that a 5 year old girl had answered the door, with no evidence of a parent or guardian in the home. KPD officers entered the home and found Donna Gurney hiding in a back room, apparently due to having a warrant for her arrest. During this time officers observed methamphetamine and assorted drug paraphernalia in the residence. Gurney was arrested and the 5 year old was taken into protective custody by DCS. Investigators obtained a search warrant and later found additional amounts of methamphetamine and the associated drug paraphernalia to indicate drug sales. During the service of the search warrant Michael Gurney arrived and was taken into custody on several arrest warrants. An older child was also taken into protective custody by DCS upon returning from school. Both Gurneys admitted involvement in the offenses and were booked into the Mohave County Adult Detention Facility. The home has been condemned as uninhabitable by the Kingman Fire Department.



**** Burglary to Business ****



On Tuesday, Kingman Police arrested **Richard Paul Wright**, 51, and **Michael James Lewis**, 54, on felony charges of Burglary 3rd Degree and Possession of Stolen Property. Lewis was additionally charged with felony Trafficking in Stolen Property. Tuesday morning KPD investigated the burglary to a business in the 2600blk of Hualapai Mountain Rd. It was discovered that sometime during the previous night suspects had broken into a storage shed behind the business and removed over \$8,000.00 in aluminum shelving. Investigators were able to find Lewis at a recycling business on Andy Devine Ave. where he was found to be in possession of some of the stolen shelving. Investigators later served a search warrant at a residence in the 3900blk of Ryan Ave. where Wright was located and arrested, along with the remainder of the stolen shelving. Both admitted involvement and were booked into the Mohave County Adult Detention Facility.

**** Dangerous Drugs and Weapons Offense ****

On Friday, September 27th, at about 11:00pm, Kingman Police arrested **David Joe Concepcion**, 44 of Kingman, and **Amber Rodriguez Copsey**, 24 of Kingman, on felony charges of Possession of Dangerous Drugs, Possession of Dangerous Drugs for Sale, Possession of Drug Paraphernalia x2, Possession of Marijuana, Weapons Misconduct and Misconduct Involving Body Armor. Both were contacted inside a parked car in the parking lot of a business in the 3400blk of N. Stockton Hill Rd. Officers arrived after receiving several reports of two subjects unconscious inside a parked car. Officers arrived and contacted Copsey and Concepcion who were found to be under the influence of drugs. During the investigation officer found that both were in possession of methamphetamine, marijuana, two handguns, body armor and assorted drug paraphernalia related to drug sales. Both, who admitted involvement in the offenses, were arrested and booked into the Mohave County Adult Detention Facility.



(Note: possession of a firearm and/or body armor during the commission of a drug offense is a felony crime.)

The Kingman Police Department is investigating numerous reports of stolen mail in several Kingman neighborhoods.

Please, check your mail daily!

Anyone with information is urged to contact KPD at (928) 753-2191, report anonymously to Mohave Silent Witness at (928) 753-1234, or report online by going to www.kingmanpolice.com and clicking on "Give A Tip".

**** Multiple Mail Thefts ****

The Kingman Police Department has investigated numerous reports of mail being stolen from mail boxes in several Kingman neighborhoods. Last week reports of mail theft were reported in a downtown Kingman neighborhood, an apartment complex on Hualapai Mountain Rd. and the North Kingman "Camelback" neighborhood. KPD is working with investigators from the U.S Postal Inspectors Office. Residents are urged to check their mail daily. Anyone with information is urged to contact KPD by calling (928) 753-2191, report anonymously to Mohave Silent Witness by calling (928) 753-1234, or report online by going to www.kingmanpolice.com and clicking on "Give A Tip".



STATISTICAL SUMMARY—August		
	MONTH	Year-to-Date
Adult Arrests	129	1,352
Juvenile Arrests	28	205
911 Calls	2,387	21,563
Calls For Service	2,961	27,249
Written Reports	637	4,955

*Honor
Integrity
Courage*

Note: Due to ongoing issues with the new reporting system, statistical data is estimated.

Municipal Court

MONTHLY FINANCIAL REPORT			
CITY REVENUE		KINGMAN MUNICIPAL COURT #0841 SEPT 2019	
		Criminal Justice Enhancement Fund—47%	5173.69
Abatement Fund	0.00	Child Passenger Restraint	50.00
Address Confidentiality Fund	5.56	DNA Surcharge—3%	685.36
Attorney's Fees	2428.34	Drug Enhancement Acct (Fine)	921.61
Bond Forfeiture	0.00	DUI Abatement Fund—\$250	819.99
Copy Fees	0.00	Extra DUI Assessment	0.00
Court Costs	0.00	Domestic Violence Services Fund—\$50	95.12
Defensive Driving Diversion Fee-Local	3770.00	Fill the Gap—7%	816.17
Fines	8772.54	AZ Highways Fund	0.00
Jail Costs	3625.79	JCEF Surcharge—15%	75.46
Jury Fees	0.00	Medical Services Enhancement Fund	1521.16
Miscellaneous Fees	283.58	2011 Additional Assessment—\$8	692.90
Overpayment Forfeiture	0.37	Probation Surcharge—\$5	6.23
Suspension Fee	583.23	Prison Construction and Operations Fund	5638.33
Warrant Fee	2771.39	Public Safety Equipment Fund	4975.05
Total City Revenue	22242.61	Peace Off Train	163.38
Local JCEF TPF Acct	466.00	ZVRF Victim	348.26
Court Enhancement Fund	1006.16	Victim Comp Fund	209.61
STATE REVENUE		Technical Registration Fund	0.00
Probation Surcharge—\$10	10.59	State's JCEF TPF Acct	804.84
Probation Surcharge—\$20	1727.43	Victim's Rights Enforce Assess Fund	182.85
Address Confidentiality Fund	105.98	FARE Special Collection Fund	2165.10
Arson Detection Reward Fund	.00	FARE Delinquent Fee	650.40
Clean Election Fund—10%	1171.73	Total State Revenue	29011.24

SUMMARY OVERVIEW – SEPT 2019					
BOND SUMMARY		RESTITUTION SUMMARY		ADULT PROBATION FEE SUMMARY	
Prior Balance	17195.00	Prior Balance	861.00	Prior Balance	1940.25
Bonds Posted	8293.34	Payments made	1688.49	Payments made	1632.99
Bonds Forfeited	2535.32	Checks written	1055.39	Checks written	1940.25
Bonds Refunded	8113.37	Balance in Restitution	1294.10	Balance in Adult Prob Fees	1632.99
Balance in Bonds	14839.65				
REIMBURSEMENT			Cases Terminated	New Cases	Juveniles
Prior Balance	300.82	Civil Traffic	99	82	2
Payments made	31.70	Criminal Traffic	45	22	1
Checks written	58.22	Criminal Misdemeanor	138	117	1
Balance in Reimbursement	274.30	Total	282	221	4
Total	70010.04	Domestic Violence	10		

Municipal Court Continued

MUNICIPAL COURT MONTHLY STATISTICAL REPORT SEPT 19				
CRIMINAL TRAFFIC				
	D.U.I.	SERIOUS VIOLATIONS	ALL OTHER VIOLATIONS	TOTAL
Pending First of Month	86	14	210	310
Filed	13	0	9	22
Transferred In	0	0	0	0
SUBTOTAL	99	14	219	332
Transferred Out	0	0	0	0
Other Terminations	28	3	14	45
TOTAL TERMINATIONS	28	3	14	45
Pending End of Month	71	11	205	287
TRAFFIC FAILURE TO APPEAR				
Pending First of Month	Filed	Sub Total	Terminations	Pending EOM
101	1	102	3	99
Criminal Traffic/FTA Trials	0	Criminal Traffic/FTA Jury Trials		0
CIVIL TRAFFIC				
Pending First of Month	Filed	Sub Total	Default Judgement	Other Term
306	80	388	12	87
Total Terminations	99	Pending End of Month		289
Civil Traffic Hearings Held in MONTH				2

MISDEMEANOR				
	Misd Non Traffic	Failure to Appear Non-Traffic	TOTAL	
Pending First of Month	1423	206	1629	
Filed	108	9	117	
Transferred In	0	0	0	
SUBTOTAL	1531	215	1746	
Transferred Out	0	0	0	
Other Terminations	124	14	138	
TOTAL TERMINATIONS	124	14	138	
Pending End of Month	1407	201	1608	
Misdemeanor FTA Court Trials				2
Misdemeanor FTA Jury Trials Held				0
Misdemeanor/Criminal Traffic Initial Appearances				27
DOMESTIC VIOLENCE/HARASSMENT PETITIONS				
	Filed	Issued	Denied	TOTAL TERM
Domestic Violence	1	2	0	2
Harassment	3	1	1	2
HEARINGS HELD TO REVOKE/MODIFY ORDER OF PROTECTION/INJUNCTION AGAINST HARASSMENT				
Order of Protection	0	Injunction Against Harassment	0	
SPECIAL PROCEEDINGS/ACTIVITIES				
Juvenile Hearings Held	4	Search Warrants Issued	1	
WARRANTS OUTSTANDING				
Traffic Warrants Outstanding		Criminal Warrants 1078		
D.U.I.	116	MISDEMEANOR TOTAL		
Serious Violations	21			
All Other Violations	172			
TRAFFIC TOTAL	309			

Parks and Recreation Department—Mike Meersman

Our Fall Activity Guide is now available online and in the Parks & Recreation Office. It was also distributed in the Kingman Daily Miner on September 1st and to all local elementary schools and daycares the week of September 3rd.

Fitness & Dance: Several of our dance students performed in this year's Andy Devine Days Parade and won the trophy for the Performing Unit and also won Best Float—Youth Division. All classes are actively preparing for the upcoming Dance Recital on November 16th. Our new Zumba Instructor, Patricia Matthews, started her classes on September 21st and will be held on Saturday mornings at 10:15 am at the Community Center. We currently have 6 students enrolled and have taken three drops ins on each Saturday class that was held. Anyone interested should contact our office or go online to register before the next new 4-week session. Body Shaping continues every Monday and Friday evenings and Floor/Step Aerobics continues to meet regularly on Saturdays mornings from 9-10am.



Child Supervision Programs: Currently none are available. It was decided that the summer season is the only time of year that child supervision programs will be offered due to lack of participation throughout the schools' intersession breaks.

Trip & Tours: There are currently no trips planned for this season. The REC team will evaluate trip options in the Fall with possibly looking at what Spring will hold, if any become available.

Sports: Adult Kickball and Adult Volleyball Leagues began last month and are just over half way completed. Youth Volleyball began September 16th and we created 4 teams from the 28 participants enrolled. Kingman Softball Association began its Fall season on September 30th. Rebels Football, Kingman Youth Football, Raptors Travel Baseball, Heatwave Travel Softball, Youth Soccer, Adult Soccer, all continue to utilize our park facilities. The newly developed AFA Adult Softball program will begin using Centennial Park on Thursday & Friday evenings. Pickleball began in September and the activity seems to have a good draw of participants each week and they continue to show and pay the nominal fee charged. For any additional sports information or to volunteer in our youth leagues, please contact

Sports Coordinator Ryan Fruhwirth at 692-3113.

Special Events: Our Family Campout took place overnight in Centennial Park on Saturday, September 7th and concluded Sunday morning at 9am. The campout included games, dinner, an outdoor movie, campfires & smores, breakfast, and more. We were fortunate to have 13 families participate in this year's campout event. The Annual Andy Devine Days Parade and Festival held September 27th & 28th seemed to receive much positive feedback. We received 74 entries in to this year's parade after losing about 10 the week of for various reasons. This year's Grand Marshal was Mr. Joe Powskey, who designed the City Seal in 1967. The Drive-In Movie on October 4th set to show "The Addams Family" was cancelled due to wind. November 16th is our end of the season Dance Recital and it takes place at Kingman High School. The event requires a lot of extra help in staging of routines and helping dancers on and off stage. If anyone is interested in helping, we have two recitals in one day and can use all the help we can get. The Month of December we will be seeking volunteers to place Santa Calls. If anyone is interested in helping at our events, please contact Yvonne at 692-3111 for more information.



Aquatics: Both City Pools are now close to the public. Centennial Pool is the hosting facility for the KUSD High Schools and Middle Schools swim teams through November. We had weekly Swim Meets at Centennial Park with one week cancelled due to rain. Meets are generally held on Thursdays. Their season will end October 31th. The department also worked with a local group to host a Triathlon at the Grandview Pool for Andy Devine Days on Saturday (9/28/19) in the afternoon.

Miscellaneous: The newly offered Beginning Photography class was cancelled over the KUSD Fall Break due to lack of registrations. The program was promoted on social media and at local schools for the desired age group. The Beginning Crocheting class started on October 1st and will continue for eight weeks. The department is currently seeking new Recreation Instructors to offer classes each season. Anyone that has a specific trait and or talent and is willing to share their interest with others, please have them apply for the Recreation Instructor position or have them contact Yvonne at 692-3111.

EVENTS HEADED YOUR WAY	
Dance Recital	November 16
Santa's Calling & Letters	December 2-23
Breakfast with Santa & Mrs. Claus	December 7



Park Maintenance Division August 2019

PARKS MAKE LIFE BETTER

Park Maintenance Division

For any maintenance related issues or problems, please contact Parks Superintendent Jerry Sipe at (928) 716-1764.

We have completed 128 maintenance repair orders for August. The Parks Department utilized 287 hours of ADC Inmate labor this month.



Phase #2 of the Centennial soccer field lighting project is finished on the Centennial North soccer fields with a ribbon cutting ceremony taking place September 4th.



Walleck Ranch Park suffered various vandalism thru the whole month of August.



(Left) Parks Department made trophies in house for the upcoming Andy Devine Days car show.

(Right) Drain culvert at Locomotive Park brush removed.



PARKS MAKE LIFE BETTER

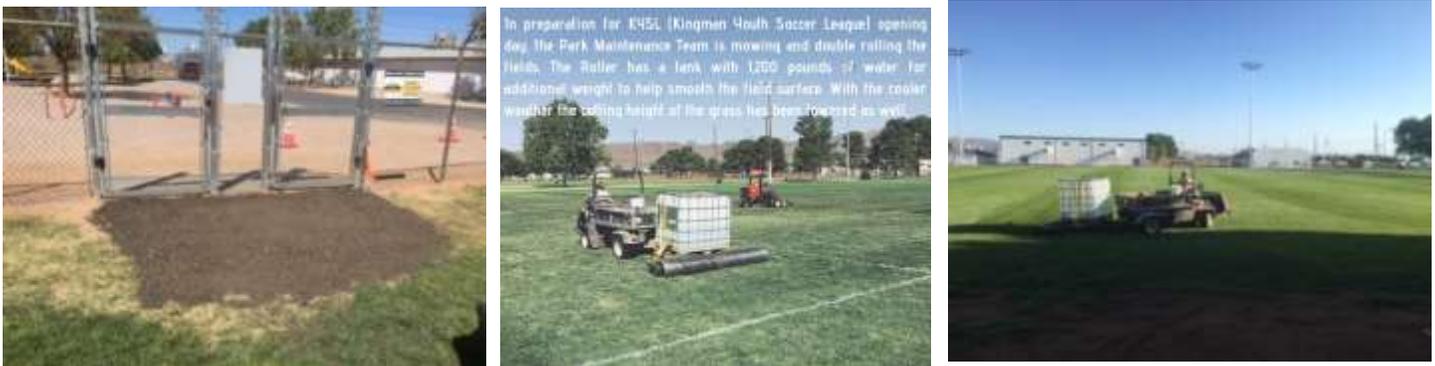
For any maintenance related issues or problems ,please contact Parks Superintendent Jerry Sipe (928) 716 –1764

Parks Maintenance:

We have completed 122 maintenance repair orders this month. The Parks Department utilized 398 hours of ADC Inmate labor this month.



Our new dog park constructed near Walleck Ranch Park had its Grand Opening and ribbon cutting September 25th and was named “Willow’s Dog Park.” This dog park was almost entirely built using re-purposed items.



In preparation for KNSL (Kingman Youth Soccer League) opening day, the Park Maintenance Team is mowing and double rolling the fields. The roller has a tank with 1,000 pounds of water for additional weight to help smooth the field surface. With the cooler weather, the cutting height of the grass has been lowered as well.

Soccer field maintenance being performed at Centennial Park. Mowing height is now set to 1.5 inches and we have been utilizing our in-house built roller with 1,200lbs of water to smooth fields. Re-used millings installed at NW gate to help with traffic and mud.



Locomotive Park had new sod installed in the center near the drain area.

Parks’ crew helped set up audio and projector for the Family Campout



Andy Devine Days Festival, Parks' crew supplied bleachers, temporary fencing, audio equipment, and helped construct a float for Recreation's Dance Crew.



Recycled street millings put in place at Centennial Park to help with muddy areas.



Southside Park had a new banner installed on the football scoreboard along with a fresh water line break that had to be repaired in the lower parking lot.

Walleck Ranch Park and the new Willow's Dog Park experienced numerous vandalism in September. We estimate the damages to be around \$1,500.



- In September, the course hosted the KRMC Foundation Tournament on 9/14, 136 total players after two teams failed to show up the morning of. Event went smoothly, coordinators were very pleased. September 21st was the Margarita Open, also went well with 43 players. The KMGGA hosted their Club Championship on the 21st and 22nd. 37 players in total, which according to the President was up 12 from last year. We had a new tournament take place this year with one of the local churches for Operation Christmas Child. This program provides care packages for needy children during the holidays and this event was conducted to raise money to cover the cost of shipping the care packages. While there were only ten participants this first year, with hole sponsors and other donations, the group raised \$2k for their cause and exceeded their goal.
- Through the hiring process, we are very pleased and excited to have Sandra "Sam" Worcester back on board to be the Food & Beverage Coordinator in the Golf Grill. Sam began work with us on 9/17, re-acclimated herself very quickly and we have already received multiple comments from our patrons that they are happy she is back. We are working together closely to develop new ideas and options for the Golf Grill.
- The open Part-Time B positions have yet to be filled however, our current team continues to step up and fill the voids when and where needed.
- The Disc Golf Course began permanent installation of the targets the last week of September and we should be operational by mid-October. While we will already be open for play by that time, we are working with the local Disc Golf group to have a Grand Opening Event on Saturday, October 26th.
- Following Sunday's round of the Club Championship, the Men's Club conducted a meeting to install new officers. Mike Hopper was to be stepping down as President after completing his term and Denny Morgan was to be taking over however, Denny's wife recently became ill and he has decided not to assume the role. With no other club members stepping up, Mike Hopper will remain President for another year.
- Our three summer leagues have now completed play for the season however, discussions with Steve Latoski from Mohave County has provided the interest in reinstating the end of season match pitting the City versus the County. Initial response from City participants has been good and we should easily obtain the 12 players needed. We have set a date of Saturday, October 26th.
- The High School Teams for Kingman and Lee Williams both boys and girls have been active throughout September. Kingman High hosted their annual invitational tournament on September 7th, six teams in total with one team coming all the way up from south of Tucson. The season for all of the teams wraps up about the third week of October. Kingman Men's Club provided their annual donation to the schools, which allowed the Lee Williams Girls Team to get new shirts and the other teams all received golf balls for their players.
- The Summer promotion we ran through August of \$36/person for 18 holes of golf and cart after 11:00am has been extended through the end of mid-October.

Since the last report, the golf course has utilized 458 hours of inmate labor.

The golf course is seeing the normal transition from a warm start to the month to nearly having frost by the end of the month. This means that our warm season turfs will be slowing down and reaching dormancy pretty quickly. This also means that our seasonal cultural practices will begin soon in preparation for Winter. This will include fertilization for root zones, de-thatching processes, and aerification of most of our turf areas. The other significant thing we can do is really start to cut back on water usage.

The maintenance crew spent some time this month prepping and installing all the needed items for our Disc Golf Course. We hope to have a Grand Opening sometime in the month of October, but we will be open to Disc Golf play prior to that date. Some minor changes to the routing were made to assure a smooth transition between Disc Golf and Ball Golf. We would like to remind everyone that Disc Golf will be limited to certain times of the day.

Several soil and clipping samples were pulled from various locations on the golf course by Corey Angelo of Soil and Water Consulting and we are anxiously awaiting the results. This always helps provide us with the needed breakdowns of water, soils, fertilization needs, PH balances, and recommendations of replenishments to help balance out our root zones and help us transition the golf course.

The City of Kingman's Public Works Department lent us a hand and helped us remove most of our wood chip-

CERBAT CLIFFS GOLF COURSE	
MONTH—ACTIVITY SEPTEMBER 2019	
Number Nine-Hole Rounds	1,009
Number 18-Hole Rounds	2,069
Number Golf Lessons	4
Greens Fee Revenue Total	39,854
Annual Passes	7,303
Daily Green Fees	32,551
Motor Cart Revenue Total	31,049
Private Cart Trail Fees	3,400
Daily Cart Rental	27,649
Driving Range Revenue	3,366
Total Hours Ranger Activities	120
Total Hours Beverage Cart on Course	12
Number of Tournaments	5
Total Tournament Participation	260
Gift Card	7
Specials	31
GolfNow	47

pings to the waste water treatment plant, all of our old tree stumps that have been removed from various locations throughout the golf course, and hauled off all of the debris we had piled behind the maintenance facility. In return, we are working with them to be able to keep some AB materials in that area for the Water Department to be able to utilize in this area of the City in the event that they have a break. A big thank you to Rob, Jack, & Melvin from Public Works for working with us on this!

The golf course had two mainline breaks over the past month, both on hole #11. One allowed us to add in a mainline isolation valve that was much needed in that area and the other was damaged caused by aggressive tree roots. Both of these were repaired in a timely manner with little to no water loss.

The maintenance crew spent some extra time paying close attention to detail for this month's golf tournaments. They were all a great success and we look forward to hosting them again next year!

Several volunteers from golf maintenance helped work the Annual Andy Devine Days Parade downtown with a great turn out. A huge thank you to them for helping our team out!!

For any information about Cerbat Cliffs Golf Course or to make a Tee time, call 928-753-6593 or visit the website at <http://cerbatcliffsgc.com/>. Thank you.

Public Works—Rob Owen

BUILDING MAINTENANCE-SEPTEMBER/2019	
Square feet of buildings maintained	144,705
Square feet of buildings cleaned	85,547 by City, 6,000 cleaned by agreement with occupant , and 20,000 cleaned by contractor.
Building Maintenance repairs made 43	Building Maintenance staff completed 43 work orders in September. The Building Maintenance Technicians are working on another extension of the Finance Remodel in an effort to accommodate additional employees being added to the department. Several more air conditioning units and swamp coolers malfunctioned.
Graffiti removed—8	There were eight graffiti abatement clean-ups completed in the month of September.

FLEET MAINTENANCE-SEPTEMBER/2019	
11,105.4 gallons of unleaded gas	Cost of \$28,559.76
8,776.50 gallons of diesel fuel	Cost of \$21,154.19
Vehicle preventive maintenance	Vehicles 24
Mechanic and welder vehicle repairs	Repairs 449

SANITATION-SEPTEMBER/2019	
326 trips to the landfill—Delivery of 3,674,760 pounds of trash	Cost of \$65,961.94
New 90-gallon residential containers	24
Old, damaged, missing or found containers repaired or replaced	60
Steel containers delivered for customer clean-up	5
1) Extra steel containers emptied and 2) Containers retrieved	1) 35 and 2) 1
1) Regular extra trash hauls 2) Abatement orders 3) \$3 Special Trash Haul	1) 149 2)9 3)0
Recycling—tons / Annual total— tons	41.17/640

STREETS—AUGUST/2019	
Square yards of asphalt	4.3 Million
Miles of unpaved roads	19.5
Street lights	900
Traffic signals	24

Available Manpower:

- Superintendent
- (1) Crew Leader
- (1) Operator A (Signing and Striping Technician)
- (5) Operator A (General Maintenance Crew)
- (4) Operator B (General Maintenance Crew)
- (1) City Electrician II (Signals Technician)

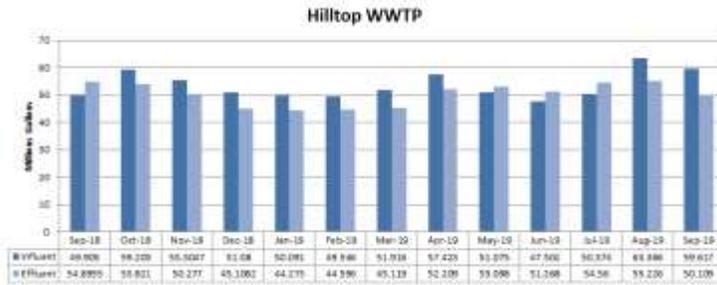
Street Department Activities:

- The month of September consisted of grading, sweeping, and asphalt patching ,traffic Signal/Lighting maintenance and repairs
- Work on drainage complaints and preparation for the upcoming monsoon season have been ongoing
- Crews have worked on chemical and manual weed abatement throughout the month. 2 temp crews and city staff have worked throughout town, including the traffic interchanges, for mowing and chemical applications.
- Streets received the first phase of LED street lights. The installation of these lights is expected to be ongoing for the next couple months. An additional phase is planned/budgeted for in the upcoming fiscal year. The fixtures on Stockton Hill from Airway to the north are will be replaced next.
- Streets crews completed closures for the First Friday.
- Streets completed multiple closures for emergency waterline repairs both during regular hours and after.
- Work to prepare for the upcoming monsoon season has been ongoing. Drainage areas have been cleaned and conditioned in anticipation of heavy monsoonal runoff.
- Crews completed closures and logistical work for the Andy Devine Days Festival

Training

- Crews attended asphalt preservation training and demos hosted by Kingman and Crafc0. Bullhead City and Lake Havasu City also attended.

HILLTOP WWTP



DOWNTOWN WWTP



WASTEWATER – SEPTEMBER 2019

Wastewater Treatment—Personnel 10/ Vacant 2

Staff at Hilltop Facility

- Treated approximately 59.617 million gallons of influent on intake and discharged approximately 50.109 million gallons of “B+” effluent
- Composted approximately 320 cubic yards of bio-solids in preparation for land application
- Completed all oil changes and general monthly maintenance on associated equipment .
- Completed all monthly NPDES and APP sample collection and submitted all monthly sample collection & regulatory reporting to ADEQ.
- Treatment staff is continuing to work towards a resolution in regards to structural integrity of the aeration velocity enhancer with Ovivo.
- Staff responded to a number of emergency call-outs.

Staff at Downtown Facility

- Treated approximately 8.127 million gallons of influent on intake and discharged approximately 8.015million gallons of “A+” effluent
- Completed all annual, semi-annual, quarterly, & monthly NPDES and APP sample collection & ADEQ reporting.
- Dewatered approximately 44 cubic yards of bio solids & transported to Hilltop for composting.
- Completed cleaning, general maintenance and troubleshooting -various pumps
- Completed all daily, weekly and monthly maintenance work orders

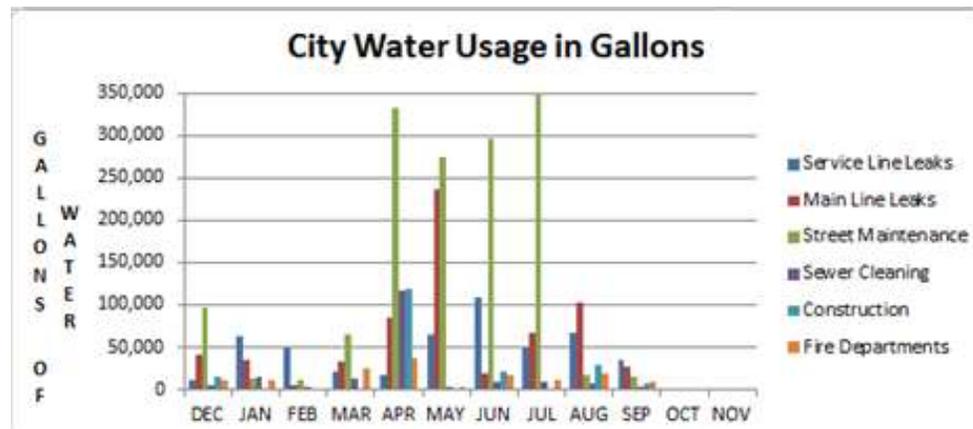
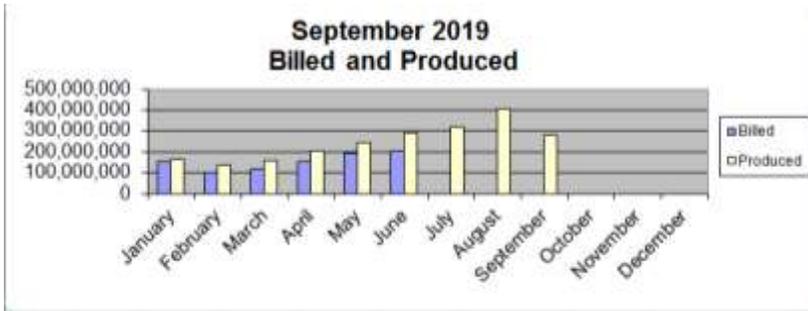
Wastewater Collections—Personnel 3, (1)unfilled

Wastewater Collection crews:

- Completed 3,100’ CCTV inspections of 6,& 8-inch wastewater conveyance lines—identifying areas requiring hydro jet cleaning, mechanical root removal, potential repair, areas of inflow and infiltration or any other general maintenance associated with corresponding infrastructure
- City Collections Team completed hydro-jet cleaning of approximately 4,800 linear feet of conveyance mains using approximately 4,500 gallons of water.
- Responded to and assisted with multiple calls for service—none of which were caused by deficiencies to City infrastructure
- Wastewater Collections Staff assignments have been predominately assisting water operations staff to assist in leak mitigation.
- Wastewater Staff assisted with a number of after hours water leak call-out repairs
- Responded to & assisted multiple customers with lateral locates, etc.
- Assisted Wastewater Treatment Staff at both facilities due to employee shortages.
- Assist with various water and wastewater rehab projects through out the City.

Wastewater Pre-Treatment - Personnel 1.5.

- Maintain pre-treatment compliance by evaluating potential SIU/CIU’s.
- Staff inspected and sampled discharge permitted SIU facilities.
- Follow-up on complaints & potential discharge violations, update SIU analytical spread sheet.
- Completed the quarterly sampling for the pretreatment portion of the NPDES permits.
- Preparing, (ongoing), Annual Pre-Treatment Report.



WATER — SEPTEMBER 2019

Certified Water Operators:

- * Produced 280,976,200 gallons of water from the various groundwater wells throughout the City.
- * Completed all Arizona Department of Environmental Quality regulatory sampling and reporting as per The Clean Water Act.
- * Performed Operations and Maintenance on the wells, booster stations, and Chlorination Systems.

Distribution Operators:

- * Staff repaired square feet of asphalt and concrete from water leaks.
- * Blue Stake performed 274 locates.

Water Service Operators:

- * Staff read 21,725 Residential and Commercial meters and respond to over a 1000 customer assisted calls every month.

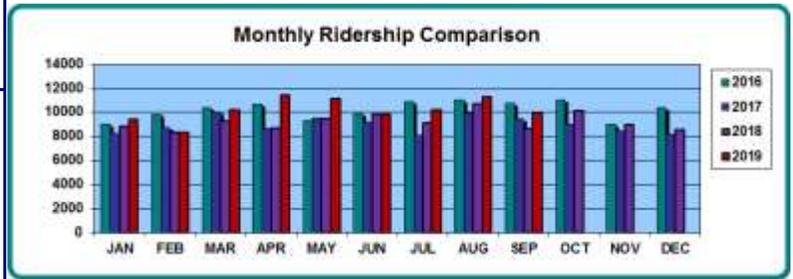
Gallons of Water used by Public Works Operators :

- * Service Line leaks used 35,600 gallons
- * Main Line leaks used 26,700 gallons
- * Streets Maintenance Department used 16,100 gallons
- * Sewer Cleaning used 4,500 gallons
- * Contractors used 7,000 gallons
- * Combined Fire Departments used 9,800 gallons



Kingman Area Regional Transit

KART—SEP 2019	
MONTH REVENUE	<ul style="list-style-type: none"> • Fare Box Revenue—\$5,464 • Coupon/Pass Revenue—\$6,920 • Total Monthly Revenue—\$12,384
MONTH RIDERSHIP	<ul style="list-style-type: none"> • Service hours—1,128 • Service miles—14,804 • Total passenger trips—10,013 • Curb-to-Curb trips—236 (2% of total)



PROJECTS-SEPTEMBER/2019

<p>Sign Inventory system project—A project kickoff meeting is scheduled for October 9. At this meeting final scope, schedule, routes and permit items will be discussed and a Notice to proceed will be given. The data collection will start and it is anticipated to take 4 months to complete. ADOT is administering this.</p>	<p>Stockton Hill Rd. Safety Corridor—An onsite meeting was held with Wood Engineering. The corridor on Stockton Hill was walked and scope items were discussed. Wood PLC is the design firm selected by ADOT for this project. The local, match for design has been paid (\$15,877.00). ADOT will administer this entire project. The estimated cost is \$602,151 in HSIP funds and a total local match of \$36,397 for a total of \$638,548.</p>
<p>Injection Well Design— Drilling of the Surface casing was completed by KP Ventures on July 23rd. The well has been drilled and casing installed. Swabbing and well testing will be completed soon. Well pump and final design will be completed after these activities are completed.</p>	<p>Maintank 1 Rehabilitation project—City team has decided to postpone this project until next year due to time constraints as to when the tank can be off-line. Demand dictates that it can only be off-line in the winter months and there is not enough time for design and construction remaining this year.</p>
<p>City Well 10—Final plans are complete.</p>	<p>Waterline Replacement projects—A JOC proposal from Kincheloe Construction will go to Council for approval on October 1. This project will consist of replace waterlines in two locations. Castle Rock rd., from State Route 66, to Gordon, and the other location includes North 4th Street from Latigo to 5L Ranch Road and 5L Ranch Road from Harvard to the end of the dirt rd. to the West.</p>
<p>Andy Devine Avenue Improvements from Ellas Place to 2nd Street -An application was submitted to ADOT for Intersection improvements at the Andy Devine and First Street. The proposed request is for multiple safety improvements on Andy Devine Avenue from Ella's Place to 2nd Street, including: Relocate pavement width with channelization, raised medians and curb bulbouts to calm traffic, restripe for narrower lanes; improve intersection alignment at 1st Street by removing skew angle and aligning offset driveway at Visitor's Center. This project does not include any non-infrastructure funding request. These improvements will address the fatal crash related to speeding at this intersection. A professional engineering consultant and licensed contractor will perform the work. There will be ground disturbing activities; no utility relocations are anticipated. If awarded, this project will be programmed for fiscal years 2023 for design and 2024 for construction. The City has estimated the total project cost of this project to be \$1,165,500. Of that amount request ADOT determine if \$1,099,067 is HSIP eligible with \$66,433 being local match. 94.3% federal, 5.7% match.</p>	<p>Future HSIP Projects</p> <p>The initiation documents for this project were submitted. This is the preliminary step to start the actual project. The project is programmed for fiscal years 21 -22 for some safety improvement projects on the following streets.</p> <ul style="list-style-type: none"> On Beale Street, for traffic calming/curb bulbouts, at 3 intersections (3rd, 4th, 5th Streets) Adding speed feedback signs on these streets that either have a fatal crash or several serious injury crashes Stockton Hill Rd, Airway to Jagerson Beale St, Grandview to 10th St Hualapai Mountain Road, Virginia Ave to east of Seneca Airway Ave, Western to Rt. 66 Gordon Dr, Shadow to Bank Beverly Ave, Fairfax to Western <p>Project cost estimate is \$444,000 with a \$15,574 local match.</p>
<p>Downtown Sewer Outfall Main We will be monitor</p>	<p>We have verified with the flume and flow module manufactures and both are</p>

Planning & Economic Development Department, Tourism Division – Josh Noble

September 2019 Advertising & Marketing

Arizona Office of Tourism Marketing Cooperative

- **Started with Crowdriff, a new image collection tool that's part of AOT Rural Marketing Cooperative**
- Involved in a full page advert in Grand Canyon Journal
- Entered into AOT Rural Marketing Coop agreements and submitted IOs
- AOT Quantcast Campaign drove 358K to GoKingman site

Other Marketing / Promotions

- **Sept 6: Gordon , Gino and Fred's Ultimate Road Trip TV show. Coordinated with best western for accommodations**
- Sept 13: Chris Coplins, Daily Telegraph, doing Route 66 tour and stopping to tour Route 66 Museum
- Sept 20-22: Worked with Main Street and area parted to host a Chinese Social Media influencer
- Committed to an Andy Devine Days Rodeo Chute Gate Sponsorship
- Committed to a \$2,500 sponsorship for the Kingman Route 66 Street Drags
- Finalized copy for the Certified Folder 2020 Grand Canyon Route 66 Guide advert , coop with Mohave Museum
-

September 2019 Media Assistance & Updates

- **Sept 6: Gordon, Gino and Fred's Ultimate Road Trip TV show. Coordinated with Best Western for accommodations**
- Sept 13: Chris Coplins, Daily Telegraph, doing Route 66 tour and stopping to tour Route 66 Museum

September 2019 Projects & Activities

- Sept 13: 1st day for new Customer Service Representative, Pamela Peters
 - Sept 27-28: Andy Devine Days Festival
 - Kingman Arch neon addition bid selected, work to begin in October, install late November
 - Renovations for upstairs office space began
 - Renovations of Route 66 Gift Shop began
 - Electrical installation work completed in front desk area to eliminate safety and fire hazard
-

Planning & Economic Development Department, Tourism Division – Josh Noble

September Monthly Counts

Tourism Div Statistics	Sep-19	Sep-18	FYΔ	Sep-17	2FYΔ	FYTD	FY/FYΔ	FY/2FYΔ
Visitor Center Walk-ins:	29,485	17,914	64.6%	12,728	131.7%	83,759	119.4%	121.1%
Bus & Group Visits:	303	167	81.4%	75	304.0%	640	53.1%	226.5%
Gift Shop Sales:	\$34,441	\$27,807	23.9%	\$13,693	151.5%	88,442	19.5%	125.0%
Visitor Packets Mailed:†	924	988	-6.5%	787	17.4%	3,941	8.0%	47.7%
Website Visitor Sessions:	16,862	16,676	1.1%	14,843	13.6%	45,091	3.3%	18.6%
Guest Book US:	1,047	1,168	-10.4%	719	45.6%	Top States:	Top Countries:	
US Party Size:	2.2	2.4	-8.3%	2.3	-4.3%	1. CA	1. Germany	
GB International:	1,291	1,220	5.8%	659	95.9%	2. AZ	2. United Kingdom	
International Party Size:	2.6	2.6	0.0%	2.4	8.3%	3. NY	3. Canada	

† Visitor Packet totals are for the calendar year. Due to unprecedented demand, mailings and reportings have been delayed.

September 2019 Leads

Leads Fulfilled by lead sources

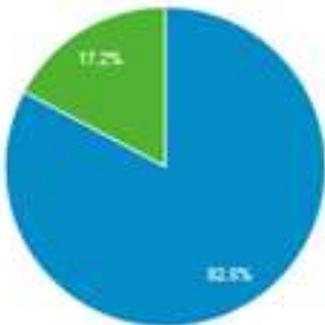
- GoKingman.com information requests: 68
- GoArizona.com leads: 397
- Grand Circle Association leads: 53
- MyGrandCanyonPark.com leads: 400
- Arizona Office of Tourism: none
- Call-Ins and Mail: 6

* 26 pcs returned as undelivered in August (includes returns from previous months that were received)

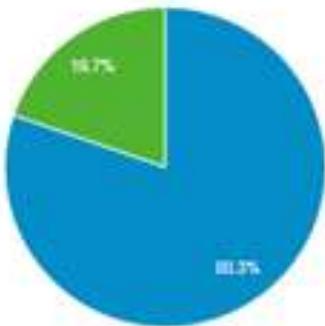
Planning & Economic Development Department, Tourism Division – Josh Noble



New Visitor **Returning Visitor**
 Sep 1, 2019 - Sep 30, 2019

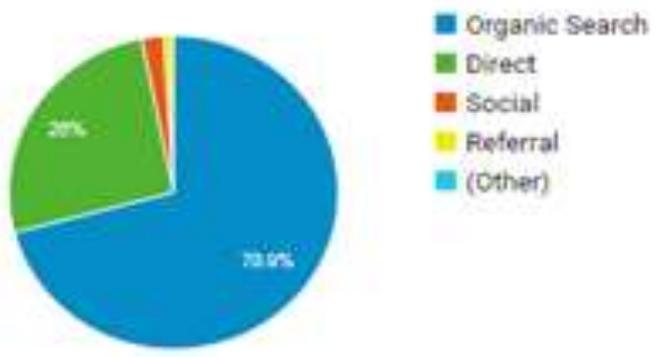


Sep 1, 2018 - Sep 30, 2018



Top Channels

Sep 1, 2019 - Sep 30, 2019



Sep 1, 2018 - Sep 30, 2018

