



City Manager Report

July 2020

CITY MANAGER REPORT *CITY OF KINGMAN - July 2020*

The information included in this issue reflects June 2020 submissions. Finance and Municipal Court data reported is for the time period detailed on their individual reports.



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CITY MANAGER REPORT
CITY OF KINGMAN JUNE 2020
ECONOMIC DEVELOPMENT DEPARTMENT

ECONOMIC DEVELOPMENT

ED staff reported that there is a possibility of 50 additional airlines that could arrive for storage this summer. The Airport terminal/café fence relocation is complete giving guests at the Airport Café a clear view of aircraft flying in and out of the Airport.

The Federal Aviation Administration (FAA) gave permission to put the 1800 acre land release at the Airport on the November ballot so the City could sell property in the future. Permissions were given before FAA finished the steps to release the land.

ED staff has communicated with five new companies interested in bringing their businesses to the Kingman area and Industrial Park.

ED staff has completed the initial meetings regarding extending fiber optics at the Industrial Park and they are awaiting the next steps from Frontier. Staff reported that Mohave Community College is in discussions with a property owner for accommodating a training center.

ED staff has reported a 71.6% Census response rate and Kingman is ranked #4 in the State for response.

ED staff completed the incentive programs which include Façade, Parklets/Pedlets and Signs and Murals. They will be going to City Council for approval 7/7/2020.

Tourism staff is working on ad for three billboards, MyKingman Guide and AZ maps. Mr. Noble will be hosting interested parties, no more than 5 at the Powerhouse for the Governor's virtual conference July 22 & July 23. The Route 66 Drive Through Shield design is almost complete.

The new Kingman logo is being placed on websites, emails and stationary.

Additional Activities and Meetings by Economic Development Staff in June

- ◆ Mr. Kellogg and ED staff toured three businesses on the same day who are interested in bringing their businesses to Kingman.
- ◆ Mr. Kellogg and ED staff met and completed the Strategic Planning document.
- ◆ Mr. Kellogg and ED staff met numerous times via phone with the Federal Aviation Administration (FAA) regarding the 1800 acre land release. The FAA is aware that this is a major priority for the Kingman Airport.
- ◆ Mr. Kellogg and staff attended the Kingman and Mohave Manufacturing Association meeting.
- ◆ Mr. Kellogg and ED staff met with Patriot Rail regarding possible new projects.
- ◆ Mr. Kellogg met with Tourism staff regarding new advertising efforts, drive through shield, and leasing BNSF rail land for new tourism site attractions.
- ◆ Mr. Kellogg and Sylvia Shaffer had meetings to ensure that all the incentive programs were ready to go before City Council.
- ◆ ED department meeting was held and updates given regarding advertising, new business interests, Covid-19 safety measures, new City logo placement and website analytics.

Economic Development Public Meetings in June

None in June

CITY OF KINGMAN
ENGINEERING DEPARTMENT
MONTHLY REPORT FOR
JUNE 2020

The Engineering staff responded to **148** requests for Information on the availability of water and/or sewer to specific properties and the existence of paybacks and assessments relative to those properties.

ENG17-0030 An Approval of Construction was issued for approximately 2,515 l.f. of 8-inch C-900 water line extension, 20 l.f. of 8" DIP water line, (5) fire hydrants and (7) Single services and (27) double services to serve Walleck Ranch, Tract 1961-J. Block 9, Lots-2-22, Block 11, Lots 1-17 and Lot 23, Block 12, Lots 1-11, Block 16, Lots 2-11 and Block 21, Lot 1.

ENG17-0030 A Discharge Authorization was issued for approximately 2,140 l.f. of 8-inch PVC SDR-35 sewer line extension and 20 l.f. of 8" DIP sewer line with (11) 4' diameter sewer manholes and (61) service sewer service in the boundaries of Walleck Ranch Subdivision, Tract 1961-J. Block 9, Lots-2-22, Block 11, Lots 1-17 and Lot 23, Block 12, Lots 1-11, Block 16, Lots 2-11 and Block 21, Lot 1

ENG19-0102 An Approval of Construction was issued for approximately 1,656 linear feet of 8-inch C-900 water line and 50 linear feet of 8-inch DIP water line with 4 fire hydrants, 8 each of 8-inch gate valves and 26 single water service in Jackson Street, Veteran Way, Patriot Way and Veteran Circle within the Kingman Veteran Villas.

ENG19-0102 A Discharge Authorization was issued for approximately 2,384 linear feet of 8-inch SDR 35 sewer line with 10 manholes, 1 cleanout and 26 sewer services in Jackson Street, Veteran Way, Patriot Way and Veteran Circle within the Kingman Veteran Villas.

ENG20-0030 An Approval to Construct was issued for approximately 50 l.f of 8-inch water line extension with (1) service connection for 3718 N Nevada Street.

ENG20-0030 A Construction Authorization was issued for approximately 50 l.f. of 8-inch PVC SDR-35 sewer line extension with (1) 8-inch sewer clean out for service located at 3718 N Nevada Street.

MEETINGS	
June 1	Strategic Plan Tasks & Subtasks meeting
June 2	Southern Vista Site Wall Differential meeting
June 3	GIS Floorplan Review and interactive Plant App Demonstration
June 4	Engineering Staff Team meeting
June 8	East Bench Drainage Concept meeting
June 18	WWTP schematic meeting
June 22	KADMP Draft Report Review meeting
June 23	ENG20-0002 Harrow Avenue Street Improvement meeting
June 25	Sunrise GIS meeting

RIGHT OF WAY ACTIVITIES	
133	Information Requests responded same day received
4	Information Request responded in 1 days
0	Information Request responded in 2 –3 days
0	Information Request responded over 3 days
11	Sewer Availability Letters
63	Permits to work in Public Right-of-way
50	Sewer Connection Permits Inside City Limits (1 due to Failed septic)
13	Sewer Connection Permits Outside City Limits (0 due to Failed septic)
0	Sewer Taps
14	Utility Permits for water meters in the County
50	Utility Permits for water meters in the City

CAPITAL EXPENDITURES		
CONTRACTOR	PROJECT	AMOUNT
AECOM	ENG18-0052	\$49,825.00
AECOM	ENG18-0051	\$8,383.00
Eagle Mountain Construction	ENG19-0057	\$38,160.00
JE Fuller/Hydrology	ENG19-0066	\$21,500.00
Kincheloe Construction	ENG19-0080	\$109,329.50
Kincheloe Construction	ENG15-0064	\$7,875.00
Kinney Construction	ENG16-0021	\$138,597.48
Matrix Design Group	ENG17-0035	\$7,345.30
Sunrise Engineering	ENG19-0057	\$9,138.00
Sunrise Engineering	ENG19-0058	\$9,138.00
Sunrise Engineering	ENG19-0086	\$17,685.00
Capital Expenditures processed during the month June		\$417,448.28

CONSTRUCTION ACTIVITIES UPDATE		
PROJECT	PURPOSE	STATUS
ENG15-0048 & ENG16-0031	This project will widen and improve Eastern Street between Pasadena Avenue and Airway Avenue.	The design plans are complete. The budget includes money for acquisition of right of way. Staff is proceeding with acquisition.
ENG16-0021	This project will improve drainage beneath the RR underpass on Eighth Street	The project is approximately 75 percent complete.

DESIGN ACTIVITIES			
PROJECT	PURPOSE	CONSULTANT	STATUS
ENG16-0025	This project includes the design of Kingman Crossing Boulevard between Southern Avenue and Interstate 40.	AECOM Technical Services for the preparation of project plans and specifications	Project is expected to be complete by July 2020
ENG17-0035	This project is for Program manager services for the I-11 East Kingman Connection project.	Matrix Design Group	The consultant is proceeding with acquisition of right of way.
ENG18-0051	Airway Avenue Design and Construction between Sunbelt Park and Rancho Santa Fe Parkway	AECOM	Under design
ENG18-0052	Rancho Santa Fe Parkway Design update	AECOM	Under design
ENG18-0080	Airway—Vista Bella Drainage	Dibble Engineering	Under design
ENG19-0057	Diagonal Wash Trunk Sewer	Sunrise Engineering	Under design
ENG19-0058	Main Tanks Transmission Main, Phase 2	Sunrise Engineering	Under design
ENG19-0066	Kingman Area Master Drainage Report	J.E. Fuller	Under design

CONSTRUCTION PHOTOS



ENG16-0021 8th Street drainage project

City Attorney—Carl Cooper

The City Attorney's office oversees victim notification and advocacy for victims rights in criminal cases. Also they provide legal advice and contract review for City departments, drafting and review of City ordinances and codes and prosecution of misdemeanor crimes within the City of Kingman including domestic violence and drunk driving offenses.

To your right is a side-by-side collective comparison of criminal activity between 2019 and 2020.

	June, 2019	June, 2020
Domestic Violence	29	25
DUI	16	13
Theft/Shoplifting	33	37
Criminal Traffic (non DUI)	7	7
Code Enforcement	8	1
Miscellaneous Misdemeanors	54	39
Total Charges	147	122
Number of Files Opened	98	92
Pretrial Conferences	89	100
Change of Pleas	57	64
Status Hearings	13	9
Trials	10	7
Other Court Events	229	219

City Clerk—Annie Meredith

During the month of November the Clerk's Office assembled City Council agendas and packets for two regular meetings. Minutes were taken and transcribed for meetings held.

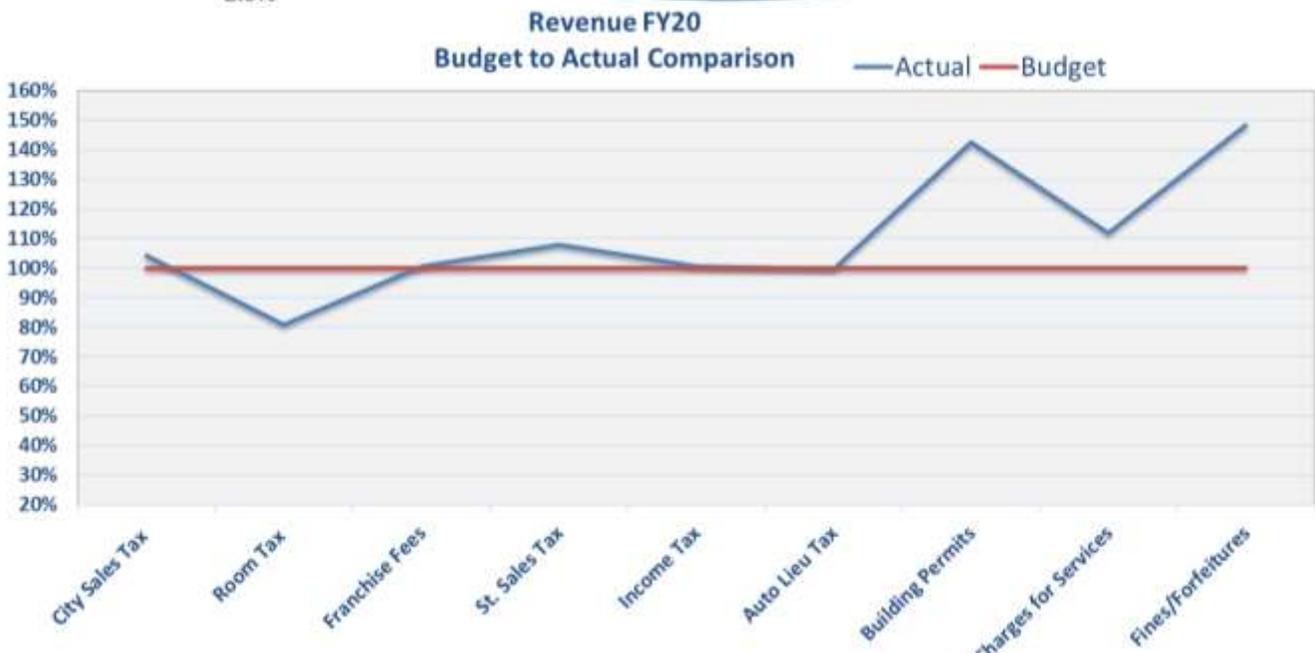
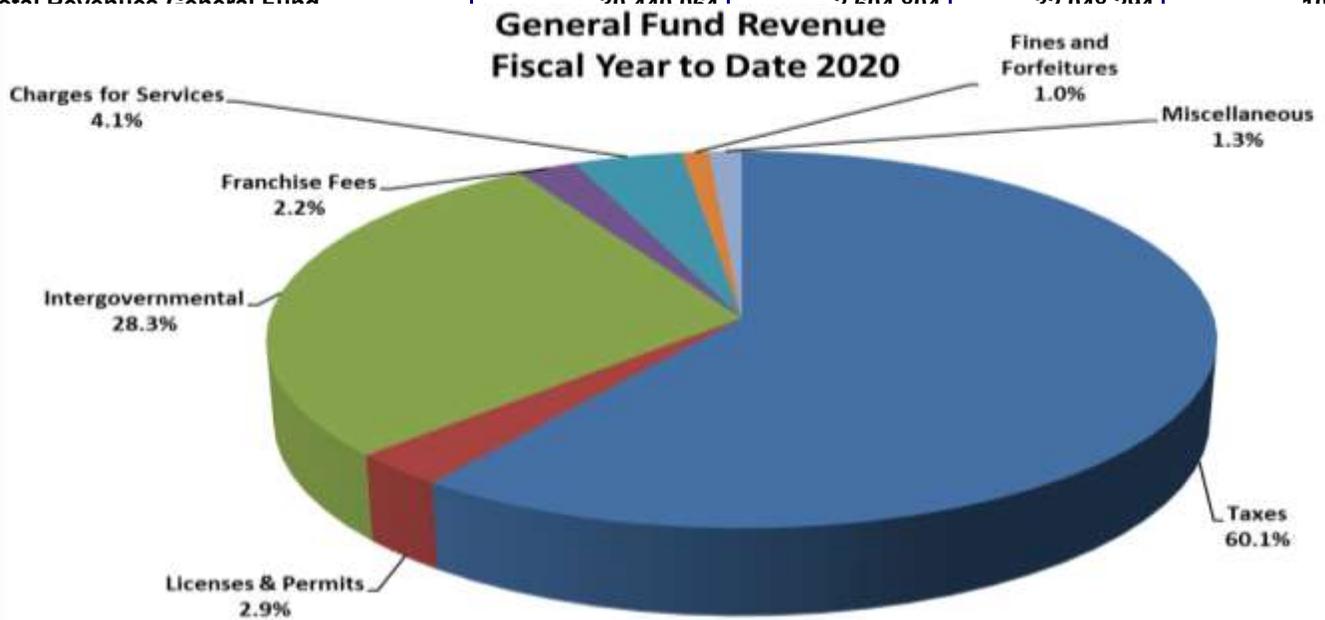
All City Council meeting agendas, agenda packets and minutes as well as agendas and minutes for all City of Kingman boards, commissions and subcommittees are available on the City website www.cityofkingman.gov.



Finance—Tina Moline

REVENUE BY SOURCE — JUNE 2020
GENERAL FUND

Description	Original Budget	Revenues This Period	Revenues Year-to-Date	Percentage Collected
Taxes	18,615,683	1,290,490	19,272,385	103.53%
Licenses & Permits	711,996	102,595	944,866	132.71%
Intergovernmental	8,817,703	776,801	9,059,682	102.74%
Franchise Fees	713,978	164,139	718,749	100.67%
Charges for Services	1,184,932	201,677	1,323,115	111.66%
Fines and Forfeitures	221,255	51,588	327,698	148.11%
Miscellaneous	174,517	17,515	401,798	230.23%
Total Revenues General Fund	29,440,064	2,604,804	32,048,204	105.28%



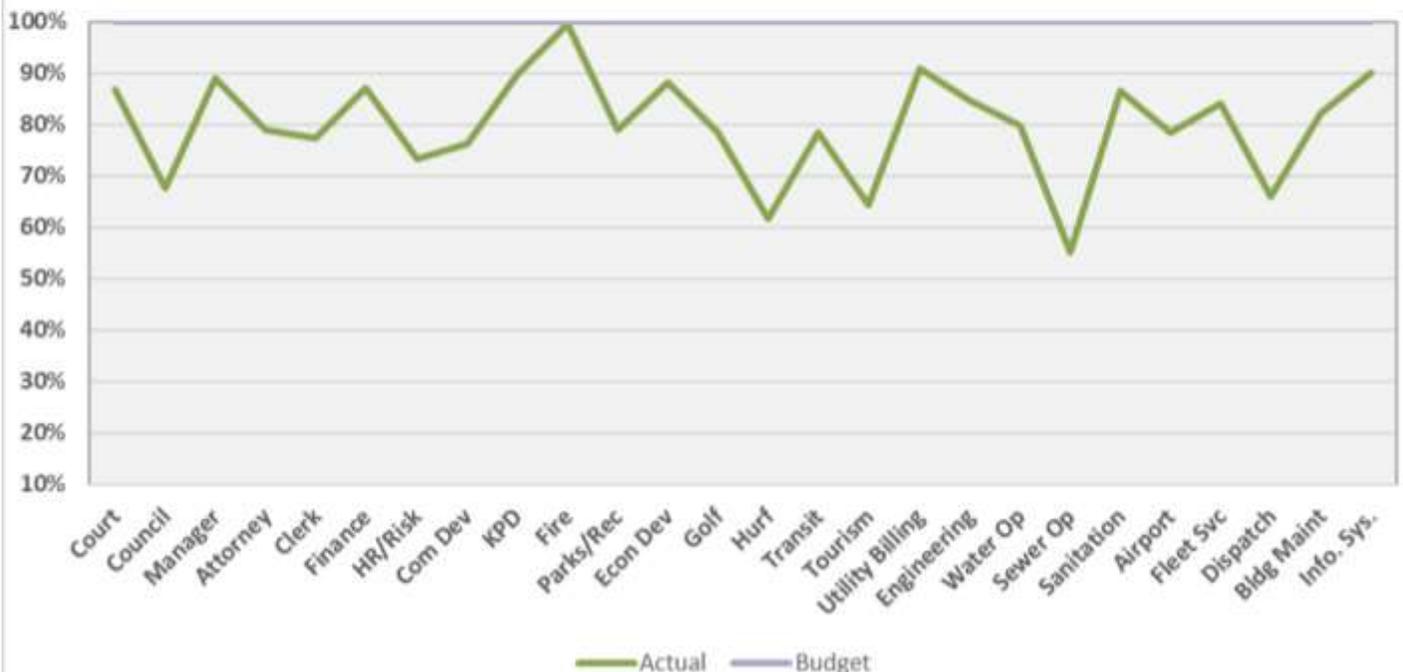
EXPENDITURES BY DEPARTMENT — JUNE 2020

GENERAL FUND

Description	Revised Budget	Expenditures This Period	Expenditures Year-to-Date	Budget Availability	Available Percentage
Court	1,470,608	137,976	1,277,568	193,040	13.13%
City Council	223,450	6,252	150,848	72,602	32.49%
Manager	435,054	27,840	386,695	48,359	11.12%
Attorney	1,048,677	68,046	827,053	221,624	21.13%
City Clerk	360,815	19,849	279,009	81,806	22.67%
Finance	1,162,600	73,170	1,012,681	149,919	12.90%
Human Resource/Risk Mgmt	952,853	52,301	698,855	253,998	26.66%
Community Development*	1,616,624	133,279	1,231,374	385,250	23.83%
Police Department**	12,958,883	1,276,672	11,622,175	1,336,708	10.31%
Fire Department**	8,794,822	807,165	8,749,632	45,190	0.51%
Parks & Recreation	4,766,358	388,728	3,757,893	1,008,465	21.16%
Economic Development	732,826	42,043	632,617	100,209	13.67%
Total Exp General Fund	34,523,570	3,033,321	30,626,400	3,897,170	11.29%

*Planning & Zoning and Building & Life Safety departments merged into a new Community Development department in January 2020.

Kingman, Arizona Budget to Actual Expenditures Fiscal Year 2020



**Police & Fire Department expenditures include one-time PSPRS unfunded liability payments issued in July

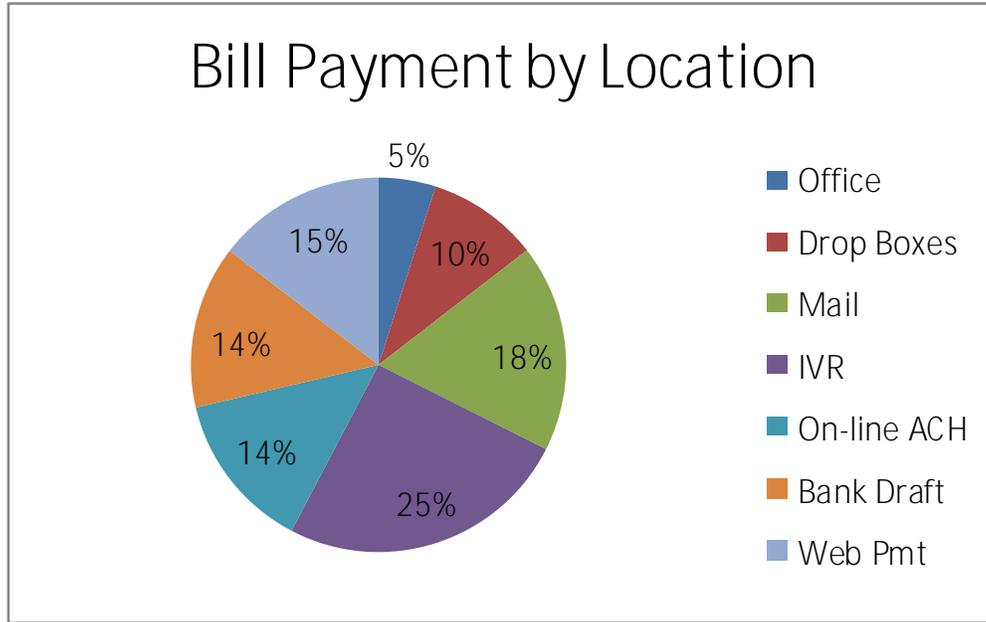
REVENUE BY SOURCE — JUNE 2020									
REVENUE SOURCE		7/1/15 thru 6/30/2016	7/1/16 thru 6/30/2017	7/1/17 thru 6/30/2018	7/1/18 thru 6/30/2019	7/1/19 thru 6/30/2020	Percent Change FY19-FY20	Fiscal 2020 BUDGET	FY20 Percent of BUDGET
GENERAL FUND (101)									
Local	Sales Tax	14,869,888	15,730,762	16,504,812	17,380,973	18,757,495	7.92%	17,977,917	104.34%
	Room Tax	447,586	499,386	563,677	585,089	514,890	-12.00%	637,766	80.73%
State	Sales Tax	2,660,730	2,635,270	2,792,095	2,971,609	3,197,554	7.60%	2,966,856	107.78%
	Income Tax	3,379,383	3,537,175	3,595,518	3,569,055	3,920,039	9.83%	3,900,847	100.49%
	Auto Lieu Tax	1,527,297	1,686,583	1,766,094	1,960,608	1,942,089	-0.94%	1,950,000	99.59%
Other	Building Permits	596,611	734,252	863,218	608,748	810,623	33.16%	568,995	142.47%
HURF FUND (201)									
HURF FUND (201)	Rest/Bar Tax	777,437	744,862	815,874	934,795	897,800	-3.96%	858,589	104.57%
	Highway User Fuel Tax	2,517,480	2,677,287	2,818,979	2,944,551	3,160,945	7.35%	2,928,027	107.95%
POWERHOUSE TOURISM FUND (215)									
POWERHOUSE TOURISM FUND (215)		-	177,118	232,449	302,268	257,355	-14.86%	246,952	104.21%
PAVEMENT PRESERVATION FUND (316)									
PAVEMENT PRESERVATION FUND (316)		-	-	1,587,085	1,963,613	13,315	-99.32%	0	0.00%
I-11 E KGMN CONN FUND (317)									
I-11 E KGMN CONN FUND (317)		-	-	1,587,085	1,963,613	13,315	-99.32%	0	0.00%
WATER FUND (501)									
WATER FUND (501)		6,676,937	6,801,059	6,913,731	6,789,256	7,051,465	3.86%	7,023,209	100.40%
WATER CAPITAL RENEWAL FUND (510)									
WATER CAPITAL RENEWAL FUND (510)		856,938	870,460	890,710	909,004	927,178	2.00%	901,115	102.89%
WASTEWATER FUND (521)									
WASTEWATER FUND (521)		8,388,141	8,481,851	8,714,495	8,843,326	9,061,681	2.47%	9,128,824	99.26%
WASTEWATER CAPITAL RENEWAL FUND (530)									
WASTEWATER CAPITAL RENEWAL FUND (530)		115,970	119,015	122,567	127,573	131,564	3.13%	125,037	105.22%
SANITATION FUND (541)									
SANITATION FUND (541)		3,452,707	3,514,546	3,576,188	3,665,507	3,753,083	2.39%	3,665,993	102.38%
AIRPORT (591)									
AIRPORT (591)		-	-	-	1,219,703	1,184,104	-2.92%	1,261,621	93.86%

**Due to the implementation of a new utility billing software in November 2018 utility bills were delayed. This resulted in a decrease in year-to-date revenues for the month of November.

Finance—Tina Moline

City of Kingman – Utility Billing & Licensing Division

The Utility Billing and Licensing Division launched a utility billing online payment portal in November 2018. This portal accepts one-time and recurring credit card and electronic checks as payment methods. It also allows customers to view their utility bills online. In addition to launching an online payment portal, customers now have the option to receive their bills electronically through email. This service can be activated through the online payment portal, <https://selfservice.cityofkingman.gov>, or by contacting a customer service representative. Customers will notice a redesigned utility bill which provides more details about their charges. Beginning January 6th, 2020, Utility Billing and the rest of the City Complex office hours will be Monday-Thursday, 7am to 6pm, and closed Fridays. Customers have been notified of the upcoming change via billing inserts, flyers, a press release, the City website, Facebook, and signage at the City complex. The extended hours are an effort to better serve our customers.



CUSTOMER SERVICE STATISTICAL SUMMARY— June 2020

	Jan-20	Feb-20	Mar-20	Apr-20	May-20	June-20
Phone Calls Answered	2,008	1,817	2,183	2,367	1,937	2,109
IVR - Payments	4,281	4,551	5,850	5,071	5,285	5,725
E-Mail Bill Delivery*	850	1,108	1,047	1,188	1,284	1,393
Web Payments	2,157	2,278	3,243	2,775	2,733	3,307
Water Service Orders	1,473	1,137	1,231	936	1,076	1,385
Sanitation Service Orders	434	391	412	317	372	560
Sewer Service Orders	0	0	1	4	2	0
Number of Total Payments Processed	17,853	18,950	24,267	20,291	19,208	22,694
Number of Sanitation Customers	12,421	12,465	12,498	12,532	12,526	12,611
Number of Sewer Customers	11,044	11,095	11,133	11,158	11,162	11,270
Number of Water Customers	20,478	20,513	20,591	20,596	20,610	20,791

LICENSING STATISTICAL SUMMARY— June 2020	
New Business Licenses Issued	31
License Renewals Generated (Business & Animal Licenses) for Aug 2020	260

Payment Options Available:

Mail or Drop Box—Please write account number on Check or Money Orders and include the payment coupon from the top of the bill. Make payable to City of Kingman.

Courtesy Drop Box locations are:

City of Kingman - 310 N 4th Street

Unisource - 2498 Airway Avenue

Credit Cards—The City of Kingman accepts Visa, Master Card, Discover and American Express. Payment by credit card can be made by IVR phone or in the office.

Bank Drafting—Automatic Bank Drafting

Once you have established bank drafting you will continue to receive your bill in the mail, but it will be paid automatically on the date listed on your statement from your bank account. Please contact our office to setup automatic bank drafting. Forms can also be found on our website at: http://www.cityofkingman.gov/pages/depts/finance/ub_forms.asp

Online payments with Citizen Self Serve



Kingman FIRE DEPARTMENT

City Manager Report June 2020



OPERATIONS

INCIDENT BREAKDOWN

Incident Type	2020	2019	% of Chg	2020 YTD	2019 YTD	% of Chg
Total FIRE Incidents	114	112	↑2%	540	547	↓1%
EMS Response	493	490	↑1%	3298	3299	0%
Residential Structure Fires	13	7	↑46%	63	32	↑49%
Commercial Structure Fires	1	1	0%	14	13	↑8%
Vehicle Fires	7	-	-	28	18	↑36%
Brush Fires	15	20	↓25%	42	47	↓12%
Dumpster Fires	-	2	-	7	32	↓78%
Other Fire	78	82	↓5%	386	405	↓5%
False Alarm Response	-	-	-	-	-	-
Hazardous Condition	13	12	↑8%	51	48	↑6%
B&LS	3	-	-	31	-	-
Other Resp/Admin	1	1	0%	5	5	0%
Total Incidents	624	615	↑1%	3925	3899	↑1%

90th Percentile Times by Month		Dispatch		Turnout		Travel		Total Response	
		90th%	Comp%	90th%	Comp%	90th%	Comp%	90th%	Comp%
BENCHMARKS		1:30	90%	1:20	90%	5:00	90%	7:50	90%
FIRE Incidents	114	0:54	97%	1:29	50%	9:53	79%	11:54	88%
BENCHMARKS		1:30	90%	1:00	90%	6:00	90%	7:30	90%
EMS Incidents	493	0:44	98%	1:14	80%	7:27	87%	10:14	78%

Headline Performance Measures

Structure Fires Confined	Fire Deaths per Population	Fire Injuries per Population
17	0	0
Percent	Fire Deaths	Fire Injuries
Performance Consistent	Performance Consistent	Performance Consistent

Responsive & Sustainable Leadership

Fire Overtime	9-1-1 Overtime
722.5	156
Overtime Hours — full-time line personnel	Overtime Hours — full-time dispatch personnel
Total Regular Hours Worked 13654.5	Total Regular Hours Worked 1963

KFD

Total Monthly Calls: 624
Total YTD: 3925

AMR

Total Monthly Calls: 107
Total YTD: 723

SQUAD 2

Total Monthly Calls: 77
Total YTD: 624

"COMMITMENT to COMMUNITY"



Kingman FIRE DEPARTMENT

City Manager Report June 2020



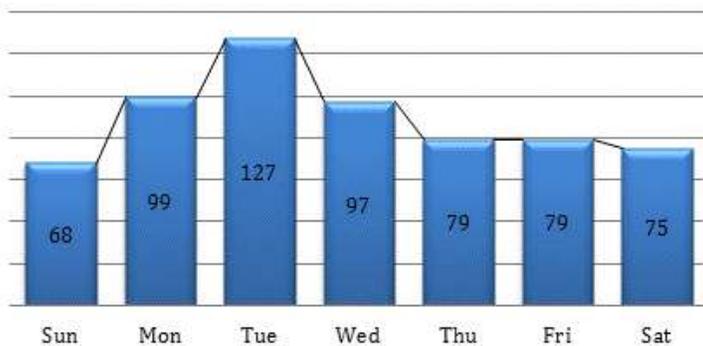
OPERATIONS

TOTAL INCIDENTS BY DISTRICT

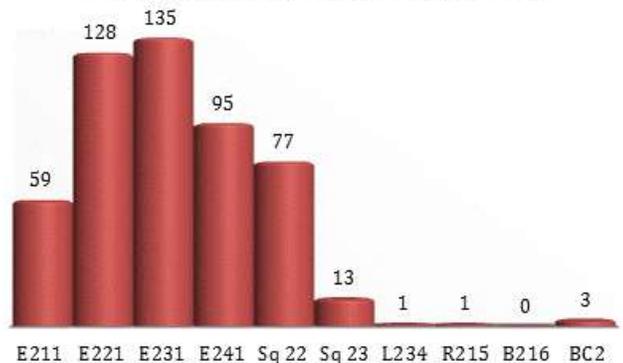
District	2020	2019	% Change	2020 YTD	2019 YTD	% Change
21	70		-	495		-
21A	-		-	2		-
21B	6		-	15		-
21C	1		-	6		-
TOTAL	77		-	518		-
22	87	No Data—CAPERS Launch	-	510	No Data—CAPERS Launch	-
22A	103		-	722		-
22B	12		-	117		-
22C	1		-	6		-
22D	9		-	30		-
TOTAL	212		-	1385		-
23	124			-		851
23A	74		-	384		-
23B	-		-	4		-
TOTAL	198		-	1239		-
24	89		-	541		-
25	25		-	110		-
Out District	23		-	132		-
Total	624		-	3925		-

Property Value—Fire Incidents	2020	2019	% Change
Total Fire Incidents Investigated	1	2	↓50%
Fire Incidents Total	6	3	↑50%
Fire Incidents with Property Damage	6	3	↑50%
Total Dollar Value of Property	\$89,401	\$168,100	↓47%
Total Dollar Amount of Property Saved	\$53,641	\$160,500	↓67%
Total Property Saved	60%	95%	↓37%

Incidents by Day of Week



623 Total Responses by KFD Apparatus



“COMMITMENT to COMMUNITY”



Kingman FIRE DEPARTMENT

City Manager Report June 2020



OPERATIONS

AUTOMATIC AID BREAKDOWN

Mutual Aid	Dept.	# Given	2020 YTD	2019 YTD	% YTD Change
Given	NACFD	23	121	No Data—CAPERS Upload	

Fire Incidents by Category	# of Incidents	% All Incidents	2020 YTD	2019 YTD	YTD % Change
EMS	493	79%	3298	3299	0%
Fire	114	18%	540	547	↓1%
HazMat	13	2%	51	48	↑6%
Tech Rescue	3	0%	31	-	-
Other	1	0%	5	5	0%
Total	624	100%	3925	3899	↑1%

EMS

EMS TOP 5 DETERMINANTS

CALL TYPE	2020	2019	Variance %	YTD
Pandemic—Charlie	43			143
Breathing Problem—Delta	26	No Data—CAPERS Launch		255
Psychiatric—Bravo	20			150
Falls—Bravo	27			179
Unconscious/Fainting—Delta	11			108

CARDIAC SURVIVABILITY : 0%

Public Access Defibrillator (AED)	1	AMR Only Responses	CALLS	% YTD	YTD
AED Available	1	EMS Response—KFD	493	15%	3298
AED Used	1	EMS Response—AMR	107	15%	723
AED ROSC	-	KFD & AMR total Responses: 600 KFD responded to 82%			
Attempted Resuscitations	1	Headline Performance Measures			
Cardiac Arrest with ROSC	-	STEMI Patients	Cardiac Arrest Patients	Stroke Patients	
Non-traumatic Cardiac Arrest with ROSC	-	3.4	6.9	8.6	
Cardiac Arrest with Bystander CPR performed	5	Percent	Percent	Percent	
Cardiac Arrest Calls	5	% from total incident types	% from total incident types	% from total incident types	
Cardiac Arrest - Cardiac Event	4				
Cardiac Arrest - Trauma Event	1				



EMS ALERTS



Kingman FIRE DEPARTMENT City Manager Report June 2020

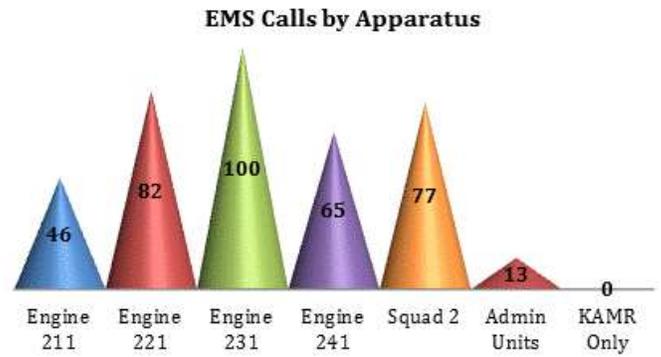


EMS

CARDIAC EVENT, NOT WITNESSED			
Group Total		5	
Resuscitations Attempted		1	
Pre-Arrival CPR		3	ROSC
Initial Rhythm	Asystole	4	-
	VF/VT	-	-
	Other Rhythm	1	-
ROSC for Group		-	-
ROSC % for Group		-	-

CARDIAC EVENT, WITNESSED			
Group Total		-	
Resuscitations Attempted		-	
Pre-Arrival CPR		-	ROSC
Initial Rhythm	Asystole	-	-
	VF/VT	-	-
	Other Rhythm	-	-
ROSC for Group		-	-
ROSC % for Group		-	-

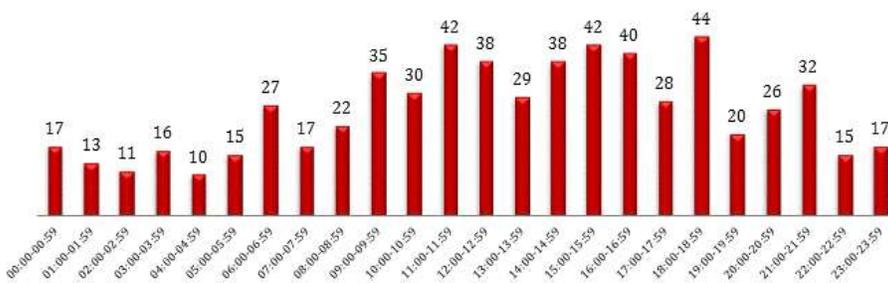
CARDIAC EVENT, WITNESSED by EMS			
Group Total		-	
Resuscitations Attempted		-	
Bystander CPR		-	ROSC
Initial Rhythm	Asystole	-	-
	VF/VT	-	-
	Other Rhythm	-	-
ROSC for Group		-	-
ROSC % for Group		-	-



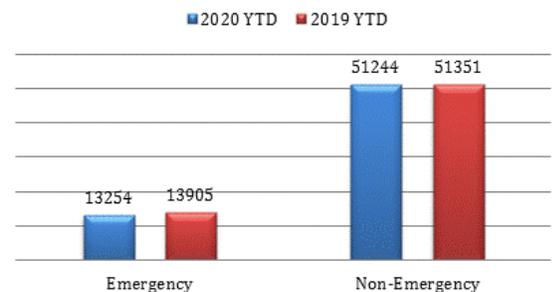
COMMUNICATION CENTER

Communication Center Calls for Service by Agency	YEAR-TO-DATE		Police	Dispatch	EMS	Fire	B&LS	Haz Mat	Tech Rescue	Other	2020 Total	2019 Total
	Count	Percentage										
City of Kingman Police	16796	58.9%	2999	-	-	-	-	-	-	-	2999	2915
Kingman Dispatch	3923	13.8%	-	889	-	-	-	-	-	-	889	-
City of Kingman Fire	3925	13.8%	-	-	493	114	3	13	-	1	624	614
Northern Arizona Consolidated Fire	2190	7.7%	-	-	291	78	-	3	-	-	372	353
Golden Valley Fire	1129	4.0%	-	-	140	67	-	1	-	1	209	166
Lake Mohave Ranchos	419	1.5%	-	-	49	28	-	-	-	-	77	85
Pinion Pine Fire	105	0.4%	-	-	10	12	-	1	-	-	23	21
Pine Lake Fire	5	0.0%	-	-	1	-	-	-	-	-	1	2
TOTAL	28492	100%	2999	889	984	299	3	18	-	2	5194	4156

Total Incidents by Alarm Hour



Telephony Breakdown





Kingman FIRE DEPARTMENT City Manager Report June 2020



COMMUNICATIONS CENTER

COMMUNICATIONS CENTER STANDARDS PERFORMANCE

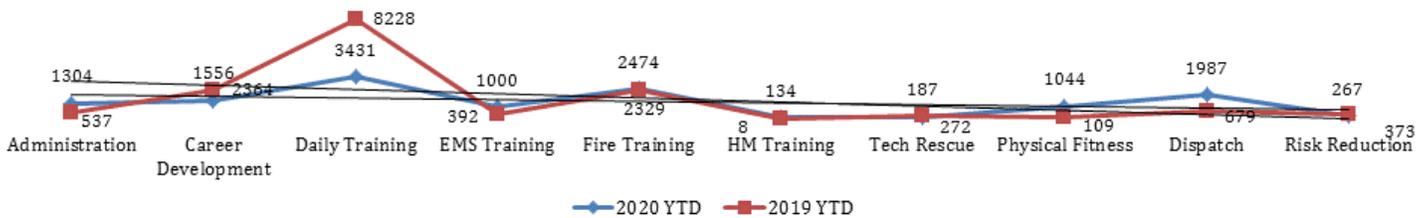
STANDARD	Incidents	Benchmark	Reliability	Baseline	Compliance %
9-1-1 Call Answering	2329	0:10	95%	0:10	96%
AGENCY	INCIDENTS	BENCHMARK		DISPATCH TIME	
Kingman Fire	624	1:30	90%	0:47	97%
Northern AZ Consolidated Fire	372	1:30	90%	0:52	96%
Golden Valley Fire	209	1:30	90%	1:03	96%
Lake Mohave Ranchos	77	1:30	90%	1:29	89%
Pinion Pine Fire	23	1:30	90%	1:22	95%
Pine Lake Fire	1	1:30	90%	0:24	100%
TOTAL	1306	1:30	90%	0:54	96%

TRAINING

Training Hours

Training Type	Hours	% for Month	2020 YTD	2019 YTD	Variance %
Administration	103	6.1%	1304	537	↑59%
Career Development	144	8.6%	1556	2364	↓34%
Daily Training	310	18.4%	3431	8228	↓58%
EMS Training	26	1.5%	1000	392	↑61%
Fire Training	540	32.1%	2474	2329	↑6%
HM Training	25	1.5%	134	8	↑94%
Tech Rescue	15	0.9%	187	272	↓31%
Physical Fitness	198	12.1%	1044	109	↑90%
9-1-1 Communications	306	18.2%	1987	679	↑66%
Risk Reduction	10	0.6%	267	73	↓28%
Total	1682	100%	13382	15291	↓12%

Total Training Hours



2020		YTD	
Total Monthly Training Hours	1682	YTD Training Hours	13382
Average Monthly Hours per person (93)	18	Average YTD Hours per person (93)	138

“COMMITMENT to COMMUNITY”



Kingman FIRE DEPARTMENT City Manager Report June 2020



COMMUNITY DEVELOPMENT

Community Risk Reduction (CRR) Activities

Activity	# of Activities	# of Attendees	2020 YTD	2019 YTD
Smoke Alarm Maintenance/Calls	7	7	30	6
Smoke Alarm New Install (each alarm)	1	2	9	5
Child Safety Seat Checks	1	2	5	1
Child Safety Seats - Issued NEW	1	-	18	1
Public Education Classes	-	-	19	11
Public Education Outreach	-	-	5	4
Explorer Program Training	-	-	45	-
Knox Box	1	1	12	4
Citizens Fire Academy Training	-	-	-	-
CERT Training	-	-	-	-
Station Tours	-	-	-	-
Burn Permit Inspections	-	-	4	-

CPR Certifications¹²

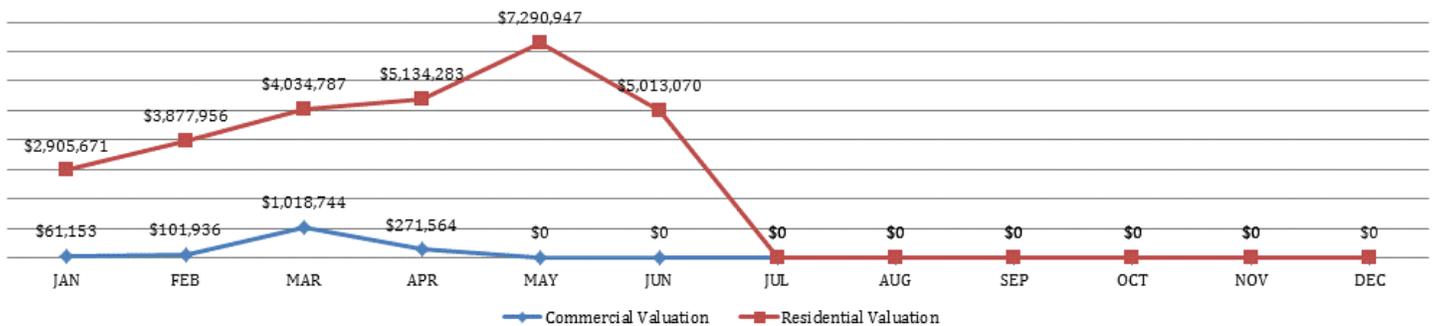
BLS	-	-	12	52
Heartsaver	5	9	66	5
AED	-	-	22	83
Friends & Family	-	-	6	52
Hands Only	-	-	22	319
Stop the Bleed	-	-	67	-
Total	16	21	342	543

Trending Code Violations

Type	2020	Trending Code Violations
Fire	117	Fire Extinguishers (48)
Building	54	Finals (11)

Business License Inspections	# of Inspections	YTD
	73	219

Total Value of Commercial & Residential Permits Issued



“COMMITMENT to COMMUNITY”



Kingman FIRE DEPARTMENT City Manager Report June 2020



COMMUNITY DEVELOPMENT

New Permits Issued w/Valuation by Month

FY 2020	Commercial		Residential	
	Count	Valuation	Count	Valuation
January	2	\$61,153	20	\$2,905,671
February	1	\$101,936	24	\$3,877,956
March	1	\$1,018,744	25	\$4,034,787
April	1	\$271,564	73	\$5,134,283
May	0	\$0	68	\$7,290,947
June	0	\$0	30	\$5,013,070
July				
August				
September				
October				
November				
December				
Total	5	\$1,453,397	203	\$28,256,714

Commercial—New/Under Review Permits

- ⇒ Route 66 Stuff your Stuff 3645 E Andy Devine Ave
- ⇒ Low Cost Spay & Neuter 1419 Andy Devine Ave
- ⇒ Culvers 1737 Airway Ave

Commercial Permits Issued

Under Construction

- ⇒ Mohave County Courthouse 401 Spring St
- ⇒ Mohave County Library 3269 N Burbank St
- ⇒ Canada Mart, 210 W Andy Devine Ave
- ⇒ Innovative Warehouse 1301 Andy Devine Ave
- ⇒ Walker Svc Electric Garage 2540 Wickieup Ave

Commercial Permits Ready to Issue

- ⇒ Perkins 3123 Stockton Hill Rd
- ⇒ Rilibertos 3123 Stockton Hill Rd
- ⇒ Comfort Suites 1149 E Sunrise Ave E
- ⇒ Patel Restaurant 2931 Andy Devine Ave

Commercial Permits Close-Out

- ⇒ None

Building Review Activities

Review Types	# of Reviews	YTD
Commercial Plans	-	5
Other Commercial Plans	4	39
Residential Plans	54	236
Other Residential Plans	33	179
Sign Review	5	18
Special Event Permit Review	2	29
Other Reviews	-	5
Building Safety Inspections	628	3348
Hydrant Activity (All)	215	883
Total	41	4742

Building & Life Safety Inspection Performance Compliance

Benchmark	FIRE: Scheduled Inspections Completed Same Day	BLDG: Scheduled Inspections Completed Same Day
90%	100%	100%

Commercial & Residential Plan Review Performance Compliance

Benchmark	Residential Review Complete within 5 Working Days	Commercial Review Complete within 14 Working Days
90%	68%	100%

Parcel & Subdivision Plan Review Performance Compliance

Benchmark	Parcel Plat Complete w/in 15 Working Days	Subdivision Complete w/in 15 Working Days
90%	0%	0%

“COMMITMENT to COMMUNITY”

IT—JOE CLOS

June 2020

www.cityofkingman.gov

Visits

34,679

% of Total: 100.00% (34,679)



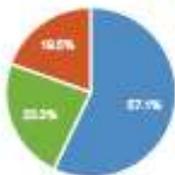
Daily Visits

Sessions



Traffic Source

organic direct referral



Type of Visitors

New Visitor Returning Visitor



Unique Visitors

25,522

% of Total: 100.00% (25,522)



Popular Pages

Destination Page	Pageviews	Unique Pageviews
/	12,735	10,905
/government/departments/finance/utility-billing/utility-payment-options	3,247	2,744
/Home/Components/News/News/2019/255	3,236	2,888
/government/advanced-components/covid-19-microsite	2,813	2,571
/government/departments/parks-and-recreation	2,031	1,631
/government/departments/finance/utility-billing	1,624	1,241
/government/departments/police-department	1,558	1,215
/home-airport	1,098	792
/government/departments/city-parks	1,072	980
/government/advanced-components/list-detail-pages/rfp-posts-list	1,016	961

Visits by Device

Device Category	Sessions	Bounce Rate
mobile	19,155	70.66%
desktop	14,386	51.84%
tablet	1,138	65.64%

Pageviews

69,821

% of Total: 100.00% (69,821)



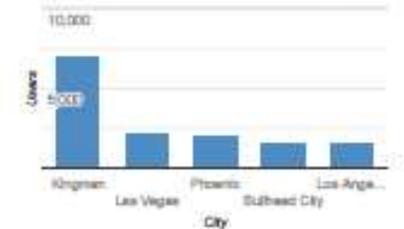
Average Pages per Visit

2.01

Avg for Visit: 2.01 (0.00%)



Your biggest traffic comes from



Country/Territory

Country	Sessions
United States	33,794
Germany	172
India	96
Canada	69
China	57
Philippines	45
United Kingdom	39
Japan	38
South Korea	34
Netherlands	31





Kingman Police Department - Chief Rusty Cooper



DATES TO REMEMBER

Junior Police Academy was cancelled due to COVID-19.

Officer Recruitment Informational meeting June 10 @ 5:30p.m.

Calls for service and Officer initiated activity numbered 2,999 in the month of June marking a 6.83% decrease in comparison to 2019. Written reports are up 20.59% since June 2019.

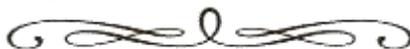
June Activity



KPD partnered together with other area agencies in response to demonstrations held at Locomotive Park in downtown Kingman. Area agencies assisted KPD to provide enhanced police presence during the demonstrations. Groups nearby were peacefully demonstrating their 2nd amendment rights, will others peacefully demonstrated their 1st amendment rights. The participants in the demonstrations were peaceful and well behaved.

(photos by Travis Rains/Kingman Miner)

Deputy Chief Joel Freed was selected by Arizona HIDTA (High Intensity Drug Trafficking Area) as the Arizona 2020 Task Force Commander of the Year for his work and leadership of the MAGNET task force over the past year. This is a very prestigious award of recognition. We are very proud of the work of the MAGNET taskforce members do every day.



Detective Jesse Kennedy was promoted to Sergeant and is supervising a uniformed patrol squad.



KPD has continued to receive overwhelming community support in the form of cards, letters and food/snack contributions. Our partnership with the community is something we work hard to maintain. We look forward to the time we will be able to meet face to face again with events like Coffee with Cops.



Staff Update



Officers Giraldi and Holloway have begun their 16 weeks of Field Training .

Employment offers have been extended to 3 applicants who are expected to report to WALETA July 27th.



June Highlights

**** Aggravated Assault on Police ****

On Tuesday, June 8th, at about 2:25pm, Kingman Police arrested **Christiana P Villicano**, 20 of Kingman, on three felony charges of Aggravated Assault on a Police Officer and one misdemeanor charge of Domestic Violence by Disorderly Conduct. Officers had responded to a disturbance between a man and a woman at a motel in the 3800blk of E. Andy Devine Ave. Officers arrived to find Villicano screaming and bloody. The investigation determined that Villicano, who was heavily intoxicated, had broken items in the room and cut her own face. During her arrest Villicano is reported to have kicked two officers and spit in the face of a third. Villicano, who admitted involvement in the offenses, was arrested and booked into the Mohave County Adult Detention Facility.

**** Graffiti & Dangerous Drugs ****



On Tuesday, June 8th, at about 8:50pm, Kingman Police arrested **Johnny D. Housley**, 19 of Kingman, on felony charges of

Possession of Dangerous Drugs, Possession of Drug Paraphernalia and misdemeanor Criminal Damage. A patrol officer witnessed Housley to be defacing a cement culvert in the 1900blk of Beverly Ave. Housley was arrested and found to be in possession of methamphetamine and the associated drug paraphernalia. Housley was booked into the Mohave County Adult Detention Facility.

**** Aggravated Assault of Police Officer & Extreme DUI ****



On Saturday, June 6th, at about 9:20pm, Kingman Police arrested **Devlin Sean Parker**, 24 of Kingman, on felony charges of Extreme DUI, Aggravated Assault on Police Officer and misdemeanor Disorderly Conduct. Officers responded to a disturbance in the 1800blk of Pico Ave. involving an aggressive threatening subject driving a blue Jeep. Officers arrived and observed a blue Jeep in the area. Officers attempted to stop the vehicle during which time the driver of the Jeep (Parker) intentionally backed into a police car. Officers were able to direct Parker out of the vehicle where he was taken into custody, during which time it was found that Parker was heavily intoxicated. The investigation revealed that Parker had made threats to the reporting person(s) and his blood alcohol concentration was well above .20%. Parker was arrested and booked into the Mohave County Adult Detention Facility.

**** Felony Theft, Fraud Schemes & Escape ****

On Saturday, June 6th, at about 4:20am, Kingman Police arrested **Giulio A. Constantina**, 18, on felony charges of Theft and Fraudulent Schemes; and **Denisa Bonculescu**, 27, on felony charges of Theft., Fraudulent Schemes and Escape. Officers responded to a convenience store in the 3000blk of Stockton Hill Rd regarding two suspects attempting to steal a card reader. Officers arrived and learned that the two suspects had left and were currently at a second convenience store in the 4000blk of Stockton Hill Rd. Officers arrived and detained Constantina and Bonculescu. Officers determined by surveillance video that both subjects had worked together to remove card readers from counters at both stores. When officers attempted to place handcuffs on the suspect, both fled on foot. Both were captured after a brief foot pursuit. During this time Bonculescu was able to remove a handcuff and attempted to flee. Bonculescu was taken to Kingman Regional Medical Center for treatment of injuries she suffered when she fell after fleeing. Ultimately both were arrested and booked into the Mohave County Adult Detention Facility. Both were found to be from Romania, in the United States illegally. The investigation is ongoing. Investigators have reason to believe that both suspects are part of a larger, organized criminal group traveling the region with the same intentions.



**** Theft & Dangerous Drugs ****



On Thursday, June 4th, at about 4:30pm, Kingman Police arrested **Jeremy Randal-Corey Holt**, 46 of Kingman, and **Crystal Judy DeAnn Holt**, 46 of Kingman, on felony charges of Possession of Dangerous Drugs, Possession of Narcotic Drugs, Possession of Drug Paraphernalia and misdemeanor Theft. Officers responded to a grocery store in the 3100blk of Stockton Hill Rd. regarding a customer's purse having been stolen. Officers obtained information that suspects lived in the 1900blk of Hope Ave. Officers located both Holts at their residence, where they were found to be in possession of heroin, methamphetamine and the associated drug paraphernalia. The investigation also revealed by surveillance video that both had worked together to steal the victim's purse from the shopping cart. The purse was recovered; however, the wallet was not. Both Holts, denied involvement, were arrested and booked into the Mohave County Adult Detention Facility.

**** Theft & Dangerous Drugs ****

On Tuesday, June 23rd, at about 8:30pm, Kingman Police arrested **Tyler Dakota Johnson**, 25 of CO., on felony charges of Possession of Stolen Property, Possession of Dangerous Dugs and Possession of Drug Paraphernalia; and **Erica Ann Campbell**, 33 of TX., on felony charges of Possession of Dangerous Drugs and Possession of Drug Paraphernalia. Officers were responding to a shoplift at a store in the 3300blk of Stockton Hill Rd, where it was reported the suspects had left in a red colored Ford truck. Officers located and stopped the vehicle as it entered the westbound I-40 on ramp at Stockton Hill Rd. The driver was Johnson, passenger was Campbell. During this time, it was discovered that the license plate on the truck had been reported stolen. Officers located methamphetamine and the associated drug paraphernalia inside the truck. The stolen items from the store were also recovered. Both were arrested and booked into the Mohave County Adult Detention Facility. The investigation is ongoing.



**** Dangerous Drugs & Attempted Break-in ****

On Monday, June 22nd, Kingman Police arrested **Braxton Will Legg**, 25 of Kingman area, on felony charges of Possession of Dangerous Drugs, Possession of Drug Paraphernalia and misdemeanor Disorderly Conduct and Criminal Damage. Officers responded to a motel in the 2000blk of Andy Devine Ave., regarding the 911 report of a male subject attempting to force entry into a room by striking the door with a chair. Officers arrived and located Legg walking away from the motel. Legg, who matched the description of the suspect, was detained and found to be in possession of methamphetamine and the associated drug paraphernalia. It was determined that Legg, who has caused disturbances at the motel before, was striking the victim's door with a chair. The female victim, inside the room with a 9-year-old girl, did not know Legg. Legg, who is transient and appears to have behavioral challenges, was arrested and booked into the Mohave County Adult Detention Facility.

**** Dangerous Drugs & Motel Room ****

On Friday, June 19th, at 7:15pm, Kingman Police arrested **Daniel William Taylor**, 29 of Kingman, on felony charges of Possession of Narcotic Drugs, Possession of Dangerous Drugs, Possession of Drug Paraphernalia, Possession of Weapon During Drug Offense and Introducing Contraband into Jail Facility; **Bradley Evan Blocker**, 33 of Golden Valley, and **Stephanie Breanna Blocker**, 32 of Golden Valley, on felony charges of Possession of Narcotic Drugs, Possession of Dangerous Drugs and Possession of Drug Paraphernalia. Officers had arrived at a hotel in the 3300blk of Andy Devine Ave to follow-up on another investigation. Officers contacted Bradley Blocker and Stephanie Blocker in a hotel room. Officers observed illegal drugs and drug paraphernalia in plain view. Taylor was located hiding in the bathroom, where illegal drugs and drug paraphernalia were also found. Officers found

heroin and methamphetamine in the hotel room. Taylor was also found to be armed with a loaded handgun. All were arrested and booked into the Mohave County Adult Detention Facility, where Taylor was found to have "smuggled" in heroin and the associated drug paraphernalia. Those items were recovered by detention staff and turned over to police.

**** Fraudulent Use of KPD Lieutenant's Name ****

On Thursday, June 25th, the Kingman Police Department became aware that unknown person(s) are calling people in the Kingman area and identifying themselves as "Lt. Jim Brice of the Kingman Police Department". The telephone number being used is (928) 719-8791. Upon call back the voice mail prompt also identifies them as "Lt. Jim Brice". Lt. Jim Brice is a real person at the Kingman Police Department, but he does not call from that number. This type of scam is nothing new. It always ends with the scammers requiring money in some form or fashion. In this and all questionable calls people are urged to never provide banking or personal information, unless you are certain of who you're talking to. If anyone receives such a call they are urged to immediately hang-up or contact KPD, by calling (928) 753-2191.

FRAUD ALERT**** Mohave County Sheriff's Office Deputy Involved Shooting on May 13 ****

On Monday, June 29th, KPD received notification from the Mohave County Attorney's Office that the case submitted by the Kingman Police Department has been reviewed. Based on the KPD investigation and the autopsy report it is the determination of the Mohave County Attorney's Office that **Buddy Dale LOTT** died from a self-inflicted gunshot wound. It has been determined that there is nothing to support criminal action against the deputy and that the use of force, though it did not contribute to the death, was reasonable and justified.

Incident Details from 5/13/20:

According to involved deputies and witnesses, LOTT got out of his vehicle and was walking in the 3700blk. of Shaeffer Ave. after pointing a .40 caliber handgun at his head. As the deputies followed LOTT in their marked cars, LOTT pointed his gun at a deputy. Multiple witnesses reported the deputies continued to tell LOTT to put down his weapon, which LOTT refused and either pointed the gun at his head or at deputies, despite repeated attempts by deputies to get LOTT to put the gun down. Eventually LOTT ran to the alley between Shaeffer Ave and John L Ave and got on the ground in a "firing position" facing a deputy. That deputy, identified as Deputy Kevin Gunnoe, and other witnesses, heard a gunshot and saw movement from LOTT. Deputy Gunnoe fired a shot at LOTT, striking LOTT in the elbow. It has been determined that LOTT had shot himself before being shot by the deputy. Other witnesses reported seeing LOTT walking with the gun and were afraid LOTT was going to enter their yard and take them hostage. Witnesses also heard LOTT yell "(expletive)..I'll kill you and myself!"



STATISTICAL SUMMARY—June		
	MONTH	Year-to-Date
Adult Arrests	152	785
Juvenile Arrests	9	93
911 Calls	2,329	13,254
Calls For Service	2,999	16,734
Written Reports	614	3,622

*Honor
Integrity
Courage*

Note: Due to ongoing issues with the new reporting system, statistical data is estimated.

Municipal Court

MONTHLY FINANCIAL REPORT			
CITY REVENUE		KINGMAN MUNICIPAL COURT #0841 JUN 2020	
		Criminal Justice Enhancement Fund—47%	11328.59
Abatement Fund	0.00	Child Passenger Restraint	0.00
Address Confidentiality Fund	27.89	DNA Surcharge & Forensics—3%	1442.40
Attorney's Fees	1588.79	Drug Enhancement Acct (Fine)	275.53
Bond Forfeiture	0.00	DUI Abatement Fund—\$250	500.00
Copy Fees/Court Costs	172.62	Extra DUI Assessment	0.00
	0.00	Domestic Violence Services Fund—\$50	515.89
Defensive Driving Diversion Fee-Local	1740.00	Fill the Gap—7%	1652.55
Fines	26447.33	AZ Highways Fund	0.00
Jail Costs	5447.19	VCAF Victims Comp Fund	241.99
Jury Fees	0.00	Medical Services Enhancement Fund	3247.31
Miscellaneous Fees	0.00	2011 Additional Assessment—\$8	1297.50
Overpayment Forfeiture	.33	POTE Peace Officer	172.63
Suspension Fee	1910.70	Prison Construction and Operations Fund	4243.94
Warrant Fee	11767.46	Public Safety Equipment Fund	4569.05
Total City Revenue	49102.31	School Zone Assessment	0.00
Local JCEF TPF Acct	575.20	ZVRF Victim Rights Fund	402.26
Court Enhancement Fund	776.87	State Highway Work Zone	0.00
STATE REVENUE		Technical Registration Fund	15.00
Probation Surcharge—\$10	0.00	State's JCEF TPF Acct	1077.23
Probation Surcharge—\$20	3328.99	Victim's Rights Enforce Assess Fund	291.81
Address Confidentiality Fund	530.02	FARE Special Collection Fund	10381.18
Arson Detection Reward Fund	0.00	FARE Delinquent Fee/ENHANCED FEE	2483.79
Clean Election Fund—10%	2796.60	Total State Revenue	50794.26

SUMMARY OVERVIEW — JUN 2020					
BOND SUMMARY		RESTITUTION SUMMARY		ADULT PROBATION FEE SUMMARY	
Prior Balance	10500.00	Prior Balance	721.01	Prior Balance	1831.69
Bonds Posted	2500.00	Payments made	4478.81	Payments made	1582.01
Bonds Forfeited	0.00	Checks written	4649.82	Checks written	1831.69
Bonds Refunded	7000.00	Balance in Restitution	550.00	Balance in Adult Prob Fees	1582.01
Balance in Bonds	6000.00				
REIMBURSEMENT			Cases Terminated	New Cases	Juveniles
Prior Balance	274.30	Civil Traffic	44	62	0
Payments made	50.00	Criminal Traffic	15	8	0
Checks written	0.00	Criminal Misdemeanor	58	98	0
Balance in Reimbursement	324.50	Total	117	168	0
Total Revenue	333975.58	Domestic Violence Cases	20		
Mohave County Jail Costs	10024.38				

Municipal Court Continued

MUNICIPAL COURT MONTHLY STATISTICAL REPORT JUN 2020				
CRIMINAL TRAFFIC				
	D.U.I.	SERIOUS VIOLATIONS	ALL OTHER VIOLATIONS	TOTAL
Pending First of Month				
Filed				
Transferred In				
SUBTOTAL				
Transferred Out				
Other Terminations				
TOTAL TERMINATIONS				
Pending End of Month				
TRAFFIC FAILURE TO APPEAR				
Pending First of Month	Filed	Sub Total	Terminations	Pending EOM
Criminal Traffic/FTA Trials		Criminal Traffic/FTA Jury Trials		0
CIVIL TRAFFIC				
Pending First of Month	Filed	Sub Total	Default Judgement	Other Term
Total Terminations		Pending End of Month		
Civil Traffic Hearings Held in MONTH				

MISDEMEANOR				
	Misd Non Traffic	Failure to Appear Non-Traffic	TOTAL	
Pending First of Month				
Filed				
Transferred In				
SUBTOTAL				
Transferred Out				
Other Terminations				
TOTAL TERMINATIONS				
Pending End of Month				
Misdemeanor FTA Court Trials				
Misdemeanor FTA Jury Trials Held				
Misdemeanor/Criminal Traffic Initial Appearances				
DOMESTIC VIOLENCE/HARASSMENT PETITIONS				
	Filed	Issued	Denied	TOTAL TERM
Domestic Violence				
Harassment				
HEARINGS HELD TO REVOKE/MODIFY ORDER OF PROTECTION/INJUNCTION AGAINST HARASSMENT				
Order of Protection		Injunction Against Harassment		
SPECIAL PROCEEDINGS/ACTIVITIES				
Juvenile Hearings Held		Search Warrants Issued	0	
WARRANTS OUTSTANDING				
Traffic Warrants Outstanding		Criminal Warrants		
D.U.I.		MISDEMEANOR TOTAL		
Serious Violations				
All Other Violations				
TRAFFIC TOTAL				

Parks & Recreation Department—Mike Meersman

Recreation Division



The Recreation Division has slowly begun to move back into programming and opening of facilities. A modified Summer Brochure was put together by department team members to include pool info, summer dance, fitness classes, the Vantastic mobile rec unit, summer movie nights, Family Bingo, youth sports camps, and other specialty classes. We will continue to promote our department through Facebook posts and emails. All program registrations began on Monday, May 25th at midnight.

Dance: Dance classes began on the week of June 8th and will continue with our currently implemented policies. All participants are remaining at a minimum of 6ft apart and no more than 10 in any area. We are in the process of developing the Fall Season with hopes to begin in August.

Fitness: Much like the dance classes, our fitness & exercise programs also continue with our currently implemented policies. All participants are remaining at a minimum of 6ft apart and no more than 10 in any area. Most classes have no more than 5 currently enrolled.

Sports: The Little Tykes Sports Camp began the week of June 8th and participants have been doing a great job in social distancing. Parents are sitting far enough away and watching from a distance. We were able to accommodate the demand of students by offering two exact sessions with less students instead of one with more. All sessions are full with 10 in each. A waitlist was generated and was utilized to fill one vacancy. Our Spring Kickball League is going to finish up the rest of their season beginning on Sunday, July 12th. Pickleball has also started back up on June 21st at Palo Christi School Gym and meets every Friday evening

from 6-9pm and on Sundays from 11am-2pm and the cost is \$3 per person, Recreation Coordinator Ryan Fruhwirth has started looking towards the Fall Season of sports and began Adult and Youth Volleyball, and Adult Kickball registrations. The Department is still working on plans to host a new Dodgeball League in the coming year if interest is available, as well as Cornhole and Pickleball Tournaments later this Fall Season. The department works closely with all community sports organizations that utilize our facilities. June was an extremely busy month at Centennial Park and Southside Park with hosted softball and baseball tournaments every weekend at both locations. The additional visitors made significant impact on room revenues and lodging TPT. We had a couple businesses reach out to us and wanted to know future tournament dates so they are more prepared staff-wise, which leads us to believe they were busy. All July tournaments have been cancelled and rescheduled for the months of August and September. Kingman Softball Association began league play at Centennial Park on **June 29th and is expected to run one full season into the Fall. No "Fall Ball" season will be offered this year. Raptors Travel Baseball and Girls Travel Softball started back up in June. Youth Soccer and Youth Football & Cheer will all begin in August as long as COVID-19 provisions allow.**

Special Events: Our summer movie series kicked off at Centennial Park on June 12th. We painted 8x8 squares 6 feet apart for families to occupy and keep social distancing. We had close to 35 boxes and almost every box was filled, with just over 150 people in attendance. Our second movie was offered as a drive-in at Southside Park on June 26th and we had a great turnout with 71 vehicles and brought in \$371 in donations. Our summer movie series has been sponsored by Peacock Nuts, LLC. They provided us with a \$2000 sponsorship towards five movie nights. Each movie license cost approximately \$325-\$350. Our float-in movie that was scheduled at the Centennial Pool on July 10th has been cancelled due to the difficulty to enforce social distancing. The drive-in for August 7th has also been cancelled and will be moved to a later date to allow all employees to participate in the Employee Appreciation Swim Night. Currently we have a drive-in movie set for July 24th and two additional movies will be set in September and/or October. The department team members are also planning on providing an outdoor family bingo & dinner night on the basketball courts on August 21st and this event can be done in a social distancing manner.

Aquatics: Both City pools remain open and continue to enforce CDC guidelines in regards to COVID-19. The Grandview Pool can only take a maximum of 30 patrons with 5 in the toddler pool and the Centennial Pool has a capacity of 120 at one time. Normal maximums are 200 at Grandview and 350 at Centennial. Both facilities have painted lines at entrances, diving board, and concessions set 6ft apart and all lounge chairs are anchored to our fences and spaced at 6ft apart. Aquatic team members make announcements every half hour to encourage CDC guidelines and recommendations. Swim Lessons have also not been affected this summer and continue to be offered every two weeks. Free Swim day was offered on July 4th to everyone.

Miscellaneous: The Vantastic Mobile Rec unit has been visiting Cecil Davis, Walleck Ranch and Firefighter parks weekly on Tuesday, Wednesday & Thursday. The program is sponsored by KRMC and offers activities, crafts, equipment, and more. It also consists of a **free breakfast and lunch program that is sponsored through St Mary's Food Bank. Meals are free to all children 18 years and under, set up as a grab and go so no congregating takes place, and served cold so they can be heated at home.** The other activities offered are held under the ramadas and in the grass areas around it to allow for social distancing. Team members continue to sanitize all touch points and encourage social distancing with visitors in our city parks and facilities. The department is in the process of bringing on two more Park Rangers to help with the high demand of use and sanitizing efforts.

Park Maintenance Division June 2020

For any maintenance related issues please contact Parks Superintendent Jerry Sipe at (928) 716 -1764

Parks Maintenance:

We have completed 125 maintenance repair orders this month. The Parks Department utilized 0 hours of ADC Inmate labor this month due to COVID-19 and inmates are no longer leaving prison. Parks Department also completed 48 overnight field preps for weekend tournaments.



New trash can containers have been built to help keep our parks' trash cans secure. Two were installed along sidewalk walking path at Centennial on the Burbank parking side.



The Parks team members built 3 hand sanitizer stations for the ballfield concession stands.



New portable toilets have been delivered to various park locations for the public to use.



The damaged net over the Centennial playground between fields 4&1 has been repaired.



New "No Alcohol" Signs were installed at nine of the Centennial dugouts.



A new sign was installed at the new White Cliffs Wagon Wheel Bridge.



Parks and Recreation hosted a movie night in the park. Small group areas were marked to ensure social distancing



Blue lights installed underneath engine and donated bench and concrete pad added to Beale Street side of engine at Locomotive Park



In preparation of Adopt-A-Park carts were built to provide volunteers with tools and essential equipment.

- Junior Golf started this week with their Orientation Day. Everything went well and we will start the clinics on June 10th.
- Shuffler entries are coming in, as of Sunday we were at 55. Pat Moore is expecting a lower turnout this year due to the current state.
- Play and revenues have been good to start this month. Temps have been above normal and we have had some pretty strong winds several days so far.
- **Fall Junior program will be added after school starts and will run mid-September through the end of August.**
- **First Junior Tournament had a good turnout, event went well. We will be changing the hole that the six and under age group plays from #10 to #15 from the 100 yard marker. Those kids really struggled with the wall on #10.**
- **Father's Day Promo had 26 participants. Also sold a lot of gift cards last week.**
- **Of course the focus this past week was on the final preparations for the Desert Shuffler**

CERBAT CLIFFS GOLF COURSE	
MONTH—ACTIVITY June 2020	
Number Nine-Hole Rounds	1251
Number 18-Hole Rounds	2439
Number Golf Lessons	15
Greens Fee Revenue Total	\$56,380
Annual Passes	\$18,236
Daily Green Fees	\$38,140
Motor Cart Revenue Total	\$40,582
Private Cart Trail Fees	\$5,586
Daily Cart Rental	\$34,996
Driving Range Revenue	\$5,586
Total Hours Ranger Activities	150
Total Beverage Cart Hours	40
Number of Tournaments	1
Total Tournament Participation	304
Gift Card	21
Specials	35
GolfNow	33

which went really well this year. Great turnout with 152 players, compliments on the condition of the course and how the tournament was run. Eight more players than last year's event and the revenues for the three days (Friday, Saturday and Sunday) exceeded the tournament weekend last year by over \$6K. All around, the entire staff for the golf course did an outstanding job.

- The first week of City League for this season was scheduled for June 24th and it did not happen; one player, Mr. Foggin was the only one that showed up. This year we are trying to conduct the league every other week.
- County league was also way below usual on June 25th as there was only 12 players. The previous week had 31 players.
- Haley's first Women's Clinic had 15 registrants within two days of it being announced. Ended up with nine attendees for the first clinic and it appears they had a great time. The next one will be the last Wednesday of July and it will take place in the morning.
- We finished the month and the fiscal year well up in rounds and revenue compared to FY19.
- Efforts continue to keep staff and customers safe with COVID-19.
- Clubhouse renovation was completed expanding the dining area in the Golf Grill by approximately 250 sq. ft. Team did a great job doing the work.

Since the last report, Golf Course Maintenance has utilized zero inmate hours. The golf course lost their inmates on 03/16/2020 due to the Coronavirus and haven't got them back.

The maintenance crew continues to meet the challenges of the Coronavirus head on with extra effort being concentrated on cleaning and sanitizing rotations across the golf course. Policies implementing the requirement of wearing a facemask when not able to social distance have been put in place for all of the Golf Buildings, and we continue to promote and practice social distancing when at all possible.

This month brought on some high temperatures and several super windy days towards the end of the month. This can make irrigating the golf course challenging. Stress pockets and micro-climates tend to form in-between sprinkler coverage areas leading to stressed turf. Extra irrigation is ran throughout the day to try and help combat this, **but more often than not it doesn't accomplish a whole lot since the winds are usually higher during the day than at night.**

When possible, light cultural practices are put in place to help solve part of these issues. Light spiking of the fairways and roughs along with spiking the greens to penetrate thatch layers helps to move the irrigation water directly to the root zones. Water is also applied by hose reeling where applicable. This allows for quicker recovery of the stressed turf. Cutting back on mowing also helps us to alleviate stress from cutting too often.

Several various types of applications have taken place this past month all across the golf course. A Phosphite application took place on the course fairways at the beginning of the month, applications of 0-0-50 Sulfate of Potash took place on tees and greens, and a few preventative applications were done to greens. A combination of preventative measures including fungicide and herbicide was applied to the greens to help combat any fungus ahead of the thunderstorm season and the herbicide was applied to help combat the evasive Brass Buttons weed.

Applications of insecticide began towards the end of the month following the Desert Shuffler Golf Tournament. This application will carry on into next month and is designed to target any harmful insects found in the root zones of our turf. An annual application over the past few years has proven to reduce the threatening numbers associated with this issue reducing unseen root zone damage.

The middle of the month brought on several days of high water pressure across the golf course and surrounding community. We suffered several lateral line breaks across various, normally low pressure, areas of the course and it was observed that the water department had several breaks in the surrounding areas of the course.

Maintenance efforts have been increased significantly by all of the golf course maintenance team members. **To date we've been short our normal three inmates, we're down two full time team members, and one part time team member.** That being said the remaining crew has stepped to the plate to make sure the golf course is in **top shape at all times. I'd like to give them a HUGE THANK YOU** for putting forth all the extra effort to help us all succeed.

This is especially true in advance of our largest golf tournament of the year, the Desert Shuffler Golf Tournament. Extra time was spent by the devoted maintenance crew to make sure no detail was left unfinished for the 152 players that participated this year. Extra super early mornings, late nights, and long days were put in to make it the best it could be again this year!

Herbicide applications and rodent control measures rounds out the end of the month for the maintenance team.

For any information about Cerbat Cliffs Golf Course or to make a Tee time, call 928-753-6593 or visit the website at www.cerbatcliffsgc.com. Thank you.

Public Works—Rob Owen

FLEET MAINTENANCE-JUNE/2020	
13413.5 gallons of unleaded gas	Cost of \$25943.05
10389 gallons of diesel fuel	Cost of \$18558.44
<p>During this period there were:</p> <p>151 repair orders</p> <p>307 jobs on repair orders</p> <p>34 (22%) work orders were PMs</p> <p>26 PMs had additional jobs found, totaling 81 jobs</p> <p>15 repairs were done outside. 3 paint/body, 1 repair, 2 tires, 4 glass, 1 alignment, 1 warranty/recall, 1 accident damage repair, 1 diagnostic, and 1 tow</p> <p>The old fuel tanks have been removed and the hole has been filled.</p> <p>The old used oil tank had core samples taken and no contamination was found. Tank was filled and hole has been covered.</p> <p>The new fuel island has almost been completed. The pumps still need to be installed but are waiting on the covering to be erected.</p> <p>A CONEX box has been rented for the pump attendant to shelter in at the temporary fuel station while the new fuel island is being built.</p>	

SANITATION—JUNE 2020	
401 Trips to the landfill—Delivery of 4,338,580 pounds of trash	Cost of \$77,877.51
New 90-gallon residential containers	34
Old, damaged, missing or found containers repaired or replaced	105
Steel containers delivered for customer clean-up	6
1) Extra steel containers emptied and 2) Containers retrieved	1) 76 and 2) 6
1) Regular extra trash hauls 2) Abatement orders	1) 185 2) 6
Recycling—tons / Annual total— tons	6.06 /147.90

BUILDING MAINTENANCE-JUNE/2020

WEEK OF JUNE 1ST THRU 30TH

General	
<p><i>Current estimate of total square feet of building space maintained.</i></p> <p>Building Sq' audit continues as time allows a revised estimate of total building sq footage that the City of Kingman has listed as assets will be provided when complete.</p>	144,705
Labor Management	
<p>Square feet of buildings cleaned and sanitized per Covid 19 protocols as outlined by The City of Kingman response plan. Summer preparations for HVAC service require significant labor hours.</p>	85,547 by City, 6,000 cleaned by agreement with occupant , and 20,000 cleaned by contractor.
In Process	
<p>Covid 19 mitigation efforts continue to drive priorities, the addition of physical barriers at the City Complex Utility Billing, Community Development, Engineering and City Courthouse have been installed with much success. The appeal for the overall appearance and the protection they offer to the public and staff to reduce the amount of person to person contact is very effective.</p> <p>HVAC, Service and maintenance consume the balance of available staff time to insure a comfortable work environment.</p>	<p>NOTE:</p> <p>HVAC systems as a whole are largely outdated and in need of a full review.</p>
<p>Work requests consisted of a high number of Sanitizing (Covid-19) consumables, i.e. wipes sprays etc. as well HVAC service due to recent rise in temperatures.</p>	<p>Building Maintenance staff re-sponded to 59 work orders for the month of June 2020, The Building Maintenance Technicians continuing to work on projects a time allows.</p>
<p>Current vehicle availability is limited causing staff to double up and utilize the limited selection of vehicles. Current staffing continues to impact productivity,</p>	
<h3>JUNE 2020 - Closed Tickets</h3> <p>List of all closed tickets (53 items) Generated on Jul 08, 2020 @ 10:12 am</p>	

STREETS—MAY/2020	
Square yards of asphalt	4.3 Million
Miles of unpaved roads	19.5
Street lights	900
Traffic signals	24

Available Manpower:

- (1) Maintenance Operation Supervisor (Melvin Dubay)
- (1) Crew Leader (spot not filled)
- (1) Operator A (Signing and Striping Technician)
- (6) Operator A (General Maintenance Crew)
- (2) Operator B (General Maintenance Crew)
- (1) City Electrician II (Signal Technician)
- (1) City Electrician I (signal Technician)

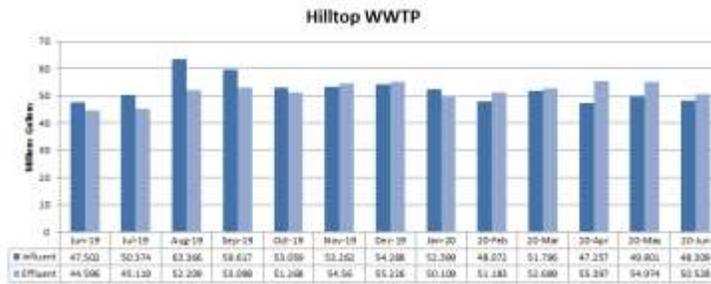
Street Department Activities:

- The month of May consisted of grading, sweeping, and asphalt patching ,traffic Signal/Lighting maintenance and repairs
- Crews have worked on chemical and manual weed abatement throughout the month. 1 temp crews and city staff have worked throughout town, including the traffic interchanges, for chemical applications.
- Streets completed multiple closures for emergency waterline repairs both during regular hours and after.
- Pothole patching and water repair patching have been ongoing throughout the month.

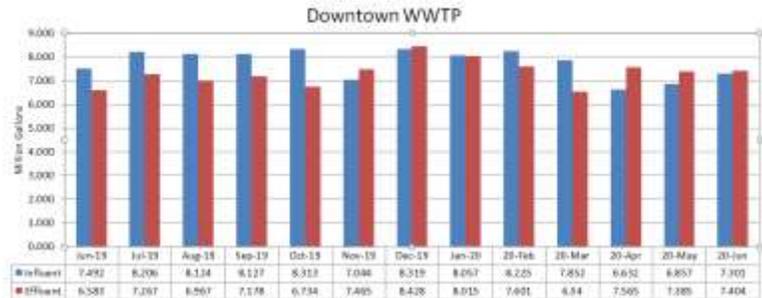
Replace new street lights on Stockton hill.

Building new catch basin 8th street and Topeka street haul dirt to south field park.

HILLTOP WWTP



DOWNTOWN WWTP



WASTEWATER —JUNE 2020

Wastewater Treatment—Personnel 10/ Vacant 2 Staff at Hilltop Facility

- Treated approximately 48.309 million gallons of influent on intake and discharged approximately 51.619 million gallons of “B+” effluent
- Composted approximately 470 cubic yards of bio-solids in preparation for land application
- Completed all oil changes and general monthly maintenance on associated equipment .
- Completed all monthly NPDES and APP sample collection and submitted all monthly sample collection & regulatory reporting to ADEQ.
- Treatment staff is continuing to work towards a resolution in regards to structural integrity of the aeration velocity enhancer with Ovivo.
- Staff responded to a number of emergency call-outs.

Staff at Downtown Facility

- Treated approximately 7.301 million gallons of influent on intake and discharged approximately 7.055 million gallons of “A+” effluent
- Completed all annual, semi-annual, quarterly, & monthly NPDES and APP sample collection & ADEQ reporting.
- Dewatered approximately 41 cubic yards of bio solids & transported to Hilltop for composting.
- Completed cleaning, general maintenance and troubleshooting -various pumps

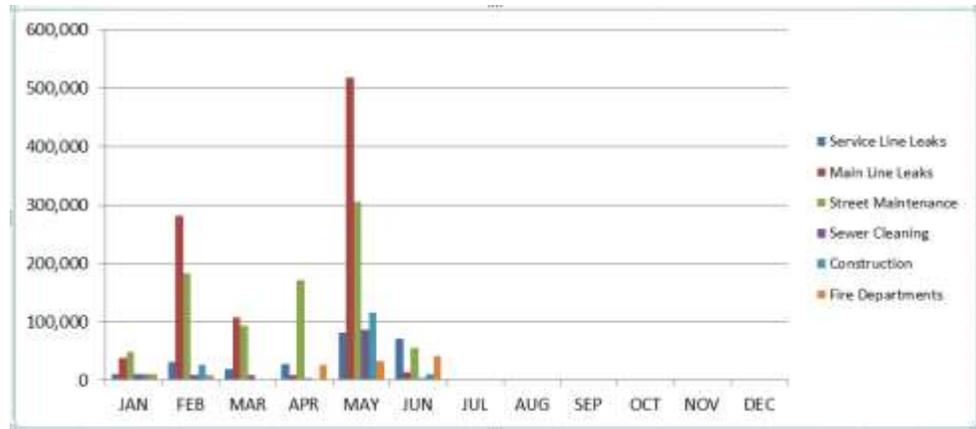
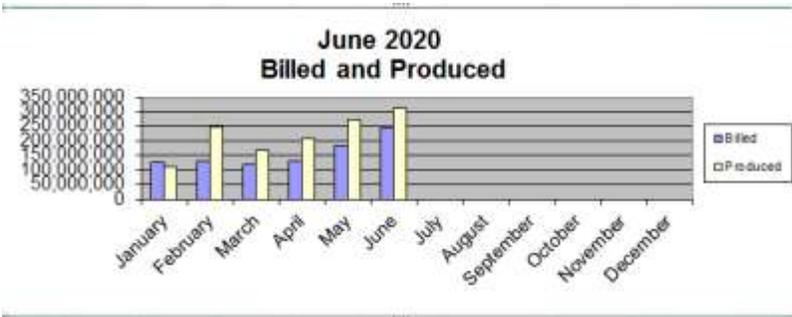
Wastewater Collections—Personnel 3, (1)unfilled

Wastewater Collection crews:

- Completed 500’ CCTV inspections of 6, & 8-inch wastewater conveyance lines—identifying areas requiring hydro jet cleaning, mechanical root removal, potential repair, areas of inflow and infiltration or any other general maintenance associated with corresponding infrastructure
- City Collections Team completed hydro-jet cleaning of approximately 4000 linear feet of conveyance mains using approximately 3800 gallons of water.
- Responded to and assisted with multiple calls for service—none of which were caused by deficiencies to City infrastructure
- Wastewater Collections Staff assignments have been predominately assisting water operations staff to assist in leak mitigation.
- Wastewater Staff assisted with a number of after hours water leak call-out repairs
- Responded to & assisted multiple customers with lateral locates, etc.
- Assisted Wastewater Treatment Staff at both facilities due to employee shortages.
- Assist with various water and wastewater rehab projects through out the City.

Wastewater Pre-Treatment - Personnel 1.5.

- Maintain pre-treatment compliance by evaluating potential SIU/CIU’s.
- Pretreatment staff briefed new businesses for compliance with the Municipal Utilities Regulations for Fats, Oil and Grease. Staff conducted inspections at a facility for compliance with the Pretreatment Ordinance.
- Follow-up on complaints & potential discharge violations, update SIU analytical spread sheet.
- Completed the quarterly sampling for the pretreatment portion of the NPDES permits.
- Preparing, (ongoing), Annual Pre-Treatment Report.



WATER — JUNE 2020

Certified Water Operators:

- * Produced 313,166,200 gallons of water from the various groundwater wells throughout the City.
- * Billed 242,953,280 gallons of water.
- * Completed all Arizona Department of Environmental Quality regulatory sampling and reporting as per The Clean Water Act.
- * Performed Operations and Maintenance on the wells, booster stations, and Chlorination Systems.

Distribution Operations:

- * Staff repaired 713 square feet of asphalt and concrete from water leaks.
- * Blue Stake performed 338 locates.

Water Service Operators:

- * Staff read 22,053 Residential and Commercial meters and respond to over a 1000 customer assisted calls every month.

Gallons of Water used for daily operations by Public Works Operators:

- * Water Crews Service Line leaks, approximate 70,100 gallons
- * Water Crews Main Line leaks, approximate 13,500 gallons
- * Streets Maintenance Department used 56,000 gallons
- * Wastewater Collections crew used 3,000 gallons
- * Combined Fire Departments used 40,900 gallons

KART—JUNE 2020

MONTH REVENUE

- Fare Box Revenue—\$0
- Coupon/Pass Revenue—\$5,135
- Total Monthly Revenue—\$5,135

MONTH RIDERSHIP

- Service hours— 1,092
- Service miles— 14,402
- Total passenger trips— 6,909
(-30% as compared to June 2019)
- Curb-to-Curb trips—195 (3% of total)



Kingman Area Regional Transit



PROJECTS-JUNE/2020

Sign Inventory System Project—Data collection is finished. DBi, the data collection firm has been adversely affected by COVID 19. A DRAFT final data set is being compiled for City’s review. ADOT has granted DBi 6 more months on their contract. ADOT is administering this.

Waterline Replacement Projects

Cok Engineering Dept is verifying the as-built drawings to stamp and submit to the state for certification documents to complete the projects

Injection Well Design— The well characteristics were not favorable for the direct Injection of the effluent water. Different options were evaluated on how this well will best be used. Changes to the original design, and addition of new filters and changing the well from direct injection to a vadose zone type well appears to be the best option at this point. A new design and Construction cost estimate has been received and is being considered.

KART Transit Study Project

Quarterly TAC Mtg was held with Kittelson and Associates, Inc making a presentation as to what the plan is. It was a very informative meeting that highlighted the need for some additional stakeholders and their participation. Another meeting is being scheduled to include county, state and business reps, schools, and general public.

Stockton Hill Rd. Safety Corridor— The project is at Stage IV plans and have been reviewed and commented on. Next design plans are scheduled for review May 26. The construction estimate has been revised and a new IGA will go to Council for approval May 19.

Risk and Resiliency Assessment and Emergency Response Plan

HAZEN has submitted the draft reports which are being reviewed now for Financial, CyberSecurity, and Physical Security.

Andy Devine Avenue Improvements from Ella's Place to 2nd Street -Eligibility was granted for this project this month. An application was submitted to ADOT for Intersection improvements at the Andy Devine and First Street. The proposed request is for multiple safety improvements on Andy Devine Avenue from Ella's Place to 2nd Street, including: Relocate pavement width with channelization, raised medians and curb bulbouts to calm traffic, restripe for narrower lanes; improve intersection alignment at 1st Street by removing skew angle and aligning offset driveway at Visitor's Center. This project does not include any non-infrastructure funding request. These improvements will address the fatal crash related to speeding at this intersection. A professional engineering consultant and licensed contractor will perform the work. There will be ground disturbing activities; no utility relocations are anticipated. The total project cost of this project to be \$1,181,250. Of that amount request ADOT determined that \$1,116,199 is HSIP eligible with \$65,051 being local match. 94.3% federal, 5.7% match. This project is scheduled for design in FY23 and construction in FY24

Future HSIP Projects

The initiation documents for this project were submitted. This is the preliminary step to start the actual project. The project is programmed for fiscal years 21 -22 for some safety improvement projects on the following streets. On Beale Street, for traffic calming/curb bulbouts, at 3 intersections (3rd, 4th, 5th Streets) Adding speed feedback signs on these streets that either have a fatal crash or several serious injury crashes—Stockton Hill Rd, Airway to Jagerson, Beale St, Grandview to 10th St, Hualapai Mountain Road, Virginia Ave to east of Seneca, Airway Ave, Western to Rt. 66, Gordon Dr, Shadow to Bank, Beverly Ave, Fairfax to Western. Project cost estimate is \$444,000 with a \$15,574 local match. Project eligibility was received October 24, 2018 for this project.

Downtown Sewer Outfall Main— Decisions to determine type of pipe material for the force main, location of sewer connection to 3 locations, and a redesign of one lift station are all under review. 60% plans are coming soon.

Sacramento Valley Basin Well Siting Study-This will be completed by Hazen and Sawyer. A kickoff meeting was held January 14th. A well siting study and feasibility report is being developed, to access water from the Sacramento Valley Basin and connect to our water system.

Beale Streetscape Design Concept Report and Final Design— The DCR and final design proposal was received, reviewed, and returned. An Agreement went to Council May 5th and was approved to begin this project.

Water Conservation Plan—HAZEN has all the data they have requested from us. We are waiting on them to digest the data.

June 2020 Advertising & Marketing

Arizona Office of Tourism Marketing Cooperative

- **6-29:** Met with the Route 66 Association of Arizona and Arizona Office of Tourism Director of Advertising about applying with a Regional application for the Rural Marketing Cooperative
- Arizona Office of Tourism (AOT) Marketing Cooperative digital campaigns relaunched in June

June 2020 Media Assistance & Updates

- **6-4:** Provided content about Hualapai Mountains to AOT for a media inquiry on cool spots to visit in summer
- **6-5:** Submitted images and content about the new entry sign to the White Sheet for their summer issue
- **6-16:** Facebook.com/NationalParksInfo: Grand Canyon featured Kingman with our time lapse of Oatman video

June 2020 Projects & Activities

- **6-1:** Desarae Paulsson started new position as Visitor Center Coordinator
- **6-3:** Received 60k of new 4th edition Route 66 passport
- **6-4:** **Painting of “Wish You Were Here” Mural begins**
- **6-5:** Winners announce #WinThePinOn66 Photo Contest
- **6-11:** Hand sanitizer received for disbursement to hotels and businesses
- **6-17:** Kingman Tourism Instagram surpassed 600 followers
- **6-30:** Released first video in “Explore Kingman” series on Facebook, titled “Shop Militaria at Sea Dog merchants in Downtown Kingman” with 1.7k reach and 358 engagements as of 7/8
- Second conference room in Powerhouse had new lights and new paint job done

Planning & Economic Development Department, Tourism Division – Josh Noble

June 2020 Monthly Counts

Tourism Div Statistics	Jun-20	Jun-19	FYΔ	Jun-18	2FYΔ	FYTD	FY/FYΔ	FY/2FYΔ
Visitor Center Walk-ins:	3,104	22,044	-85.9%	15,437	-79.9%	167,013	-12.1%	22.8%
Bus & Group Visits:	4	191	-97.9%	164	-97.6%	1,444	-9.9%	72.3%
Gift Shop Sales:	\$8,972	\$24,561	-63.5%	\$22,538	-60.2%	\$214,219	-21.4%	12.7%
Visitor Packets Mailed:†	748	1,390	-46.2%	1,734	-56.9%	10,780	-39.0%	30.4%
Website Visitor Sessions:	9,263	21,060	-56.0%	16,852	-45.0%	167,315	-22.3%	-17.4%
Guest Book US:	482	1,153	-58.2%	1,315	-63.3%	Top States:	Top Countries:	
US Party Size:	2.2	2.7	-18.5%	2.5	-12.0%	1. CA	1. South Africa	
GB International:	10	645	-98.4%	894	-98.9%	2. AZ	2. Taiwan	
International Party Size:	3.3	2.7	22.2%	2.8	17.9%	3. NV	3. Brazil	

† Visitor Packet totals are for the calendar year. Due to unprecedented demand, mailings and reportings have been delayed.

June 2020 Leads

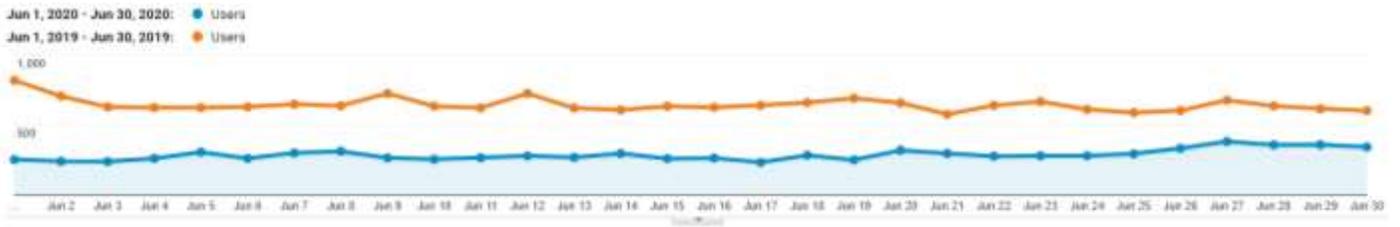
Leads Fulfilled by lead sources

- GoKingman.com information requests: 8
- GoArizona.com leads: 400
- Grand Circle Association leads: none
- MyGrandCanyonPark.com leads: 337
- Arizona Office of Tourism: none
- Call-Ins and Mail: 7

*9 pcs returned as undelivered in June (includes returns from previous months that were received)

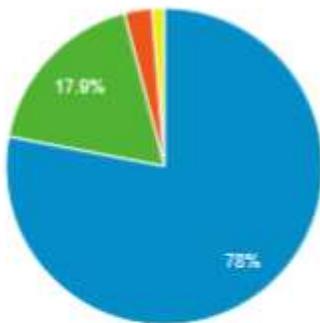
*6 pcs returns as undelivered in June were returned due to international postal restrictions

Planning & Economic Development Department, Tourism Division – Josh Noble



Top Channels

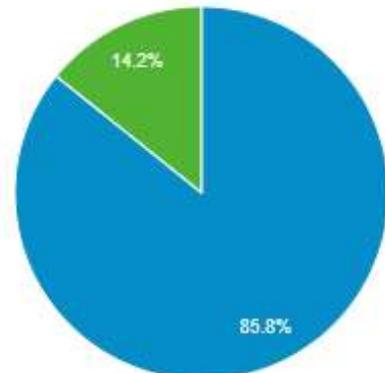
Jun 1, 2020 - Jun 30, 2020



- Organic Search
- Direct
- Referral
- Social
- (Other)
- Paid Search

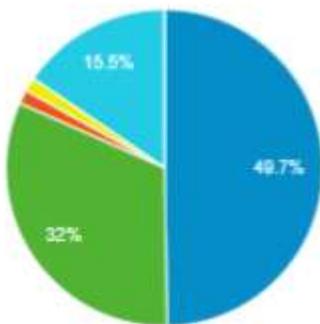
■ New Visitor ■ Returning Visitor

Jun 1, 2020 - Jun 30, 2020



Jun 1, 2019 - Jun 30, 2019

Jun 1, 2019 - Jun 30, 2019



- Organic Search
- Direct
- Referral
- Social
- (Other)
- Paid Search

