

# City of Kingman

310 NORTH FOURTH STREET • KINGMAN • ARIZONA • 86401 • (928)753-5561  
[www.cityofkingman.gov](http://www.cityofkingman.gov)

FOR IMMEDIATE RELEASE  
March 31, 2020

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## City Offices to Remain Closed to the Public Until May 4, 2020 -In Accordance with Governor Ducey's Executive Order-

KINGMAN, Ariz. – In following Governor Ducey's Executive Order ([2020-18](#)) "Stay Home, Stay Healthy, Stay Connected," the City of Kingman is continuing the current closures of all city buildings (except the Municipal Courthouse, Parks and Cerbat Cliffs Golf Course) to all public access until **at least May 4, 2020**. Governor Ducey has asked Arizonans to limit their time away from their residences, but if people need to leave their homes, they practice physical distancing to slow the spread of COVID-19. This **does not** implement a curfew in the City of Kingman. This Executive Order expires April 30, 2020, unless extended by the Governor. Furthermore, Governor Ducey's Executive Order ([2020-12](#)) "Prohibiting the Closure of Essential Services," is still to be followed; list of "[essential services](#)," can be found here: <https://azgovernor.gov/governor/news/2020/03/list-essential-services>

Mohave County currently has seven confirmed positive COVID-19 cases, with four of those cases being located in the City of Kingman. To protect the health of our City team members and the public, all residents will be required to make requests for services remotely, through mail, email, online platforms, and telephone. City team members will be allowed into the buildings and are expected to work on-site to keep the City of Kingman operating to serve our residents. Dispatch, Fire, Police and Sanitation Services will operate at normal levels.

The city sincerely appreciates those in our community who have already taken precautionary measures to keep everyone safe. For more information, visit:  
<https://www.cityofkingman.gov/government/advanced-components/covid-19-microsite>

By department, here is a list of contact information and services provided during the closure:

### Financial Services - (928) 753-5561

- Customers can call in to pay improvement district assessments, water bills, business licenses and dog licenses
- Applications for services will be made available outside the main city complex located at the entrance on Spring Street
- The City is urging residents to use online or automated pay by phone services, as a way to limit social interaction at this time. Applications to start water service can be filled out here: <https://www.cityofkingman.gov/government/departments-a-h/finance/utility-billing/water-service-application>
- For automated pay-by-phone services, dial (928) 753-8585



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- As a reminder, *typical service application processing is 48 hours whether applying online or by filling out an application at the city complex*
- In addition, for those customers who drop off check payments at the City Complex drop box, or Airway Avenue drop box – those checks dropped off Thursdays *will not be processed until the next working business day*
- Customers can watch videos to assist in creating their online payment systems for their accounts: <https://www.cityofkingman.gov/government/departments/finance/utility-billing/utility-payment-options>
- There will be no service disruptions or delinquent fees assessed at this time

## **Public Works - (928) 757-7467**

- Trash pickup will remain
  - No bulk pickup
- No EZ-recycling drop off
- KART Services will be reduced
  - All routes will operate Monday-Saturday 9:00 a.m.-4:00 p.m.
  - KART dispatch during open hours (928) 681-7433
- Meetings by appointment only

## **Airport – (928) 757-2134**

- Will work with customers by phone and email
- Meetings by appointment only

## **City Attorney – (928) 753-8091**

- Will work with customers by phone and email
- Meetings by appointment only

## **City Administration (928) 753-8102**

- Meetings by appointment only

## **City Clerks – (928) 753-8102**

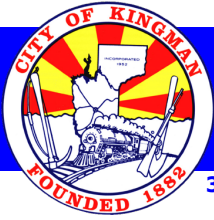
- Candidate packets by appointment only – no extension on deadline (April 6, 2020)
- Call for any election-related questions
- No special event permits issued through April 30
- Meetings by appointment only

## **Community Development - (928) 753-8130**

- Building inspections ongoing by appointment only
- Planning and Zoning team members working with customers over phone or email
- Meetings by appointment only

## **Engineering - (928) 753-8122**

- Construction projects are continuing



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- Customers will be helped through email or phone
- Meetings by appointment only
- Inspections ongoing by appointment only - (928) 753-8195

## **Human Resources - (928) 753-5561 ext. 5**

- Customer Services levels maintained over email or phone
- Interviews will be conducted via web or telephone
- Meetings by appointment only

## **Police Department Lobby Closed – (928) 753-2191**

## **Fire Department Administration Closed (928) 753-2891**

## **Powerhouse Visitors Center - (928) 753-6106**

- Closed to public access
- Will provide customer service over phone and email

## **Parks and Recreation – (928) 757-7919**

- Office will remain open with limited customer access

## **Cerbat Cliffs Golf Course - (928) 753-6593**

- Open for play
- Food to-go from Cerbat Cliffs Grill (928) 753-6593

To help contain the spread of COVID-19, health officials have issued the following recommendations:

- Wash your hands regularly with soap and water for at least 20 seconds or use an alcohol-based hand sanitizer.
- Refrain from touching your eyes, nose and mouth.
- Don't make close contact with sick individuals.
- If you are sick, stay home.
- Cover coughs or sneezes with a tissue and throw the tissue away.
- Clean and disinfect objects that are frequently touched.
- If someone in your family tested positive for COVID-19, keep that entire household at home.
- Cancel or postpone mass gatherings of 10 or more people.

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