



City of Kingman

310 NORTH FOURTH STREET • KINGMAN • ARIZONA • 86401 • (928)753-5561
www.cityofkingman.gov

FOR IMMEDIATE RELEASE
March 19, 2020

Coleen Haines
Public Affairs Coordinator
(928) 279-3188 cell
(928) 753-8571 office
chaines@cityofkingman.gov

City Offices to Close for Two Weeks -Staffing levels maintained to handle customer service Over telephone or email-

KINGMAN, Ariz. – Beginning Monday, March 23, 2020, all city buildings (except the Municipal Courthouse) will be closed to all public access until *at least* April 6, 2020. Based on guidelines issued by the President of the United States, The Centers for Disease Control and Prevention (CDC), and the Arizona State Department of Health Services, the continued spread of COVID-19 is posing an increased public health risk, by not following those guidelines.

The CDC, the President and Governor Ducey’s office now recommend no events of ten or more people for the next eight weeks. People are being asked to avoid gyms, bars, clubs, movie theaters, and dine-in restaurants (you can still support local businesses and order food for pickup or delivery, instead). City team members will still be onsite working over email and taking phone calls for those customers that need to pay bills, get building inspections, etc. Dispatch, Fire and Police Services will operate at normal levels. Trash pickup will remain, but KART services will be reduced. The Cerbat Cliffs Golf Course and Recreation Services will remain open.

By department, here is a list of contact information and services provided during the closure:

Financial Services - (928) 753-5561

- Customers can call in to pay improvement district assessments, water bills, business licenses and dog licenses
- Applications for services will be made available outside the main city complex located at the entrance on Spring Street
- The City is urging residents to use online or automated pay by phone services, as a way to limit social interaction at this time. Applications to start water service can be filled out here: <https://www.cityofkingman.gov/government/departments-a-h/finance/utility-billing/water-service-application>
- For automated pay-by-phone services, dial (928) 753-8585
- As a reminder, ***typical service application processing is 48 hours whether applying online or by filling out an application at the city complex***
- In addition, for those customers who drop off check payments at the City Complex drop box, or Airway Avenue drop box – those checks dropped off Thursdays ***will not be processed until the next working business day***



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- Customers can watch videos to assist in creating their online payment systems for their accounts: <https://www.cityofkingman.gov/government/departments/finance/utility-billing/utility-payment-options>
- There will be no service disruptions or delinquent fees assessed at this time

Public Works - (928) 757-7467

- Trash pickup will remain
 - No bulk pickup
- No EZ-recycling drop off
- KART Services will be reduced
 - All routes will operate Monday-Saturday 9:00 a.m.-4:00 p.m.
 - KART dispatch during open hours (928) 681-7433
- Meetings by appointment only

Airport – (928) 757-2134

- Will work with customers by phone and email
- Meetings by appointment only

City Attorney – (928) 753-8091

- Will work with customers by phone and email
- Meetings by appointment only

City Administration (928) 753-8102

- Meetings by appointment only

City Clerks – (928) 753-8102

- Candidate packets by appointment only – no extension on deadline (April 6, 2020)
- Call for any election-related questions
- No special event permits issued through April 30
- Meetings by appointment only

Community Development - (928) 753-8130

- Building inspections ongoing by appointment only
- Planning and Zoning team members working with customers over phone or email
- Meetings by appointment only

Engineering - (928) 753-8122

- Construction projects are continuing
- Customers will be helped through email or phone
- Meetings by appointment only
- Inspections ongoing by appointment only - (928) 753-8195



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Human Resources - (928) 753-5561 ext. 5

- Customer Services levels maintained over email or phone
- Interviews will be conducted via web or telephone
- Meetings by appointment only

Police Department Lobby Closed – (928) 753-2191

Fire Department Administration Closed (928) 753-2891

Powerhouse Visitors Center - (928) 753-6106

- Closed to public access
- Will provide customer service over phone and email

Parks and Recreation – (928) 757-1919

- Office will remain open with limited customer access

Cerbat Cliffs Golf Course - (928) 753-6593

- Open for play
- Food to-go from Cerbat Cliffs Grill (928) 753-6593

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About [Kingman](#) –

Founded in 1882 and incorporated in 1952, Kingman is the county seat of Mohave County located in northwest Arizona along Interstate 40, U.S. 93, and the historically famous Route 66. The city's population is 28,068, and approximately 60,000 including neighboring communities. Kingman is a general law city that operates under a council/city manager form of government with a mayor and six councilmembers elected at large. City government provides a wide range of municipal services that include administration, development services, engineering, public works, parks and recreation, water, sewer and sanitation services, and fire and police.