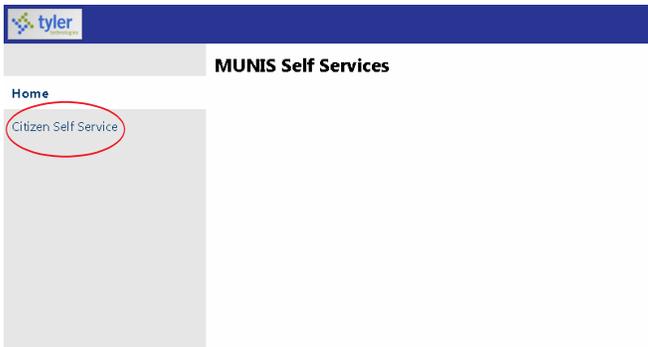
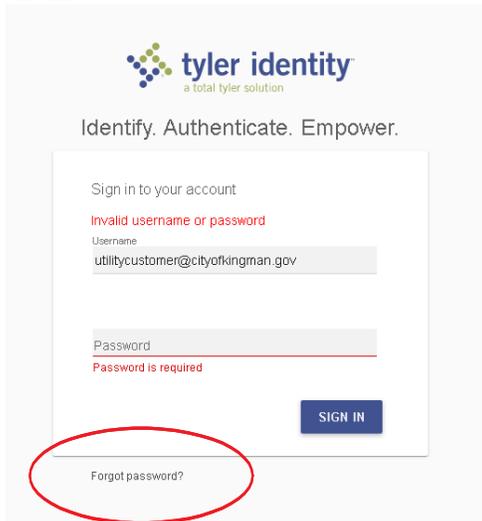


CSS/Tyler Identity Password Reset Instructions

Go to <https://selfservice.cityofkingman.gov>, then click on Citizen Self Service:



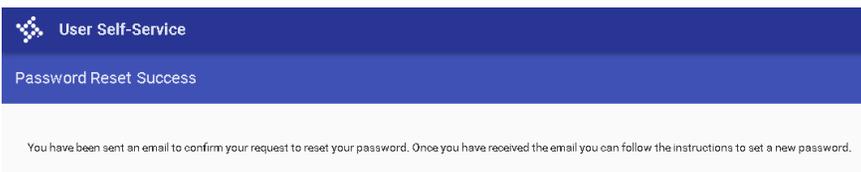
Enter the email address registered to your account as the user name. Click on 'Forgot Password?':



Enter the email address currently registered to your citizen self service account, then click 'RESET PASSWORD':

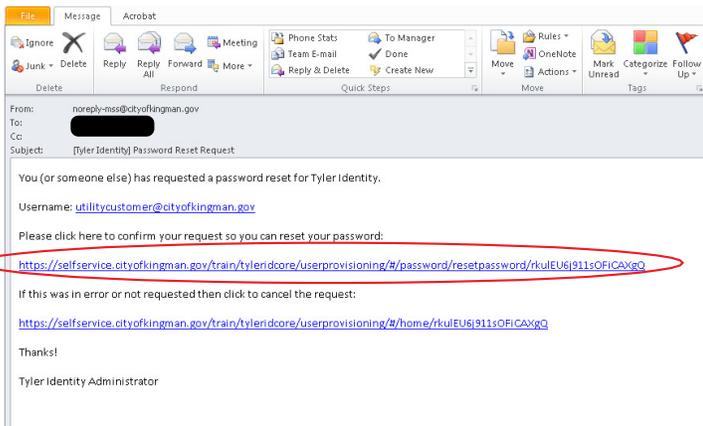


Message will display as below:



Go to your email account and open the email sent from 'noreply-mss@cityofkingman.gov':

Click on the 'confirm your request so you can reset your password' link in the email as shown below:



Enter your new password, and then re-enter for verification purposes. The password must be between 8-30 characters in length, contain at least one uppercase letter, one lowercase letter, and one number. When complete, click on 'RESET':



Click on the 'here' hyper link, to be directed back to the log-in screen:

