



Kingman FIRE DEPARTMENT Monthly Performance Report April 2020



The Mission of the Kingman Fire Department is to enhance the life, property, and well-being of our community.

MISSION VISION VALUES

- Continue to be a department which demonstrates excellence in the delivery of its own services.
 - Honor our community's trust by demonstrating our commitment to duty.
 - Strive to continually improve services and programs to the community, ensuring they are made available and are clearly understood by our community.
 - Maintain an efficient and effective response by utilizing the Community Risk Reduction model.
 - Strengthen our relationships through consistent collaboration with our partners and support agencies
 - Maintain an internal culture of diversity, respect and professionalism through transparency, cooperation and communication.
 - To comprehensively train and develop our members to ensure the future success of the Kingman Fire Department.
- **SAFETY:** Provide the most effective health and safety programs for our members' well-being and operational readiness.
 - **COMMUNITY:** Fulfill our responsibility and deepen our involvement in the community we serve.
 - **PROFESSIONALISM:** Provide the highest levels of internal and external customer service.
 - **EMPOWERMENT:** Delegate authority to the most appropriate level.
 - **PROFICIENCY:** Provide a high degree of competence, skill and expertise.
 - **INTEGRITY:** Honor our profession and inspire others to preserve trustworthiness, honesty, and compassion.
 - **COURAGE:** Demonstrate the mental and moral strength to persevere in times of difficulty.



"COMMITMENT to COMMUNITY"



Kingman FIRE DEPARTMENT

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OPERATIONS

INCIDENT BREAKDOWN

Incident Type	2020	2019	% of Chg	2020 YTD	2019 YTD	% of Chg
Total FIRE Incidents	83	88	↓6%	340	350	↓3%
EMS Response	536	600	↓11%	2202	2275	↓3%
Residential Structure Fires	11	6	↑45%	36	21	↑42%
Commercial Structure Fires	1	5	↓80%	8	11	↓27%
Vehicle Fires	5	2	↑60%	17	11	↑35%
Brush Fires	5	6	↓17%	20	19	↑5%
Dumpster Fires	1	5	↓80%	6	22	↓73%
Other Fire	60	64	↓6%	253	266	↓5%
False Alarm Response	-	-	-	-	-	-
Hazardous Condition	8	7	↑88%	28	27	↑4%
B&LS	5	-	-	25	-	-
Other Resp/Admin	-	-	-	4	4	0%
Total Incidents	632	695	↓9%	2599	2656	↓2%

90th Percentile Times by Month		Dispatch		Turnout		Travel		Total Response	
		90th%	Comp%	90th%	Comp%	90th%	Comp%	90th%	Comp%
BENCHMARKS		1:30	90%	1:20	90%	5:00	90%	7:50	90%
FIRE Incidents	80	1:23	92%	1:36	81%	7:23	55%	9:23	84%
BENCHMARKS		1:30	90%	1:00	90%	6:00	90%	7:30	90%
EMS Incidents	536	0:47	98%	1:13	82%	7:27	76%	10:04	66%

Headline Performance Measures

<p>Structure Fires Confined</p> <hr/> <p style="font-size: 2em;">100</p> <p>Percent</p> <hr/> <p>Performance Consistent</p>	<p>Fire Deaths per Population</p> <hr/> <p style="font-size: 2em;">0</p> <p>Fire Deaths</p> <hr/> <p>Performance Consistent</p>	<p>Fire Injuries per Population</p> <hr/> <p style="font-size: 2em;">0</p> <p>Fire Injuries</p> <hr/> <p>Performance Consistent</p>
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Responsive & Sustainable Leadership

<p>Fire Overtime</p> <hr/> <p style="font-size: 2em;">1,552.5</p> <p>Overtime Hours — full-time line personnel</p> <hr/> <p>Total Regular Hours Worked 10,733.5</p>	<p>9-1-1 Overtime</p> <hr/> <p style="font-size: 2em;">84.0</p> <p>Overtime Hours — full-time dispatch personnel</p> <hr/> <p>Total Regular Hours Worked 2,016</p>
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KFD

Total Monthly Calls: 632

Total YTD: 2599

AMR

Total Monthly Calls: 93

Total YTD: 477

SQUAD 2

Total Monthly Calls: 208

Total YTD: 344



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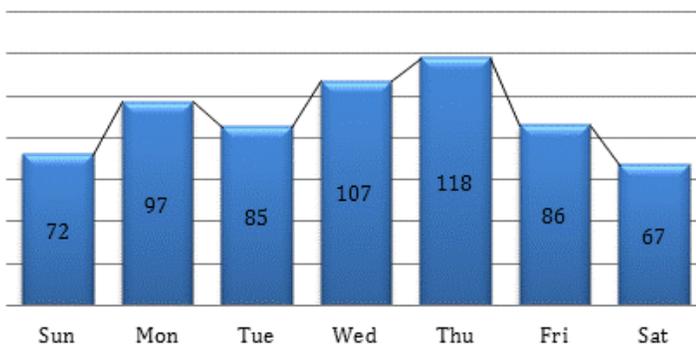
OPERATIONS

TOTAL INCIDENTS BY DISTRICT

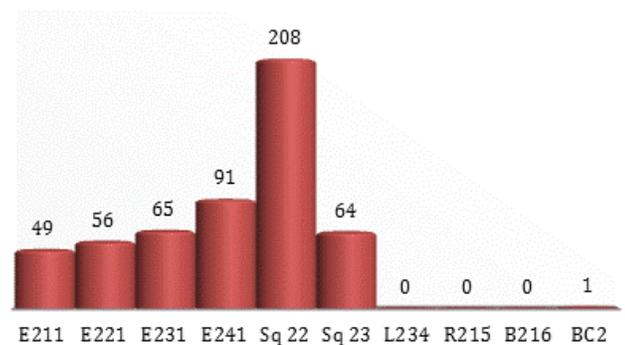
District	2020	2019	% Change	2020 YTD	2019 YTD	% Change
21	68	120	↓43%	311	375	↓17%
21A	-	-	-	1	2	↓50%
21B	1	-	-	7	-	-
21C	-	-	-	5	-	-
TOTAL	69	120	↓43%	324	377	↓14%
22	87	90	↓3%	323	291	↑11%
22A	120	124	↓3%	494	532	↓7%
22B	22	26	↓15%	91	93	↓2%
22C	-	4	-	4	7	↓43%
22D	4	7	↓43%	18	28	↓36%
TOTAL	233	251	↓7%	930	951	↓2%
23	144	149	↓3%	588	638	↓8%
23A	59	62	↓5%	246	258	↓5%
23B	-	-	-	3	1	↑67%
TOTAL	203	211	↓4%	837	897	↓7%
24	85	83	↑2%	352	332	↑6%
25	23	15	↑35%	68	54	↑21%
Out District	19	15	↑21%	88	45	↑49%
Total	632	695	↓9%	2599	2656	↓2%

Property Value—Fire Incidents	2020	2019	% Change
Total Fire Incidents Investigated	-	-	-
Fire Incidents Total	3	12	↓75%
Fire Incidents with Property Damage	2	6	↓67%
Total Dollar Value of Property	\$1,900	\$65,800	↓97%
Total Dollar Amount of Property Saved	\$1,800	\$30,462	↓94%
Total Property Saved	98%	25%	↑74%

Incidents by Day of Week



632 Total Responses by KFD Apparatus





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OPERATIONS

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AUTOMATIC AID BREAKDOWN

Mutual Aid	Dept.	# Given	2020 YTD	2019 YTD	% YTD Change
Given	NACFD	19	77	21	↑73%

Fire Incidents by Category	# of Incidents	% All Incidents	2020 YTD	2019 YTD	YTD % Change
EMS	536	98%	2202	2275	↓3%
Fire	-	-	340	350	↓3%
HazMat	8	1%	28	27	↑4%
Tech Rescue	5	1%	25	-	-
Other	-	-	4	4	0%
Total	549	100%	2599	2656	↓2%

EMS

EMS TOP 5 DETERMINANTS

CALL TYPE	2020	2019	Variance %	YTD
Pandemic—Charlie	42	-	-	42
Breathing Problem—Delta	16	45	↓64%	148
Psychiatric—Bravo	29	43	↓48%	127
Falls—Bravo	19	22	↓16%	87
Unconscious/Fainting—Delta	33	32	↑3%	95

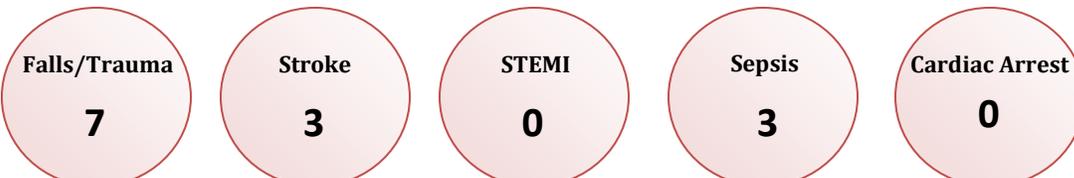
CARDIAC SURVIVABILITY : 0%

Public Access Defibrillator (AED)	1
AED Available	1
AED Used	-
AED ROSC	-
Attempted Resuscitations	5
Cardiac Arrest with ROSC	-
Non-traumatic Cardiac Arrest with ROSC	-
Cardiac Arrest with Bystander CPR performed	4
Cardiac Arrest Calls	10
Cardiac Arrest - Cardiac Event	10
Cardiac Arrest - Trauma Event	-
Resuscitations Attempted	5

AMR Only Responses	CALLS	% YTD	YTD
EMS Response—KFD	536	24%	2202
EMS Response—AMR	93	19%	477
KFD & AMR total Responses: 629		KFD responded to 85%	

Headline Performance Measures

<p>STEMI Patients</p> <hr style="border: 1px solid red;"/> <p style="font-size: 24pt;">0</p> <p>Percent</p> <hr style="border: 1px solid red;"/> <p style="font-size: 10pt;">% from total incident types</p>	<p>Cardiac Arrest Patients</p> <hr style="border: 1px solid red;"/> <p style="font-size: 24pt;">16.9</p> <p>Percent</p> <hr style="border: 1px solid red;"/> <p style="font-size: 10pt;">% from total incident types</p>	<p>Stroke Patients</p> <hr style="border: 1px solid red;"/> <p style="font-size: 24pt;">11.9</p> <p>Percent</p> <hr style="border: 1px solid red;"/> <p style="font-size: 10pt;">% from total incident types</p>
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EMS ALERTS



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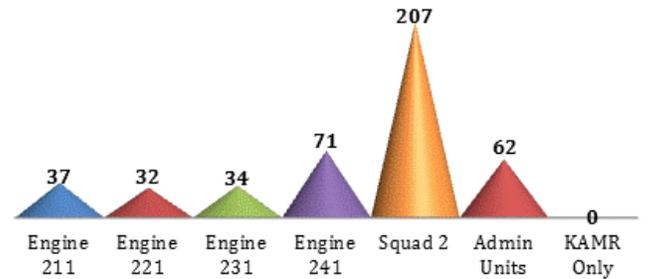
EMS

CARDIAC EVENT, NOT WITNESSED			
Group Total		10	
Resuscitations Attempted		5	
Pre-Arrival CPR		4	ROSC
Initial Rhythm	Asystole	8	-
	VF/VT	-	-
	Other Rhythm	2	-
ROSC for Group		-	-
ROSC % for Group		-	-

CARDIAC EVENT, WITNESSED			
Group Total		-	
Resuscitations Attempted		-	
Pre-Arrival CPR		-	ROSC
Initial Rhythm	Asystole	-	-
	VF/VT	-	-
	Other Rhythm	-	-
ROSC for Group		-	-
ROSC % for Group		-	-

CARDIAC EVENT, WITNESSED by EMS			
Group Total		-	
Resuscitations Attempted		-	
Bystander CPR		-	ROSC
Initial Rhythm	Asystole	-	-
	VF/VT	-	-
	Other Rhythm	-	-
ROSC for Group		-	-
ROSC % for Group		-	-

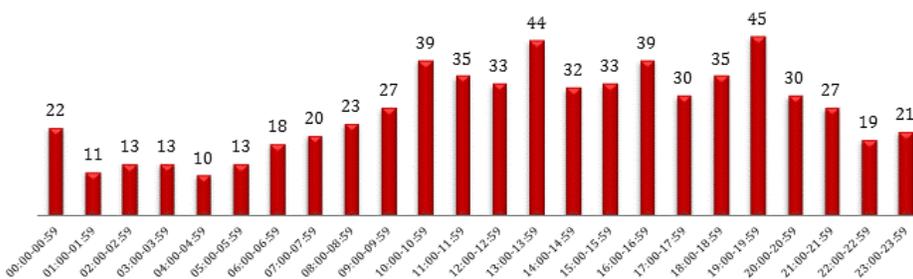
EMS Calls by Apparatus



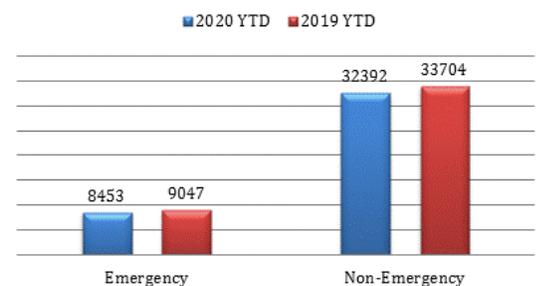
COMMUNICATION CENTER

Communication Center Calls for Service by Agency	YEAR-TO-DATE		Police	Dispatch	EMS	Fire	B&LS	Haz Mat	Tech Rescue	Other	2020 Total	2019 Total
City of Kingman Police	10818	60.6%	2542	-	-	-	-	-	-	-	2542	3215
Kingman Dispatch	2018	11.3%	-	833	-	-	-	-	-	-	833	-
City of Kingman Fire	2599	14.6%	-	-	536	83	5	8	-	-	632	679
Northern Arizona Consolidated Fire	1391	7.8%	-	-	290	90	-	2	-	-	382	362
Golden Valley Fire	693	3.9%	-	-	148	48	-	2	-	-	198	184
Lake Mohave Ranchos	263	1.5%	-	-	50	16	-	-	-	-	66	79
Pinion Pine Fire	57	0.3%	-	-	10	10	-	-	-	-	20	22
Pine Lake Fire	3	0.0%	-	-	1	-	-	-	-	-	1	-
TOTAL	17842	100%	2542	833	1035	247	5	12	-	-	4674	4615

Total Incidents by Alarm Hour



Telephony Breakdown





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COMMUNICATION CENTER

COMMUNICATIONS CENTER STANDARDS PERFORMANCE

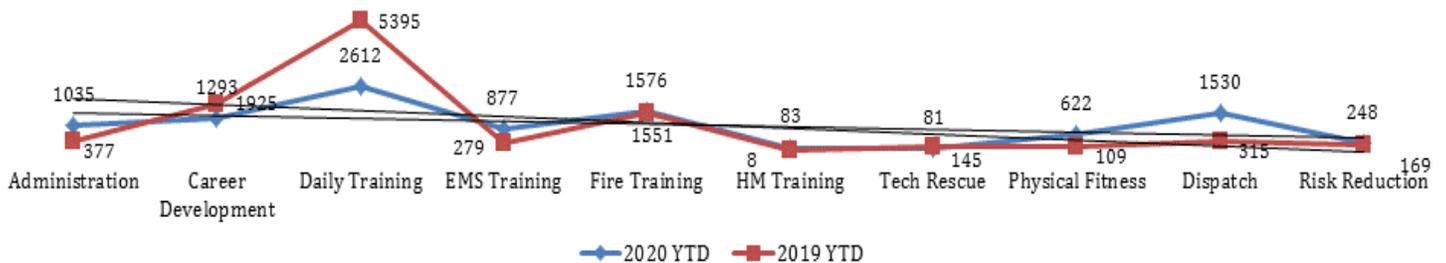
STANDARD	Incidents	Benchmark	Reliability	Baseline	Compliance %
9-1-1 Call Answering	2075	0:10	95%	0:10	95%
AGENCY	INCIDENTS	BENCHMARK		DISPATCH TIME	
Kingman Fire	632	1:30	90%	0:51	98%
Northern AZ Consolidated Fire	382	1:30	90%	0:54	95%
Golden Valley Fire	198	1:30	90%	1:02	96%
Lake Mohave Ranchos	66	1:30	90%	1:55	81%
Pinion Pine Fire	20	1:30	90%	3:11	80%
Pine Lake Fire	1	1:30	90%	0:29	100%
TOTAL	1299	1:30	90%	0:58	96%

TRAINING

Training Hours

Training Type	Hours	% for Month	2020 YTD	2019 YTD	Variance %
Administration	155	8.6%	1035	377	↑64%
Career Development	96	5.3%	1293	1925	↓33%
Daily Training	558	30.9%	2612	5395	↓52%
EMS Training	173	9.5%	877	279	↑68%
Fire Training	311	17.2%	1576	1551	↑2%
HM Training	-	0%	83	8	↑90%
Tech Rescue	-	0%	81	145	↓79%
Physical Fitness	257	14.2%	622	109	↑82%
9-1-1 Communications	248	13.7%	1530	315	↑79%
Risk Reduction	11	0.6%	248	169	↑32%
Total	1807	100%	9956	10273	↓3%

Total Training Hours



2020		YTD	
Total Monthly Training Hours	1807	YTD Training Hours	9956
Average Monthly Hours per person (93)	19	Average YTD Hours per person (93)	103



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COMMUNITY DEVELOPMENT

Community Risk Reduction (CRR) Activities

Activity	# of Activities	# of Attendees	2020 YTD	2019 YTD
Smoke Alarm Maintenance/Calls	3	7	20	19
Smoke Alarm New Install (each alarm)	1	2	8	20
Child Safety Seat Checks	-	-	1	23
Child Safety Seats - Issued NEW	-	-	13	21
Public Education Classes	-	-	19	60
Public Education Outreach	-	-	5	32
Explorer Program Training	-	-	39	1
Knox Box	3	4	8	15
Citizens Fire Academy Training	-	-	-	-
CERT Training	-	-	-	-
Station Tours	-	-	-	10
Burn Permit Inspections	-	-	-	0

CPR Certifications

BLS	-	-	11	42
Heartsaver	-	-	61	2
AED	-	-	22	44
Friends & Family	-	-	6	26
Hands Only	-	-	22	304
Stop the Bleed	-	-	67	-
Total	7	13	302	619

Trending Code Violations

Type	2020	Trending Code Violations
Fire	42	Building Finals (14)
Building	n/a	n/a

Business License Inspections	# of Inspections	YTD
	18	99

Total Value of Commercial & Residential Permits Issued



“COMMITMENT to COMMUNITY”



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COMMUNITY DEVELOPMENT

New Permits Issued w/Valuation by Month

FY 2020	Commercial		Residential	
January	2	\$61,153	20	\$2,905,671
February	1	\$101,936	24	\$3,877,956
March	1	\$1,018,744	25	\$4,034,787
April	1	\$271,564	73	\$5,134,283
May				
June				
July				
August				
September				
October				
November				
December				
Total	5	\$1,453,397	105	\$15,952,697

Building Review Activities

Review Types	# of Reviews	YTD
Commercial Plans	-	4
Other Commercial Plans	4	32
Residential Plans	19	109
Other Residential Plans	14	107
Sign Review	-	12
Special Event Permit Review	-	26
Other Reviews	-	4
Building Safety Inspections	736	2215
Hydrant Activity (All)	250	668
Total	1023	3177

Commercial—New/Under Review Permits

- ⇒ Route 66 Stuff your Stuff 3645 E Andy Devine Ave
- ⇒ Low Cost Spay & Neuter 1419 Andy Devine Ave

Commercial Permits Issued

Under Construction

- ⇒ Mohave County Courthouse 401 Spring St
- ⇒ Mohave County Library 3269 N Burbank St
- ⇒ Canada Mart, 210 W Andy Devine Ave
- ⇒ Innovative Warehouse 1301 Andy Devine Ave
- ⇒ DES 2400 Airway Ave
- ⇒ Walker Svc Electric Garage 2540 Wickieup Ave
- ⇒ Kingman Veteran Villas 2502 Veteran Way

Commercial Permits Ready to Issue

- ⇒ Perkins 3123 Stockton Hill Rd
- ⇒ Rilibertos 3123 Stockton Hill Rd
- ⇒ Comfort Suites 1149 E Sunrise Ave E
- ⇒ Patel Restaurant 2931 Andy Devine Ave

Commercial Permits Close-Out

- ⇒ none

Building & Life Safety Inspection Performance Compliance

Benchmark	FIRE: Scheduled Inspections Completed Same Day	BLDG: Scheduled Inspections Completed Same Day
90%	n/a	100%

Commercial & Residential Plan Review Performance Compliance

Benchmark	Residential Review Complete within 5 Working Days	Commercial Review Complete within 14 Working Days
90%	95%	100%

Parcel & Subdivision Plan Review Performance Compliance

Benchmark	Parcel Plat Complete w/in 15 Working Days	Subdivision Complete w/in 15 Working Days
90%	n/a	100%

“COMMITMENT to COMMUNITY”

2020

APRIL PERFORMANCE REPORT CITY OF KINGMAN—FIRE DEPARTMENT

To request further information, contact:
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