



City of Kingman

310 NORTH FOURTH STREET • KINGMAN • ARIZONA • 86401 • (928)753-5561
www.cityofkingman.gov

FOR IMMEDIATE RELEASE
March 16, 2020

Coleen Haines
Public Affairs Coordinator
(928) 279-3188 cell
(928) 753-8571 office
chaines@cityofkingman.gov

Kingman Dispatch Taking New Precautions with Callers

KINGMAN, Ariz. – Effective immediately, Kingman Dispatch will be utilizing a specific questionnaire to screen all callers who desire or require an in-person response by a Police Officer, Firefighter, or Ambulance personnel.

Callers will be advised that for the protection of first responders, we have a few questions to ask prior to their arrival.

All callers will be asked if anyone in the home has any of the following symptoms:

- Measured body temperature greater than or equal to 100.4 degrees
- Fever
- Chills
- Difficulty breathing or shortness of breath
- Persistent cough
- Any other new respiratory problems (i.e., persistent sneezing, wheezing, congestion, etc.)

Callers will also be asked Travel History/Patient Contact History questions below:

- Has anyone in the household
 - Traveled in the last 14 days (if so, where?)
 - Had contact with a person who has traveled from a known infected area in the last 14 days (if so, what place)?
 - Had contact with someone with flu-like illness (if so, when)?
 - (If above is Yes) is he/she a healthcare worker?

If there are any “Yes” answers to questions above, the dispatch will give the instruction “from now on, don’t allow anyone to come in close contact with him/her unless wearing appropriate personal protective equipment”.

Additionally, to minimize potential exposure to our first responders, callers experiencing non-emergent situations will be asked if they are willing to speak with someone over the phone. Any caller requesting contact by phone does not require screening.

###



City of Kingman

310 NORTH FOURTH STREET • KINGMAN • ARIZONA • 86401 • (928)753-5561
www.cityofkingman.gov

About [Kingman](#) –

Founded in 1882 and incorporated in 1952, Kingman is the county seat of Mohave County located in northwest Arizona along Interstate 40, U.S. 93, and the historically famous Route 66. The city's population is 28,068, and approximately 60,000 including neighboring communities. Kingman is a general law city that operates under a council/city manager form of government with a mayor and six councilmembers elected at large. City government provides a wide range of municipal services that include administration, development services, engineering, public works, parks and recreation, water, sewer and sanitation services, and fire and police.