



# Kingman FIRE DEPARTMENT Monthly Performance Report June 2020



The Mission of the Kingman Fire Department is to enhance the life, property, and well-being of our community.

# MISSION VISION VALUES

- Continue to be a department which demonstrates excellence in the delivery of its own services.
  - Honor our community's trust by demonstrating our commitment to duty.
  - Strive to continually improve services and programs to the community, ensuring they are made available and are clearly understood by our community.
  - Maintain an efficient and effective response by utilizing the Community Risk Reduction model.
  - Strengthen our relationships through consistent collaboration with our partners and support agencies
  - Maintain an internal culture of diversity, respect and professionalism through transparency, cooperation and communication.
  - To comprehensively train and develop our members to ensure the future success of the Kingman Fire Department.
- **SAFETY:** Provide the most effective health and safety programs for our members' well-being and operational readiness.
  - **COMMUNITY:** Fulfill our responsibility and deepen our involvement in the community we serve.
  - **PROFESSIONALISM:** Provide the highest levels of internal and external customer service.
  - **EMPOWERMENT:** Delegate authority to the most appropriate level.
  - **PROFICIENCY:** Provide a high degree of competence, skill and expertise.
  - **INTEGRITY:** Honor our profession and inspire others to preserve trustworthiness, honesty, and compassion.
  - **COURAGE:** Demonstrate the mental and moral strength to persevere in times of difficulty.



**"COMMITMENT to COMMUNITY"**



# Kingman FIRE DEPARTMENT Monthly Performance Report June 2020



## OPERATIONS

### INCIDENT BREAKDOWN

Incident Type	2020	2019	% of Chg	2020 YTD	2019 YTD	% of Chg
<b>Total FIRE Incidents</b>	<b>114</b>	<b>112</b>	<b>↑2%</b>	<b>540</b>	<b>547</b>	<b>↓1%</b>
EMS Response	493	490	↑1%	3298	3299	0%
Residential Structure Fires	13	7	↑46%	63	32	↑49%
Commercial Structure Fires	1	1	0%	14	13	↑8%
Vehicle Fires	7	-	-	28	18	↑36%
Brush Fires	15	20	↓25%	42	47	↓12%
Dumpster Fires	-	2	-	7	32	↓78%
Other Fire	78	82	↓5%	386	405	↓5%
False Alarm Response	-	-	-	-	-	-
Hazardous Condition	13	12	↑8%	51	48	↑6%
B&LS	3	-	-	31	-	-
Other Resp/Admin	1	1	0%	5	5	0%
<b>Total Incidents</b>	<b>624</b>	<b>615</b>	<b>↑1%</b>	<b>3925</b>	<b>3899</b>	<b>↑1%</b>

90th Percentile Times by Month		Dispatch		Turnout		Travel		Total Response	
		90th%	Comp%	90th%	Comp%	90th%	Comp%	90th%	Comp%
<b>BENCHMARKS</b>		1:30	90%	1:20	90%	5:00	90%	7:50	90%
FIRE Incidents	114	0:54	97%	1:29	50%	9:53	79%	11:54	88%
<b>BENCHAMARKS</b>		1:30	90%	1:00	90%	6:00	90%	7:30	90%
EMS Incidents	493	0:44	98%	1:14	80%	7:27	87%	10:14	78%

### Headline Performance Measures

<p style="text-align: center;"><b>Structure Fires Confined</b></p> <hr/> <p style="text-align: center; font-size: 2em;"><b>17</b></p> <p style="text-align: center;">Percent</p> <hr/> <p style="text-align: center; font-size: 0.8em;">Performance Consistent</p>	<p style="text-align: center;"><b>Fire Deaths per Population</b></p> <hr/> <p style="text-align: center; font-size: 2em;"><b>0</b></p> <p style="text-align: center;">Fire Deaths</p> <hr/> <p style="text-align: center; font-size: 0.8em;">Performance Consistent</p>	<p style="text-align: center;"><b>Fire Injuries per Population</b></p> <hr/> <p style="text-align: center; font-size: 2em;"><b>0</b></p> <p style="text-align: center;">Fire Injuries</p> <hr/> <p style="text-align: center; font-size: 0.8em;">Performance Consistent</p>
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### Responsive & Sustainable Leadership

<p style="text-align: center;"><b>Fire Overtime</b></p> <hr/> <p style="text-align: center; font-size: 2em;"><b>722.5</b></p> <p style="text-align: center;">Overtime Hours — full- time line personnel</p> <hr/> <p style="text-align: center; font-size: 0.8em;">Total Regular Hours Worked 13654.5</p>	<p style="text-align: center;"><b>9-1-1 Overtime</b></p> <hr/> <p style="text-align: center; font-size: 2em;"><b>156</b></p> <p style="text-align: center;">Overtime Hours — full- time dispatch personnel</p> <hr/> <p style="text-align: center; font-size: 0.8em;">Total Regular Hours Worked 1963</p>
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KFD

Total Monthly Calls: 624

Total YTD: 3925

AMR

Total Monthly Calls: 107

Total YTD: 723

SQUAD 2

Total Monthly Calls: 77

Total YTD: 624



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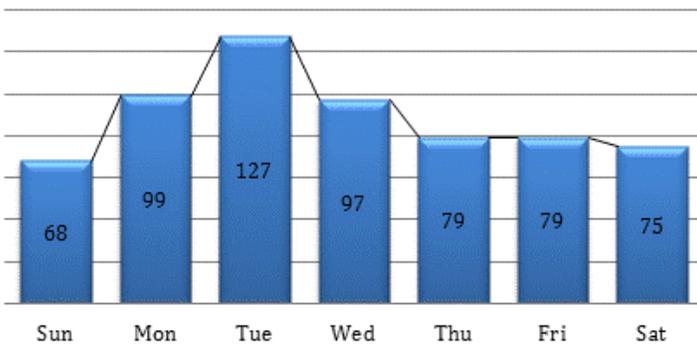
## OPERATIONS

### TOTAL INCIDENTS BY DISTRICT

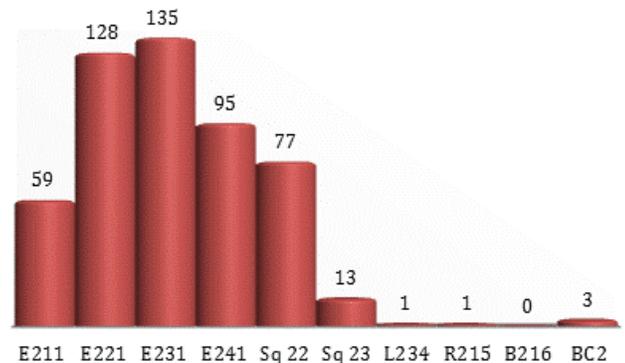
District	2020	2019	% Change	2020 YTD	2019 YTD	% Change
21	70		-	495		-
21A	-		-	2		-
21B	6		-	15		-
21C	1		-	6		-
<b>TOTAL</b>	<b>77</b>		<b>-</b>	<b>518</b>		<b>-</b>
22	87	No Data—CAPERS Launch	-	510	No Data—CAPERS Launch	-
22A	103		-	722		-
22B	12		-	117		-
22C	1		-	6		-
22D	9		-	30		-
<b>TOTAL</b>	<b>212</b>		<b>-</b>	<b>1385</b>		<b>-</b>
23	124		-	851		-
23A	74		-	384		-
23B	-	-	4	-		
<b>TOTAL</b>	<b>198</b>	<b>-</b>	<b>1239</b>	<b>-</b>		
24	89		-	541		-
25	25		-	110		-
Out District	23		-	132		-
<b>Total</b>	<b>624</b>		<b>-</b>	<b>3925</b>		<b>-</b>

Property Value—Fire Incidents	2020	2019	% Change
<b>Total Fire Incidents Investigated</b>	<b>1</b>	<b>2</b>	<b>↓50%</b>
Fire Incidents Total	6	3	↑50%
Fire Incidents with Property Damage	6	3	↑50%
Total Dollar Value of Property	\$89,401	\$168,100	↓47%
Total Dollar Amount of Property Saved	\$53,641	\$160,500	↓67%
Total Property Saved	60%	95%	↓37%

**Incidents by Day of Week**



**623 Total Responses by KFD Apparatus**





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## OPERATIONS

### AUTOMATIC AID BREAKDOWN

Mutual Aid	Dept.	# Given	2020 YTD	2019 YTD	% YTD Change
Given	NACFD	23	121	No Data—CAPERS Upload	

Fire Incidents by Category	# of Incidents	% All Incidents	2020 YTD	2019 YTD	YTD % Change
EMS	493	79%	3298	3299	0%
Fire	114	18%	540	547	↓1%
HazMat	13	2%	51	48	↑6%
Tech Rescue	3	0%	31	-	-
Other	1	0%	5	5	0%
<b>Total</b>	<b>624</b>	<b>100%</b>	<b>3925</b>	<b>3899</b>	<b>↑1%</b>

## EMS

### EMS TOP 5 DETERMINANTS

CALL TYPE	2020	2019	Variance %	YTD
Pandemic—Charlie	43			143
Breathing Problem—Delta	26	No Data—CAPERS Launch		255
Psychiatric—Bravo	20			150
Falls—Bravo	27			179
Unconscious/Fainting—Delta	11			108

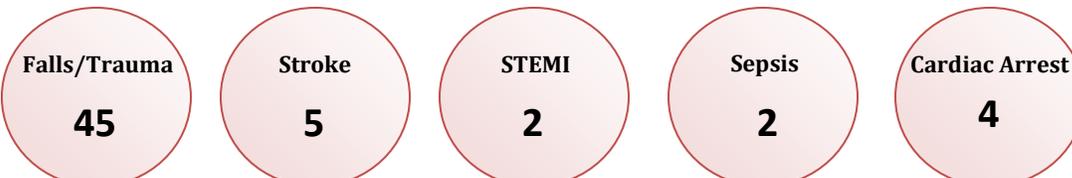
## CARDIAC SURVIVABILITY : 0%

Public Access Defibrillator (AED)	1
AED Available	1
AED Used	1
AED ROSC	-
Attempted Resuscitations	1
Cardiac Arrest with ROSC	-
Non-traumatic Cardiac Arrest with ROSC	-
Cardiac Arrest with Bystander CPR performed	5
Cardiac Arrest Calls	5
Cardiac Arrest - Cardiac Event	4
Cardiac Arrest - Trauma Event	1

AMR Only Responses	CALLS	% YTD	YTD
EMS Response—KFD	493	15%	3298
EMS Response—AMR	107	15%	723
<b>KFD &amp; AMR total Responses: 600</b>		<b>KFD responded to 82%</b>	

### Headline Performance Measures

<b>STEMI Patients</b> <hr/> <b>3.4</b> Percent <hr/> <small>% from total incident types</small>	<b>Cardiac Arrest Patients</b> <hr/> <b>6.9</b> Percent <hr/> <small>% from total incident types</small>	<b>Stroke Patients</b> <hr/> <b>8.6</b> Percent <hr/> <small>% from total incident types</small>
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## EMS ALERTS



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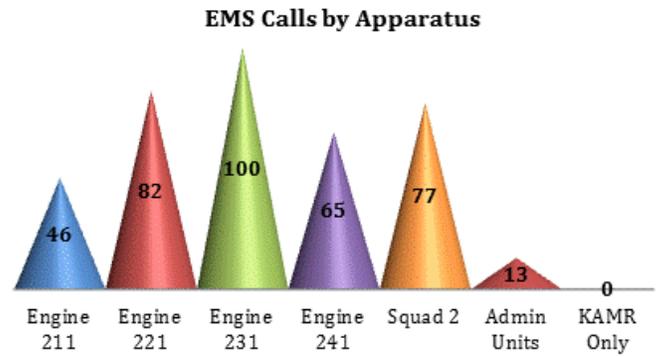


## EMS

CARDIAC EVENT, NOT WITNESSED			
Group Total		5	
Resuscitations Attempted		1	
Pre-Arrival CPR		3	<b>ROSC</b>
Initial Rhythm	Asystole	4	-
	VF/VT	-	-
	Other Rhythm	1	-
ROSC for Group		-	-
ROSC % for Group		-	-

CARDIAC EVENT, WITNESSED			
Group Total		-	
Resuscitations Attempted		-	
Pre-Arrival CPR		-	<b>ROSC</b>
Initial Rhythm	Asystole	-	-
	VF/VT	-	-
	Other Rhythm	-	-
ROSC for Group		-	-
ROSC % for Group		-	-

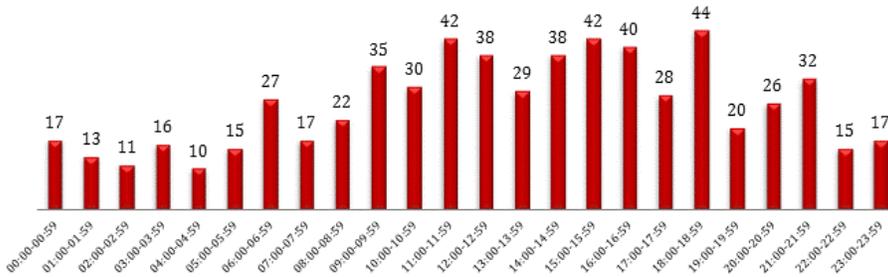
CARDIAC EVENT, WITNESSED by EMS			
Group Total		-	
Resuscitations Attempted		-	
Bystander CPR		-	<b>ROSC</b>
Initial Rhythm	Asystole	-	-
	VF/VT	-	-
	Other Rhythm	-	-
ROSC for Group		-	-
ROSC % for Group		-	-



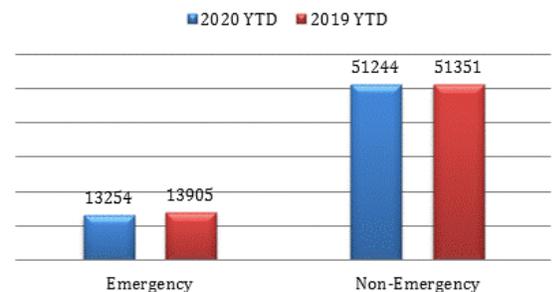
## COMMUNICATION CENTER

Communication Center Calls for Service by Agency	YEAR-TO-DATE		Police	Dispatch	EMS	Fire	B&LS	Haz Mat	Tech Rescue	Other	2020 Total	2019 Total
City of Kingman Police	16796	58.9%	2999	-	-	-	-	-	-	-	2999	2915
Kingman Dispatch	3923	13.8%	-	889	-	-	-	-	-	-	889	-
City of Kingman Fire	3925	13.8%	-	-	493	114	3	13	-	1	624	614
Northern Arizona Consolidated Fire	2190	7.7%	-	-	291	78	-	3	-	-	372	353
Golden Valley Fire	1129	4.0%	-	-	140	67	-	1	-	1	209	166
Lake Mohave Ranchos	419	1.5%	-	-	49	28	-	-	-	-	77	85
Pinion Pine Fire	105	0.4%	-	-	10	12	-	1	-	-	23	21
Pine Lake Fire	5	0.0%	-	-	1	-	-	-	-	-	1	2
<b>TOTAL</b>	<b>28492</b>	<b>100%</b>	<b>2999</b>	<b>889</b>	<b>984</b>	<b>299</b>	<b>3</b>	<b>18</b>	<b>-</b>	<b>2</b>	<b>5194</b>	<b>4156</b>

**Total Incidents by Alarm Hour**



**Telephony Breakdown**





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## COMMUNICATIONS CENTER

### COMMUNICATIONS CENTER STANDARDS PERFORMANCE

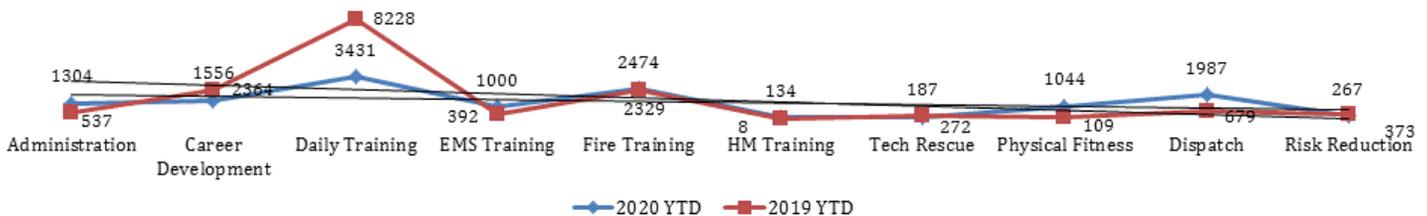
STANDARD	Incidents	Benchmark	Reliability	Baseline	Compliance %
9-1-1 Call Answering	2329	0:10	95%	0:10	96%
AGENCY	INCIDENTS	BENCHMARK		DISPATCH TIME	
Kingman Fire	624	1:30	90%	0:47	97%
Northern AZ Consolidated Fire	372	1:30	90%	0:52	96%
Golden Valley Fire	209	1:30	90%	1:03	96%
Lake Mohave Ranchos	77	1:30	90%	1:29	89%
Pinion Pine Fire	23	1:30	90%	1:22	95%
Pine Lake Fire	1	1:30	90%	0:24	100%
<b>TOTAL</b>	<b>1306</b>	<b>1:30</b>	<b>90%</b>	<b>0:54</b>	<b>96%</b>

## TRAINING

### Training Hours

Training Type	Hours	% for Month	2020 YTD	2019 YTD	Variance %
Administration	103	6.1%	1304	537	↑59%
Career Development	144	8.6%	1556	2364	↓34%
Daily Training	310	18.4%	3431	8228	↓58%
EMS Training	26	1.5%	1000	392	↑61%
Fire Training	540	32.1%	2474	2329	↑6%
HM Training	25	1.5%	134	8	↑94%
Tech Rescue	15	0.9%	187	272	↓31%
Physical Fitness	198	12.1%	1044	109	↑90%
9-1-1 Communications	306	18.2%	1987	679	↑66%
Risk Reduction	10	0.6%	267	73	↓28%
<b>Total</b>	<b>1682</b>	<b>100%</b>	<b>13382</b>	<b>15291</b>	<b>↓12%</b>

Total Training Hours



2020		YTD	
Total Monthly Training Hours	1682	YTD Training Hours	13382
Average Monthly Hours per person (93)	18	Average YTD Hours per person (93)	138

"COMMITMENT to COMMUNITY"



# Kingman FIRE DEPARTMENT Monthly Performance Report June 2020



## COMMUNITY DEVELOPMENT

### Community Risk Reduction (CRR) Activities

Activity	# of Activities	# of Attendees	2020 YTD	2019 YTD
Smoke Alarm Maintenance/Calls	7	7	30	6
Smoke Alarm New Install (each alarm)	1	2	9	5
Child Safety Seat Checks	1	2	5	1
Child Safety Seats - Issued NEW	1	-	18	1
Public Education Classes	-	-	19	11
Public Education Outreach	-	-	5	4
Explorer Program Training	-	-	45	-
Knox Box	1	1	12	4
Citizens Fire Academy Training	-	-	-	-
CERT Training	-	-	-	-
Station Tours	-	-	-	-
Burn Permit Inspections	-	-	4	-

### CPR Certifications<sup>12</sup>

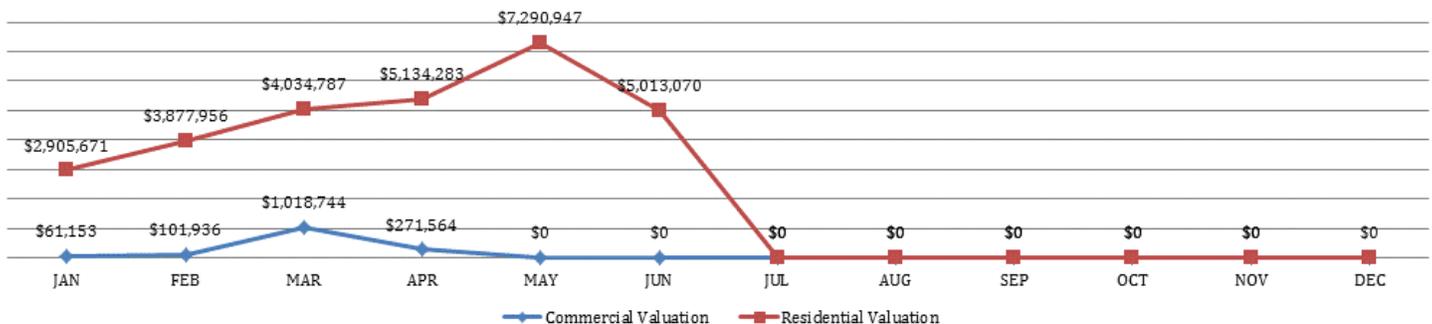
BLS	-	-	12	52
Heartsaver	5	9	66	5
AED	-	-	22	83
Friends & Family	-	-	6	52
Hands Only	-	-	22	319
Stop the Bleed	-	-	67	-
<b>Total</b>	<b>16</b>	<b>21</b>	<b>342</b>	<b>543</b>

### Trending Code Violations

Type	2020	Trending Code Violations
Fire	117	Fire Extinguishers (48)
Building	54	Finals (11)

Business License Inspections	# of Inspections	YTD
	73	219

**Total Value of Commercial & Residential Permits Issued**



"COMMITMENT to COMMUNITY"



# Kingman FIRE DEPARTMENT

## Monthly Performance Report June 2020



### COMMUNITY DEVELOPMENT

#### New Permits Issued w/Valuation by Month

FY 2020	Commercial		Residential	
	Count	Valuation	Count	Valuation
January	2	\$61,153	20	\$2,905,671
February	1	\$101,936	24	\$3,877,956
March	1	\$1,018,744	25	\$4,034,787
April	1	\$271,564	73	\$5,134,283
May	0	\$0	68	\$7,290,947
June	0	\$0	30	\$5,013,070
July				
August				
September				
October				
November				
December				
<b>Total</b>	<b>5</b>	<b>\$1,453,397</b>	<b>203</b>	<b>\$28,256,714</b>

#### Commercial—New/Under Review Permits

- ⇒ Route 66 Stuff your Stuff 3645 E Andy Devine Ave
- ⇒ Low Cost Spay & Neuter 1419 Andy Devine Ave
- ⇒ Culvers 1737 Airway Ave

#### Commercial Permits Issued

#### Under Construction

- ⇒ Mohave County Courthouse 401 Spring St
- ⇒ Mohave County Library 3269 N Burbank St
- ⇒ Canada Mart, 210 W Andy Devine Ave
- ⇒ Innovative Warehouse 1301 Andy Devine Ave
- ⇒ Walker Svc Electric Garage 2540 Wickieup Ave

#### Commercial Permits Ready to Issue

- ⇒ Perkins 3123 Stockton Hill Rd
- ⇒ Rilibertos 3123 Stockton Hill Rd
- ⇒ Comfort Suites 1149 E Sunrise Ave E
- ⇒ Patel Restaurant 2931 Andy Devine Ave

#### Commercial Permits Close-Out

- ⇒ None

#### Building Review Activities

Review Types	# of Reviews	YTD
Commercial Plans	-	5
Other Commercial Plans	4	39
Residential Plans	54	236
Other Residential Plans	33	179
Sign Review	5	18
Special Event Permit Review	2	29
Other Reviews	-	5
Building Safety Inspections	628	3348
Hydrant Activity (All)	215	883
<b>Total</b>	<b>41</b>	<b>4742</b>

#### Building & Life Safety Inspection Performance Compliance

Benchmark	FIRE: Scheduled Inspections Completed Same Day	BLDG: Scheduled Inspections Completed Same Day
90%	100%	100%

#### Commercial & Residential Plan Review Performance Compliance

Benchmark	Residential Review Complete within 5 Working Days	Commercial Review Complete within 14 Working Days
90%	68%	100%

#### Parcel & Subdivision Plan Review Performance Compliance

Benchmark	Parcel Plat Complete w/in 15 Working Days	Subdivision Complete w/in 15 Working Days
90%	0%	0%

“COMMITMENT to COMMUNITY”

# 2020

## **JUNE PERFORMANCE REPORT CITY OF KINGMAN—FIRE DEPARTMENT**

To request further information, contact:  
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Kingman (AZ) Fire Department  
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(928) 753-2891  
<http://www.kingmanfire.com>

