



Kingman FIRE DEPARTMENT

Monthly Performance Report January 2020



This report is designed to be comprehensive of performance and provide a realistic snapshot of service delivery as well as the ability to provide information that is more readily analyzed in comparison to timeframes, locations, and other pertinent comparisons. The foundation of the Kingman Fire Department is service delivery and the leadership of the organization is "committed" to ensuring that the service level of both proactive and reactive services is continuously improving and innovative in process implementation and service delivery. This report identifies distinguishable data in each division of the department allowing for a comprehensive look at the organization regardless of area of interest as obviously one division reflects the others as well as the organization as a whole. The level of calls that the Kingman Fire Department handles in any given day is that testament to the concept and the change in service delivery that must be increased within the city to ensure the level of service to the community.

PERSONNEL INFORMATION

1

FIRE DEPARTMENT ADMINISTRATION & OPERATIONS STAFF

Department/Shift	A	B	C	ADMIN	TOTAL	Haz Mat	Paramedic	TRT
Command Staff	-	-	-	5	5	5	2	1
BC—Operations	1	1	1	-	3	3	3	1
Captain	4	4	4	-	12	6	7	2
Engineer	4	4	4	-	12	7	9	4
Firefighter	6	6	6	-	18	4	5	6
POC/ PT Paramedic	-	-	-	17	7	1	6	-
TOTAL	15	15	15	22	67	26	32	14

FY 2020 POSITIONS—Authorized / Actual

KFD Personnel	Authorized	Actual
Fire Chief	1	1
Assistant Chief	2	2
Battalion Chief-Administration	2	2
Battalion Chief-Operations	3	3
Fire Captain	12	12
Fire Engineer	12	12
Firefighter	18	18
POC/PT Paramedic	25	15
Administrative Assistant	2	2
Community Development Manager	1	1
Building & Life Safety Inspector	6	5
Permit Technician	1	1
Community Development Admin Asst	1	1
Planning Services Manager	1	1
Planner	1	1
Crew Leader	1	-
Fire Maintenance Worker	2	2
Communications Manager	1	1
Communications Supervisor	4	4
Public Safety Telecommunicator	11	5
TOTAL	107	93

FIRE DEPARTMENT

Fire Chief	1
Assistant Chief	2
Battalion Chief—Administration	2
Battalion Chief—Operations	3
Fire Captain	12
Fire Engineer	12
Firefighter	18
POC/PT Paramedic	17
Administrative Assistant	2
TOTAL	69

COMMUNITY DEVELOPMENT

Community Development Mgr.	1
Planning Services Manager	1
Planner	1
Building & Life Safety Inspect	5
Permit Tech/Admin Asst	2
TOTAL	10

9-1-1 COMMUNICATIONS DEPARTMENT

Communications Manager	1
Communication Supervisor	4
Telecommunicator	7
TOTAL	12



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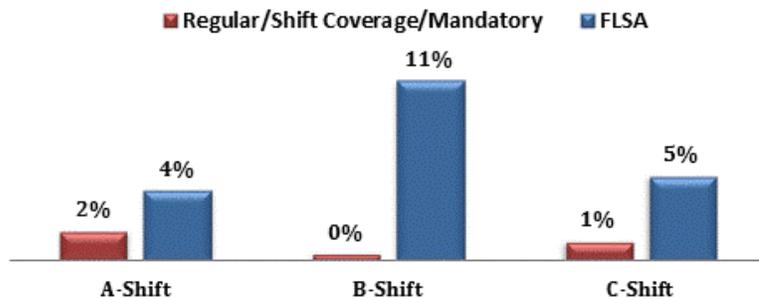


PERSONNEL INFORMATION

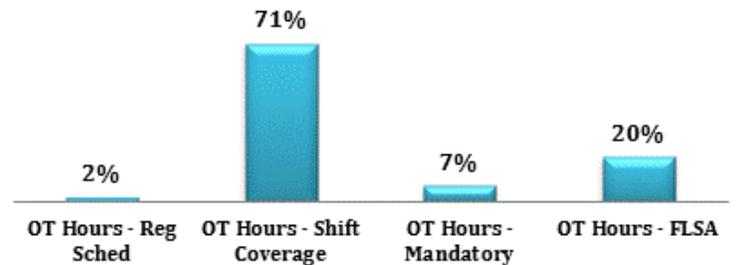
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	A-Shift	B-Shift	C-Shift	POC	Dispatch	Fire Admin	BLS	Total by Hour
Working Hours	3010	3155.5	2852.5	n/a	1804	265	1102.5	12189.5
OT Hrs—Reg Sched	3	5	32	n/a	6.5	-	9	55.5
OT Hrs—Shift Cover	49	-	-	n/a	231	-	-	280
OT Hours—Mandatory	-	8	-	n/a	24	-	-	32
OT Hours—FLSA	126	339	144	n/a	65	-	-	674
Working Shift (POC)	-	-	-	404	-	-	-	404
Working Squad (POC)	-	-	-	239	-	-	-	239
Vacation Hours	154	178	24	n/a	52	4	23	435
Sick Hours	46	116.5	106	n/a	8	19	93.5	389
Light Duty Hours	-	-	-	-	-	-	-	-

Shift Personnel Overtime
Total OT Hours: 706



9-1-1 Communications Overtime
Total Overtime Hours: 326.5



The Mission of the Kingman Fire Department

↪ TO ENHANCE THE LIFE, PROPERTY AND WELL-BEING OF OUR COMMUNITY ◀

The Vision of the Kingman Fire Department

- ◆ Continue to be a department which demonstrates excellence in the delivery of its own services.
- ◆ Honor our community's trust by demonstrating our commitment to duty.
- ◆ Strive to continually improve services and programs to the community, ensuring they are made available and are clearly understood by our community.
- ◆ Maintain an efficient and effective response by utilizing the Community Risk Reduction model.
- ◆ Strengthen our relationships through consistent collaboration with our partners and support agencies.
- ◆ Maintain an internal culture of diversity, respect and professionalism through transparency, cooperation and communication.
- ◆ To comprehensively train and develop our members to ensure the future success of the Kingman Fire Department.

“Commitment to Community”



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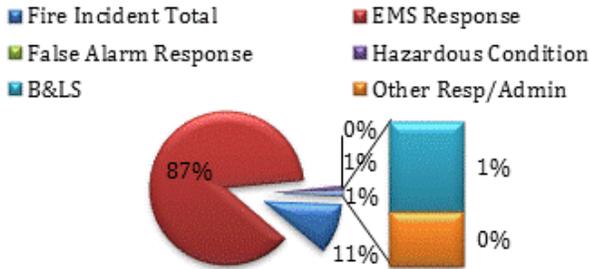
OPERATIONS REPORT

3

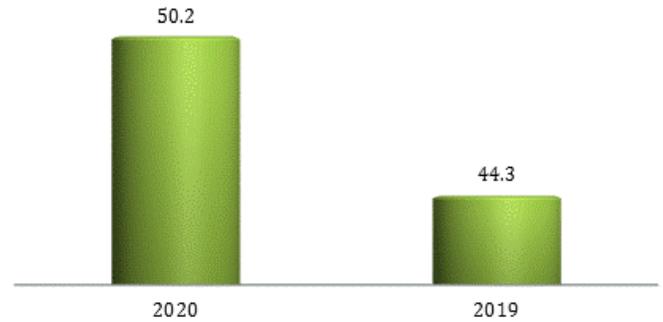
INCIDENT BREAKDOWN

Incident Type	Jan 2020	Jan 2019	% of Chg	2020 YTD	2019 YTD	% of Chg
Total FIRE Incidents	75	81	↓8%	75	81	↓8%
EMS Response	613	543	↑13%	613	543	↑13%
Residential Structure Fires	6	5	↑17%	6	5	↑17%
Commercial Structure Fires	3	2	↑33%	3	2	↑33%
Vehicle Fires	5	3	↑67%	5	3	↑67%
Brush Fires	5	5	0%	5	5	0%
Dumpster Fires	3	2	↑33%	3	2	↑33%
Other Fire	53	64	↓21%	53	64	↓21%
False Alarm Response	-	-	-	-	-	-
Hazardous Condition	7	9	↓29%	7	9	↓29%
B&LS	5	-	↑100%	5	-	↑100%
Other Resp/Admin	3	2	↑33%	3	2	↑33%
Total Incidents	703	635	↑10%	703	635	↑10%

Incident Breakdown by %
Total Incidents: 703



Total Average Calls - 14 FF per Shift



Performance by Shift	All Incidents	Dispatch		Turnout		Travel		Total Response	
		90th%	Comp%	90th%	Comp%	90th%	Comp%	90th%	Comp%
BENCHMARKS		1:30	90%	1:00	90%	4:00	90%	8:00	90%
A-Shift	238	0:52	97%	1:22	85%	7:26	47%	9:24	81%
B-Shift	240	1:02	97%	1:27	77%	6:55	46%	9:04	81%
C-Shift	225	0:54	96%	1:12	80%	7:31	43%	9:55	74%
Total	703	0:57	97%	1:20	80%	7:23	46%	9:30	79%

Shift	Total Calls Jan 2020	Total Calls Jan 2019	Calls/FF Jan 2020	Calls/FF Jan 2019	% Change YTD 2020 vs. 2019	YTD
A (14)	238	196	17.0	13.0	↑14%	238
B (14)	240	208	17.1	14.8	↑11%	240
C (14)	225	231	16.1	16.5	↑2%	25
Total	703	635	50.2	44.3	↑9%	703



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OPERATIONS REPORT

Total Calls for the month of January: 703

YTD: 703

Total AMR Calls for the month of January: 137

YTD: 137

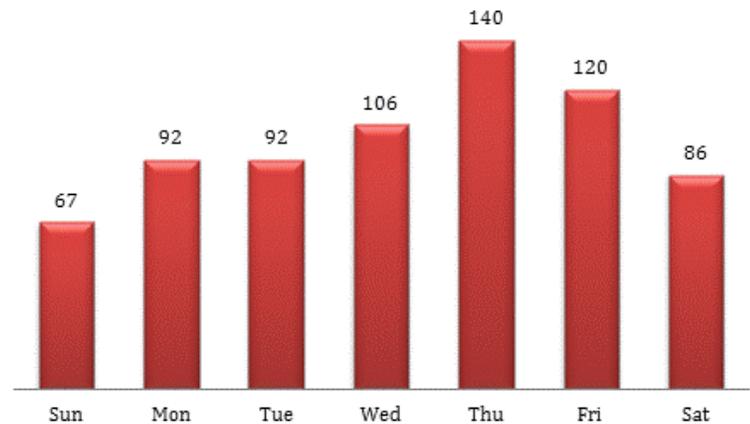
Squad 2 Calls for the month of January: 29

July 1, 2019 to date: 145

TOTAL INCIDENTS BY DISTRICT						
District	Jan-20	Jan-19	% Change	2020 YTD	2019 YTD	% Change
21	95	78	↑18%	95	78	↑18%
21A	-	-	-	-	-	-
21B	2	no data	-	2	no data	-
21C	1	no data	-	1	no data	-
TOTAL	98	78	↑20%	98	78	↑20%
22	91	71	↑28%	91	71	↑28%
22A	125	132	↓6%	125	132	↓6%
22B	22	19	↑14%	22	19	↑14%
22C	-	-	-	-	-	-
22D	7	8	↓13%	7	8	↓13%
TOTAL	245	230	↑6%	245	230	↑6%
23	167	156	↑7%	167	156	↑7%
23A	64	71	↓11%	64	71	↓11%
23B	2	1	↑50%	2	1	↑50%
TOTAL	233	228	↑2%	233	228	↑2%
24	89	86	↑3%	89	86	↑3%
25	17	8	↑53%	17	8	↑53%
Out District	21	5	↑76%	21	5	↑76%
Total	703	635	↑10%	703	635	↑10%

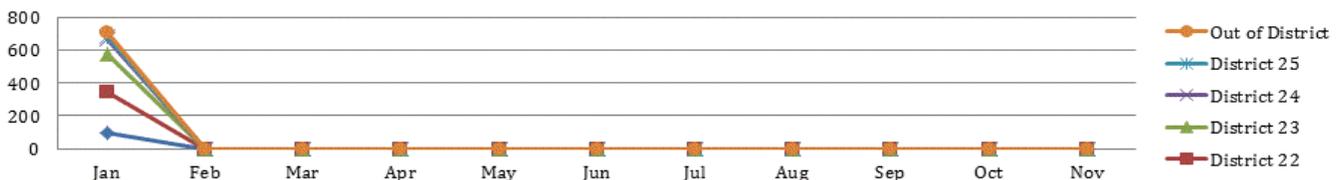
CALLS BY DAY OF WEEK				
Day	Jan-20	Jan-19	% by Day	YTD
Sunday	67	67	10%	67
Monday	92	87	13%	92
Tuesday	92	118	13%	92
Wednesday	106	123	15%	106
Thursday	140	83	20%	140
Friday	120	78	17%	120
Saturday	86	79	12%	86
TOTAL	703	635	100%	703

Total Incidents by Day of the Week



Fire Incidents by Category	Jan	% All Incidents	2020 YTD	2019 YTD	YTD % Chang
EMS	613	87%	613	543	↑11%
Fire	75	11%	75	81	↓8%
HazMat	7	1%	7	9	↓29%
Tech Rescue	5	1%	5	-	-
Other	3	0%	3	2	↑33%
Total	703	100%	703	635	↑10%

Incidents by District Trend for 2020





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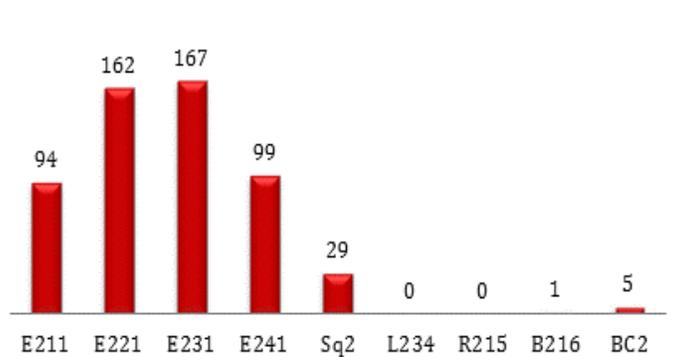
OPERATIONS REPORT

Total Responses by KFD Apparatus

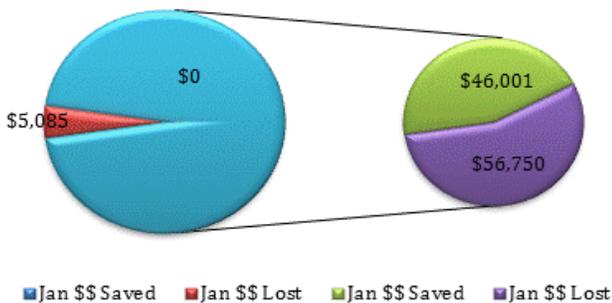
(does not include canceled calls)

Unit	Jan	YTD	% Per Unit
E211	94	94	13%
E221	162	162	23%
E231	167	167	24%
E241	99	99	14%
Squad 2	29	29	4%
L234	-	-	-
R215	-	-	-
B216	1	1	0%
BC2	5	5	1%
AMR	137	137	20%
Other/Admin	8	8	1%

702 Total Responses by Apparatus



2020 vs. 2019 Save / Loss Fire Risk Value



Confined vs. Non-Confined Fires	Confined	Non-Confined
Residential Fires	-	-
Commercial Fires	-	-

Fire Outcomes	Benchmark	Jan
Water on Fire	-	-
Primary All Clear	-	-
Secondary All Clear	-	-
Lost Stopped	-	-
Fire Out	-	-

Property Value—Fire Incidents	Jan-20	Jan-19	% Change
Total Fire Incidents Investigated	4	0	-
Fire Incidents Total	4	8	↓50%
Fire Incidents with Property Damage	4	4	0%
Total Dollar Value of Property	\$5,085	\$102,751	↓95%
Total Dollar Amount of Property Saved	\$0	\$46,001	↓100%
Total Property Saved	0%	45%	↓100%

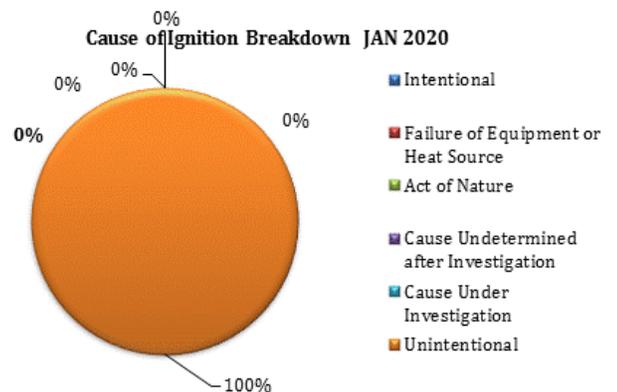
Cause of Ignition	# of Incidents	% of Total
Intentional	0	0%
Failure of Equipment or Heat Source	0	0%
Act of Nature	0	0%
Cause Undetermined after Investigation	0	0%
Cause Under Investigation	0	0%
Unintentional	4	100%

Working Smoke Detectors During Residential Structure Fires

Benchmark	Jan
90%	n/a

Structure Smoke Detectors

Detector Presences Status	Count
Present	n/a
Not Present	n/a
Undetermined	n/a





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OPERATIONS REPORT

Number of Pre-Incidents	Total Pre-Incident Property Value	Total Pre-Incident Content Value	Total Pre-Incident Value	Average Value
4	\$4,985	\$100	\$5,085	\$1,271.25

Number of Loss Incidents	Total Property Loss	Total Content Loss	Total 2019 Losses	Average Loss
4	\$4,985	\$100	\$5,085	\$1,271.25

High Risk Fire—Fire Suppression (*Commercial Structure/Residential Structure*)

Incident Address	Date of Incident	DR #	Pre-Incident Property Value	Pre-Incident Content Value	Pre-Incident Total	Property Loss Value	Contents Loss Value	Loss Total
None to report								

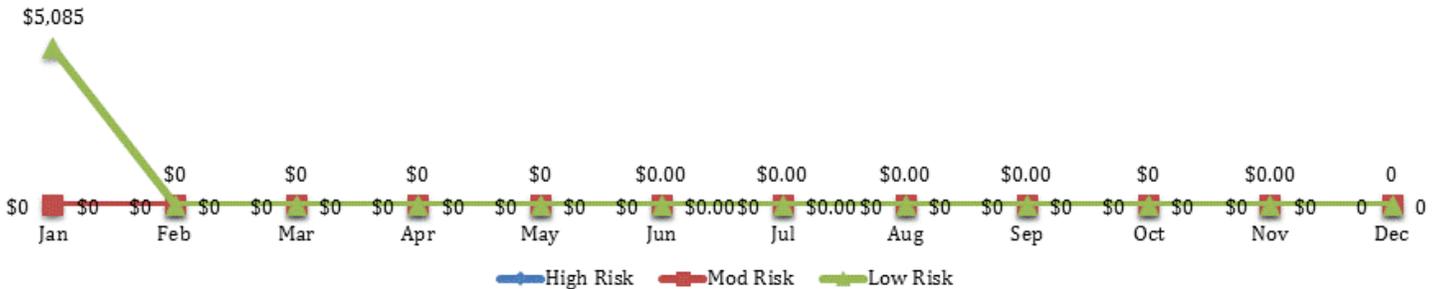
Moderate Risk Fire—Fire Suppression (*Commercial Vehicle Fires*)

Incident Address	Date of Incident	DR #	Pre-Incident Property Value	Pre-Incident Content Value	Pre-Incident Total	Property Loss Value	Contents Loss Value	Loss Total
None to report								

Low Risk Fire—Fire Suppression (*Brush, Dumpster, Passenger Vehicle Fires*)

Incident Address	Date of Incident	DR #	Pre-Incident Property Value	Pre-Incident Content Value	Pre-Incident Total	Property Loss Value	Contents Loss Value	Loss Total
Taylor Street	01/02/20	20-0043	\$200	\$100	\$300	\$200	\$100	\$300
Sycamore Street	01/07/20	20-0146	\$1,200	\$0	\$1,200	\$1,200	\$0	\$1,200
Louise Avenue	01/26/20	20-0560	\$3,500	\$0	\$3,500	\$3,500	\$0	\$3,500
3320 Stockton Hill Road	01/27/20	20-0583	\$85	\$0	\$85	\$85	\$0	\$85

Trend of Loss in 2020



AUTOMATIC AID BREAKDOWN

Mutual Aid	Dept.	Jan	2020 YTD	2019 YTD	% YTD Change
Given	NACFD	18	18	3	↑83%
Given	GVFD	1	1	-	-
Given	PPFD	-	-	-	-
Given	LMRFD	-	-	-	-
Received	NACFD	6	6	5	↑17%
Received	GVFD	1	1	-	-
Received	PPFD	-	-	1	-



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EMS REPORT

EMS Calls per Station	Jan	% for Month	YTD
Station 21	76	16%	76
Station 22	173	37%	173
Station 23	138	29%	138
Station 24	86	18%	86

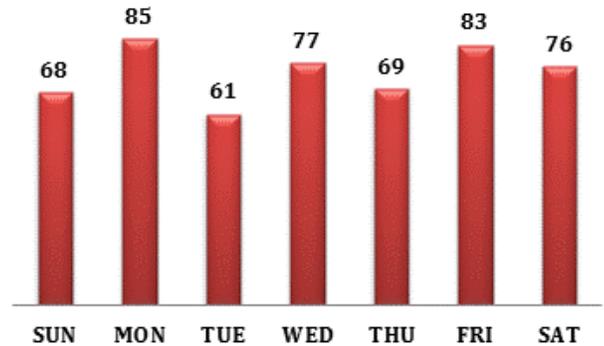
AMR Only Responses	CALLS	% YTD	YTD
EMS Response—KFD	475	100%	475
EMS Response—AMR	137	100%	137

KFD & AMR total Responses: 612 KFD responded to 78%

EMS TOP 10 DETERMINANTS

CALL TYPE	2020	2019	Variance %	YTD
Breathing Problem—Delta	58	57	↑2%	58
Chest Pain—Delta	32	37	↓16%	32
Psychiatric—Bravo	22	28	↓29%	22
Sick Person—Charlie	38	21	↑45%	38
Falls—Bravo	28	31	↑46%	28
Sick Person—Alpha	56	25	↑55%	56
Unconscious/Fainting—Delta	21	26	↑11%	21
Breathing Problem—Charlie	58	19	↑52%	16
Falls—Alpha	25	15	-	25
Unknown Problem—Bravo	16	21	↓33%	16

EMS Incidents by Day of Week



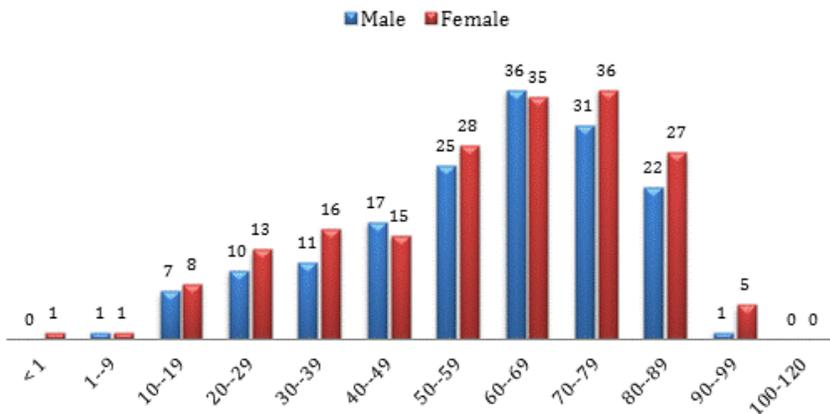
EMS Supply Costs

Vendor	Jan	FYTD 2020
Life-Assist	\$570.83	\$5,936.36
BoundTree	\$0	\$3,375.68

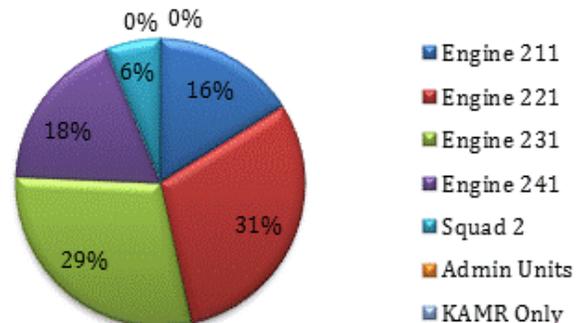
EMS Incidents by Type

Type	KRMC Alert	Jan	% of all EMS Incidents	YTD
Cardiac Arrest	-	6	1%	6
STEMI	2	4	0.7%	4
Stroke	8	12	2%	12
Falls/Trauma	5	52	8.5%	52
Naloxone Usage	-	4	0.7%	4
Sepsis	2	4	0.7%	4

Patients by Age Group and Gender January



EMS Calls by Unit



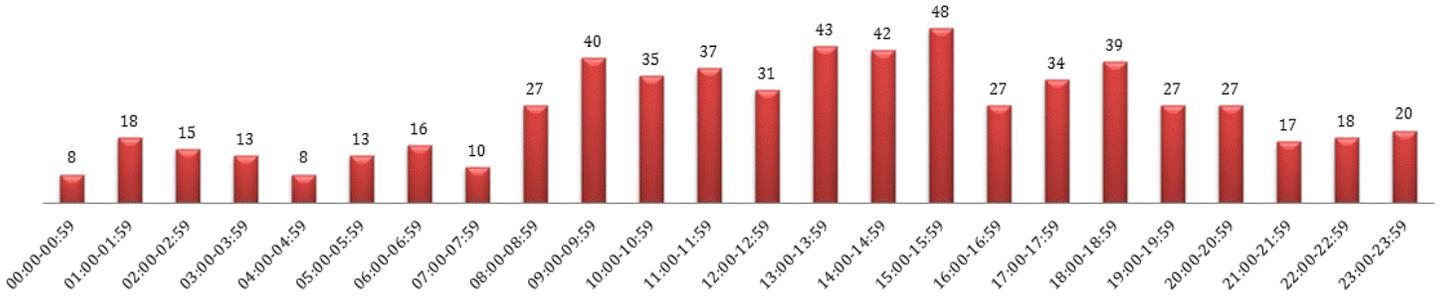


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EMS REPORT

EMS Incidents by Hour



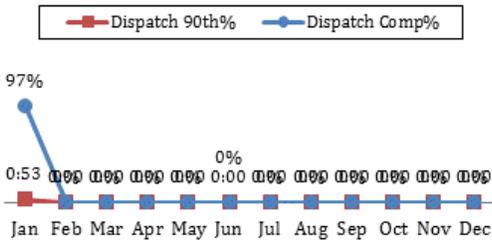
EMS PERFORMANCE by RISK

RISK	EMS Incidents	Dispatch		Turnout		Travel		Total Response	
		90th%	Comp%	90th%	Comp%	90th%	Comp%	90th%	Comp%
BENCHMARKS		1:30	90%	1:00	90%	4:00	90%	8:00	90%
HIGH-Charlie, Delta, & Echo	342	0:54	96%	1:20	81%	7:07	46%	9:06	81%
MODERATE-Bravo	119	0:54	99%	1:09	87%	7:37	45%	9:59	75%
LOW-Alpha, Omega, & Public Assist	152	0:40	99%	1:04	83%	9:58	47%	12:29	67%
Total	613	0:53	97%	1:17	83%	7:15	46%	9:27	79%

EMS Performance by RISK

DISPATCH

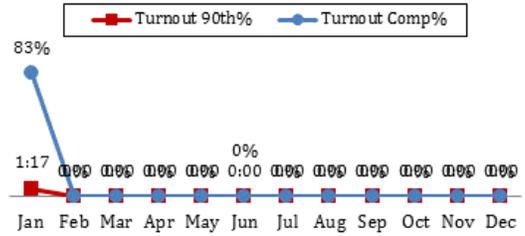
Benchmarks: 90th% - 1:30 Comp% - 90%



EMS Performance by RISK

TURNOUT

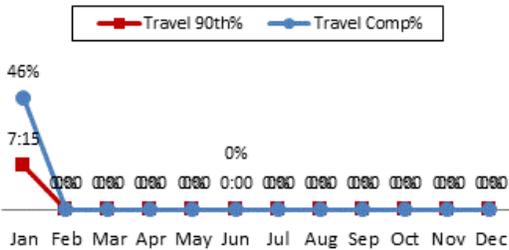
Benchmarks: 90th% - 1:00 Comp% - 90%



EMS Performance by RISK

TRAVEL

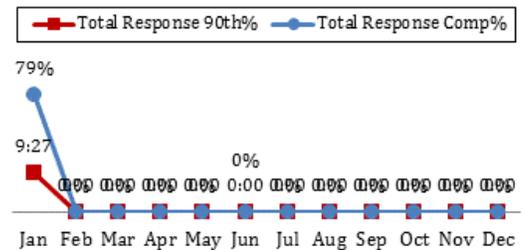
Benchmarks: 90th% - 4:00 Comp% - 90%



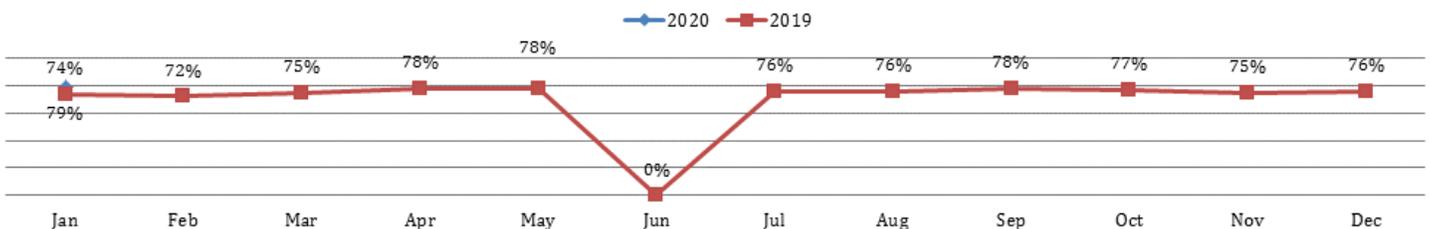
EMS Performance by RISK

TOTAL RESPONSE

Benchmarks: 90th% - 8:00 Comp% - 90%



Total Response Time Compliance%- EMS CALLS



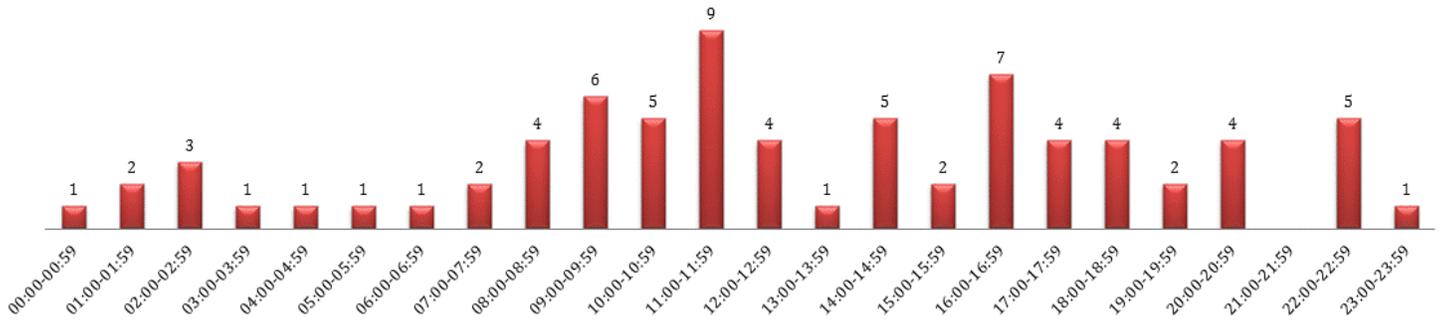


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FIRE REPORT

Fire Incidents by Hour



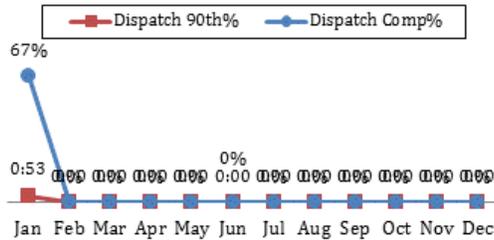
FIRE PERFORMANCE by RISK

RISK	Fire Incidents	Dispatch		Turnout		Travel		Total Response	
		90th%	Comp%	90th%	Comp%	90th%	Comp%	90th%	Comp%
BENCHMARKS		1:30	90%	1:00	90%	4:00	90%	8:00	90%
HIGH-Charlie, Delta, & Echo	9	0:54	67%	1:41	78%	6:27	57%	9:34	86%
MODERATE-Bravo	1	0:54	100%	1:08	0%	3:18	100%	4:56	100%
LOW-Alpha, Omega, & Public Assist	65	0:40	97%	1:39	58%	8:09	37%	9:46	73%
Total	75	0:53	92%	1:39	61%	8:00	42%	9:52	76%

Fire Performance by RISK

DISPATCH

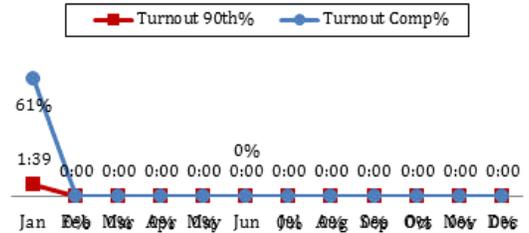
Benchmarks: 90th% - 1:30 Comp% - 90%



Fire Performance by RISK

TURNOUT

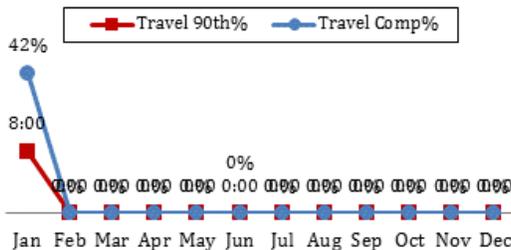
Benchmarks: 90th% - 1:30 Comp% - 90%



Fire Performance by RISK

TRAVEL

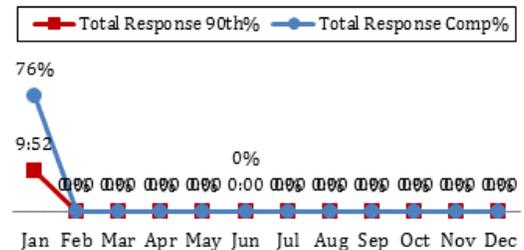
Benchmarks: 90th% - 1:30 Comp% - 90%



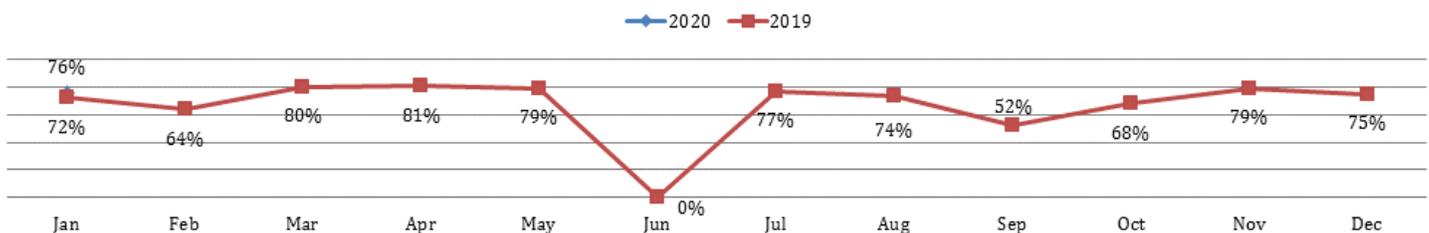
Fire Performance by RISK

TOTAL RESPONSE

Benchmarks: 90th% - 8:00 Comp% - 90%



Total Response Time Compliance%- FIRE CALLS





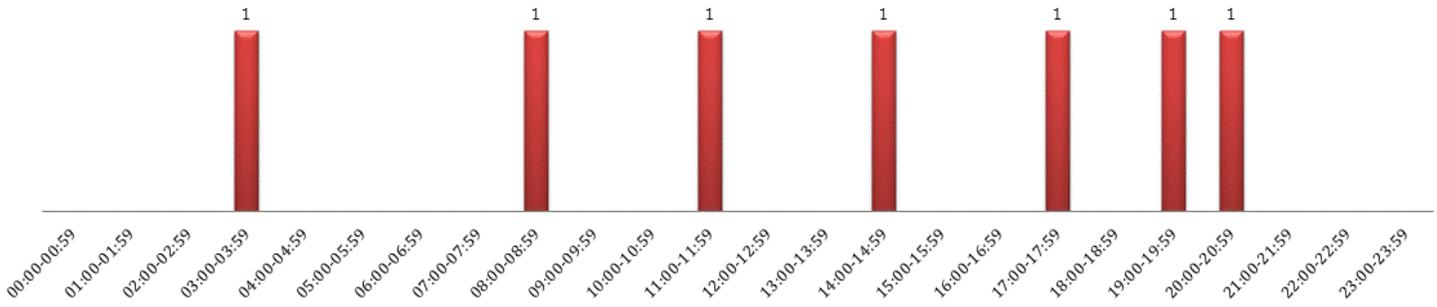
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HAZMAT REPORT

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HazMat Incidents by Hour



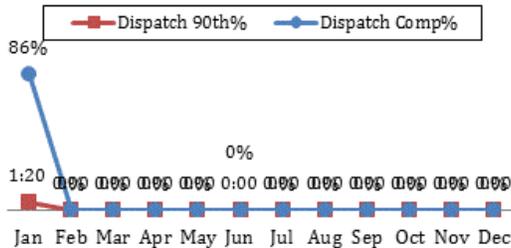
HAZMAT PERFORMANCE by RISK

RISK	HazMat Incidents	Dispatch		Turnout		Travel		Total Response	
		90th%	Comp%	90th%	Comp%	90th%	Comp%	90th%	Comp%
BENCHMARKS									
HIGH-Charlie, Delta, & Echo	-	-	-	-	-	-	-	-	-
MODERATE-Bravo	4	0:51	100%	1:00	75%	8:09	25%	9:26	50%
LOW-Alpha, Omega, & Public Assist	3	1:42	67%	1:54	67%	5:46	67%	8:20	67%
Total	7	1:20	86%	1:33	71%	7:33	43%	9:16	57%

HazMat Performance by RISK

DISPATCH

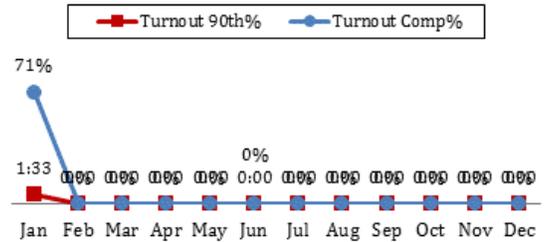
Benchmarks: 90th% - 1:30 Comp% - 90%



HazMat Performance by RISK

TURNOUT

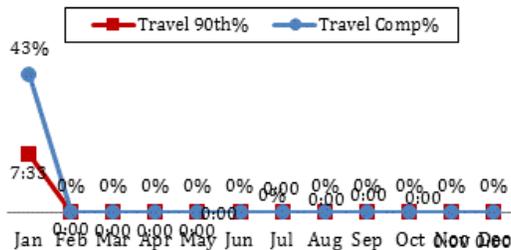
Benchmarks: 90th% - 1:00 Comp% - 90%



HazMat Performance by RISK

TRAVEL

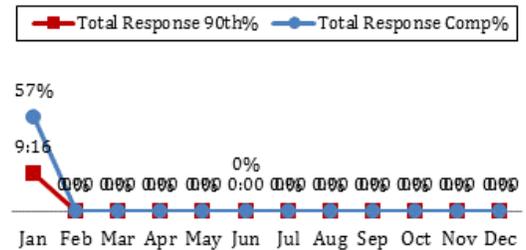
Benchmarks: 90th% - 4:00 Comp% - 90%



HazMat Performance by RISK

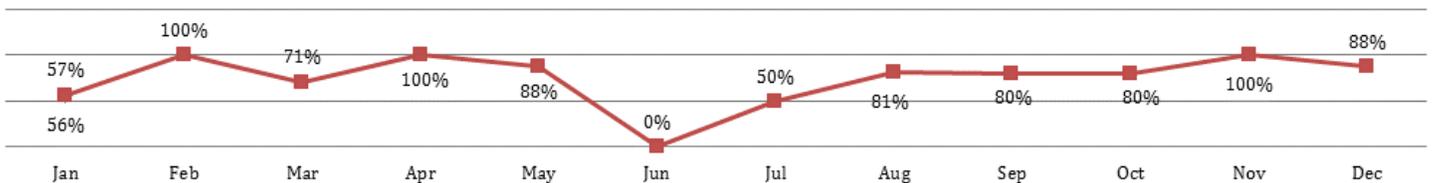
TOTAL RESPONSE

Benchmarks: 90th% - 8:00 Comp% - 90%



Total Response Time Compliance%- HAZMAT CALLS

— 2020 — 2019





Kingman FIRE DEPARTMENT Monthly Performance Report January



UTSETIN—CARDIAC SURVIVABILITY REPORT

CARDIAC SURVIVABILITY FOR JANUARY: 0%

CARDIAC EVENT, WITNESSED			
Group Total		2	
Resuscitations Attempted		1	
Pre-Arrival CPR		1	ROSC
Initial Rhythm	Asystole	1	-
	VF/VT	-	-
	Other Rhythm	-	-
ROSC for Group		-	-
ROSC % for Group		-	-

CARDIAC EVENT, NOT WITNESSED			
Group Total		4	
Resuscitations Attempted		2	
Pre-Arrival CPR		1	ROSC
Initial Rhythm	Asystole	3	-
	VF/VT	1	-
	Other Rhythm	-	-
ROSC for Group		-	-
ROSC % for Group		-	-

CARDIAC EVENT, WITNESSED by EMS			
Group Total		-	
Resuscitations Attempted		-	
Bystander CPR		-	ROSC
Initial Rhythm	Asystole	-	-
	VF/VT	-	-
	Other Rhythm	-	-
ROSC for Group		-	-
ROSC % for Group		-	-

Public Access Defibrillator (AED)	-
AED Available	-
AED Used	-
AED ROSC	-

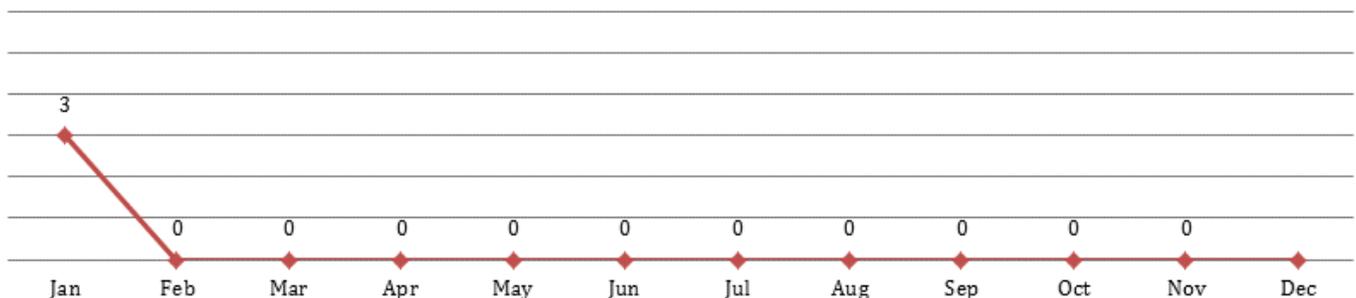
Attempted Resuscitations	3
Cardiac Arrest with ROSC	-
Non-traumatic Cardiac Arrest with ROSC	-
Cardiac Arrest with Bystander CPR performed	3

Cardiac Arrest Calls	5
Cardiac Arrest - Cardiac Event	-
Cardiac Arrest - Trauma Event	-
Resuscitations Attempted	3

CPR CERTIFICATIONS ISSUED IN JANUARY	
BLS	7
Heartsaver	28
AED	-
Friends & Family	4
Hands Only	-
Stop the Bleed	36
Total	75

CRR had a busy January with several organizations needing HeartSaver CPR taught at their locations. Along with teaching HeartSaver we have included teaching "Stop the Bleed". With the ongoing CPR programs we hope to have several Compressions Only Events to widen the citizen's knowledge of how important it is to know and perform Compressions Only CPR "CCCPR". We have scheduled several BLS and HeartSaver classes each month for citizens. We are also working on scheduling internal CPR course for several departments.

Cardiac Arrest w/ Bystander CPR Performed





Kingman FIRE DEPARTMENT Monthly Performance Report January 2020

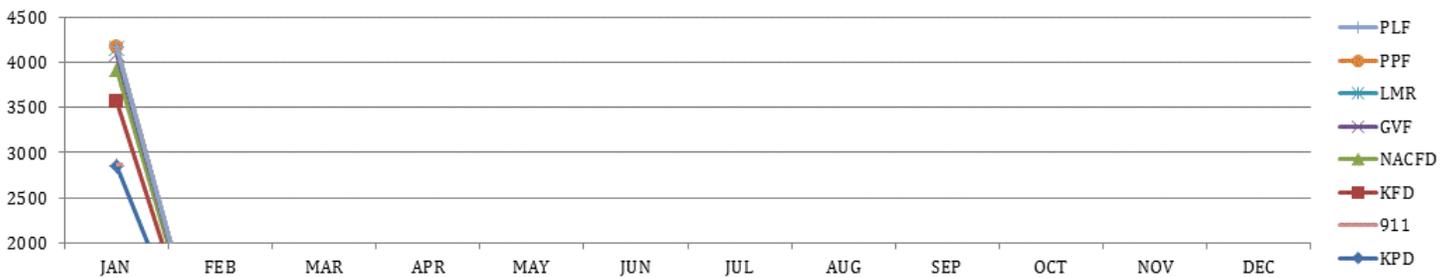


COMMUNICATION CENTER REPORT

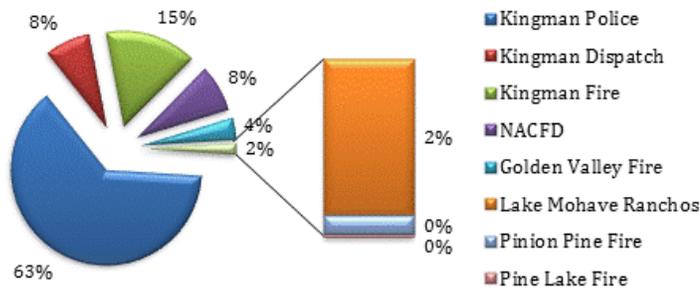
12

Communication Center Calls for Service by Agency	2020 YEAR-TO-DATE		Police	Dispatch	EMS	Fire	B&LS	Haz Mat	Tech Rescue	Other	2020 Total	2019 Total
	Count	Percentage										
City of Kingman Police	2860	63.3%	2860	-	-	-	-	-	-	-	2860	2917
Kingman Dispatch	349	7.7%	-	349	-	-	-	-	-	-	349	-
City of Kingman Fire	703	15.6%	-	-	613	75	5	7	-	3	703	635
Northern Arizona Consolidated Fire	355	7.9%	-	-	296	56	-	3	-	-	355	326
Golden Valley Fire	166	3.7%	-	-	135	30	-	1	-	-	166	187
Lake Mohave Ranchos	75	1.7%	-	-	70	4	-	1	-	-	75	71
Pinion Pine Fire	9	0.2%	-	-	6	3	-	-	-	-	9	16
Pine Lake Fire	1	0.0%	-	-	1	-	-	-	-	-	1	4
TOTAL	4518	100%	2860	349	1121	168	5	12	-	3	4518	4156

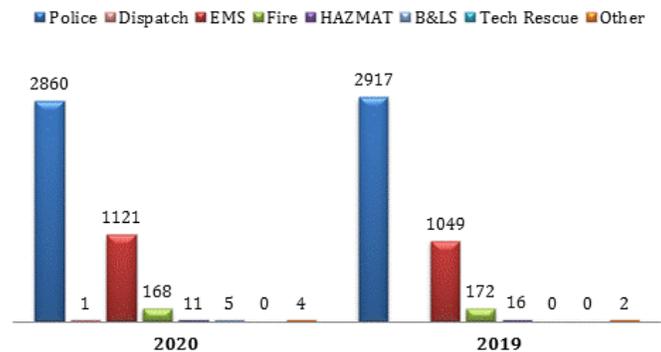
of Agency Calls 2020 Trend



Percentage of Calls per Agency
Total Calls for January: 4518



9-1-1 Communication Calls Per Agency
Jan 2020 UP 8% from Jan 2019



Alarm Handling by Agency	Incidents	Handling Time	Dispatch Time	Alarm Handling	Compliance %
Kingman Police	2860	No data	3:52	No data	49%
9-1-1 Call Answering	349	No data	0:10	No data	95%
Kingman Fire	703	No data	0:57	No data	96%
Northern AZ Consolidated Fire	355	No data	1:41	No data	73%
Golden Valley Fire	166	No data	2:47	No data	91%
Lake Mohave Ranchos	75	No data	0:52	No data	97%
Pinion Pine Fire	9	No data	2:19	No data	99%
Pine Lake Fire	1	No data	0:00	No data	0%
TOTAL	4518	No data	1:34	No data	75%

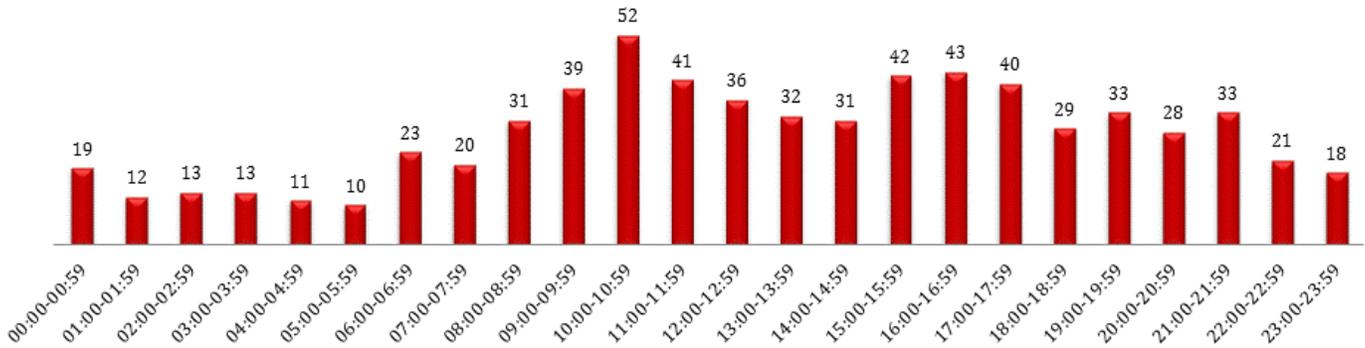


Kingman FIRE DEPARTMENT Monthly Performance Report January 2020



COMMUNICATION CENTER REPORT

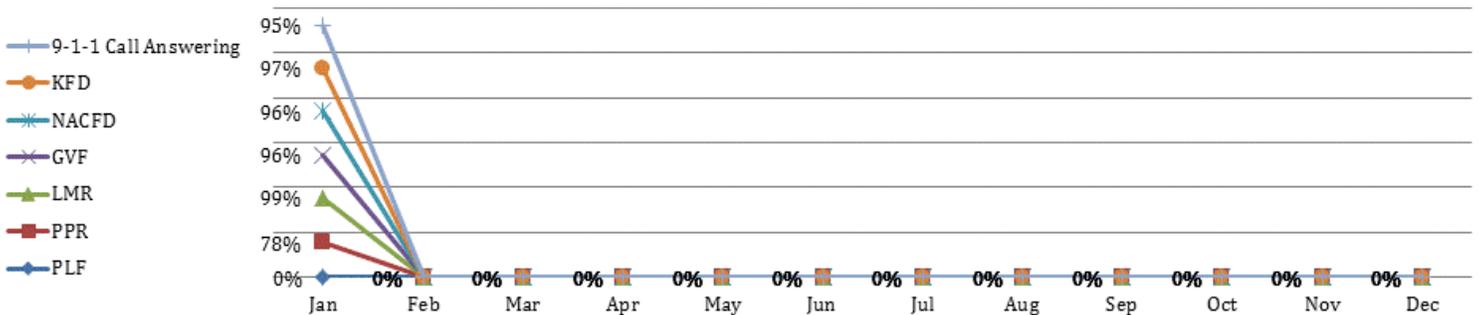
Total Incidents by Alarm Hour



COMMUNICATIONS CENTER STANDARDS PERFORMANCE

STANDARD	Incidents	Benchmark	Reliability	Baseline	Compliance %
9-1-1 Call Answering	2265	0:10	95%	0:10	95%
AGENCY	INCIDENTS	BENCHMARK		DISPATCH TIME	
Kingman Fire	703	1:30	90%	0:57	97%
Northern AZ Consolidated Fire	355	1:30	90%	0:44	96%
Golden Valley Fire	166	1:30	90%	1:09	96%
Lake Mohave Ranchos	75	1:30	90%	0:57	99%
Pinion Pine Fire	9	1:30	90%	3:24	78%
Pine Lake Fire	1	1:30	90%	5:25	0%
TOTAL	1309	1:30	90%	0:57	96%

Benchmark Compliance Trend by Agency - 2020



TELEPHONY BREAKDOWN

Call Type	Jan	2020 YTD	2019 YTD	% YTD Change
Emergency	2265	2265	2248	0%
Non-Emergency	8442	8442	8397	0%
TOTAL	10707	10707	10645	0%



Kingman FIRE DEPARTMENT Monthly Performance Report January 2020

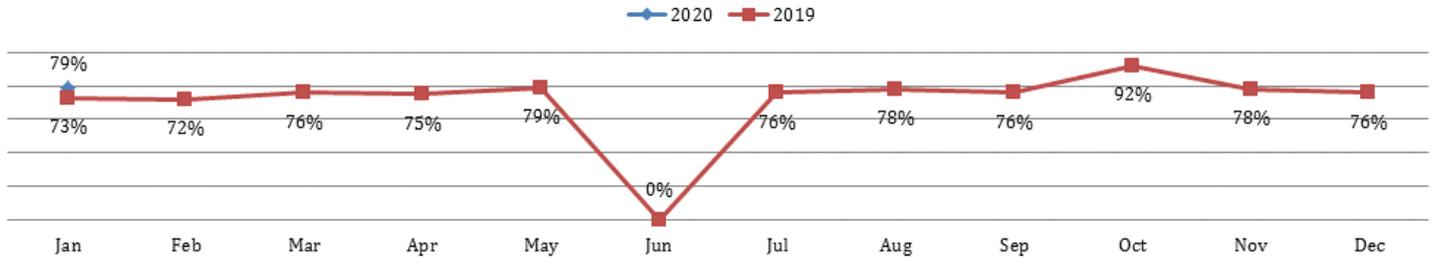


COMMUNICATION CENTER REPORT

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All 90th Percentile Times by Month	All Incidents	Dispatch		Turnout		Travel		Total Response	
		90th%	Comp%	90th%	Comp%	90th%	Comp%	90th%	Comp%
BENCHMARKS		1:30	90%	1:00	90%	4:00	90%	8:00	90%
January	4518	0:57	97%	1:20	80%	7:23	46%	9:30	79%

Total Response Time Compliance % - ALL CALLS



Performance by Time Block	All Incidents	Dispatch		Turnout		Travel		Total Response	
		90th%	Comp%	90th%	Comp%	90th%	Comp%	90th%	Comp%
BENCHMARKS		1:30	90%	1:00	90%	4:00	90%	8:00	90%
0000-0500	85	0:52	94%	2:16	32%	7:49	32%	9:51	75%
0600-1100	198	0:52	99%	1:09	84%	7:05	44%	9:21	81%
1200-1700	254	0:56	96%	0:59	91%	7:30	51%	9:45	78%
1800-2300	166	0:58	97%	1:04	87%	7:15	48%	10:12	77%
Total	703	0:57	97%	1:20	80%	7:23	46%	9:30	79%

9-1-1 COMMUNICATIONS CENTER PERFORMANCE BY SHIFT

Shift	Incidents	%	Dispatch Time	Compliance %
Shift 1—Days	278	21%	0:48	97%
Shift 2—Nights	202	15%	1:02	96%
Shift 3—Days	404	31%	1:02	97%
Shift 4—Nights	222	17%	0:45	98%
Wed 1-3	130	10%	0:54	95%
Wed 2-4	73	6%	1:30	91%
TOTAL	1309	100%	0:57	96%

9-1-1 Communications Center Shift Compliance % YTD 2020





Kingman FIRE DEPARTMENT Monthly Performance Report January 2020



TRAINING REPORT

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Training Hours

Training Type	Hours	% for Month	2020 YTD	2019 YTD	Variance %
Administration	7	0.2%	7	57	↓88%
Career Development	313	10.9%	313	586	↓47%
Daily Training	1369	47.7%	1369	1350	↑1%
EMS Training	454	15.8%	454	60	↑87%
Fire Training	238	8.3%	238	340	↓30%
HM Training	4	0.1%	4	-	↑100%
Tech Rescue	36	1.3%	36	25	↑31%
Physical Fitness	32	1.1%	32	-	↑100%
9-1-1 Communications	328	11.4%	328	120	↑63%
Risk Reduction	89	3.1%	89	-	↑100%
Total	2870	100%	2870	2538	↑12%

Training Performance Compliance

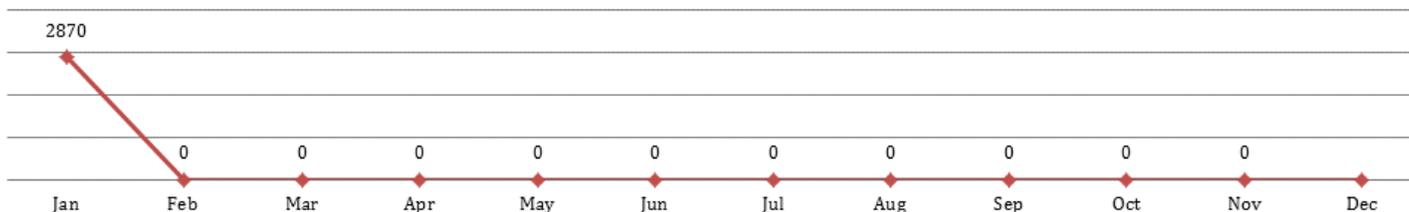
Benchmark	Officer Development	EMS	Fire	HazMat	Tech Rescue	Admin	Total
90%	100%	100%	100%	No training	No training	100%	100%

January 2020 vs. 2019 Total Training Hours



The Training and Safety division had an increase of internal training hours in the month of January 2020. Kingman Fire Department (KFD) operations personnel recorded 734 hours training. This increase was in two categories EMS and Professional Development. In the EMS category as fire operations personnel recertified in Cardiac Pulmonary Resuscitation (CPR). Paramedics additionally recertified in Advanced Cardiac Life Support (ACLS) and Pediatric Advanced Life Support (PALS). In Professional Development KFD personnel attended the annual "customer service" training required annually by the city of Kingman. KFD operations personnel were trained in residential structure fire roles, responsibilities, and operations. The training included Northern Arizona Consolidated Fire District #1 (NACFD). All KFD and NACFD personnel worked diligently and professionally together in this training. One (1) KFD personnel attended a 36 hour Rope Rescue II and III certification class. This will enhance and strengthen the Technical Rescue Team (TRT) on TRT incidents. KFD fulfilled all trainings that were assigned in the 2020 Annual Training Plan (ATP).

Total Training Hours by Month



January	YTD
Total Monthly Training Hours	2870
Average Monthly Hours per person (93)	31
YTD Training Hours	2870
Average YTD Hours per person (93)	31



Kingman FIRE DEPARTMENT Monthly Performance Report January 2020



BUILDING & LIFE SAFETY REPORT

16

Top Violations

Inspection Type	# of Deficiencies	Violation
Building	46	Final Inspections (11)
Fire	32	Fire Extinguisher Service (10)

Completed Monthly Fire Code Inspections			Monthly Code Violations		
Fire Prevention	Completed	YTD	Fire Prevention	Violations	YTD
Re-Inspection	10	10	Weeds	3	3
Annual Scheduled Inspection	150	150	Fire	1	1
Remaining Inspections	-	-	Building	1	1
Total Inspections	160	160	Total Violations	5	5

Target Hazard Commercial Occupancies & Bldg Inspections			Trending Code Violations			
Inspection Type	Jan	YTD	Type	Jan-20	Jan-19	Variance %
Fire Inspections	160	160	Fire	1	No data	-
Building Inspections	500	500	Building	1	No data	-

Business License Inspections	Jan	YTD
	4	4

Community Risk Reduction Activities

Activity	Jan	# of Attendees	2020 YTD	2019 YTD
Smoke Alarm Maintenance/Calls	5	5	5	10
Smoke Alarm New Install (each alarm)	2	2	2	18
Child Safety Seat Checks	-	-	-	3
Child Safety Seats - Issued NEW	8	12	8	3
Public Education Classes	12	505	12	15
Public Education Outreach	2	250	2	7
Explorer Program Training	16	240	16	-
Knox Box	-	-	-	4
Citizens Fire Academy Training	-	-	-	-
CERT Training	-	-	-	-
Station Tours	-	-	-	2
Total	45	1014	45	62

CRR has been conducting more smoke alarm replacements. We have found that the citizens need to understand the need to have working smoke alarms that are current and within the 10 year life span. We have conducted approximately 12 Public Education classes with over 500 students and teachers receiving the program information. We also went back to a classroom to answer questions that students had when we did our presentation, as we ran out of time to answer all of their questions. CRR participated in two (2) large Community Outreach programs. The Veterans 2020 event was a huge success and we were able to answer and offer information on all the programs that we offer. The second Community Outreach event was KRMC's Senior Health Day. We had over 200 citizens stop at our booth to receive information on smoke alarms and QR911.



Kingman FIRE DEPARTMENT Monthly Performance Report January 2020



BUILDING & LIFE SAFETY REPORT

Building Review Activities

Review Types	Jan	YTD
Commercial Plans	2	2
Other Commercial Plans	6	6
Residential Plans	25	25
Other Residential Plans	34	34
Sign Review	3	3
Special Event Permit Review	7	7
Other Reviews	2	2
Building Safety Inspections	501	501
Hydrant Activity (All)	200	200
Total	780	780

New Residential Permits Issued w/Valuation by Month

Month	2020 Permits	2020 Value	2019 Permits	2019 Value
January	20	\$2,905,671	12	\$2,098,437
February			24	\$3,612,916
March			29	\$5,319,757
April			21	\$3,170,535
May			22	\$3,662,853
June			50	\$4,421,333
July			25	\$4,630,422
August			38	\$5,900,434
September			22	\$3,923,443
October			46	\$7,130,951
November			14	\$2,575,506
December			16	\$2,770,647
Total	20	\$2,905,671	295	\$49,195,033

Commercial—New/Under Review Permits

- ⇒ Route 66 Stuff your Stuff 3645 E Andy Devine Avenue
- ⇒ Kingman Veteran Villas 218 Jackson Street
- ⇒ ADOT Material Testing Lab 3670 E Andy Devine Avenue
- ⇒ Walker Svc Electric Garage 2540 Wickieup Avenue

Commercial Permits Issued

Under Construction

- ⇒ Mohave County Courthouse 401 Spring Street
- ⇒ Mohave County Library 3269 N Burbank Street
- ⇒ Canada Mart, 210 W Andy Devine Avenue
- ⇒ Innovative Warehouse 1301 Andy Devine Avenue
- ⇒ DES 2400 Airway Avenue
- ⇒ Cricket Wireless 3535 N Stockton Hill Rd #B

Commercial Permits Ready to Issue

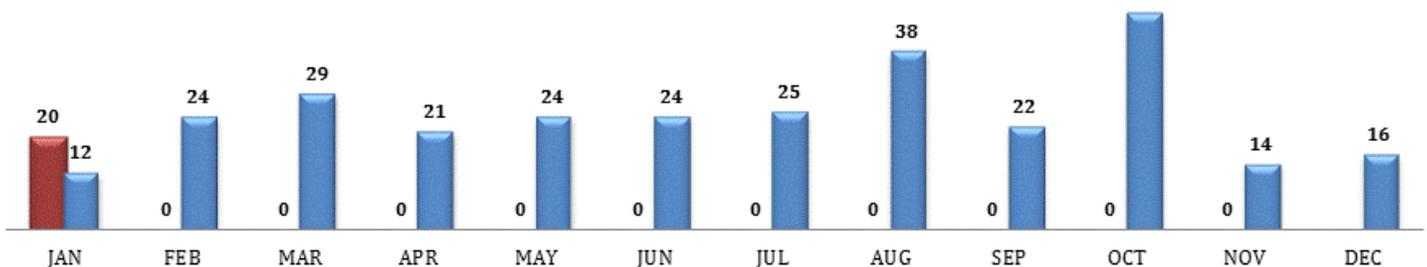
- ⇒ Perkins 3123 Stockton Hill Road
- ⇒ Rilibertos 3123 Stockton Hill Road
- ⇒ Rickety Cricket Grain Silo 532 Beale Street
- ⇒ Comfort Suites 1149 E Sunrise Avenue E

Commercial Permits Close-Out

- ⇒ none

New Residential Permits Issued

■ 2020 Res Permits ■ 2019 Res Permits



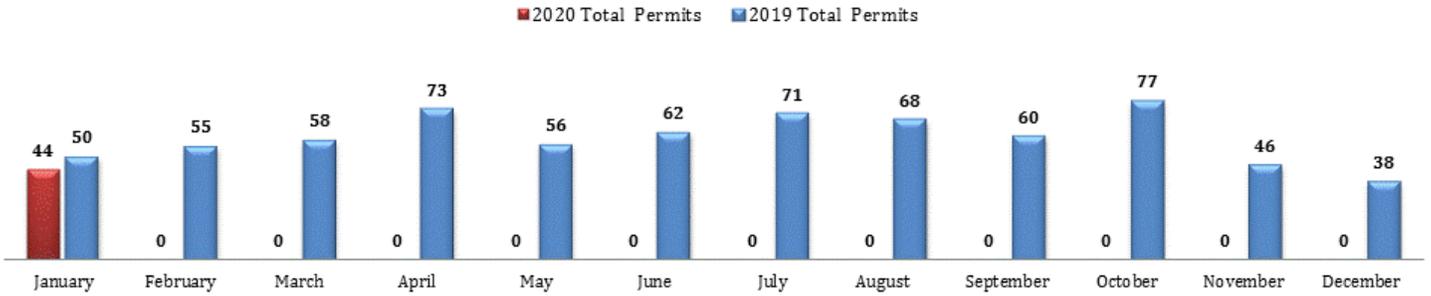


Kingman FIRE DEPARTMENT Monthly Performance Report January 2020



BUILDING & LIFE SAFETY REPORT

Commercial & Residential Permits Issued YTD



New Commercial Permits Issued w/Valuation by Month

Month	2020 Permits	2020 Value	2019 Permits	2019 Value
January	2	\$61,153	2	\$785,934
February			0	\$0
March			0	\$0
April			2	\$4,931,071
May			0	\$0
June			0	\$0
July			2	\$4,747,314
August			0	\$0
September			0	\$0
October			0	\$0
November			0	\$0
December			2	\$828,552
Total	2	\$61,153	8	\$11,292,877

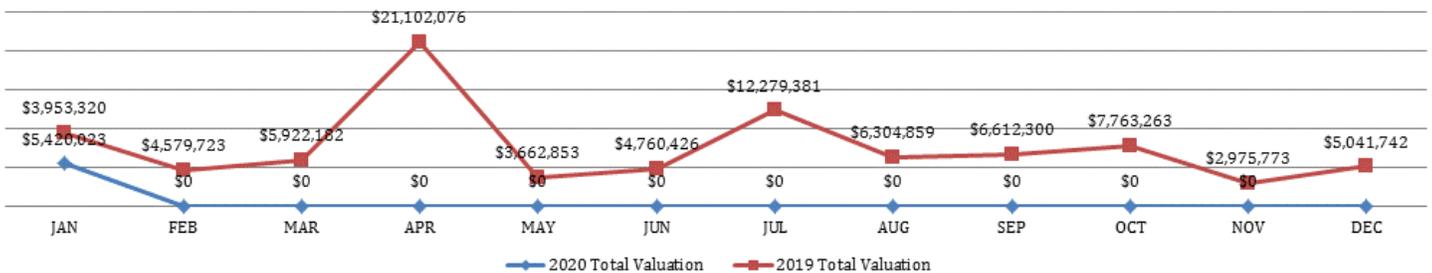
Commercial & Residential Plan Review Performance Compliance

Benchmark	Residential Review Complete within 5 Working Days	Commercial Review Complete within 14 Working Days
90%	55%	100%

Building & Life Safety Inspection Performance Compliance

Benchmark	FIRE: Scheduled Inspections Completed Same Day	BLDG: Scheduled Inspections Completed Same Day
90%	100%	100%

Total Value of Commercial & Residential Permits Issued





Kingman FIRE DEPARTMENT

Monthly Performance Report January 2020



BUILDING & LIFE SAFETY REPORT

Total Permits Issued w/Valuation by Month

Month	2020 Permits	2020 Value	2019 Permits	2019 Value
January	44	\$5,420,023	50	\$3,953,320
February			55	\$4,579,723
March			58	\$5,922,182
April			73	\$21,102,076
May			56	\$3,662,853
June			62	\$4,760,426
July			71	\$12,279,381
August			68	\$6,304,859
September			60	\$6,612,300
October			77	\$7,763,263
November			46	\$2,975,773
December			38	\$5,041,742
Total	44	\$5,420,023	714	\$84,957,898

Permit Fees	Jan-20	Jan-19	Permits FINALED	Jan-20	Jan-19
Collected	\$116,462	\$47,913	Total #	42	43
Waived	\$5,734	\$16,540	Total Value	\$4,381,959	\$4,251,486

THE VALUES OF THE KINGMAN FIRE DEPARTMENT

- * **Safety:** Provide the most effective health and safety programs for our members' well-being and operational readiness.
- * **Community:** Fulfill our responsibility and deepen our involvement in the community we serve.
- * **Professionalism:** Provide the highest levels of internal and external customer service.
- * **Empowerment:** Delegate authority to the most appropriate level.
- * **Proficiency:** Provide a high degree of competence, skill and expertise.
- * **Integrity:** Honor our profession and inspire others to preserve trustworthiness, honesty, and compassion.
- * **Courage:** Demonstrate the mental and moral strength to persevere in times of difficulty.

“Commitment to Community”



Kingman FIRE DEPARTMENT Monthly Performance Report January 2020



FIRE ADMINISTRATION STRATEGIC HIGHLIGHTS

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The Kingman Fire Department administration provides support for the daily response to both emergency and non-emergency incidents within the city of Kingman and surrounding areas. This support comes in the form of leadership, strategic management, fiscal administration, long-range planning, inter-departmental coordination, budget development, grant management, payroll, and administrative support to all divisions. The professional service provided by the Department Administration is focused on the mission, vision, and values of the organization with a specific focus on safety and customer service.

Fiscal Year 2020 Approved Budget vs. Available Budget

■ Approved Budget ■ Available Budget



Grant Information

The department is awaiting funding for the FEMA Assistance to Firefighters grant for \$135,000.00 for portable radios which was approved in council on December 6, 2019. This grant requires a 10% match and is a welcome addition as a replacement program was funded in FY 2109-2020. The department is preparing for the purchase of these radios and implementation within the department.

The department is also preparing for the implementation of ballistic gear which was awarded in a regional homeland security grant allowing for this purchase to protect our responders in a variety of situations from active shooter to routine emergency response.

- ◆ The department is currently installing diesel exhaust extractions systems for all fire stations as approved in the FY 2019-2020 capital improvement process.
- ◆ The department is currently performing the management services agreement for the Northern Arizona Consolidated Fire District #1 allowing the department to analyze airport and industrial complex response which will be comprised of both agencies.

The monthly performance report ensures the department is meeting the established mission: *“To provide the highest level of emergency response and effective prevention to preserve the life, property, and well-being of our community”*. This report represents the commitment that the department has made to data analysis and data-based-decision-making in its philosophy of continuous improvement. Please contact me if you would like additional information or if you have any questions regarding the information provided with the Monthly Performance Report.

Jake Rhoades, Fire Chief

2020

JANUARY PERFORMANCE REPORT CITY OF KINGMAN—FIRE DEPARTMENT

To request further information, contact:
Jake Rhoades, Fire Chief
Kingman (AZ) Fire Department
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(928) 753-2891
<http://www.kingmanfire.com>

