



Kingman FIRE DEPARTMENT

Monthly Performance Report April 2019



This report is designed to be comprehensive of performance and provide a realistic snapshot of service delivery as well as the ability to provide information that is more readily analyzed in comparison to timeframes, locations, and other pertinent comparisons. The foundation of the Kingman Fire Department is service delivery and the leadership of the organization is "committed" to ensuring that the service level of both proactive and reactive services is continuously improving and innovative in process implementation and service delivery. This report identifies distinguishable data in each division of the department allowing for a comprehensive look at the organization regardless of area of interest as obviously one division reflects the others as well as the organization as a whole. The level of calls that the Kingman Fire Department handles in any given day is that testament to the concept and the change in service delivery that must be increased within the city to ensure the level of service to the community.

PERSONNEL INFORMATION

1

FIRE DEPARTMENT ADMINISTRATION & OPERATIONS STAFF

Department/Shift	A	B	C	ADMIN	TOTAL	Haz Mat	Paramedic	TRT
Command Staff	-	-	-	5	5	2	1	-
BC—Operations	1	1	1	-	3	3	3	1
Captain	4	4	4	-	12	6	8	2
Engineer	4	4	4	-	12	6	9	3
Firefighter	6	6	6	-	18	6	5	8
Part Time FF/POC	-	-	-	11	11	-	2	-
TOTAL	15	15	15	16	61	23	28	14

FY 2019 POSITIONS—Authorized / Actual

KFD Personnel	Authorized	Actual
Fire Chief	1	1
Assistant Chief	2	2
Battalion Chief-Administration	2	2
Battalion Chief-Operations	3	3
Fire Captain	12	12
Fire Engineer	12	12
Firefighter	18	18
POC (Part Time) Firefighter	25	11
Fire Prevention Specialist	2	2
Administrative Assistant	2	2
Building Official	1	1
Sr. Building Inspector	2	2
Building & Life Safety Inspector	2	2
Permit Technician	1	1
Crew Leader	1	1
Fire Maintenance Worker	2	2
Communications Manager	1	1
Communications Supervisor	4	4
Public Safety Telecommunicator	11	7
TOTAL	104	86

FIRE DEPARTMENT

Fire Chief	1
Assistant Chief	2
Battalion Chief—Administration	2
Battalion Chief—Operations	3
Fire Captain	12
Fire Engineer	12
Firefighter	18
POC	11
Administrative Assistant	2
TOTAL	63

BUILDING & LIFE SAFETY DEPARTMENT

Building Official	1
Building Inspector	2
BLS Inspector	2
Fire Prevention Specialist	2
Permit Technician	1
TOTAL	8

9-1-1 COMMUNICATIONS DEPARTMENT

Communications Manager	1
Communication Supervisor	4
Telecommunicator	7
TOTAL	12



Kingman FIRE DEPARTMENT

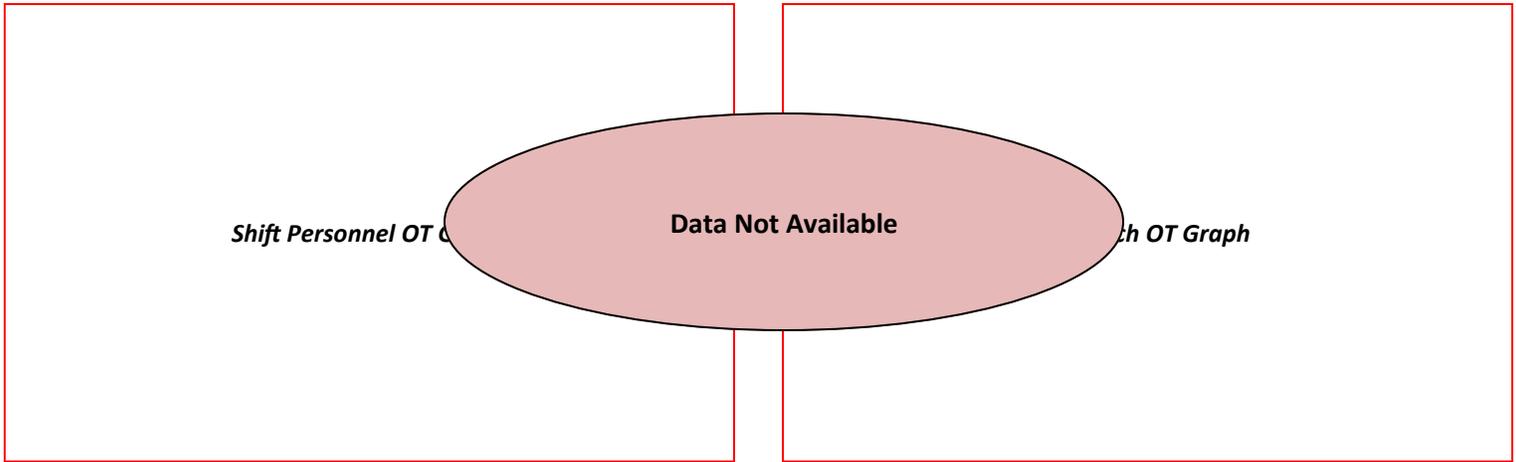
Monthly Performance Report April 2019



PERSONNEL INFORMATION

Breakdown of Hours	A-Shift	B-Shift	C-Shift	POC	Dispatch	Fire Admin	BLS	Total by Hour
Working Hours								
OT Hrs—Reg Sched								
OT Hrs—Shift Cover								
OT Hours—Mandatory								
OT Hours—Comm Trng								
OT Hours—FLSA								
Working Shift (POC)								
Working Squad (POC)								
Vacation Hours								
Sick Hours								
Light Duty Hours								

Data Not Available



The Mission of the Kingman Fire Department

- ◆ To provide the highest level of emergency response and effective prevention to preserve the life, property, and well-being of our community.

The Vision of the Kingman Fire Department

- ◆ To become widely recognized as a department which demonstrates excellence in the delivery of its services.
- ◆ Honor our community's trust by demonstrating our commitment to duty.
- ◆ Strive to continually improve services and programs to the community, ensuring they are made available and are clearly understood by our stakeholders.
- ◆ Proactively identify and analyze our community's risks, thereby maintaining an efficient response model.
- ◆ Continue to build strong relationships and consistent collaboration with our regional partners and support agencies.
- ◆ Maintain an internal culture that reflects a diverse, respectful and professional atmosphere, nurtured by transparency as well as cooperative and evolving internal communication processes.
- ◆ To develop comprehensive training, professional development and succession planning to ensure the future success of Kingman Fire Department.



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OPERATIONS REPORT

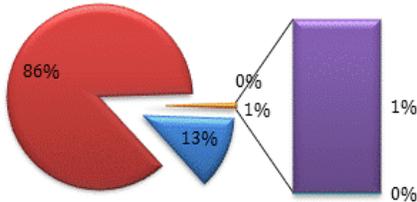
3

INCIDENT BREAKDOWN

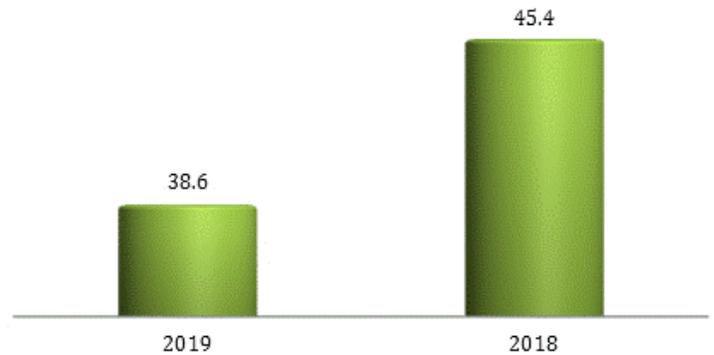
Incident Type	April 2019	April 2018	% of Chg	2019 YTD	2018 YTD	% of Chg
Total FIRE Incidents	88	89	↓1%	350	358	↓2%
EMS Response	600	550	↑8%	2275	2164	↑5%
Residential Structure Fires	6	5	↑20%	21	14	↑33%
Commercial Structure Fires	5	3	↑67%	11	7	↑36%
Vehicle Fires	2	2	-	11	13	↓18%
Brush Fires	6	13	↓54%	19	31	↓63%
Dumpster Fires	5	2	↑60%	22	3	↑86%
Other Fire	64	64	-	266	290	↓9%
False Alarm Response	-	-	-	-	-	-
Hazardous Condition	7	8	↓1%	27	24	↑11%
Other Resp/Admin	-	2	-	4	2	↑50%
Total Incidents	695	649	↑7%	2656	2548	↑4%

Incident Breakdown by %
Total Incidents: 695

- Fire Incident Total
- EMS Response
- False Alarm Response
- Hazardous Condition
- Other Resp/Admin



Total Average Calls - 18 FF per Shift



Performance by Shift	All Incidents	Dispatch		Turnout		Travel		Total Response	
		90th%	Comp%	90th%	Comp%	90th%	Comp%	90th%	Comp%
BENCHMARKS		1:30	90%	1:00	90%	4:00	90%	8:00	90%
A-Shift	247	1:14	96%	1:01	88%	6:30	52%	8:58	84%
B-Shift	220	1:18	93%	0:53	93%	7:28	42%	9:15	79%
C-Shift	228	1:22	94%	1:05	86%	7:47	43%	9:54	74%
Total	695	1:19	94%	1:01	89%	7:27	45%	9:18	79%

Shift	Total Calls Apr 2019	Total Calls Apr 2018	Calls/FF Apr 2019	Calls/FF Apr 2018	% Change	Calls/FF 2019 YTD
A (18)	247	239	13.72	17.07	↑4%	57.25
B (18)	220	219	12.22	15.64	↓1%	56.25
C (18)	228	191	12.67	12.73	↑9%	59.65
Total	695	649	38.61	45.44	↑4%	173.15



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Total Calls for the month of April 2019: 695

2019 YTD: 2656

Total AMR Calls for the month of April 2019: 123

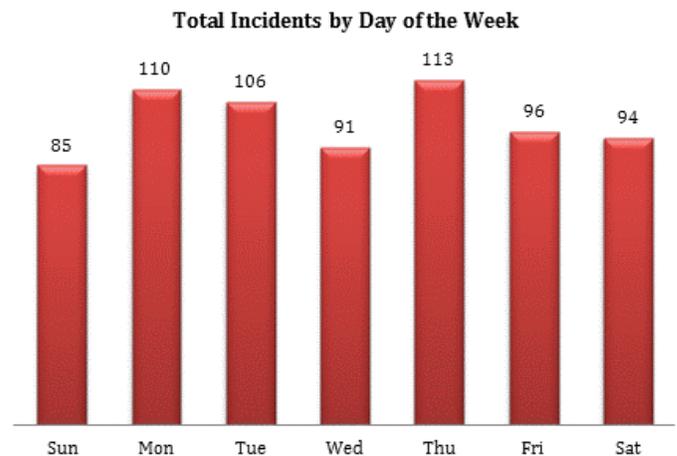
2019 YTD: 463

Squad 2 Calls for the month of April: 35

July 1, 2018 to date: 311

TOTAL INCIDENTS BY DISTRICT						
District	Apr 2019	Apr 2018	% Change	2019 YTD	2018 YTD	% Change
21	120	101	↑16%	375	321	↑14%
21A	-	65	-	2	154	↓99%
TOTAL	120	166	↓38%	377	475	↓21%
22	90	1	↑99%	291	171	↑41%
22A	124	144	↓16%	532	562	↓5%
22B	26	26	-	93	40	↑57%
22C	4	1	↑75%	7	7	-
22D	7	5	↑40%	28	27	↑4%
TOTAL	251	177	↑29%	951	807	↑15%
23	149	132	↑11%	638	530	↑17%
23A	62	67	↓8%	258	266	↓3%
23B	-	2	-	1	3	↓33%
TOTAL	211	201	↑5%	897	799	↑11%
24	83	61	↑27%	332	311	↑7%
25	15	26	↓42%	54	87	↓38%
Out District	15	18	↓20%	45	49	↓8%
Total	695	649	↑7%	2656	2528	↑5%

CALLS BY DAY OF WEEK				
Day	Apr 2019	Apr 2018	% by Day	2019 YTD
Sunday	85	90	12%	330
Monday	110	120	16%	384
Tuesday	106	87	15%	426
Wednesday	91	86	13%	401
Thursday	113	77	16%	389
Friday	96	91	14%	389
Saturday	94	98	14%	337
TOTAL	695	649	26%	2656



AUTOMATIC AID BREAKDOWN					
Mutual Aid	Dept.	Apr 2019	2019 YTD	2018 YTD	% YTD Change
Given	NACFD	9	21	No data	No data
Given	GVFD	1	16	No data	No data
Received	NACFD	6	32	No data	No data
Received	GVFD	1	4	No data	No data
Received	PPFD	3	5	No data	No data

Fire Incidents by Category	Apr 2019	% All Incidents	2019	2018	YTD % Chang
EMS	1120	82%	4309	4211	↑2%
Fire	233	17%	791	752	↑5%
HazMat	12	1%	45	49	↓9%
Tech Rescue	-	-	-	-	-
Other	1	0%	3	2	↑33%
Total	1366	100%	5148	5014	↑3%



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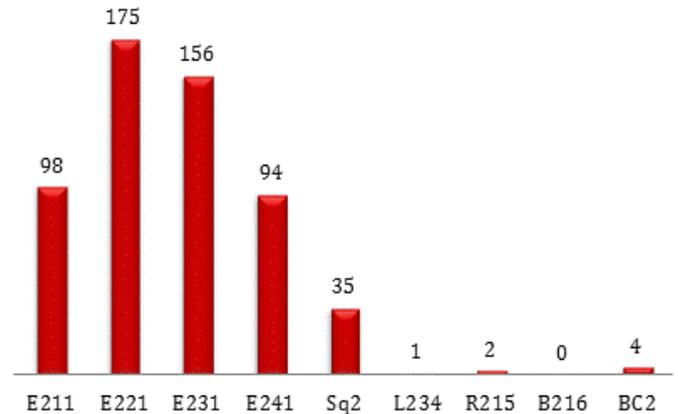


OPERATIONS REPORT

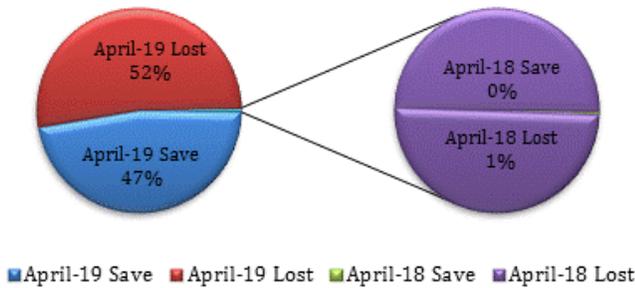
Total Responses by KFD Apparatus
(does not include canceled calls)

Unit	Apr 2019	2019 YTD	% Per Unit
E211	98	323	14%
E221	175	613	25%
E231	156	641	22%
E241	94	339	14%
Squad 2	35	192	5%
L234	1	5	0%
R215	2	13	0%
B216	0	1	0%
BC2	4	9	1%
AMR	123	222	18%
Other/Admin	6	32	1%

694 Total Incidents Responded to by Apparatus



**High-Moderate-Low Risk Fire
Save/Loss Value - 2019 vs. 2018**



Confined vs. Non-Confined Fires	Confined	Non-Confined
Residential Fires	-	-
Commercial Fires	2	-

Fire Outcomes	Benchmark	Apr 2019
Water on Fire	-	2:30
Primary All Clear	-	-
Secondary All Clear	-	16:00
Lost Stopped	-	-
Fire Out	-	37:00

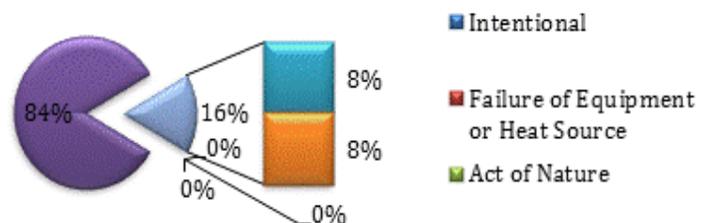
Property Value—Fire Incidents	Apr 2019	Apr 2018	% Change
Fire Incidents Total	12	2	↑17%
Fire Incidents with Property Damage	6	2	↑33%
Total Dollar Value of Property	\$65,800	n/a	-
Total Dollar Amount of Property Saved	\$30,462	n/a	-
Total Property Saved	3	n/a	-

Cause of Ignition	# of Incidents	% of Total
Intentional	-	-
Failure of Equipment or Heat Source	-	-
Act of Nature	-	-
Cause Undetermined after Investigation	0	83%
Cause Under Investigation	1	8%
Unintentional	1	8%

Structure Smoke Detectors

Detector Presences Status	Count
Present	-
Not Present	2
Undetermined	-

Cause of Ignition Breakdown April 2019





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OPERATIONS REPORT

Number of Incidents	Total Pre-Incident Property Value	Total Pre-Incident Content Value	Total Pre-Incident Value	Average Value
10	\$64,300	\$1,500	\$65,800	\$6,580

Number of Incidents	Total Property Loss	Total Content Loss	Total 2019 Losses	Average Loss
10	\$33,838	\$1,500	\$35,338	\$3,533.80

High Risk Fire—Fire Suppression (Commercial Structure/Residential Structure)

Incident Address	Date of Incident	DR #	Pre-Incident Property Value	Pre-Incident Content Value	Pre-Incident Total	Property Loss Value	Contents Loss Value	Loss Total
2503 Simms Avenue	04/02/19	19-1988	\$40,000	\$400	\$40,400	\$10,000	\$400	\$10,400
469 Beverly Avenue	04/29/19	19-2613	\$22,000	\$1,000	\$23,000	\$22,000	\$1,000	\$23,000

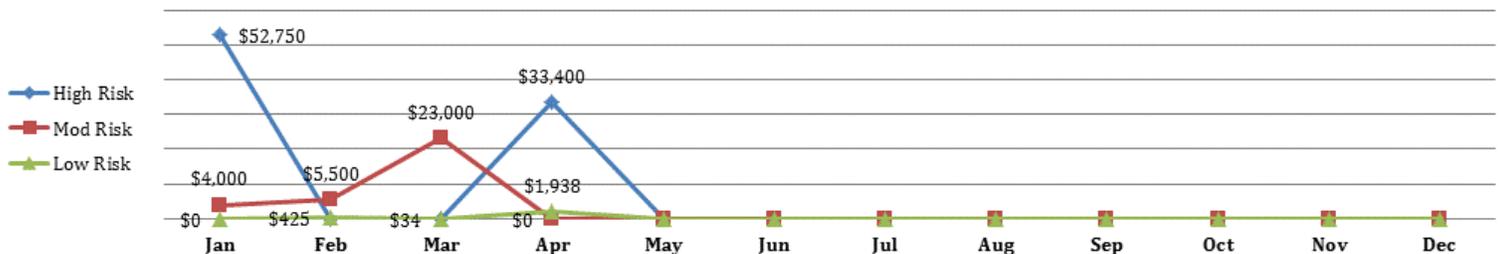
Moderate Risk Fire—Fire Suppression (Commercial Vehicle Fires)

Incident Address	Date of Incident	DR #	Pre-Incident Property Value	Pre-Incident Content Value	Pre-Incident Total	Property Loss Value	Contents Loss Value	Loss Total
none	-	-	-	-	-	-	-	-

Low Risk Fire—Fire Suppression (Brush, Dumpster, Passenger Vehicle Fires)

Incident Address	Date of Incident	DR #	Pre-Incident Property Value	Pre-Incident Content Value	Pre-Incident Total	Property Loss Value	Contents Loss Value	Loss Total
Second Street	04/02/19	19-1983	\$0	\$0	\$0	\$0	\$0	\$0
Gordon Drive	04/04/19	19-2030	\$0	\$0	\$0	\$0	\$0	\$0
N. Stockton Hill Road	04/14/19	19-2241	\$500	\$0	\$500	\$269	\$0	\$269
3900 Stockton Hill Road	04/16/19	19-2306	\$500	\$0	\$500	\$269	\$0	\$269
3665 Andy Devine Avenue	04/17/19	19-2332	\$0	\$0	\$0	\$0	\$0	\$0
I-40	04/18/19	19-2341	\$300	\$0	\$300	\$300	\$0	\$300
John Wayne Drive	04/28/19	19-2589	\$0	\$0	\$0	\$0	\$0	\$0
2755 Mission Boulevard	04/28/19	19-2588	\$1,000	\$100	\$1,100	\$1,000	\$100	\$1,100

Trend of \$\$ Loss in 2019





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EMS REPORT

EMS Calls per Station	EMS	% for Month	2019 YTD
Station 1	86	18%	281
Station 2	192	40%	711
Station 3	124	26%	533
Station 4	73	15%	278

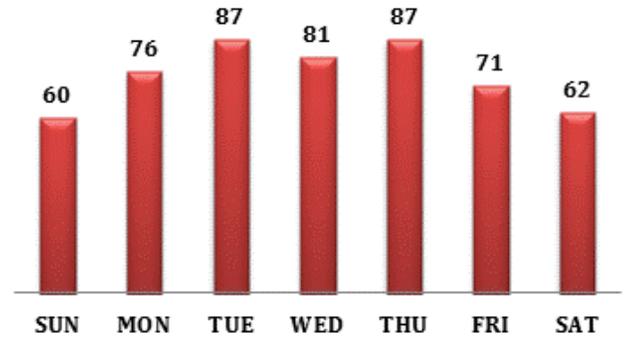
AMR Only Responses	CALLS	% YTD	2019 YTD
EMS Response—KFD	477	23%	2034
EMS Response—AMR	123	27%	463

KFD & AMR total Responses: 600 KFD responded to 80%

EMS TOP 10 DETERMINANTS

CALL TYPE	2019	2018	Variance %	2019 YTD
Breathing Problem—Delta	37	44	↓19%	195
Chest Pain—Delta	24	22	↑8%	101
Psychiatric—Bravo	32	29	↑10%	103
Sick Person—Charlie	25	27	↓8%	102
Falls—Bravo	43	34	↑21%	137
Sick Person—Alpha	45	44	↑2%	174
Unconscious/Fainting—Delta	22	24	↓9%	80
Breathing Problem—Charlie	-	-	-	-
Falls—Alpha	13	17	↓31%	96
Unknown Problem—Bravo	19	24	↓26%	77

EMS Incidents by Day of Week



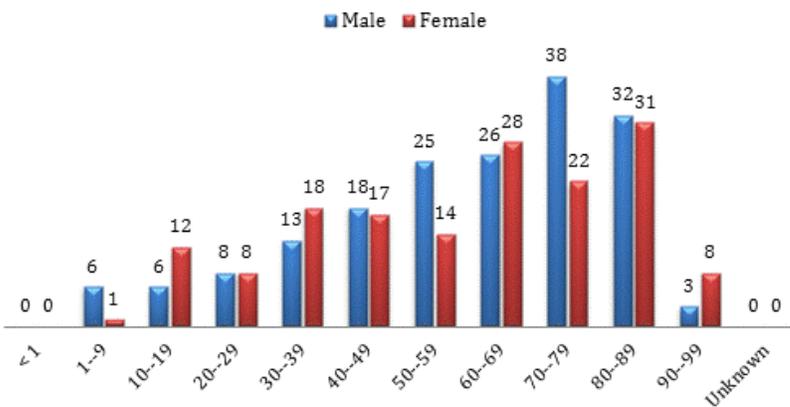
EMS Supply Costs

Vendor	Apr 2019	YTD 2019
Life-Assist	\$240.58	\$3,515.92
BoundTree	\$384.04	\$898.00

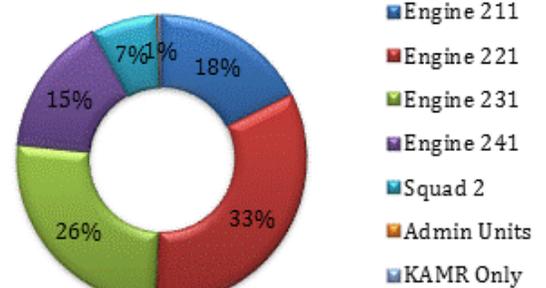
EMS Incidents by Type

Type	KRMC Alert	Apr 2019	% of all EMS Incidents	2019 YTD
Cardiac Arrest	1	4	0.7%	38
STEMI	3	3	0.5%	14
Stroke	-	8	1.3%	29
Falls/Trauma	10	73	12.2%	175
Naloxone Usage	-	6	1.0%	18
Sepsis	-	3	0.5%	14

Patients by Age Group and Gender Apr 2019



EMS Calls by Unit





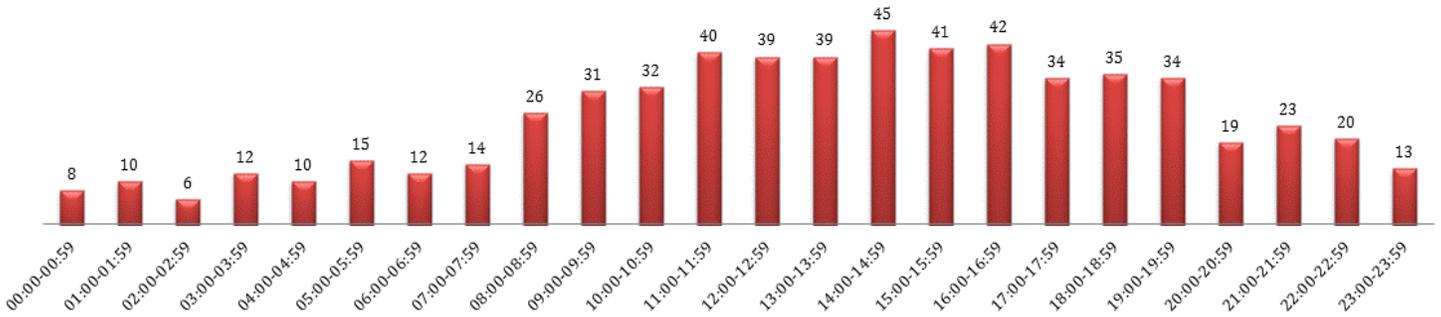
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EMS REPORT

EMS Incidents by Hour



EMS PERFORMANCE by RISK

RISK	EMS Incidents	Dispatch		Turnout		Travel		Total Response	
		90th%	Comp%	90th%	Comp%	90th%	Comp%	90th%	Comp%
BENCHMARKS		1:30	90%	1:00	90%	4:00	90%	8:00	90%
HIGH-Charlie, Delta, & Echo	317	1:20	94%	1:00	90%	6:45	47%	9:12	82%
MODERATE-Bravo	132	1:11	98%	0:57	91%	8:02	42%	9:36	9%
LOW-Alpha, Omega, & Public Assist	151	1:13	95%	0:56	95%	6:42	56%	8:34	85%
Total	600	1:15	95%	0:59	91%	7:25	46%	9:18	78%

EMS Performance by RISK

DISPATCH

Benchmarks: 90th% - 1:30 Comp% - 90%



EMS Performance by RISK

TURNOUT

Benchmarks: 90th% - 1:00 Comp% - 90%



EMS Performance by RISK

TRAVEL

Benchmarks: 90th% - 4:00 Comp% - 90%



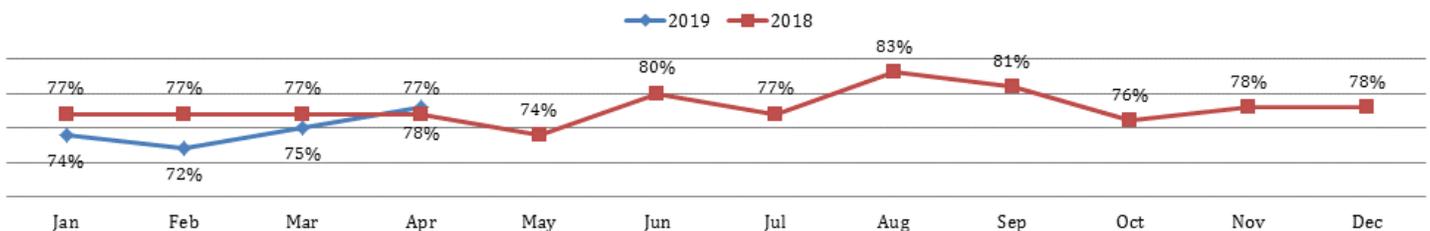
EMS Performance by RISK

TOTAL RESPONSE

Benchmarks: 90th% - 8:00 Comp% - 90%



Total Response Time Compliance%- EMS CALLS



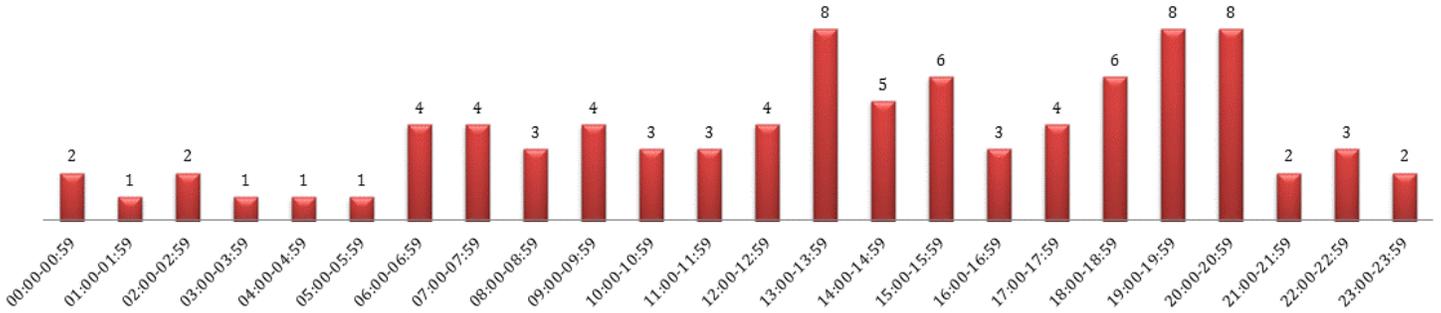


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FIRE REPORT

Fire Incidents by Hour



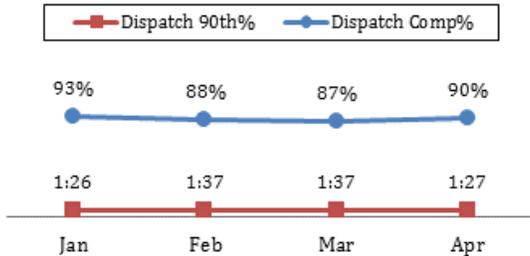
FIRE PERFORMANCE by RISK

RISK	Fire Incidents	Dispatch		Turnout		Travel		Total Response	
		90th%	Comp%	90th%	Comp%	90th%	Comp%	90th%	Comp%
BENCHMARKS		1:30	90%	1:00	90%	4:00	90%	8:00	90%
HIGH-Charlie, Delta, & Echo	11	1:03	100%	1:37	45%	7:02	60%	0:00	88%
MODERATE-Bravo	1	0:36	100%	0:14	100%	4:08	0%	4:58	100%
LOW-Alpha, Omega, & Public Assist	76	1:38	87%	1:05	80%	7:43	38%	9:54	79%
Total	88	1:27	90%	1:11	73%	7:42	42%	9:27	81%

Fire Performance by RISK

DISPATCH

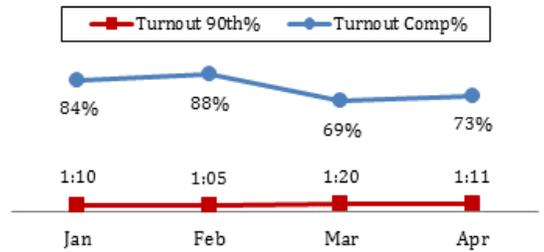
Benchmarks: 90th% - 1:30 Comp% - 90%



Fire Performance by RISK

TURNOUT

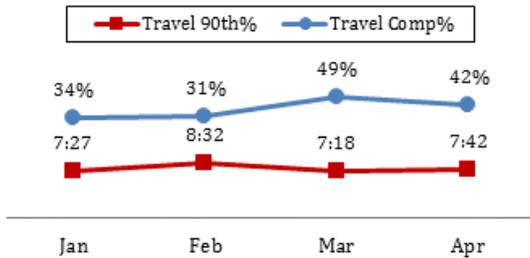
Benchmarks: 90th% - 1:30 Comp% - 90%



Fire Performance by RISK

TRAVEL

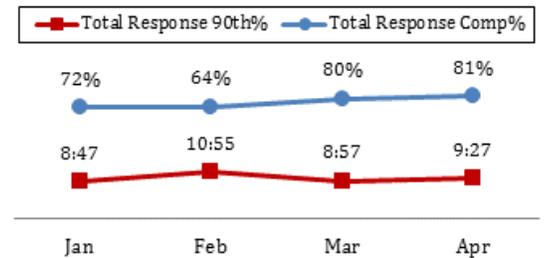
Benchmarks: 90th% - 1:30 Comp% - 90%



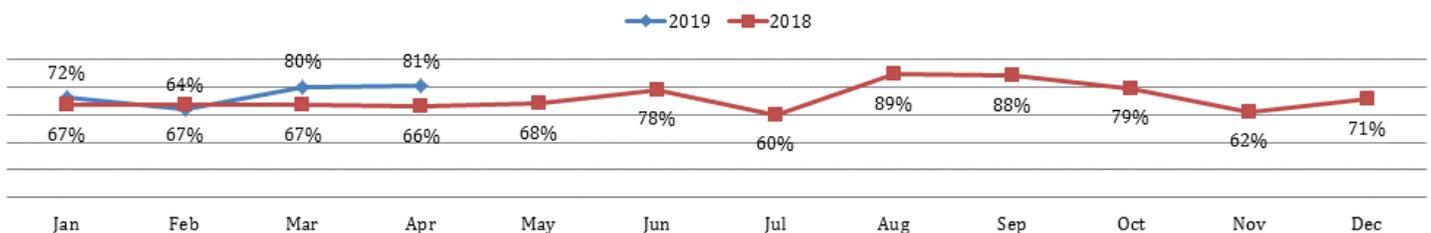
Fire Performance by RISK

TOTAL RESPONSE

Benchmarks: 90th% - 8:00 Comp% - 90%



Total Response Time Compliance%- FIRE CALLS





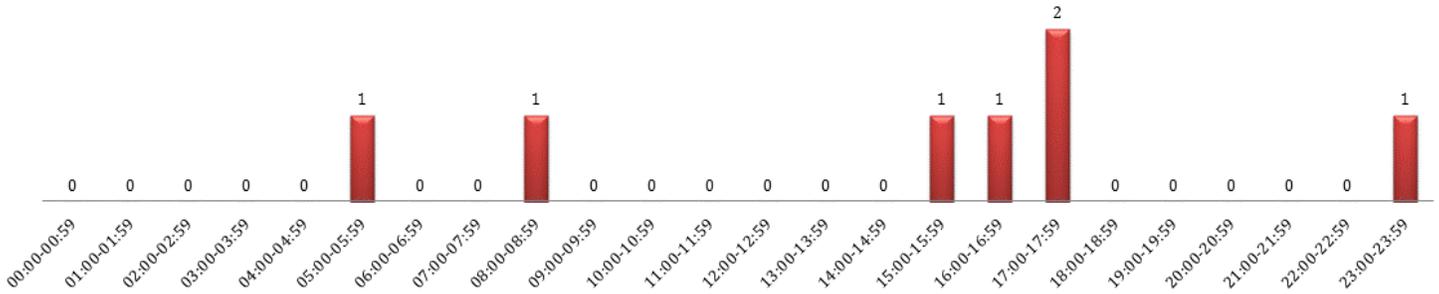
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HAZMAT REPORT

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HazMat Incidents by Hour



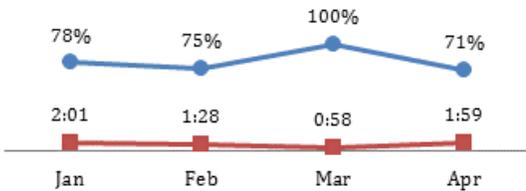
HAZMAT PERFORMANCE by RISK

RISK	HazMat Incidents	Dispatch		Turnout		Travel		Total Response	
		90th%	Comp%	90th%	Comp%	90th%	Comp%	90th%	Comp%
BENCHMARKS		1:30	90%	1:00	90%	4:00	90%	8:00	90%
HIGH-Charlie, Delta, & Echo	1	0:42	100%	-	-	-	-	-	-
MODERATE-Bravo	6	2:00	67%	0:53	100%	5:33	17%	7:20	100%
LOW-Alpha, Omega, & Public Assist	-	-	-	-	-	-	-	-	-
Total	7	1:59	71%	0:53	100%	5:33	17%	7:20	100%

HazMat Performance by RISK

DISPATCH

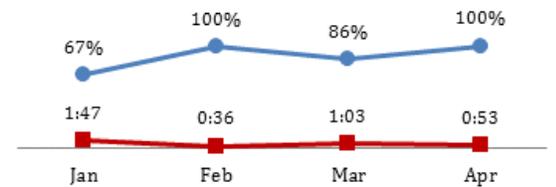
Benchmarks: 90th% - 1:30 Comp% - 90%



HazMat Performance by RISK

TURNOUT

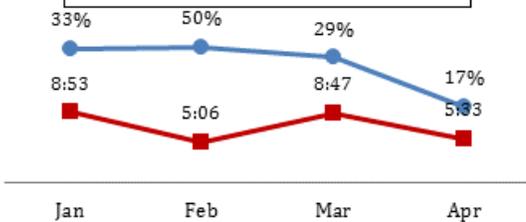
Benchmarks: 90th% - 1:00 Comp% - 90%



HazMat Performance by RISK

TRAVEL

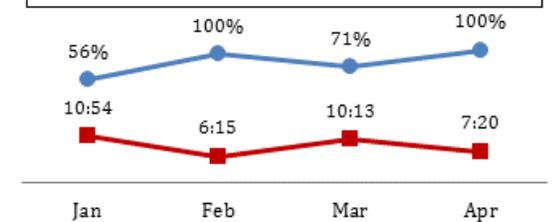
Benchmarks: 90th% - 4:00 Comp% - 90%



HazMat Performance by RISK

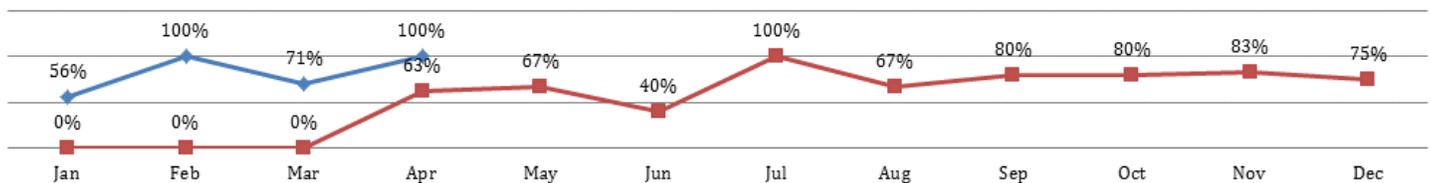
TOTAL RESPONSE

Benchmarks: 90th% - 8:00 Comp% - 90%



Total Response Time Compliance%- HAZMAT CALLS

● 2019 ■ 2018





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UTSETIN—CARDIAC SURVIVABILITY REPORT

CARDIAC EVENT, WITNESSED	
Group Total	
Resuscitations Attempted	
Pre-Arrival CPR	
Initial Rhythm	Asystole
	VF/VT
	Other Rhythm
ROSC for Group	
ROSC % for Group	

Data Not Available

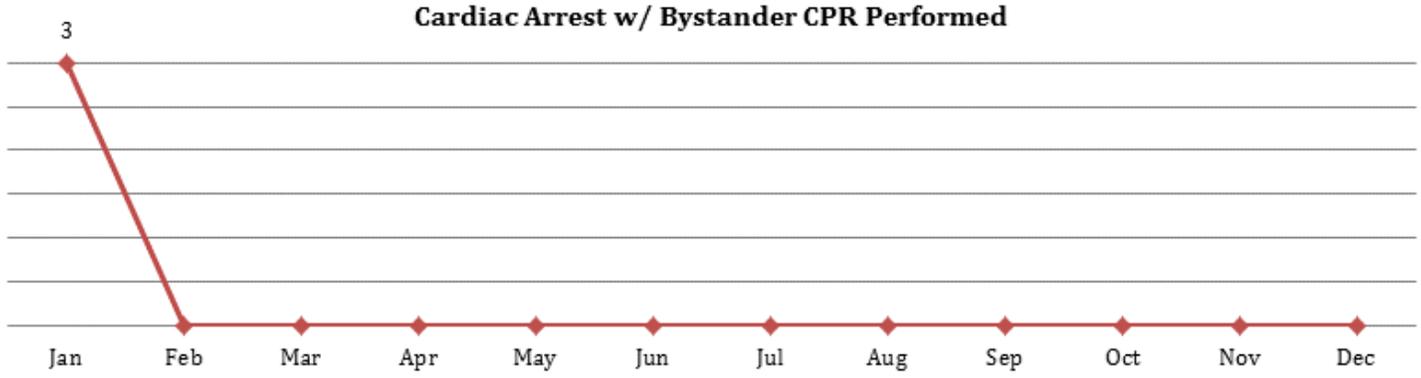
Public Access Defibrillator (AED)	
Cardiac Arrest Calls	
Cardiac Arrest - Cardiac Event	
Cardiac Arrest - Trauma Event	
Resuscitations Attempted	

CARDIAC EVENT, NOT WITNESSED	
Group Total	
Resuscitations Attempted	
Pre-Arrival CPR	ROSC
Initial Rhythm	Asystole
	VF/VT
	Other Rhythm
ROSC for Group	
ROSC % for Group	

CPR CERTIFICATIONS ISSUED APR 2019	
BLS	-
Heartsaver	-
AED	-
Friends & Family	26
Hands Only	5
Total	31

CARDIAC EVENT, WITNESSED by EMS	
Group Total	
Resuscitations Attempted	
Bystander CPR	ROSC
Initial Rhythm	Asystole
	VF/VT
	Other Rhythm
ROSC for Group	
ROSC % for Group	

Community Risk Reduction was able to present 26 students at the Kingman Academy High School, while also reaching 5 members of the public with Hands Only CPR.





Kingman FIRE DEPARTMENT Monthly Performance Report April 2019

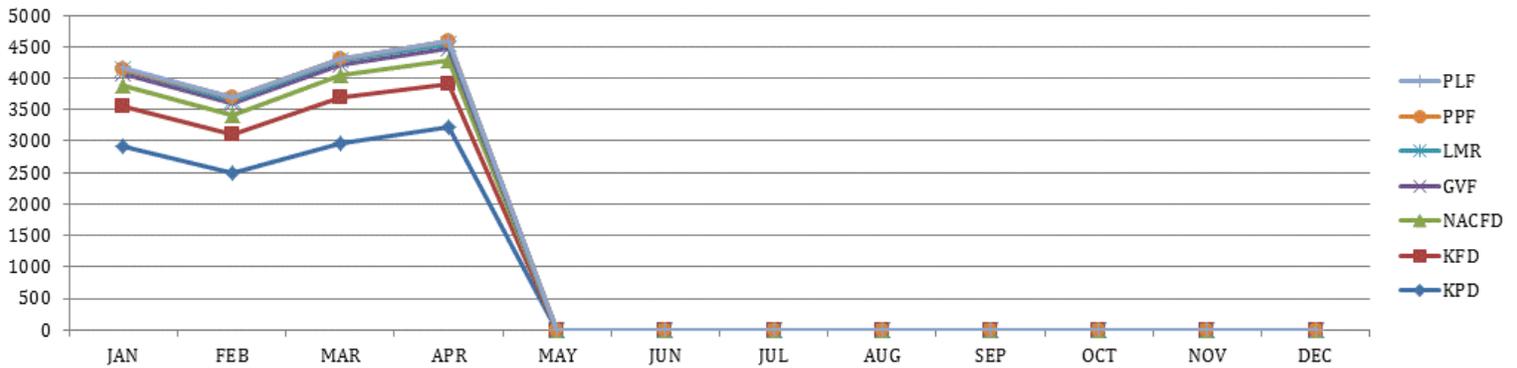


COMMUNICATION CENTER REPORT

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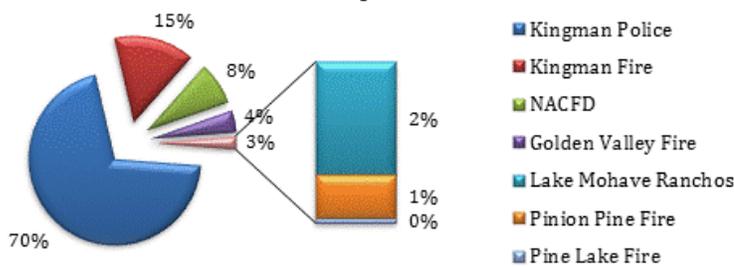
Communication Center Calls for Service by Agency	2019 YEAR-TO-DATE		POLICE	EMS	FIRE	HAZMAT	OTHER	2019 Total	2018 Total
	Count	Percentage							
City of Kingman Police	11590	69.2%	3215	-	-	-	-	3215	3289
City of Kingman Fire	2656	15.9%	-	600	88	7	-	695	679
Northern Arizona Consolidated Fire	1373	8.2%	-	292	76	4	-	372	362
Golden Valley Fire	728	4.3%	-	152	38	1	-	191	184
Lake Mohave Ranchos	274	1.6%	-	58	18	-	-	76	79
Pinion Pine Fire	106	0.6%	-	17	11	-	1	29	22
Pine Lake Fire	13	0.1%	-	1	2	-	-	3	-
TOTAL	16740	100%	3215	1120	233	12	1	4581	4615

of Agency Calls 2019 Trend

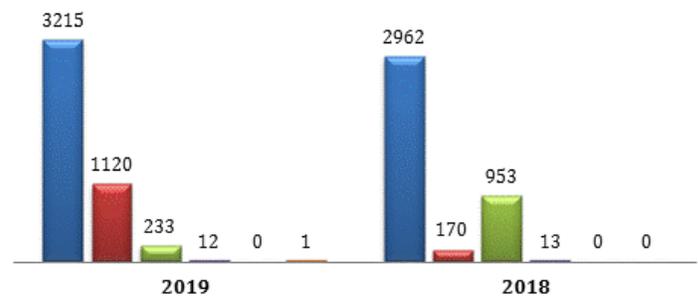


9-1-1 Communication Calls Per Agency
April 2019 UP 11% from April 2018

Percentage of Calls per Agency
Total Calls for April: 4581



■ Police ■ EMS ■ Fire ■ HAZMAT ■ Tech Rescue ■ Other



Alarm Handling by Agency	Incidents	Handling Time	Dispatch Time	Alarm Handling	Compliance %
Kingman Fire	662	1:01	0:32	1:19	94%
Northern AZ Consolidated Fire	36	1:02	0:31	1:20	93%
Golden Valley Fire	161	1:29	0:31	1:57	81%
Lake Mohave Ranchos	66	1:35	0:37	2:00	71%
Pinion Pine Fire	16	0:56	0:39	1:18	93%
Pine Lake Fire	3	0:36	0:54	1:19	100%
TOTAL	1244	1:07	0:33	1:27	91%

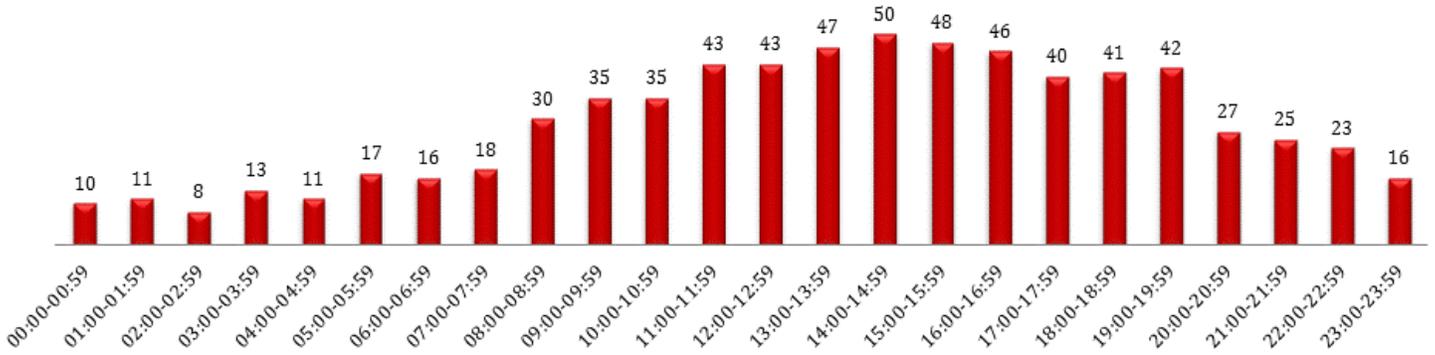


Kingman FIRE DEPARTMENT Monthly Performance Report April 2019



COMMUNICATION CENTER REPORT

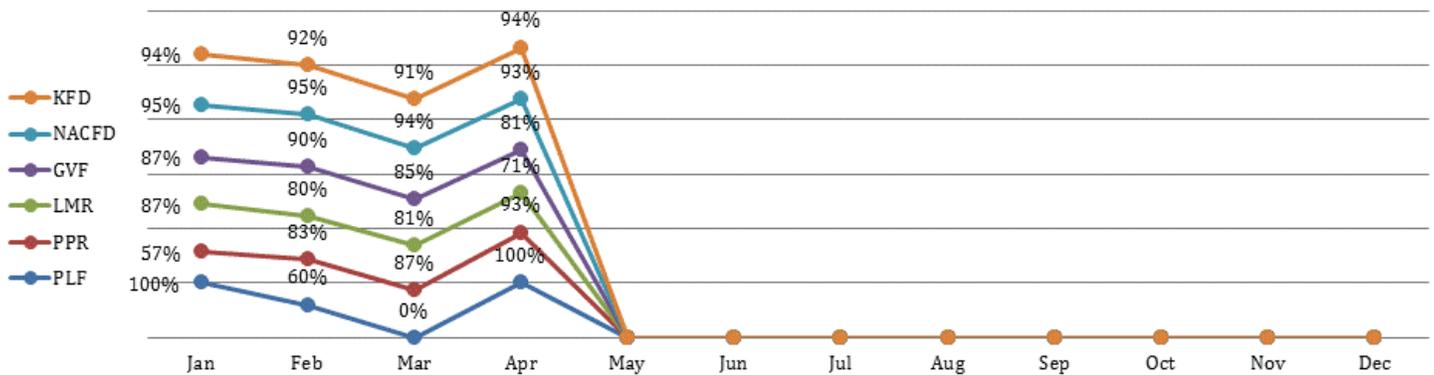
Total Incidents by Alarm Hour



COMMUNICATIONS CENTER STANDARDS PERFORMANCE

STANDARD	Incidents	Benchmark	Reliability	Baseline	Compliance %
9-1-1 Call Answering	2496	0:10	95%	0:10	96%
AGENCY	INCIDENTS	BENCHMARK		DISPATCH TIME	
Kingman Fire	662	1:30	90%	1:19	94%
Northern AZ Consolidated Fire	336	1:30	90%	1:20	93%
Golden Valley Fire	161	1:30	90%	1:57	81%
Lake Mohave Ranchos	66	1:30	90%	2:00	71%
Pinion Pine Fire	16	1:30	90%	1:18	93%
Pine Lake Fire	3	1:30	90%	1:19	100%
TOTAL	1244	1:30	90%	1:27	91%

Benchmark Compliance Trend by Agency - 2019



TELEPHONY BREAKDOWN

Call Type	Apr 2019	2019 YTD	2018 YTD	% YTD Change
Emergency	2496	9047	No data	n/a
Non-Emergency	9002	33704	No data	n/a
TOTAL	11498	42751	No data	n/a



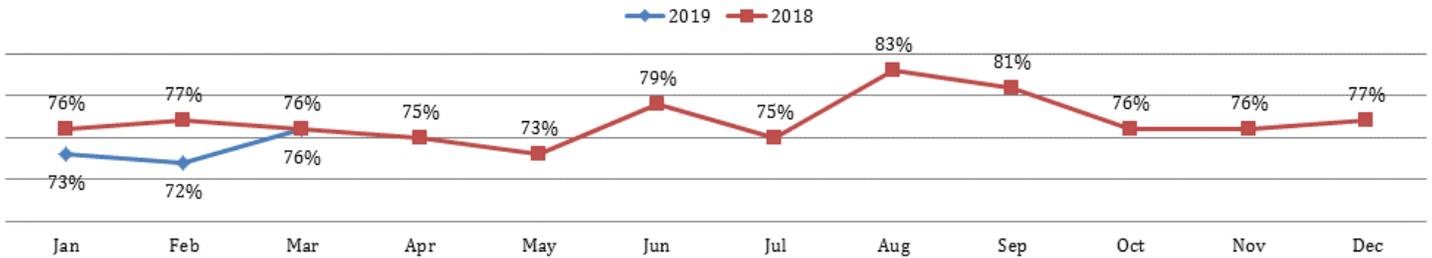
Kingman FIRE DEPARTMENT Monthly Performance Report April 2019



COMMUNICATION CENTER REPORT

Performance by Time Block	All Incidents	Dispatch		Turnout		Travel		Total Response	
		90th%	Comp%	90th%	Comp%	90th%	Comp%	90th%	Comp%
BENCHMARKS		1:30	90%	1:00	90%	4:00	90%	8:00	90%
0000-0500	70	1:24	91%	1:18	59%	7:53	41%	10:01	70%
0600-1100	177	1:25	92%	1:01	89%	6:58	46%	9:14	82%
1200-1700	274	1:14	97%	0:49	96%	7:30	45%	9:15	80%
1800-2300	174	1:16	93%	0:51	92%	7:19	48%	9:17	79%
Total	695	1:19	94%	1:01	89%	7:27	45%	9:18	79%

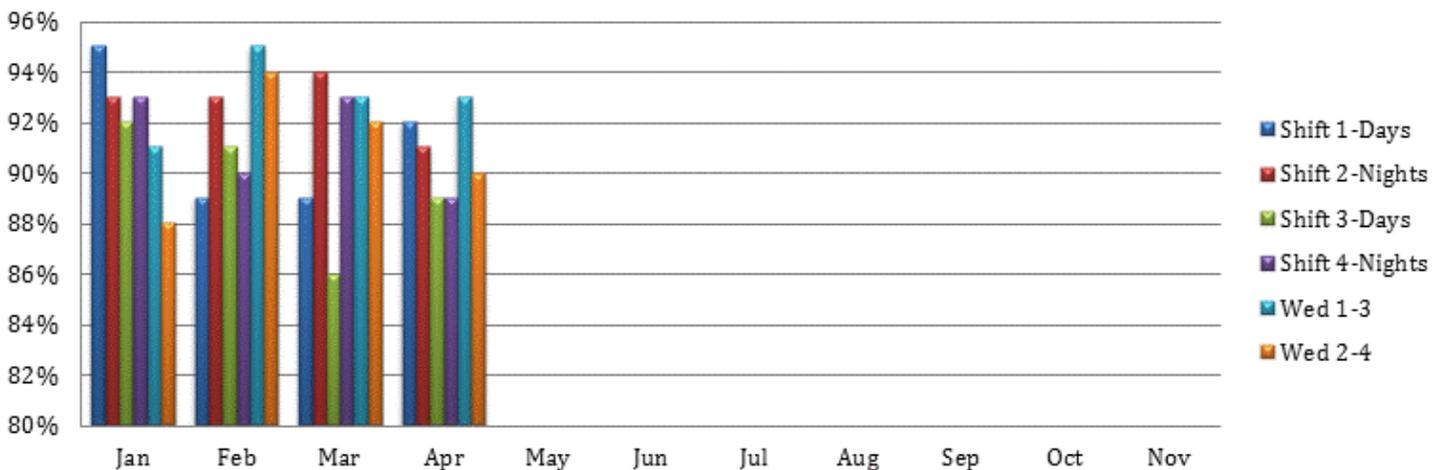
Total Response Time Compliance % - ALL CALLS



9-1-1 COMMUNICATIONS CENTER PERFORMANCE BY SHIFT

Shift	Incidents	%	Dispatch Time	Compliance %
Shift 1—Days	292	23%	0:31	92%
Shift 2—Nights	266	21%	0:30	91%
Shift 3—Days	258	21%	0:39	89%
Shift 4—Nights	239	19%	0:32	89%
Wed 1-3	80	6%	0:31	93%
Wed 2-4	109	9%	0:29	90%
TOTAL	1244	100%	0:33	91%

9-1-1 Communications Center Shift Compliance % 2019 YTD





Kingman FIRE DEPARTMENT Monthly Performance Report April 2019

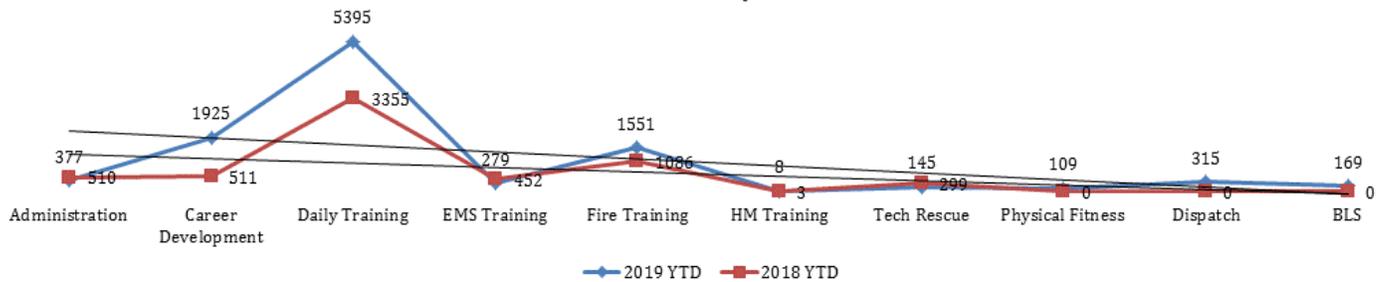


TRAINING REPORT

15

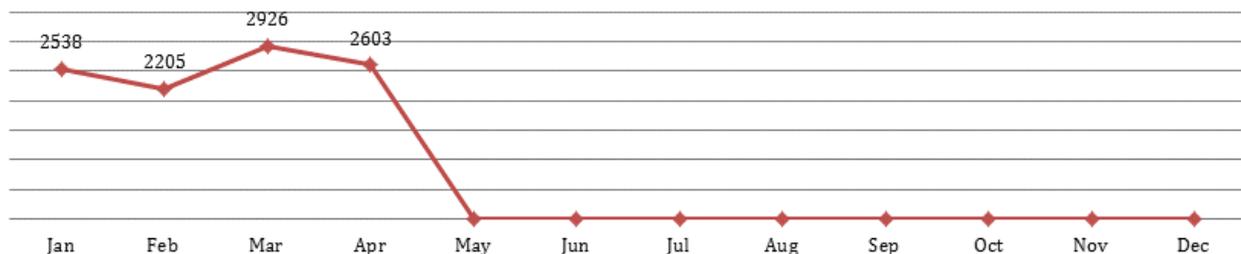
Training Hours					
Training Type	Hours	% for Month	2019 YTD	2018 YTD	Variance %
Administration	156	6.0%	377	510	↓26%
Career Development	531	20.4%	1925	511	↑73%
Daily Training	1336	51.3%	5395	3355	↑38%
EMS Training	147	5.6%	279	452	↓38%
Fire Training	185	7.1%	1551	1086	↑30%
HM Training	8	0.3%	8	3	↑63%
Tech Rescue	-	-	145	299	↓51%
Physical Fitness	79	3.0%	109	-	-
9-1-1 Communications	59	2.2%	315	-	-
Building & Life Safety	103	3.9%	169	-	-
Total	2604	100%	10272	6214	40%

**April 2019 vs. 2018 Total Training Hours
Fire Only**



For the month of April 2019, the Kingman Fire Department engaged in a variety of training topics pertaining to; fire after-action review, fire/ems software training, mass casualty incidents, community risk reduction, hazardous materials, physical fitness, chief officer development and dispatch center career development. KFD firefighter personnel also participated in fire impromptu drills, with a focus on PPE, SCBA's, and ground ladder deployment. The KFD firefighter personnel have also been working diligently for the month of April to complete other core competency training by utilizing NFPA based minimum company standards forms. These core competencies are meant to enhance proficiency in five core competencies that are central to firefighter training and our operational readiness (ladders, SCBA's, safety and survival, fire suppression, and timed evolutions). Additionally, the Kingman Fire Department conducted a successful promotional process that concluded with the additions of a new Fire Captain, Engineer, and two Firefighter positions. The total amount of training hours for the Kingman Fire Department for April was **2,604**.

Total Training Hours by Month



April 2019	Year to Date 2019
Total Monthly Training Hours	2603
Average Monthly Hours per person (86)	30
YTD Training Hours	10272
Average YTD Hours per person (86)	119



Kingman FIRE DEPARTMENT Monthly Performance Report April 2019



BUILDING & LIFE SAFETY REPORT

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Top Violations

Violations	Fire Code	Violation
<i>No Data Available</i>		

Completed Monthly Fire Code Inspections			Monthly Fire Code Violations		
Fire Prevention	Completed	YTD	Fire Prevention	Violations	YTD
Re-Inspection	20	75	Re-Inspection	26	93
Annual Scheduled Inspection	79	402	Annual Scheduled Inspection	26	237
Remaining Inspections	1	8	Violations not corrected	26	63
Total Inspections	100	485	Total Violations	78	393

Community Risk Reduction Activities

Activity	Apr 2019	# of Attendees	2019 YTD	2018 YTD
Smoke Alarm Maintenance/Calls	2	2	19	-
Smoke Alarm New Install (each alarm)	-	-	20	-
Child Safety Seat Checks	8	8	23	-
Child Safety Seats - Issued NEW	2	-	21	-
Public Education Classes	18	742	60	2
Public Education Outreach	11	629	32	6
Explorer Program Training	-	-	1	-
Knox Box	2	2	15	-
Citizens Fire Academy Training	-	-	-	-
CERT Training	-	-	-	-
Station Tours	6	121	10	3
Total	49	1504	201	11

Community Risk Reduction presented 18 Public Education classes to area school reaching approximately 742 students and faculty with bicycle safety. We held or were a part of 11 public outreach events reaching about 629 members of the public ranging from assistance to people at the Kingman Area Food bank to teaching proper use of fire extinguisher with our mobile prop. Many members of the community were able to use the fire extinguisher prop at our booth at the Mohave County Fairgrounds Home and Garden Expo. We were able to issue 2 new car seats while performing 8 car seat evaluations to ensure the proper fit and use of the seats. A total of 6 station tours were given reaching approximately 137 student, parents and faculty members.



Kingman FIRE DEPARTMENT Monthly Performance Report April 2019



BUILDING & LIFE SAFETY REPORT

Building Review Activities

Review Types	April 2019	2019 YTD
Commercial Plans	1	1
Other Commercial Plans	11	38
Residential Plans	43	146
Other Residential Plans	27	80
Sign Review	1	11
Special Event Permit Review	11	32
Other Reviews	3	4
Building Safety Inspections	478	1599
Business Licensing Bldg. Inspections	48	193
Total	623	2104

New Residential Permits Issued w/Valuation by Month

Month	2019 Permits	2019 Value	2018 Permits	2018 Value
January	12	\$2,098,437.12	25	\$4,150,990.26
February	24	\$3,612,915.62	31	\$4,632,639.58
March	29	\$5,319,756.97	19	\$3,265,851.47
April	21	\$3,170,535.04	31	\$5,154,348.09
May			35	\$5,931,017.54
June			29	\$4,754,471.61
July			23	\$3,812,373.62
August			15	\$2,613,249.29
September			25	\$3,986,705.39
October			12	\$2,146,465.83
November			16	\$2,350,177.23
December			16	\$3,036,520.84
Total	86	\$14,201,644.75	277	\$45,834,810.75

Commercial—New/Under Review Permits

- ⇒ Staybridge Suites 3443 Hotel Way
- ⇒ Perkins 3123 Stockton Hill Rd

Commercial Permits Issued

Under Construction

- ⇒ Mohave County Courthouse 401 Spring Street
- ⇒ Tuff Shed, Inc., 4325 Stockton Hill Road
- ⇒ One Hour Air Conditioning, 2604 Hualapai Mountain Road
- ⇒ Kokopelli TI Surgical Center, 2501 Stockton Hill Road, Suite 109
- ⇒ Canada Mart, 210 W. Andy Devine Avenue
- ⇒ Gas N Grub Hay Barn, 4549 N. Stockton Hill Road
- ⇒ Dairy Queen, 3152 Stockton Hill Road
- ⇒ Desert King International, 550 Topeka Street
- ⇒ Innovative Warehouse 1301 Andy Devine

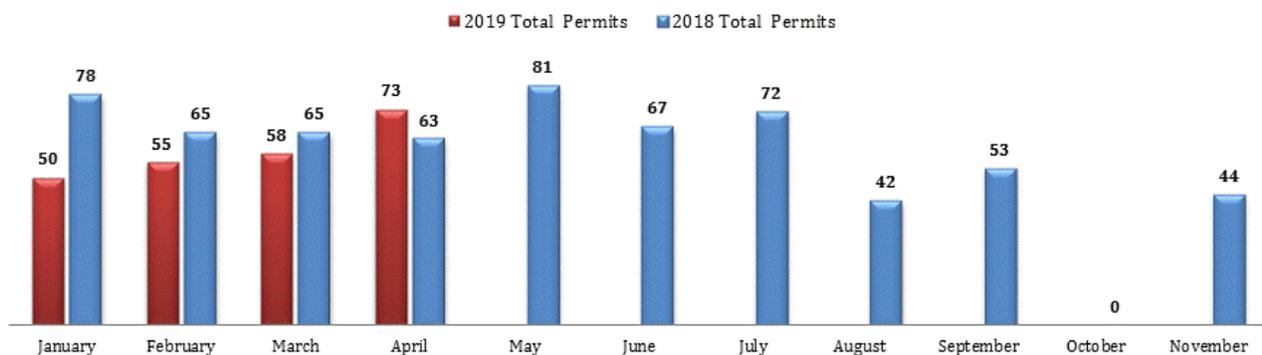
Commercial Permits Ready to Issue

- ⇒ Black Bear Diner 946 Beale Street

Commercial Permits Close-Out

- ⇒ None in April 2019

Commercial & Residential Permits Issued YTD



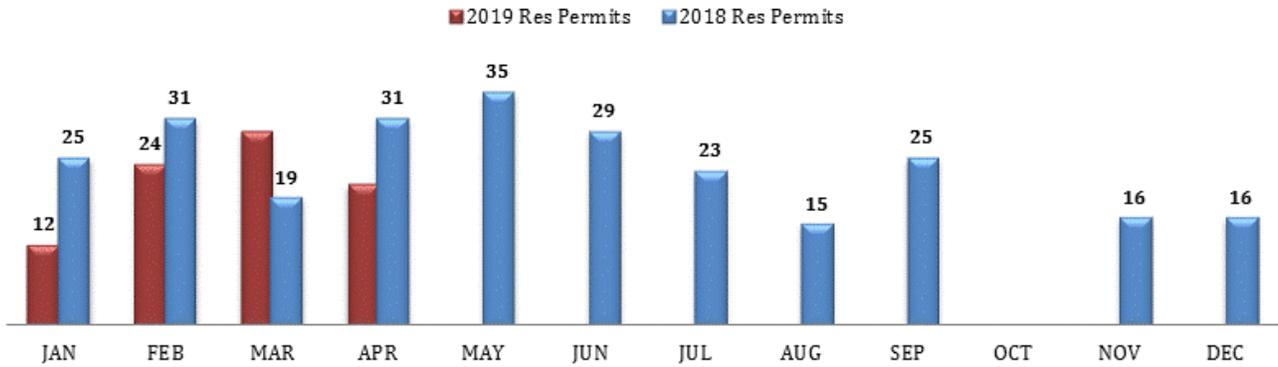


Kingman FIRE DEPARTMENT Monthly Performance Report April 2019



BUILDING & LIFE SAFETY REPORT

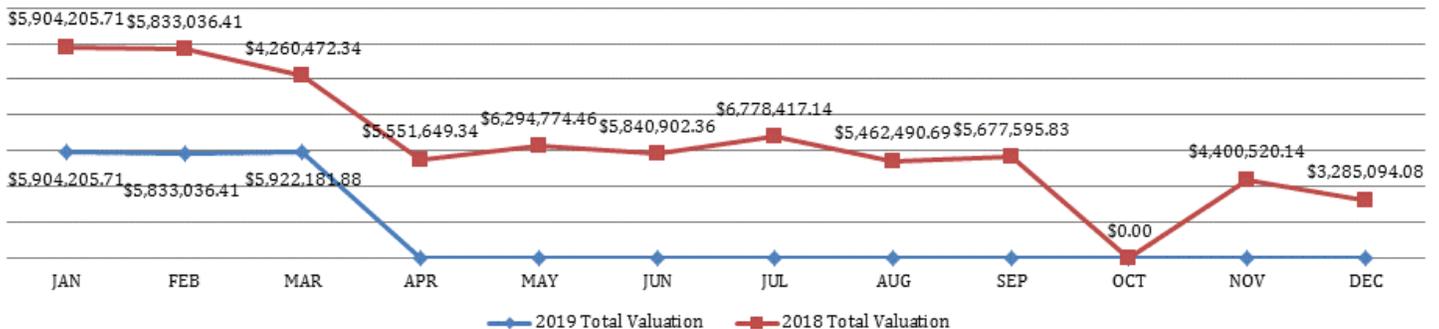
New Residential Permits Issued



New Commercial Permits Issued w/Valuation by Month

Month	2019 Permits	2019 Value	2018 Permits	2018 Value
January	2	\$785,939.70	1	\$713,552.00
February	0	\$0.00	1	\$508,128.64
March	0	\$0.00	0	\$0.00
April	2	\$4,931,071.12	0	\$0.00
May			2	\$222,108.54
June			1	\$45,337.05
July			2	\$1,619,062.14
August			1	\$2,628,360.00
September			0	\$0.00
October			0	\$0.00
November			0	\$0.00
December			0	\$0.00
Total	4	\$5,717,010.82	8	\$5,736,548.37

Total Value of Commercial & Residential Permits Issued





Kingman FIRE DEPARTMENT

Monthly Performance Report April 2019



BUILDING & LIFE SAFETY REPORT

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Total Permits Issued w/Valuation by Month

Month	2019 Permits	2019 Value	2018 Permits	2018 Value
January	50	\$3,953,319.99	78	\$5,904,205.71
February	55	\$4,579,723.44	65	\$5,833,036.41
March	58	\$5,922,181.88	65	\$4,260,472.34
April	73	\$21,102,075.91	63	\$5,551,649.34
May			81	\$6,294,774.46
June			67	\$5,840,902.36
July			72	\$6,778,417.14
August			42	\$5,462,490.69
September			53	\$5,677,595.83
October			49	\$2,593,290.74
November			44	\$4,400,520.14
December			50	\$3,285,094.08
Total	236	\$35,557,301.22	729	\$61,882,449.24

Permit Fees	April 2019	April 2018	Permits FINALED	April 2019	April 2018
Collected	\$137,165.02	\$72,264.00	Total #	49	41
Waived	\$108,474.56	\$817.75	Total Value	\$3,206,455.25	\$3,870,474.53

The Values of the Kingman Fire Department

- * **Safety:** Members of the City of Kingman Fire Department believe our health and safety are essential for us to fulfill our Mission. We are committed to providing the most effective health and safety programs for our members' well-being and operational readiness.
- * **Community:** Members of the City of Kingman Fire Department are committed to fulfilling our responsibility and deepening our involvement in the community we serve. Our responsibility is to protect life, property and the environment. No request or inquiry will go unanswered.
- * **Professionalism:** Members of the City of Kingman Fire Department highly value being professionals at all times. As professionals, we are committed to providing the highest level of operational readiness through preparation, education and continual self-improvement.
- * **Empowerment:** Members of the City of Kingman Fire Department value staff involvement in decision making and delegate authority to the most appropriate level. We believe that a united team can achieve far more than an individual effort. We hold ourselves to the highest standards and are accountable for our actions.
- * **Efficiency/Effectiveness:** Members of the City of Kingman Fire Department understand the importance of organizational sustainability. Therefore, we value fiscal prudence and strive to be effective and efficient in the execution of our duties.
- * **Integrity/Honesty:** Members of the City of Kingman Fire Department are honest, fair, and compassionate when dealing with members of our community and with each other. We are honorable to our profession and we inspire each other to maintain trustworthiness, openness, and sincerity.
- * **Courage:** Members of the Kingman Fire Department will demonstrate the mental and moral strength to persevere in times of difficulty with conviction and strength.



Kingman FIRE DEPARTMENT Monthly Performance Report April 2019



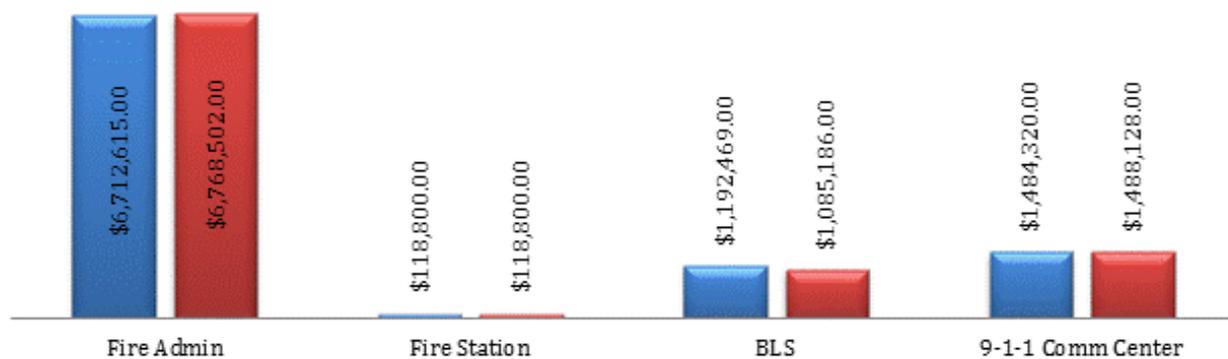
FIRE ADMINISTRATION STRATEGIC HIGHLIGHTS

20

KINGMAN FIRE DEPARTMENT ADMINISTRATION PROVIDES LEADERSHIP, STRATEGIC MANAGEMENT, FISCAL ADMINISTRATION, LONG-RANGE PLANNING, INTER-DEPARTMENTAL COORDINATION, BUDGET DEVELOPMENT, GRANT MANAGEMENT, PAYROLL, AND ADMINISTRATIVE SUPPORT TO ALL DIVISIONS.

FY 2019 Approved Budget vs. Current Revised Budget

■ FY 2019 Approved Budget ■ FY 2019 Revised Budget - March



Promotional Information

- The department completed promotional processes for the Position of Captain, Engineer, as well as two Firefighters. Matt Wolsey, Chris Chavez, Ricardo Garcia, and Freddie Batista were each promoted to these respective positions. In addition, Christina Pacheko was promoted to the position of Communications Supervisor. The 911 Communications Center continues the hiring process as there are 5 opening which is one-third of the authorized staff for dispatch.
- ◆ KFD implemented revised standard operating procedures and is actively reviewing its promotional policies as well as its procedures for Officer Development and Part Time Firefighter training and staffing requirements.
- ◆ KFD was approved by City Council to move forward in the development of an IGA for Management Services for NACFD

The monthly performance report ensures the department is meeting the established mission: *“To provide the highest level of emergency response and effective prevention to preserve the life, property, and well-being of our community”*. This report represents the commitment that the department has made to data analysis and data-based-decision-making in its philosophy of continuous improvement. Please contact me if you would like additional information or if you have any questions regarding the information provided with the Monthly Performance Report.

Jake Rhoades, KFD Fire Chief

2019

**APRIL PERFORMANCE REPORT
CITY OF KINGMAN—FIRE DEPARTMENT**

To request further information, contact:
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<http://www.kingmanfire.com>

