



Kingman FIRE DEPARTMENT

Monthly Performance Report October 2019



This report is designed to be comprehensive of performance and provide a realistic snapshot of service delivery as well as the ability to provide information that is more readily analyzed in comparison to timeframes, locations, and other pertinent comparisons. The foundation of the Kingman Fire Department is service delivery and the leadership of the organization is "committed" to ensuring that the service level of both proactive and reactive services is continuously improving and innovative in process implementation and service delivery. This report identifies distinguishable data in each division of the department allowing for a comprehensive look at the organization regardless of area of interest as obviously one division reflects the others as well as the organization as a whole. The level of calls that the Kingman Fire Department handles in any given day is that testament to the concept and the change in service delivery that must be increased within the city to ensure the level of service to the community.

PERSONNEL INFORMATION

1

FIRE DEPARTMENT ADMINISTRATION & OPERATIONS STAFF

Department/Shift	A	B	C	ADMIN	TOTAL	Haz Mat	Paramedic	TRT
Command Staff	-	-	-	5	5	5	2	1
BC—Operations	1	1	1	-	3	3	3	1
Captain	4	4	4	-	12	5	6	2
Engineer	4	4	4	-	12	6	9	3
Firefighter	6	6	6	-	18	6	7	8
Part Time FF/POC	-	-	-	14	14	-	3	-
TOTAL	15	15	15	19	64	25	30	15

FY 2019 POSITIONS—Authorized / Actual

KFD Personnel	Authorized	Actual
Fire Chief	1	1
Assistant Chief	2	2
Battalion Chief-Administration	2	2
Battalion Chief-Operations	3	3
Fire Captain	12	12
Fire Engineer	12	12
Firefighter	18	18
POC (Part Time) Firefighter	25	14
Administrative Assistant	2	2
Building Official	1	1
Building & Life Safety Inspector	6	5
Permit Technician	1	1
Crew Leader	1	-
Fire Maintenance Worker	2	2
Communications Manager	1	1
Communications Supervisor	4	4
Public Safety Telecommunicator	11	5
TOTAL	104	85

FIRE DEPARTMENT

Fire Chief	1
Assistant Chief	2
Battalion Chief—Administration	2
Battalion Chief—Operations	3
Fire Captain	12
Fire Engineer	12
Firefighter	18
POC	14
Administrative Assistant	2
TOTAL	67

BUILDING & LIFE SAFETY DEPARTMENT

Building Official	1
Bldg & Life Safety Inspector	5
Permit Technician	1
TOTAL	7

9-1-1 COMMUNICATIONS DEPARTMENT

Communications Manager	1
Communication Supervisor	4
Telecommunicator	5
TOTAL	10



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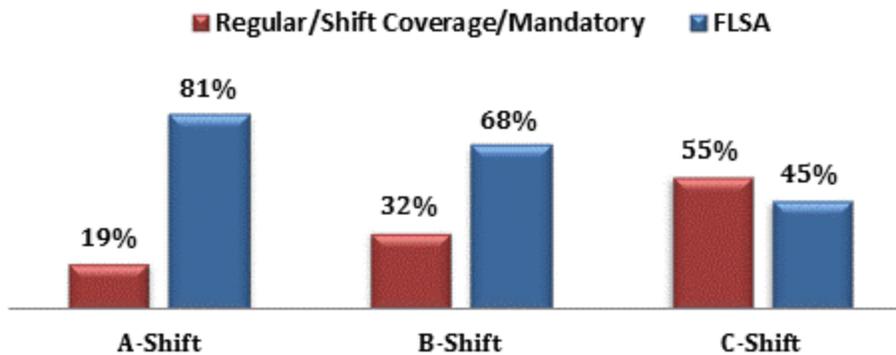


PERSONNEL INFORMATION

2

09/28/19—10/26/19	A-Shift	B-Shift	C-Shift	POC	Dispatch	Fire Admin	BLS	Total by Hour
Working Hours	1433	1571	1300	n/a	no data	291	1061.5	5656.5
OT Hrs—Reg Sched	18	-	14	n/a	no data	-	-	32
OT Hrs—Shift Cover	24	1	24	n/a	no data	-	-	49
OT Hours—Mandatory	-	14	1	n/a	no data	-	-	15
OT Hours—Dispatch	n/a	n/a	n/a	n/a	no data	n/a	n/a	no data
OT Hours—FLSA	181	32	32	n/a	no data	-	10	255
Working Shift (POC)	n/a	n/a	n/a	395	no data	n/a	n/a	395
Working Squad (POC)	n/a	n/a	n/a	64	no data	n/a	n/a	64
Vacation Hours	120	168	48	n/a	no data	-	108.5	444.5
Sick Hours	-	-	-	n/a	no data	29	80	109
Light Duty Hours	-	-	-	n/a	no data	-	-	-

Shift Personnel Overtime Total OT Hours: 341.00



The Mission of the Kingman Fire Department

- ◆ To provide the highest level of emergency response and effective prevention to preserve the life, property, and well-being of our community.

The Vision of the Kingman Fire Department

- ◆ To become widely recognized as a department which demonstrates excellence in the delivery of its services.
- ◆ Honor our community's trust by demonstrating our commitment to duty.
- ◆ Strive to continually improve services and programs to the community, ensuring they are made available and are clearly understood by our stakeholders.
- ◆ Proactively identify and analyze our community's risks, thereby maintaining an efficient response model.
- ◆ Continue to build strong relationships and consistent collaboration with our regional partners and support agencies.
- ◆ Maintain an internal culture that reflects a diverse, respectful and professional atmosphere, nurtured by transparency as well as cooperative and evolving internal communication processes.
- ◆ To develop comprehensive training, professional development and succession planning to ensure the future success of Kingman Fire Department.



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OPERATIONS REPORT

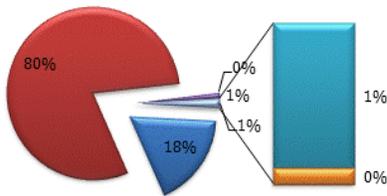
3

INCIDENT BREAKDOWN

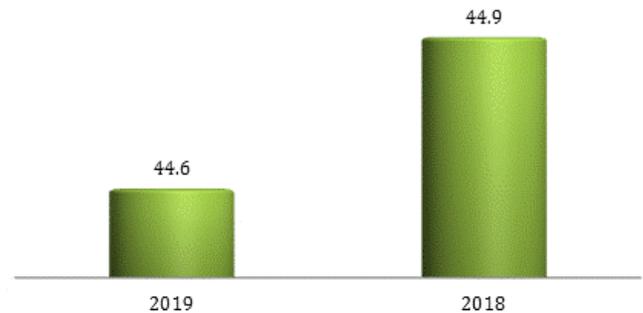
Incident Type	Oct 2019	Oct 2018	% of Chg	2019 YTD	2018 YTD	% of Chg
Total FIRE Incidents	110	93	↑18%	917	952	↓4%
EMS Response	498	528	↓6%	5433	5529	↓2%
Residential Structure Fires	8	5	↑38%	49	42	↑14%
Commercial Structure Fires	1	5	↓80%	17	21	↓24%
Vehicle Fires	4	1	↑75%	33	35	↓6%
Brush Fires	7	2	↑71%	80	74	↑8%
Dumpster Fires	1	2	↓50%	35	17	↑51%
Other Fire	89	78	↑14%	703	763	↓9%
False Alarm Response	-	-	-	-	-	-
Hazardous Condition	6	5	↑17%	84	61	↑27%
B&LS	9	-	↑100%	113	-	↑100%
Other Resp/Admin	1	2	↓50%	9	7	↑22%
Total Incidents	624	628	↓1%	6556	6549	0%

Incident Breakdown by %
Total Incidents: 624

■ Fire Incident Total
 ■ EMS Response
 ■ False Alarm Response
■ Hazardous Condition
 ■ B&LS
 ■ Other Resp/Admin



Total Average Calls - 14 FF per Shift



Performance by Shift	All Incidents	Dispatch		Turnout		Travel		Total Response	
		90th%	Comp%	90th%	Comp%	90th%	Comp%	90th%	Comp%
BENCHMARKS		1:30	90%	1:00	90%	4:00	90%	8:00	90%
A-Shift	177	1:10	96%	1:23	81%	7:17	45%	9:03	80%
B-Shift	207	1:07	96%	1:17	85%	7:09	41%	9:01	79%
C-Shift	240	0:57	97%	1:09	81%	8:24	26%	10:02	70%
Total	624	1:04	96%	1:18	82%	7:35	37%	9:37	76%

Shift	Total Calls Oct 2019	Total Calls Oct 2018	Calls/FF Oct 2019	Calls/FF Oct 2018	% Change YTD	YTD
A (14)	177	224	12.64	16.00	↓2%	2214
B (14)	207	230	14.79	16.43	↓6%	2072
C (14)	240	174	17.14	12.43	↑8%	2270
Total	624	628	44.6	44.86	0%	6556



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Total Calls for the month of October 2019: 624

YTD: 5900

Total AMR Calls for the month of October 2019: 113

YTD: 1201

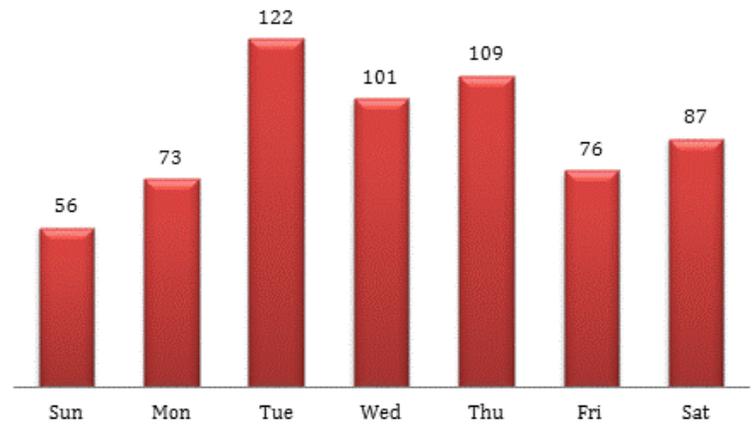
Squad 2 Calls for the month of October 2019: 32

July 1, 2019 to date: 85

TOTAL INCIDENTS BY DISTRICT						
District	Oct 2019	Oct 2018	% Change	2019 YTD	2018 YTD	% Change
21	68	91	↓34%	812	900	↓10%
21A	-	no data	-	3	157	↓98%
21B	5	no data	-	15	-	-
21C	1	no data	-	9	-	-
TOTAL	74	91	↓23%	839	1057	↓21%
22	86	224	↓62%	732	2373	↓69%
22A	105	no data	-	1110	803	↑38%
22B	25	no data	-	221	74	↑67%
22C	1	no data	-	3	8	↑38%
22D	11	no data	-	62	43	↑44%
TOTAL	228	224	↑2%	2138	3301	↓54%
23	149	210	↓41%	1400	2117	↓51%
23A	75	no data	-	554	385	↑31%
23B	-	no data	-	2	6	↓67%
TOTAL	224	210	↑6%	1956	2508	↓28%
24	68	65	↑4%	709	802	↓12%
25	12	21	↓43%	137	224	↓39%
Out District	18	17	↑6%	121	133	↓9%
Total	624	628	↓1%	5900	8025	↓36%

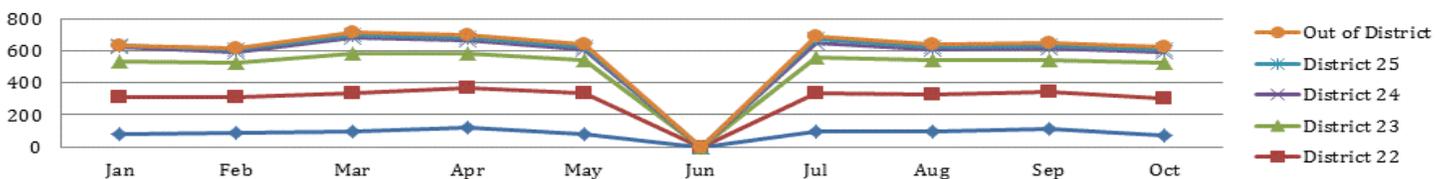
CALLS BY DAY OF WEEK				
Day	Oct 2019	Oct 2018	% by Day	YTD
Sunday	56	63	9%	728
Monday	73	99	12%	1014
Tuesday	122	90	20%	1049
Wednesday	101	88	16%	962
Thursday	109	105	17%	981
Friday	76	106	12%	948
Saturday	87	77	14%	874
TOTAL	624	628	10%	6556

Total Incidents by Day of the Week



Fire Incidents by Category	Oct 2019	% All Incidents	2019 YTD	2018 YTD	YTD % Chang
EMS	498	80%	5433	5529	↓2%
Fire	110	18%	917	952	↓4%
HazMat	6	1%	84	61	↑27%
Tech Rescue	9	1%	113	-	-
Other	1	0%	9	7	↑22%
Total	624	100%	6556	6549	0%

Incidents by District Trend for 2019





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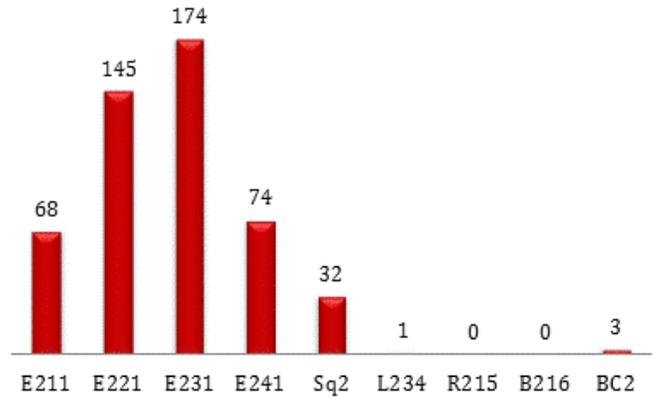


OPERATIONS REPORT

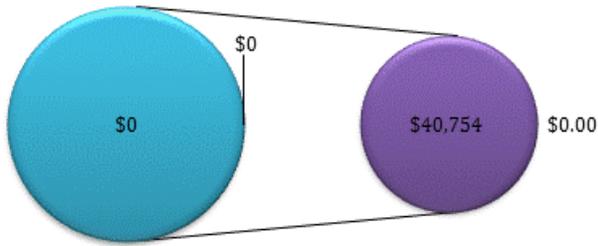
Total Responses by KFD Apparatus
(does not include canceled calls)

Unit	Oct 2019	YTD	% Per Unit
E211	68	788	11%
E221	145	1562	23%
E231	174	1574	28%
E241	74	825	12%
Squad 2	32	336	5%
L234	1	13	0%
R215	-	14	-
B216	-	2	-
BC2	3	28	0%
AMR	113	1201	18%
Other/Admin	14	208	2%

624 Total Incident Responses by Apparatus



2019 vs. 2018 Save / Loss Fire Risk Value



■ Oct 2019 Save
 ■ Oct 2019 Lost
 ■ Oct 2018 Save
 ■ Oct 2018 Lost

Confined vs. Non-Confined Fires	Confined	Non-Confined
Residential Fires	0	0
Commercial Fires	0	0

Fire Outcomes	Benchmark	Oct 2019
Water on Fire	n/a	
Primary All Clear	n/a	
Secondary All Clear	n/a	
Lost Stopped	n/a	
Fire Out	n/a	

Property Value—Fire Incidents	Oct 2019	Oct 2018	% Change
Total Fire Incidents Investigated	5	no data	-
Fire Incidents Total	5	no data	-
Fire Incidents with Property Damage	0	no data	-
Total Dollar Value of Property	\$0	\$40,754	\$40,754
Total Dollar Amount of Property Saved	n/a	\$0	-
Total Property Saved	n/a	0%	n/a

Cause of Ignition	# of Incidents	% of Total
Intentional	0	0%
Failure of Equipment or Heat Source	0	0%
Act of Nature	0	0%
Cause Undetermined after Investigation	5	100%
Cause Under Investigation	0	0%
Unintentional	0	0%

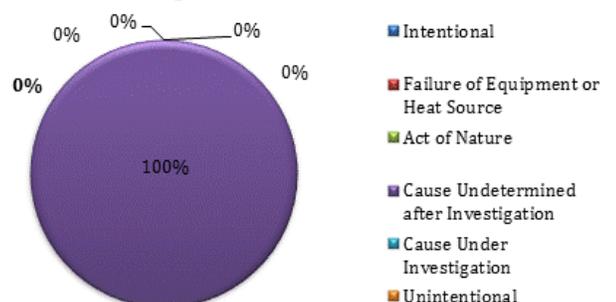
Working Smoke Detectors During Residential Structure Fires

Benchmark	Oct 2019
90%	n/a

Structure Smoke Detectors

Detector Presences Status	Count
Present	0
Not Present	0
Undetermined	0

Cause of Ignition Breakdown Oct 2019





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Number of Pre-Incidents	Total Pre-Incident Property Value	Total Pre-Incident Content Value	Total Pre-Incident Value	Average Value
5	\$0	\$0	\$0	\$0

Number of Loss Incidents	Total Property Loss	Total Content Loss	Total 2019 Losses	Average Loss
0	\$0	\$0	\$0	\$0

High Risk Fire—Fire Suppression (Commercial Structure/Residential Structure)

Incident Address	Date of Incident	DR #	Pre-Incident Property Value	Pre-Incident Content Value	Pre-Incident Total	Property Loss Value	Contents Loss Value	Loss Total
None to report								

Moderate Risk Fire—Fire Suppression (Commercial Vehicle Fires)

Incident Address	Date of Incident	DR #	Pre-Incident Property Value	Pre-Incident Content Value	Pre-Incident Total	Property Loss Value	Contents Loss Value	Loss Total
None to report								

Low Risk Fire—Fire Suppression (Brush, Dumpster, Passenger Vehicle Fires)

Incident Address	Date of Incident	DR #	Pre-Incident Property Value	Pre-Incident Content Value	Pre-Incident Total	Property Loss Value	Contents Loss Value	Loss Total
East Airway Avenue	10/11/19	19-6149	\$0	\$0	\$0	\$0	\$0	\$0
1301 West Beale Street	10/17/19	19-6259	\$0	\$0	\$0	\$0	\$0	\$0
120 South 8th Street	10/21/19	19-6356	\$0	\$0	\$0	\$0	\$0	\$0
2405 Harrod Avenue	10/21/19	19-6352	\$0	\$0	\$0	\$0	\$0	\$0
3180 Harrison Avenue	10/19/19	19-6313	\$0	\$0	\$0	\$0	\$0	\$0

Trend of Loss in 2019



AUTOMATIC AID BREAKDOWN

Mutual Aid	Dept.	Oct 2019	2019 YTD	2018 YTD	% YTD Change
Given	NACFD	14	42	No data	No data
Given	GVFD	3	20	No data	No data
Received	NACFD	10	51	No data	No data
Received	GVFD	1	6	No data	No data
Received	PPFD	-	10	No data	No data



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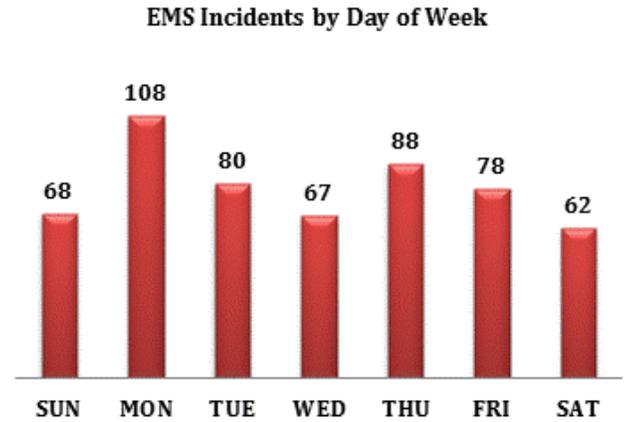
EMS REPORT

EMS Calls per Station	EMS	% for Month	YTD
Station 21	55	17%	653
Station 22	143	43%	1622
Station 23	134	40%	1291
Station 24	-	-	645

AMR Only Responses	CALLS	% YTD	YTD
EMS Response—KFD	498	10%	5041
EMS Response—AMR	113	9%	1201

KFD & AMR total Responses: 611 KFD responded to 82%

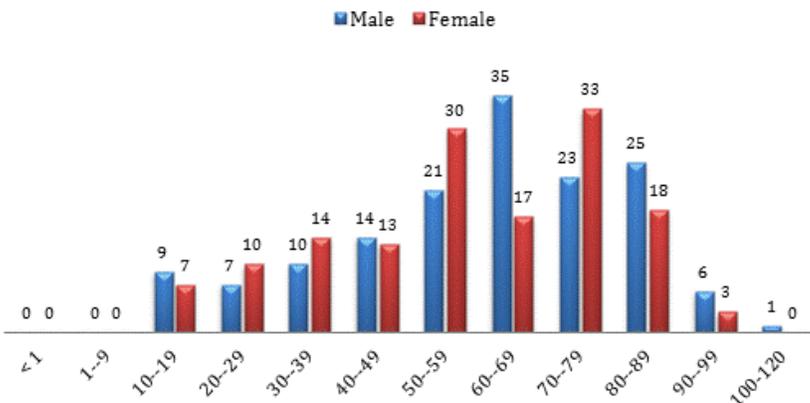
EMS TOP 10 DETERMINANTS				
CALL TYPE	2019	2018	Variance %	YTD
Breathing Problem—Delta	24	40	↓67%	413
Chest Pain—Delta	26	48	↓46%	262
Psychiatric—Bravo	19	30	↓37%	210
Sick Person—Charlie	23	19	↑17%	251
Falls—Bravo	33	32	↑3%	304
Sick Person—Alpha	27	19	↑30%	369
Unconscious/Fainting—Delta	13	10	↑30%	183
Breathing Problem—Charlie	24	17	↑29%	174
Falls—Alpha	11	30	↓63%	225
Unknown Problem—Bravo	19	21	↓11%	174



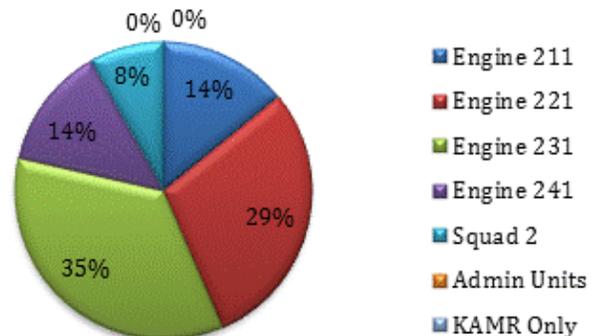
EMS Supply Costs		
Vendor	Oct 2019	FYTD 2020
Life-Assist	\$417.99	\$4,116.67
BoundTree	\$747.30	\$1,529.82

EMS Incidents by Type				
Type	KRMC Alert	Oct 2019	% of all EMS Incidents	YTD
Cardiac Arrest	2	6	0.7%	77
STEMI	-	2	0.2%	30
Stroke	3	6	1.8%	83
Falls/Trauma	3	67	9.3%	508
Naloxone Usage	-	3	0.5%	35
Sepsis	1	2	0.2%	30

Patients by Age Group and Gender October 2019



EMS Calls by Unit



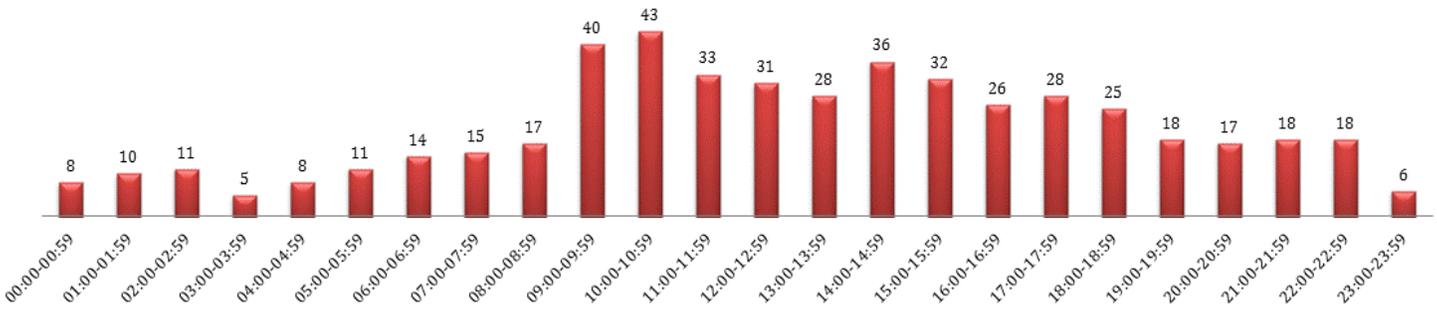


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EMS REPORT

EMS Incidents by Hour



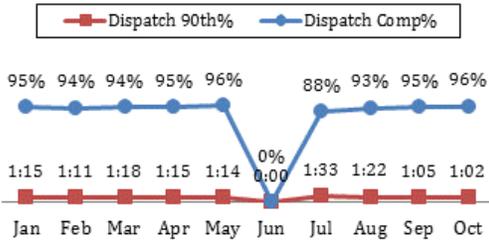
EMS PERFORMANCE by RISK

RISK	EMS Incidents	Dispatch		Turnout		Travel		Total Response	
		90th%	Comp%	90th%	Comp%	90th%	Comp%	90th%	Comp%
BENCHMARKS		1:30	90%	1:00	90%	4:00	90%	8:00	90%
HIGH-Charlie, Delta, & Echo	277	1:04	96%	1:10	84%	7:22	42%	8:35	83%
MODERATE-Bravo	114	1:11	95%	1:02	89%	7:58	22%	10:40	63%
LOW-Alpha, Omega, & Public Assist	107	0:41	100%	1:27	70%	5:06	25%	9:00	63%
Total	498	1:02	96%	1:11	85%	7:30	36%	9:28	77%

EMS Performance by RISK

DISPATCH

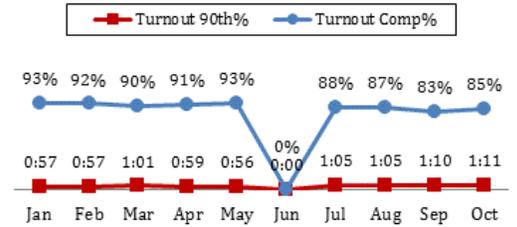
Benchmarks: 90th% - 1:30 Comp% - 90%



EMS Performance by RISK

TURNOUT

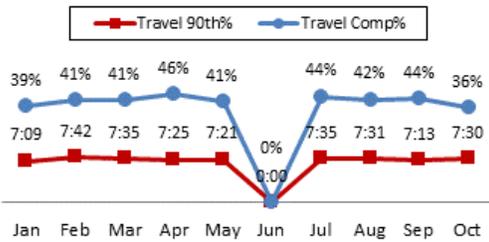
Benchmarks: 90th% - 1:00 Comp% - 90%



EMS Performance by RISK

TRAVEL

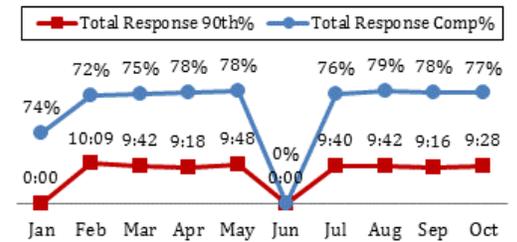
Benchmarks: 90th% - 4:00 Comp% - 90%



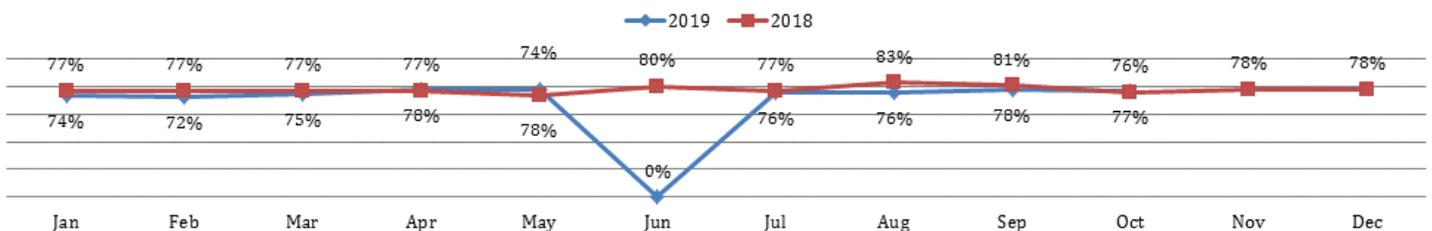
EMS Performance by RISK

TOTAL RESPONSE

Benchmarks: 90th% - 8:00 Comp% - 90%



Total Response Time Compliance%- EMS CALLS





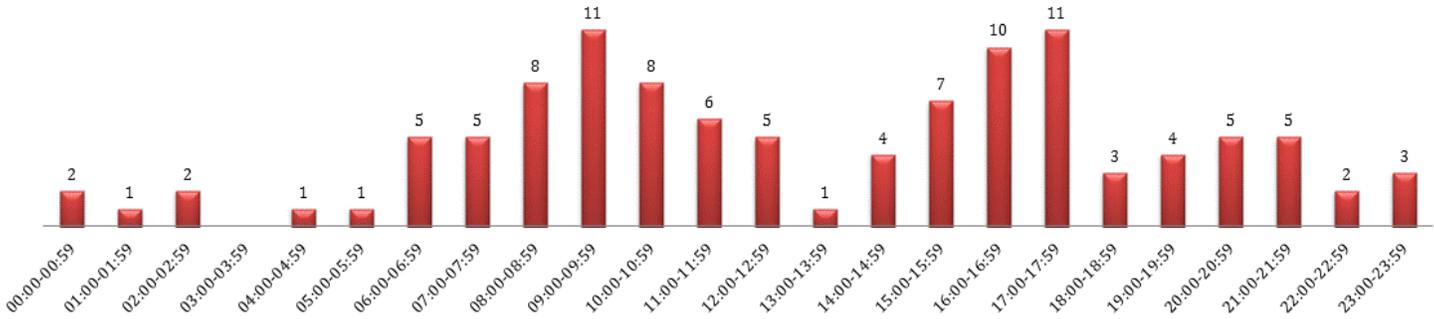
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FIRE REPORT

Fire Incidents by Hour



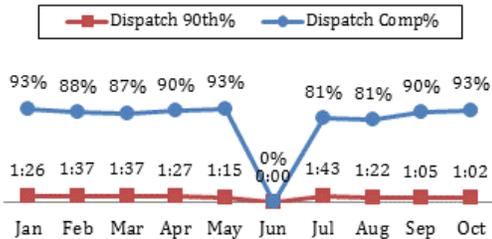
FIRE PERFORMANCE by RISK

RISK	Fire Incidents	Dispatch		Turnout		Travel		Total Response	
		90th%	Comp%	90th%	Comp%	90th%	Comp%	90th%	Comp%
BENCHMARKS		1:30	90%	1:00	90%	4:00	90%	8:00	90%
HIGH-Charlie, Delta, & Echo	12	1:04	100%	1:40	44%	13:28	38%	0:00	75%
MODERATE-Bravo	1	1:11	100%	0:52	100%	-	-	0:00	-
LOW-Alpha, Omega, & Public Assist	97	0:41	92%	1:33	65%	7:58	41%	0:00	68%
Total	110	1:02	93%	1:34	63%	9:46	40%	0:00	68%

Fire Performance by RISK

DISPATCH

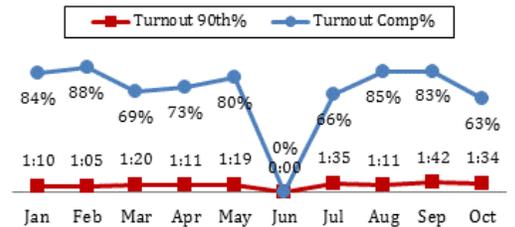
Benchmarks: 90th% - 1:30 Comp% - 90%



Fire Performance by RISK

TURNOUT

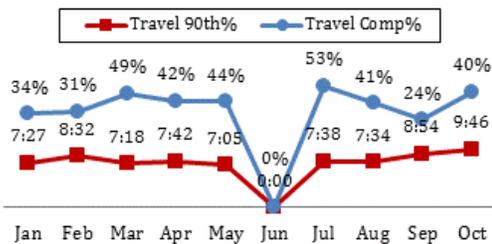
Benchmarks: 90th% - 1:30 Comp% - 90%



Fire Performance by RISK

TRAVEL

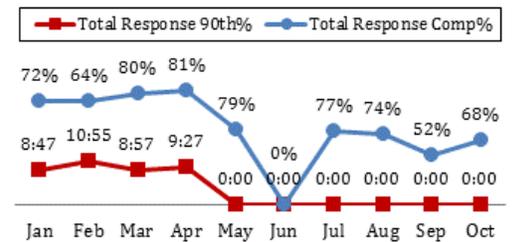
Benchmarks: 90th% - 1:30 Comp% - 90%



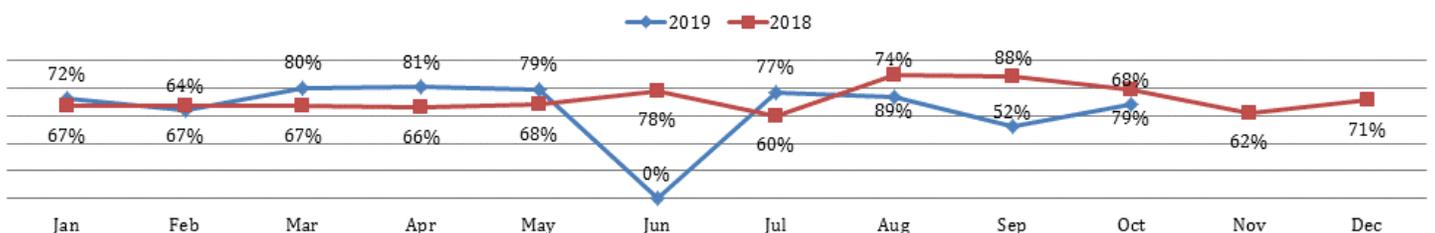
Fire Performance by RISK

TOTAL RESPONSE

Benchmarks: 90th% - 8:00 Comp% - 90%



Total Response Time Compliance%- FIRE CALLS





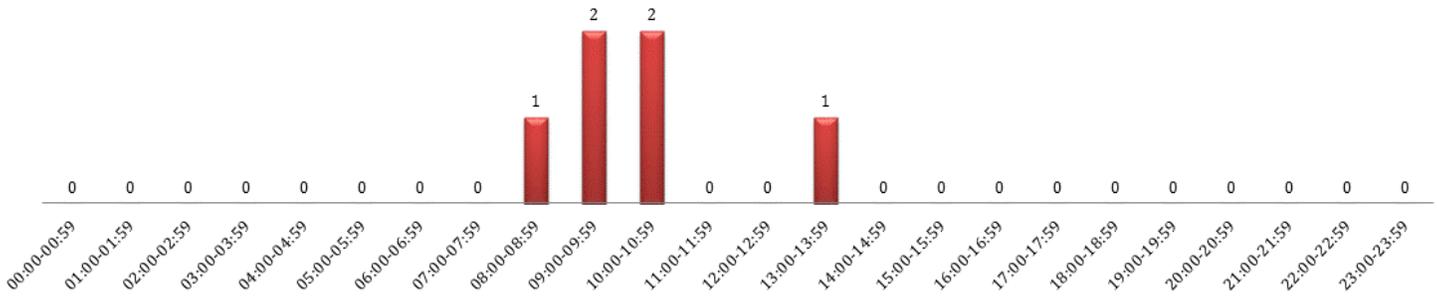
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HAZMAT REPORT

HazMat Incidents by Hour



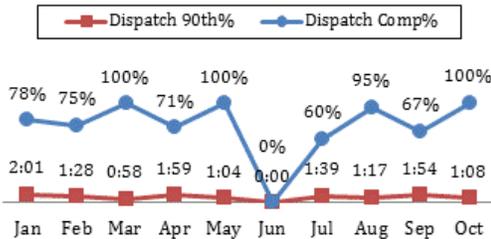
HAZMAT PERFORMANCE by RISK

RISK	HazMat Incidents	Dispatch		Turnout		Travel		Total Response	
		90th%	Comp%	90th%	Comp%	90th%	Comp%	90th%	Comp%
BENCHMARKS		1:30	90%	1:00	90%	4:00	90%	8:00	90%
HIGH-Charlie, Delta, & Echo	-	-	-	-	-	-	-	-	-
MODERATE-Bravo	5	1:09	100%	1:22	60%	4:27	50%	6:02	100%
LOW-Alpha, Omega, & Public Assist	1	0:42	100%	0:33	100%	7:16	0%	8:31	0%
Total	6	1:08	100%	1:21	67%	6:11	40%	7:31	80%

HazMat Performance by RISK

DISPATCH

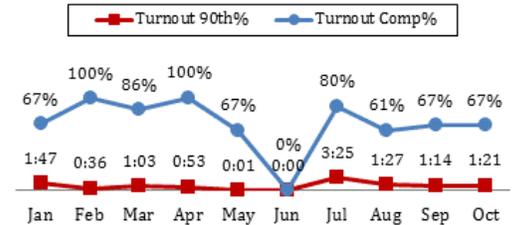
Benchmarks: 90th% - 1:30 Comp% - 90%



HazMat Performance by RISK

TURNOUT

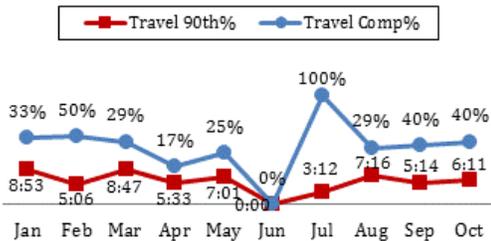
Benchmarks: 90th% - 1:00 Comp% - 90%



HazMat Performance by RISK

TRAVEL

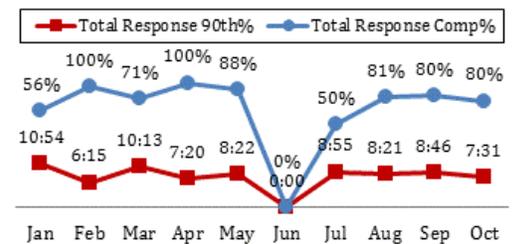
Benchmarks: 90th% - 4:00 Comp% - 90%



HazMat Performance by RISK

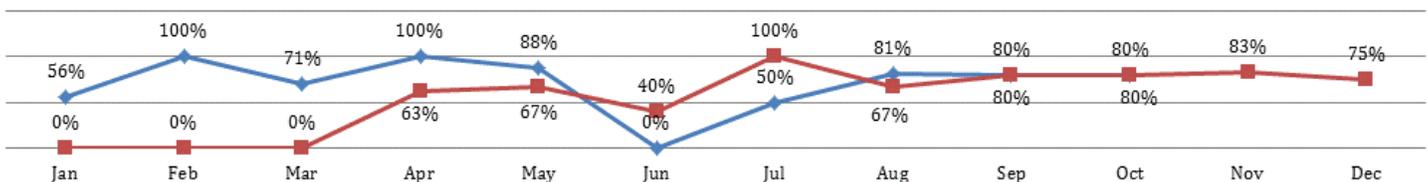
TOTAL RESPONSE

Benchmarks: 90th% - 8:00 Comp% - 90%



Total Response Time Compliance%- HAZMAT CALLS

— 2019 — 2018





Kingman FIRE DEPARTMENT Monthly Performance Report October 2019



UTSETIN—CARDIAC SURVIVABILITY REPORT

CARDIAC SURVIVABILITY FOR OCTOBER 2019: 50 %

CARDIAC EVENT, WITNESSED			
Group Total		1	
Resuscitations Attempted		1	
Pre-Arrival CPR		1	ROSC
Initial Rhythm	Asystole	-	-
	VF/VT	1	1
	Other Rhythm	-	-
ROSC for Group		1	-
ROSC % for Group		1	-

CARDIAC EVENT, NOT WITNESSED			
Group Total		-	
Resuscitations Attempted		-	
Pre-Arrival CPR		-	ROSC
Initial Rhythm	Asystole	-	-
	VF/VT	-	-
	Other Rhythm	-	-
ROSC for Group		-	-
ROSC % for Group		-	-

CARDIAC EVENT, WITNESSED by EMS			
Group Total		1	
Resuscitations Attempted		1	
Bystander CPR		-	ROSC
Initial Rhythm	Asystole	-	-
	VF/VT	-	-
	Other Rhythm	1	-
ROSC for Group		-	-
ROSC % for Group		-	-

Public Access Defibrillator (AED)	-
AED Available	1
AED Used	1
AED ROSC	1

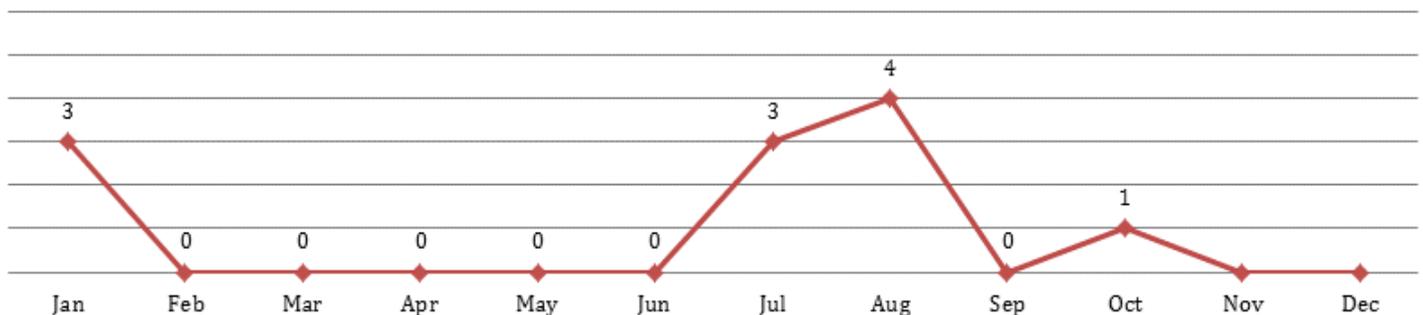
Attempted Resuscitations	2
Cardiac Arrest with ROSC	1
Non-traumatic Cardiac Arrest with ROSC	1
Cardiac Arrest with Bystander CPR performed	1

Cardiac Arrest Calls	2
Cardiac Arrest - Cardiac Event	2
Cardiac Arrest - Trauma Event	-
Resuscitations Attempted	2

CPR CERTIFICATIONS ISSUED OCTOBER 2019	
BLS	14
Heartsaver	16
AED	30
Friends & Family	-
Hands Only	6
Total	66

CRR is still committed to improving the Cardiac Arrest Survival rate. We have partnered up with Kingman Police Department as many times their response is a couple minutes before our response. In doing so we have taught Kingman Police Department's officers and civilian staff CPR. This month we finished off an additional 16 certifications. We also held our monthly BLS CPR class which was open to the public. Additionally we held our monthly Hands Only CPR booth reaching 6 citizens.

Cardiac Arrest w/ Bystander CPR Performed





Kingman FIRE DEPARTMENT Monthly Performance Report October 2019

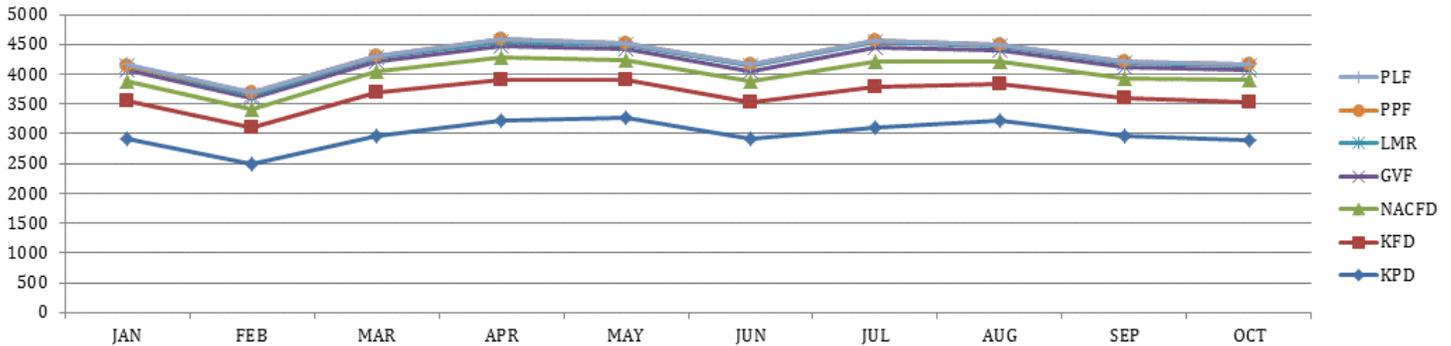


COMMUNICATION CENTER REPORT

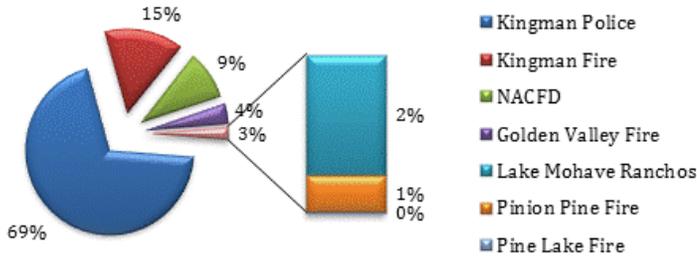
12

Communication Center Calls for Service by Agency	2019 YEAR-TO-DATE		POLICE	EMS	FIRE	HAZMAT	TECH RESCUE	OTHER	2019 Total	2018 Total
	Count	Percentage								
City of Kingman Police	29965	69.7%	2900	-	-	-	-	-	2900	3048
City of Kingman Fire	6556	15.3%	-	498	110	6	9	1	624	628
Northern Arizona Consolidated Fire	3581	8.3%	-	267	118	4	-	-	389	387
Golden Valley Fire	1839	4.3%	-	107	51	-	-	-	158	170
Lake Mohave Ranchos	746	1.7%	-	59	17	-	-	-	76	66
Pinion Pine Fire	264	0.6%	-	20	3	-	-	-	23	25
Pine Lake Fire	23	0.1%	-	-	-	-	-	-	-	3
TOTAL	42974	100%	2900	951	299	10	9	1	4170	4327

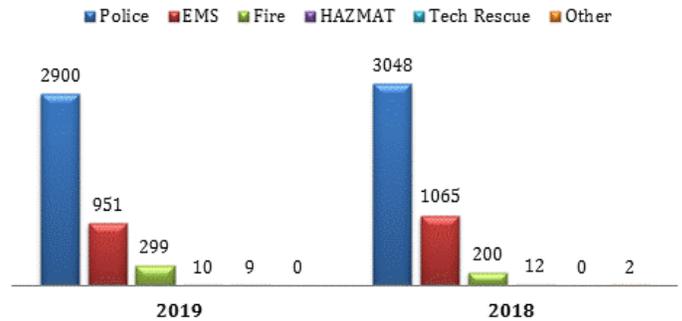
of Agency Calls 2019 Trend



Percentage of Calls per Agency
Total Calls for October: 4170



9-1-1 Communication Calls Per Agency
Oct 2019 DOWN 4% from Oct 2018



Alarm Handling by Agency	Incidents	Handling Time	Dispatch Time	Alarm Handling	Compliance %
Kingman Police	2900	-	-	6:57	49%
Kingman Fire	624	-	-	1:04	96%
Northern AZ Consolidated Fire	389	-	-	1:07	95%
Golden Valley Fire	158	-	-	1:22	92%
Lake Mohave Ranchos	76	-	-	1:37	87%
Pinion Pine Fire	23	-	-	2:44	78%
Pine Lake Fire	-	-	-	-	-
TOTAL	4170	-	-	1:12	94%



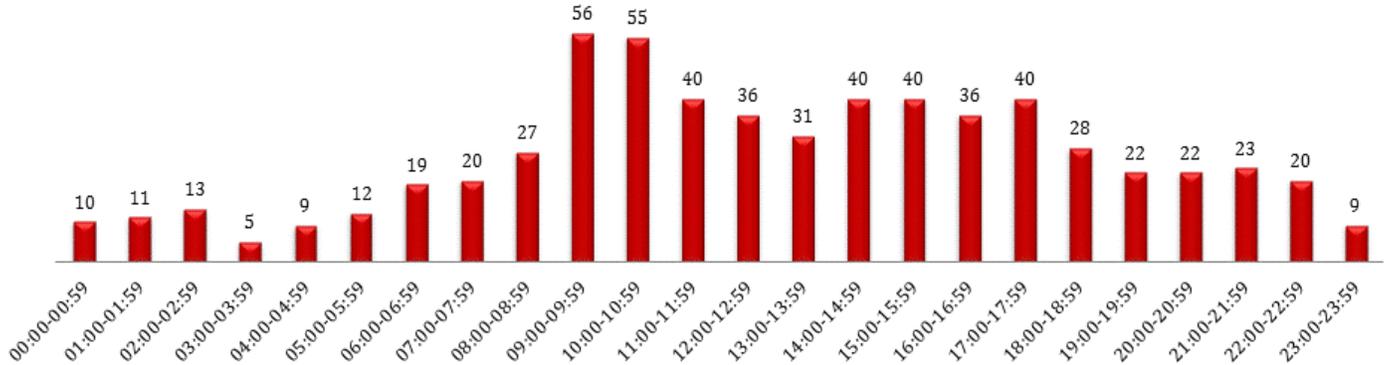
Kingman FIRE DEPARTMENT

Monthly Performance Report October 2019



COMMUNICATION CENTER REPORT

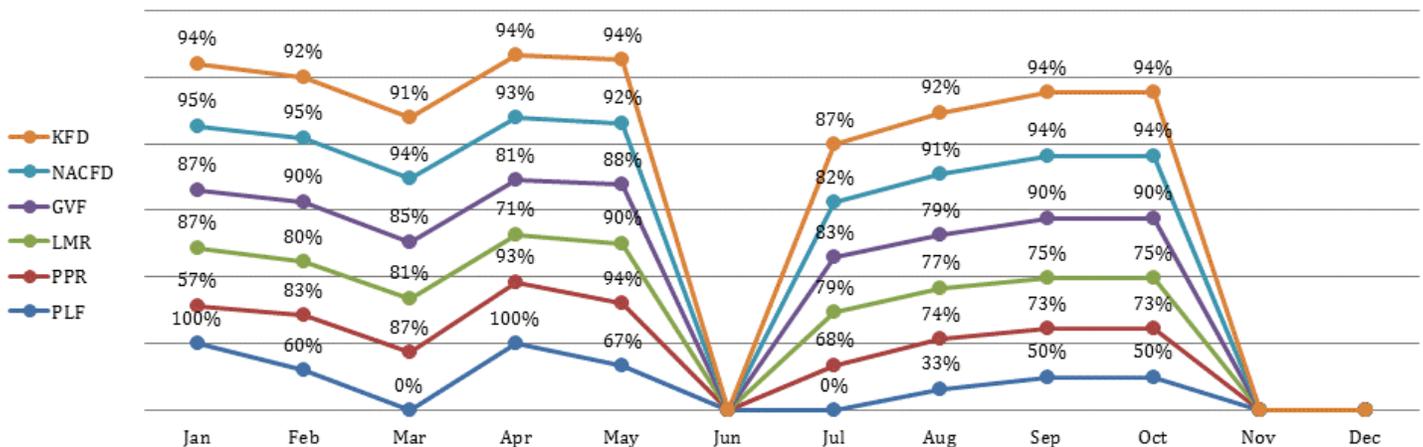
Total Incidents by Alarm Hour



COMMUNICATIONS CENTER STANDARDS PERFORMANCE

STANDARD	Incidents	Benchmark	Reliability	Baseline	Compliance %
9-1-1 Call Answering	2377	0:10	95%	0:10	95%
AGENCY	INCIDENTS	BENCHMARK		DISPATCH TIME	
Kingman Fire	624	1:30	90%	1:08	94%
Northern AZ Consolidated Fire	389	1:30	90%	1:14	94%
Golden Valley Fire	158	1:30	90%	1:26	90%
Lake Mohave Ranchos	76	1:30	90%	2:33	75%
Pinion Pine Fire	23	1:30	90%	2:07	73%
Pine Lake Fire	0	1:30	90%	5:04	50%
TOTAL	1270	1:30	90%	1:22	92%

Benchmark Compliance Trend by Agency - 2019



TELEPHONY BREAKDOWN

Call Type	Oct 2019	2019 YTD	2018 YTD	% YTD Change
Emergency	2377	23940	No data	n/a
Non-Emergency	8241	86949	No data	n/a
TOTAL	10618	110889	No data	n/a



Kingman FIRE DEPARTMENT Monthly Performance Report October 2019

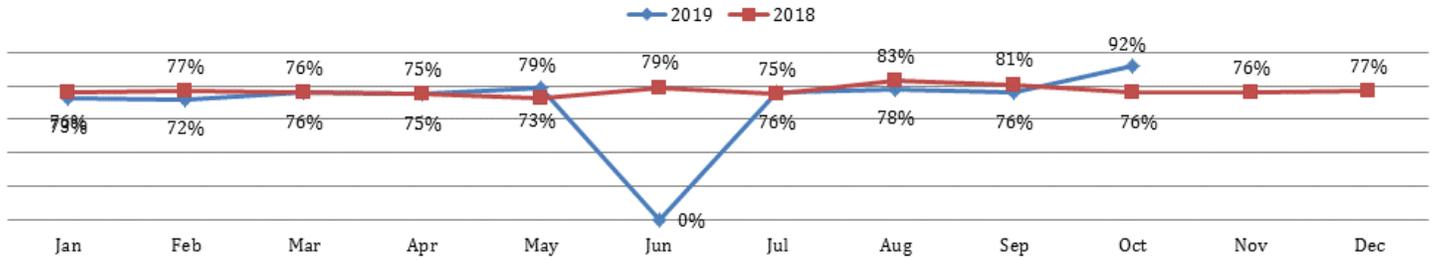


COMMUNICATION CENTER REPORT

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All 90th Percentile Times by Month	All Incidents	Dispatch		Turnout		Travel		Total Response	
		90th%	Comp%	90th%	Comp%	90th%	Comp%	90th%	Comp%
BENCHMARKS		1:30	90%	1:00	90%	4:00	90%	8:00	90%
October 2019	624	1:04	96%	1:18	82%	7:35	37%	9:37	76%

Total Response Time Compliance % - ALL CALLS

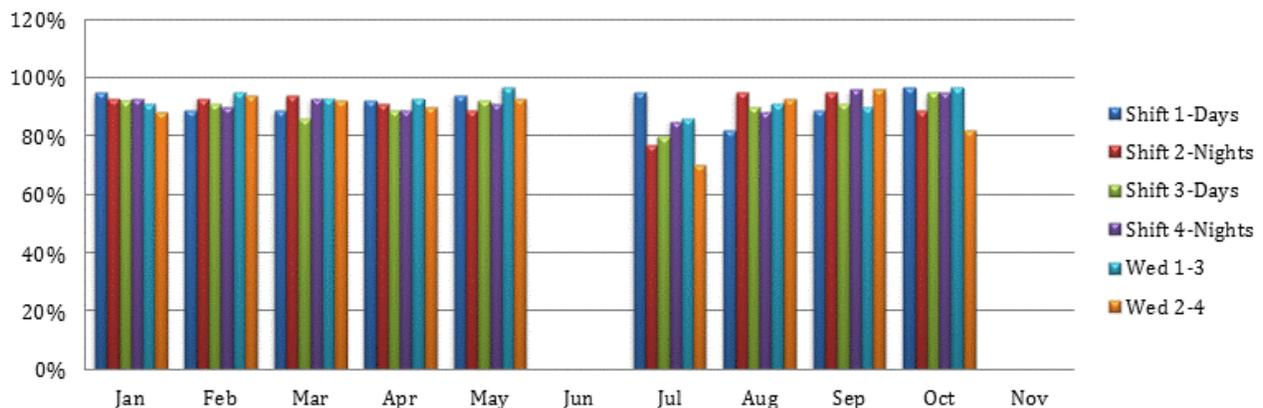


Performance by Time Block	All Incidents	Dispatch		Turnout		Travel		Total Response	
		90th%	Comp%	90th%	Comp%	90th%	Comp%	90th%	Comp%
BENCHMARKS		1:30	90%	1:00	90%	4:00	90%	8:00	90%
0000-0500	60	1:00	97%	1:55	28%	8:24	22%	10:21	60%
0600-1100	217	1:02	98%	1:06	86%	7:51	32%	9:56	78%
1200-1700	223	0:57	96%	0:58	92%	7:32	45%	9:19	80%
1800-2300	124	1:17	93%	1:10	87%	7:07	96%	9:04	74%
Total	624	1:04	96%	1:18	82%	7:35	37%	9:37	76%

9-1-1 COMMUNICATIONS CENTER PERFORMANCE BY SHIFT

Shift	Incidents	%	Dispatch Time	Compliance %
Shift 1—Days	331	26%	0:59	97%
Shift 2—Nights	189	15%	1:32	89%
Shift 3—Days	345	27%	1:04	95%
Shift 4—Nights	220	17%	1:01	95%
Wed 1-3	128	10%	1:06	97%
Wed 2-4	57	4%	1:57	82%
TOTAL	1270	100%	1:12	94%

9-1-1 Communications Center Shift Compliance % 2019 YTD





Kingman FIRE DEPARTMENT Monthly Performance Report October 2019



TRAINING REPORT

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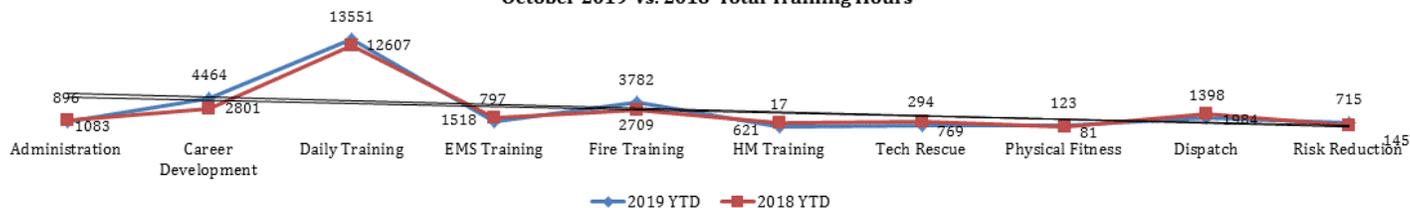
Training Hours

Training Type	Hours	% for Month	2019 YTD	2018 YTD	Variance %
Administration	44	2.2%	896	1083	↓17%
Career Development	133	6.7%	4464	2801	↑37%
Daily Training	1313	66.6%	13551	12607	↑7%
EMS Training	36	1.8%	797	1518	↓47%
Fire Training	244	12.4%	3782	2709	↑28%
HM Training	-	-	17	621	↓97%
Tech Rescue	15	0.8%	294	769	↓62%
Physical Fitness	6	0.3%	123	81	↑34%
9-1-1 Communications	178	9.0%	1398	1984	↓42%
Risk Reduction	3	0.2%	715	145	↑80%
Total	1972	100%	26038	24318	↑7%

Training Performance Compliance

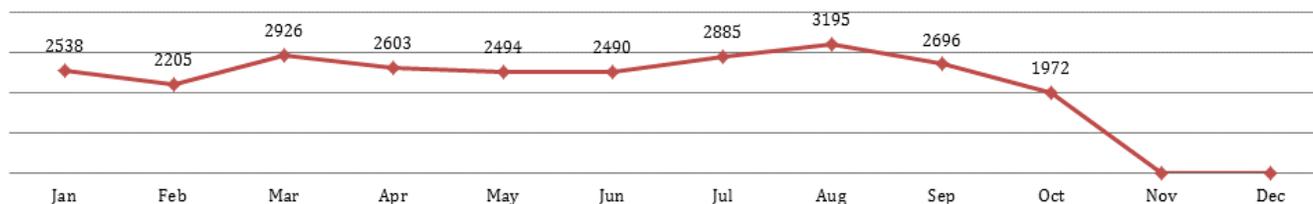
Benchmark	Officer Development	EMS	Fire	HazMat	Tech Rescue	Admin	Total
90%	100%	100%	100%	100%	no scheduled training	100%	100%

October 2019 vs. 2018 Total Training Hours



The Training and Safety division had a variety of internal and external training in the month of October 2019. Fifteen (15) KFD Personnel completed the written exam and skills for the Fire Department Safety Officer's Association (FDSOA) Incident Safety Officer (ISO) class they attended in September 2019. The Training Division started the Annual Volunteer Fireman's Insurance Services course which will conclude in early November 2019. It is mandated that all KFD personnel attend the classroom and driving course on an annual basis. Three (3) KFD personnel attended the "EMS World Expo" in New Orleans. This expo had multiple classroom sessions pertaining to Emergency Medical Services service delivery in regards to service delivery, new marketing equipment, and up and coming ideas to improve service delivery. Four (4) members attended an "Active Shooter" class hosted by Fort Mohave Mesa Fire District. This class was joint law enforcement and entailed how to mitigate active shooting events. Kingman Fire Department is planning an "active shooter" class in the spring of 2020 and will include multiple agencies. Kingman Fire Personnel completed the annual Kingman Physical Abilities Test which is required on an annual basis to ensure all members working in an IDLH environment are fit for duty. The recorded training hours for October 2019 were 1,972 hours this is an increase of 7% from 2018 YTD.

Total Training Hours by Month



OCT 2019	Year to Date	
Total Monthly Training Hours	1972	YTD Training Hours 26038
Average Monthly Hours per person (85)	19	Average YTD Hours per person (85) 308



Kingman FIRE DEPARTMENT

Monthly Performance Report October 2019



BUILDING & LIFE SAFETY REPORT

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Top Violations

Inspection Type	# of Deficiencies	Violation
Building	44	Final Occupancy (7)
Fire	52	Power Supply for Means of Egress

Completed Monthly Fire Code Inspections			Monthly Code Violations		
Fire Prevention	Completed	YTD	Fire Prevention	Violations	YTD
Re-Inspection	14	390	Weeds	18	74
Annual Scheduled Inspection	88	1505	Fire	52	132
Remaining Inspections	7	43	Building	2	6
Total Inspections	109	1938	Total Violations	72	212

Target Hazard Commercial Occupancies & Bldg Inspections			Trending Code Violations			
Inspection Type	Oct 2019	YTD	Type	Oct 2019	Oct 2018	Variance %
Fire Inspections	102	369	Fire	1	No data	-
Building Inspections	475	1944	Building	2	No data	-

Business License Inspections	Oct 2019	YTD
	31	415

Community Risk Reduction Activities				
Activity	Oct 2019	# of Attendees	2019 YTD	2018 YTD
Smoke Alarm Maintenance/Calls	8	16	50	22
Smoke Alarm New Install (each alarm)	4	-	51	51
Child Safety Seat Checks	1	1	59	4
Child Safety Seats - Issued NEW	2	-	44	-
Public Education Classes	15	441	163	38
Public Education Outreach	6	3520	77	78
Explorer Program Training	14	50635		5
Knox Box	1	1	27	9
Citizens Fire Academy Training	-	-	-	-
CERT Training	-	-	-	-
Station Tours	8	240	21	6
Total	59	4725	527	213

Community Risk Reduction visited many preschools this month for fire prevention month. Along with visiting preschools, we hosted a field trip for Kingman Academy of Learning's 2nd Grade. For the field trip to Station 22 4 classes were split up into 3 different stations. With the assistance of "C Shift" one class did a Station Tour while another was getting an Engine Tour. The other two classes competed against each other in our Mini Firefighter Combat Challenge. All classes switched and participated in all aspects. At the end of the field trip the two winning classes competed for an overall winner. CRR then joined all classes at Lewis Kingman Park for a picnic. CRR planned and conducted the static display portions of the Annual Walk Away From Drugs. At the walk away from drugs we collaborated with Northern Arizona Consolidated Fire District, Kingman Police Department, Arizona Department of Transportation Enforcement, Arizona Rangers, Gairdian Air's Angel 6, TriState Careflight 14 as well as Unisource Energy Services. CRR teamed up with other City Departments for a 2 part Career Day. The first part was for middle schoolers to start getting an idea for a career choice. The second part later in the day was open to the general public. CRR put on a Fire Extinguisher class for various divisions of the City Complex. We rounded out the month by assisting Arizona Department of Economic Security and many other agencies with a Trunk or Treat. We also assisted Mohave County Sheriff's Office with a Candy Crawl on Halloween Night. Event such as these appear to be the preferred method of Trick or Treating. The events provide a safe and friendly environment for kids to gather up and receive candy from safe sources.



Kingman FIRE DEPARTMENT Monthly Performance Report October 2019



BUILDING & LIFE SAFETY REPORT

Building Review Activities

Review Types	Oct 2019	YTD
Commercial Plans	1	7
Other Commercial Plans	8	90
Residential Plans	23	292
Other Residential Plans	26	193
Sign Review	5	25
Special Event Permit Review	10	66
Other Reviews	1	13
Building Safety Inspections	570	4872
Hydrant Activity (All)	349	3045
Total	993	8603

New Residential Permits Issued w/Valuation by Month

Month	2019 Permits	2019 Value	2018 Permits	2018 Value
January	12	\$2,098,437	25	\$4,150,990
February	24	\$3,612,916	31	\$4,632,640
March	29	\$5,319,757	19	\$3,265,851
April	21	\$3,170,535	31	\$5,154,348
May	22	\$3,662,853	35	\$5,931,018
June	50	\$4,421,333	29	\$4,754,472
July	25	\$4,630,422	23	\$3,812,374
August	38	\$5,900,434	15	\$2,613,249
September	22	\$3,923,443	25	\$3,986,705
October	46	\$7,130,951	0	\$0
November			16	\$2,350,177
December			16	\$3,036,520
Total	265	\$43,484,879	265	\$43,688,345

Commercial—New/Under Review Permits

- ⇒ Rilibertos 3123 Stockton Hill Road
- ⇒ Route 66 Stuff your Stuff 3645 E Andy Devine Avenue
- ⇒ Mohave County Library 33269 N Burbank Street
- ⇒ Comfort Suites 1149 E Sunrise Ave E

Commercial Permits Issued

Under Construction

- ⇒ Mohave County Courthouse 401 Spring Street
- ⇒ Canada Mart, 210 W. Andy Devine Avenue
- ⇒ Innovative Warehouse 1301 Andy Devine Avenue
- ⇒ DES 2400 Airway Avenue

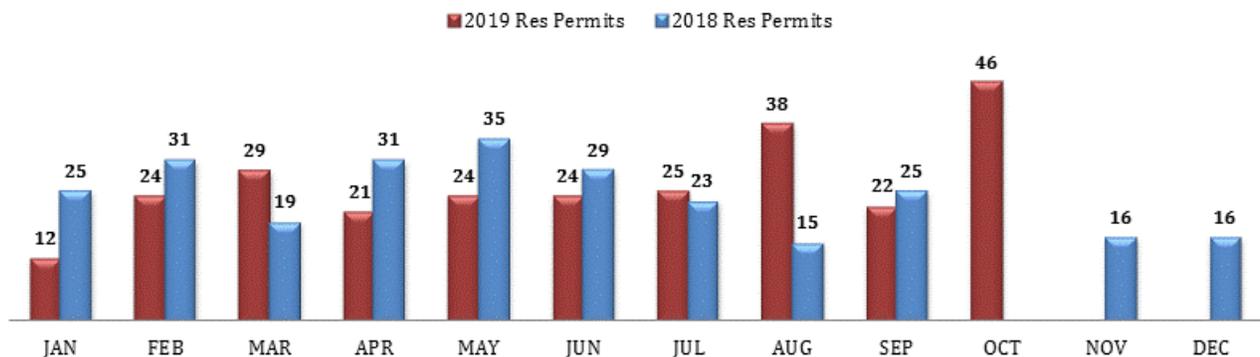
Commercial Permits Ready to Issue

- ⇒ Perkins 3123 Stockton Hill Rd

Commercial Permits Close-Out

- ⇒ Black Bear Dinner 946 Beale Street

New Residential Permits Issued



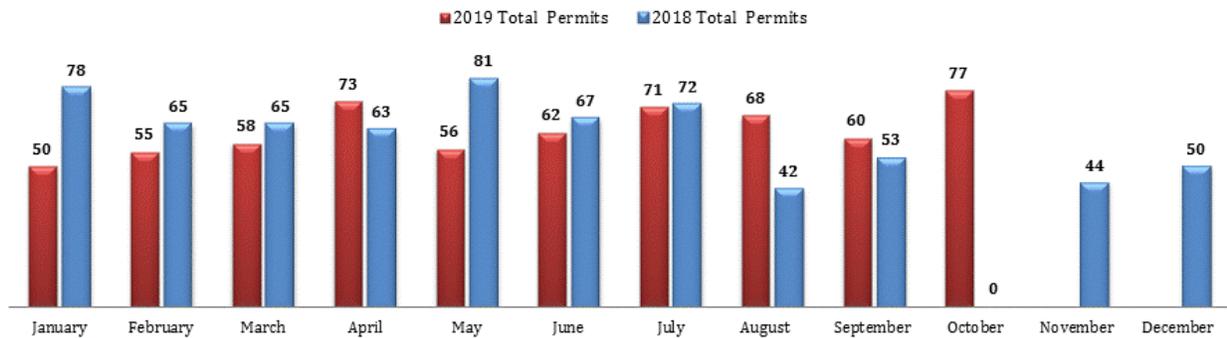


Kingman FIRE DEPARTMENT Monthly Performance Report October 2019



BUILDING & LIFE SAFETY REPORT

Commercial & Residential Permits Issued YTD



New Commercial Permits Issued w/Valuation by Month

Month	2019 Permits	2019 Value	2018 Permits	2018 Value
January	2	\$785,934	1	\$713,552
February	0	\$0	1	\$508,129
March	0	\$0	0	\$0.00
April	2	\$4,931,071	0	\$0.00
May	0	\$0	2	\$222,109
June	0	\$0	1	\$45,337
July	2	\$4,747,314	2	\$1,619,062
August	0	\$0	1	\$2,628,360
September	0	\$0	0	\$0.00
October	0	\$0	0	\$0.00
November	0	\$0	0	\$0.00
December	0	\$0	0	\$0.00
Total	6	\$10,464,325	8	\$5,736,548

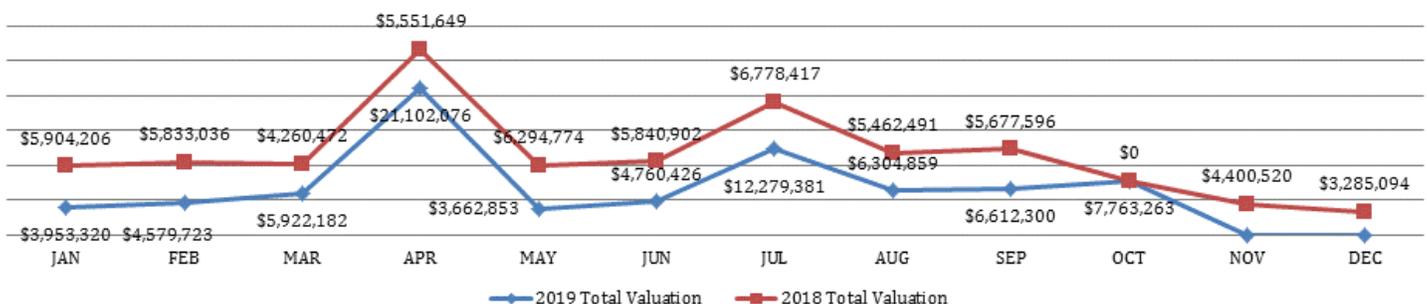
Commercial & Residential Plan Review Performance Compliance

Benchmark	Residential Review Complete within 5 Working Days	Commercial Review Complete within 14 Working Days
90%	58%	64%

Building & Life Safety Inspection Performance Compliance

Benchmark	FIRE: Scheduled Inspections Completed Same Day	BLDG: Scheduled Inspections Completed Same Day
90%	100%	100%

Total Value of Commercial & Residential Permits Issued





Kingman FIRE DEPARTMENT

Monthly Performance Report October 2019



BUILDING & LIFE SAFETY REPORT

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Total Permits Issued w/Valuation by Month

Month	2019 Permits	2019 Value	2018 Permits	2018 Value
January	50	\$3,953,320	78	\$5,904,206
February	55	\$4,579,723	65	\$5,833,036
March	58	\$5,922,182	65	\$4,260,472
April	73	\$21,102,076	63	\$5,551,649
May	56	\$3,662,853	81	\$6,294,774
June	62	\$4,760,426	67	\$5,840,902
July	71	\$12,279,381	72	\$6,778,417
August	68	\$6,304,859	42	\$5,462,491
September	60	\$6,612,300	53	\$5,677,596
October	77	\$7,763,263	49	\$0
November			44	\$4,400,520
December			50	\$3,285,094
Total	630	\$76,940,383	729	\$59,289,159

Permit Fees	Oct 2019	Oct 2018	Permits FINALED	Oct 2019	Oct 2018
Collected	\$213,912	\$31,420	Total #	49	41
Waived	\$3,576	\$6,772	Total Value	\$4,911,595	\$4,399,276

The Values of the Kingman Fire Department

- * **Safety:** Members of the City of Kingman Fire Department believe our health and safety are essential for us to fulfill our Mission. We are committed to providing the most effective health and safety programs for our members' well-being and operational readiness.
- * **Community:** Members of the City of Kingman Fire Department are committed to fulfilling our responsibility and deepening our involvement in the community we serve. Our responsibility is to protect life, property and the environment. No request or inquiry will go unanswered.
- * **Professionalism:** Members of the City of Kingman Fire Department highly value being professionals at all times. As professionals, we are committed to providing the highest level of operational readiness through preparation, education and continual self-improvement.
- * **Empowerment:** Members of the City of Kingman Fire Department value staff involvement in decision making and delegate authority to the most appropriate level. We believe that a united team can achieve far more than an individual effort. We hold ourselves to the highest standards and are accountable for our actions.
- * **Efficiency/Effectiveness:** Members of the City of Kingman Fire Department understand the importance of organizational sustainability. Therefore, we value fiscal prudence and strive to be effective and efficient in the execution of our duties.
- * **Integrity/Honesty:** Members of the City of Kingman Fire Department are honest, fair, and compassionate when dealing with members of our community and with each other. We are honorable to our profession and we inspire each other to maintain trustworthiness, openness, and sincerity.
- * **Courage:** Members of the Kingman Fire Department will demonstrate the mental and moral strength to persevere in times of difficulty with conviction and strength.



Kingman FIRE DEPARTMENT

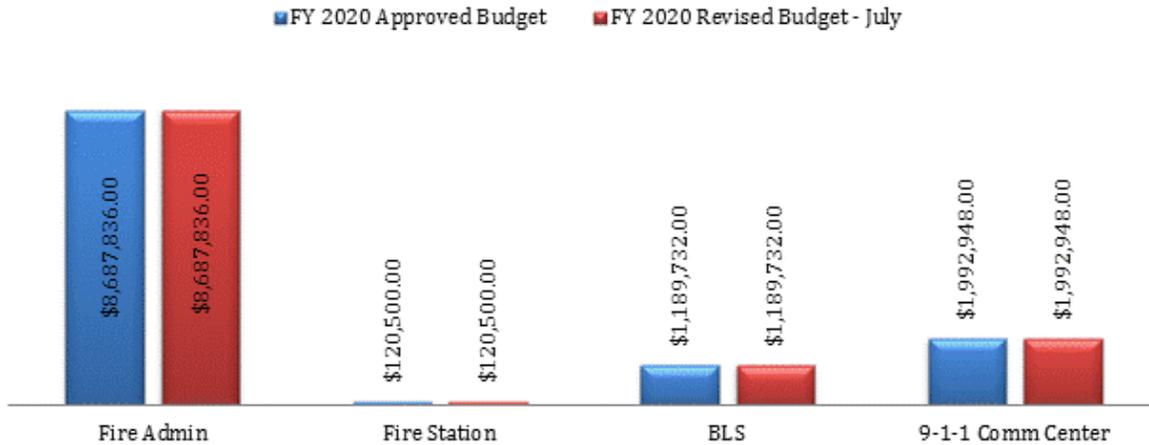
Monthly Performance Report October 2019



FIRE ADMINISTRATION STRATEGIC HIGHLIGHTS

The Kingman Fire Department administration provides support for the daily response to both emergency and non-emergency incidents within the city of Kingman and surrounding areas. This support comes in the form of leadership, strategic management, fiscal administration, long-range planning, inter-departmental coordination, budget development, grant management, payroll, and administrative support to all divisions. The professional service provided by the Department Administration is focused on the mission, vision, and values of the organization with a specific focus on safety and customer service.

FY 2020 Approved Budget vs. Current Revised Budget



Grant Information

The department is awaiting funding for the FEMA Assistance to Firefighters grant for \$135,000.00 for portable radios. This is a welcome addition as a replacement program was funded in FY 2109-2020. The department is preparing for the purchase of these radios and implementation within the department.

The department is also preparing for the implementation of ballistic gear which was awarded in a regional homeland security grant allowing for this purchase to protect our responders in a variety of situations from active shooter to routine emergency response.

- ◆ The department is currently installing diesel exhaust extractions systems for all fire stations as approved in the FY 2019-2020 capital improvement process.
- ◆ The department is currently performing the management services agreement for the Northern Arizona Consolidated Fire District #1 allowing the department to analyze airport and industrial complex response which will be comprised of both agencies.

The monthly performance report ensures the department is meeting the established mission: *“To provide the highest level of emergency response and effective prevention to preserve the life, property, and well-being of our community”*. This report represents the commitment that the department has made to data analysis and data-based-decision-making in its philosophy of continuous improvement. Please contact me if you would like additional information or if you have any questions regarding the information provided with the Monthly Performance Report.

Jake Rhoades, Fire Chief

2019

OCTOBER PERFORMANCE REPORT CITY OF KINGMAN—FIRE DEPARTMENT

To request further information, contact:
Jake Rhoades, Fire Chief
Kingman (AZ) Fire Department
412 East Oak Street, Kingman, AZ. 86401
(928) 753-2891
<http://www.kingmanfire.com>

